

Quick Reference Guide: Understanding Errors 1945 & 1946

Overview:

Provider NPIs with Multiple Locations

When a provider has multiple locations associated with the same NPI, the correct combination of NPI, taxonomy, and Zip + 4 must be used to ensure the Medicaid Management Information System (MMIS) links the claim to the correct location. Incorrect Zip + 4, taxonomy, or NPI can result in claim denial. These errors occur because the system cannot determine which location to use when multiple locations exist for one NPI.

Error 1945 – MULTIPLE PROVIDER LOCATIONS FOR BILLING PROVIDER

Common Causes:

- **Incorrect Zip +4:** Ensure the billing provider's Zip + 4 matches the correct location. Zip + 4 must be correct with the billing information Medicaid has on file.
- **Incorrect Taxonomy:** Providing an incorrect taxonomy or leaving the taxonomy field blank will cause the edit to post.

Explanation of Benefits (EOB)

Error 1945 will have the following explanation of benefits:

EOB	Description
1347	Multiple Provider Locations found for billing provider.

Error 1946 – MULTIPLE PROVIDER LOCATIONS FOR RENDERING PROVIDER

Common Causes:

- **No NPI:** An NPI must accompany the taxonomy when listing the rendering provider.
- **Incorrect Taxonomy:** Providing an incorrect taxonomy or leaving the taxonomy field blank will cause the edit to post.
- **Rendering Provider Linkage:** The rendering provider submitted on the claim must be linked or affiliated to the billing provider on the claim.

Explanation of Benefits (EOB)

Error 1946 will have the following explanation:

EOB	Description
1504	Performing Provider number is not found.

The Division of Medicaid previously advised Providers with Late Breaking News: EOB 1504/Edit 1946

Beginning Aug. 1, 2023, claims that have historically been placed in a PENDING status with Explanation of Benefit (EOB) Code 1504 (Performing Provider Number is Not Found) with corresponding Claim Adjustment Reason Code 206 (National Provider Identifier – missing) and Remark Code N290 (Missing/incomplete/invalid rendering provider primary identifier) will now be DENIED with the same EOB, Claim Adjustment Reason Code, and Remark Code combination.

The system uses the following information to assign the appropriate Mississippi Provider Medicaid ID to the claim for processing:

- NPI on provider file
- Taxonomy on provider file

The system will seek to find a unique match using the 2 data elements submitted on your claim to a specific provider record in our system. If a unique match is not found – the edit is set, and you will receive the error code. For more details, please see: <https://medicaid.ms.gov/wp-content/uploads/2023/07/Explanation-of-Benefit-Code-1504.pdf>.

Provider Look-up Tool

Visit the Provider Look-up Tool on the Mississippi Medicaid website to verify the provider information in the system.

<https://portal.msxix.net/ms/provider/Resources/SearchProviders/tabid/220/Default.aspx>

Search Provider ?

* Indicates a required field.

Enter your Address (City and State, County and State, or ZIP Code only).

City State Zip Code
County

Select Provider Criteria

*Provider Type Physician
Provider Specialty All Specialties
Results 5 per page [Show Advanced Search](#)

*Note: Provider Look-up Tool is not in real time. It is updated twice per month.

Change History

The following change history log contains a record of changes made to this document:

Version #	Published/ Revised	Author	Section/Nature of Change
0.1	12/10/2025	Gainwell	Initial publication
1	02/18/2026	Gainwell	Updated per DOM Feedback