



**Medical Payment Claims Integrity Review and Performance Audit Services**  
**Amendment #1 – Questions and Answers**  
**Quote Request # 20260430 / RFX # 3150006823**  
**May 21, 2026**

This Amendment # 1 is issued in response to the vendor questions received regarding Quote Request # 20260430. Vendors are advised to review the following questions and responses carefully and incorporate them into their proposal submission as applicable.

Question #	QR Section #	QR Page #	Question	DOM Response
1	1.7.3.1.11	10	The Division of Medicaid is requesting firms supply the auditing standards to which they adhere. Performance Audits fall under Generally Accepted Government Auditing Standards (GAGAS), also known as "Yellow Book." As such, does the Division of Medicaid desire this engagement be a Performance Audit under GAGAS?	DOM expects Offerors to adhere to recognized professional auditing standards applicable to the services proposed, including any standards governing performance audits where applicable. Offerors should describe the auditing standards, methodologies, and quality assurance practices their organization will utilize in performing the services required under this Quote Request. DOM is not specifically requiring a GAGAS-only engagement designation; however, Offerors may propose the use of GAGAS methodologies and standards where appropriate to the scope of services.



2	2.2	12	<p>The Quote Request states:          “The annual audit will be a retrospective review of a defined 12-month period of claims processed by DOM’s Fiscal Agent and Managed Care Organizations based on the dates of service.”</p> <p>And:</p> <p>“Claims processed by DOM’s Managed Care Organizations are also stored by the Fiscal Agent and will not require a direct audit of the managed care organizations’ claims processing systems.”</p> <p>When evaluating the processing of encounter claims, typically the auditor requires access to contracts between providers and MCO’s, MCO rate files, and other potentially proprietary MCO information. Gathering this data from the managed care organizations is often a lengthy process. Does DOM already have access to all required MCO data for evaluation of MCO encounters?</p> <p>Or is DOM alternatively seeking to reprice the encounter claims utilizing DOM’s fee-for-</p>	<p>DOM intends for the Auditor to evaluate managed care encounter claims using data available through DOM’s Fiscal Agent and other information reasonably available to DOM under its managed care oversight authority. The Auditor may be required to coordinate with DOM regarding any additional data requests necessary to support the audit objectives.</p> <p>Shadow pricing should be performed on encounters. Summary level information from shadow pricing will be used by DOM’s actuaries for capitation rate setting.</p> <p>DOM will provide MCO network information to the Offeror. In network payments should be evaluated to meet the state legislative mandate for managed care entities to pay providers at rates no less than Medicaid payment rates. Out of network provider payments are allowed to be at lower levels.</p>
---	-----	----	--	--

			service policies, regulations and edits (i.e. “shadow repricing”)?	DOM is not requiring a direct audit of Managed Care Organization claims processing systems. The purpose of the review is to assess payment integrity, compliance, and claims processing outcomes consistent with the requirements described in the Quote Request. Offerors should describe their proposed methodology for evaluating encounter claims, including any assumptions regarding data availability or supplemental information needed to perform the services.
3	2.2.1.1.4	14	<p>The Quote Request states: “In addition to the statistically valid random sample audit, the Auditor shall perform an electronic screening of 100% of processed Medical payment claims, with targeted sample analysis to identify process improvements and cost recovery opportunities. The Auditor will identify Medical payment claims containing material errors across a range of high-risk categories to flag potential issues.”</p> <p>The volume of claims edits, pricing methodologies, system edits, and MCO pricing structures is significant and mapping those rules for an entire population is substantial.</p>	<p>As stated in Sections 2.2 and 2.2.1.1, DOM expects the Auditor to electronically screen and analyze 100% of processed claims and encounters to identify potential errors, anomalies, trends, and areas of risk. DOM also expects the Auditor to conduct statistically valid sampling and targeted analyses as described in the Quote Request.</p> <p>DOM recognizes that methodologies for electronic screening, repricing, re-adjudication, and edit testing may vary by Offeror. Accordingly, Offerors should clearly</p>



			Will DOM please clarify if the State expects 100% of processed claims (and encounters) to be repriced/reedited?	describe their proposed approach, including the extent to which claims and encounters will be repriced, re-adjudicated, or otherwise analyzed to meet the objectives of the procurement.
4	4.3	22	Will DOM consider a two week extension to the quote submission due date due to the Memorial Day holiday and the compressed timeline between the release of Q&A and the quote submission due date?	At this time, DOM does not intend to modify the current procurement schedule. Any changes to the procurement timeline will be issued through a formal amendment to the Quote Request.
5	General		Are there any known or anticipated restrictions or limitations regarding the usage of Artificial Intelligence (AI) to assist in the completion of the requested services?	<p>DOM does not prohibit the use of Artificial Intelligence (AI) tools in the performance of services under this procurement; however, the Contractor shall remain fully responsible for the accuracy, integrity, security, confidentiality, and compliance of all work products, analyses, and deliverables produced under the contract.</p> <p>Any use of AI must comply with all applicable federal and state laws, HIPAA and HITECH requirements, DOM security and confidentiality requirements, and all contractual obligations regarding data</p>



				protection and ownership. No DOM confidential information, protected health information (PHI), or other sensitive data may be disclosed or transmitted in a manner inconsistent with applicable law or contract requirements. The Contractor remains solely responsible for all final audit determinations, findings, and recommendations.
--	--	--	--	--

All other terms, conditions, and requirements of the Quote Request remain unchanged and in full force and effect. Vendors are responsible for ensuring that their submissions reflect the corrections outlined in this amendment.

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Vendor Name