

**DIVISION OF MEDICAID
MESA - PROVIDER BILLING QUICK TIPS
EFFECTIVE OCTOBER 1, 2022**

KEY CONTACTS:

Contact/Office	Telephone Number
Provider/Beneficiary Services	1-800-884-3222
Provider Services Fax	1-866-644-6148
Member Services Fax	1-866-644-6050
Automated Voice Response System (AVRS)	1-800-884-3222
Electronic Data Interchange	1-800-884-3222
Pharmacy Call Center	1-833-660-2402
Pharmacy Services Fax	1-866-644-6147

KEY WEB SITES:

- Medicaid website: www.medicaid.ms.gov.
- MS MRP - [MMIS Replacement Project - MESA](#)
- [EDI Technical Documents - Mississippi Division of Medicaid \(ms.gov\)](#)

KEY POINTS to CONSIDER:

- Review the Medicaid website for updates to provider forms. Any form saved or downloaded prior to the effective date should be discarded.
- Links to the below listed forms have been deactivated. Saved/downloaded forms should not be sent. The forms are not acceptable for claims processing in MESA:
 - Medicare Part C Only Form
 - Adjustment/Void Request Form
- Co-pay exclusion codes are not required on the claim for MESA.