

JULY 1, 2023 THROUGH JUNE 30, 2025

**COMPARISON OF MISSISSIPPI
COORDINATED CARE ORGANIZATION
ENCOUNTER DATA TO CASH
DISBURSEMENTS FOR
MOLINA HEALTHCARE**



OCTOBER 15, 2025





TABLE OF CONTENTS

STUDY PURPOSE	4
SUMMARY	5
ENCOUNTER DATA ANALYSIS	7
DATA ISSUES AND RECOMMENDATIONS	8
MOLINA HEALTHCARE CAN ENTIRE PLAN MONTHLY TABLE	11
MOLINA HEALTHCARE CAN SUMMARY REPORTING CHARTS	12
MOLINA HEALTHCARE CAN FEE-FOR-SERVICE MONTHLY TABLE	13
MOLINA HEALTHCARE CAN CVS HEALTH MONTHLY TABLE	14
MOLINA HEALTHCARE CAN SKYGEN MONTHLY TABLE	15
MOLINA HEALTHCARE CAN MARCH VISION CARE MONTHLY TABLE	16
MOLINA HEALTHCARE CAN MTM MONTHLY TABLE	17
MOLINA HEALTHCARE CHIP ENTIRE PLAN MONTHLY TABLE	18
MOLINA HEALTHCARE CHIP ENTIRE PLAN SUMMARY REPORTING CHARTS	19
MOLINA HEALTHCARE CHIP FEE-FOR-SERVICE MONTHLY TABLE	20
MOLINA HEALTHCARE CHIP CVS HEALTH MONTHLY TABLE	21
MOLINA HEALTHCARE CHIP SKYGEN MONTHLY TABLE	22
MOLINA HEALTHCARE CHIP MARCH VISION CARE MONTHLY TABLE	23
MOLINA HEALTHCARE CHIP MTM MONTHLY TABLE	24
APPENDIX A – DEFINITIONS AND ACRONYMS	25



APPENDIX B – ANALYSIS 27

APPENDIX C – DATA ANALYSIS ASSUMPTIONS 28



The Mississippi Division of Medicaid (DOM) requires that each of the coordinated care organizations (CCOs) submit encounter data to the DOM's fiscal agent contractor (FAC), Gainwell Technologies. To ensure complete encounter data is being received, Myers and Stauffer provides bi-monthly encounter reconciliations. As part of this process, Myers and Stauffer analyzes Medicaid encounter data that has been submitted by the CCOs to the FAC and completes a comparison of the encounters to cash disbursement journals provided by each CCO. For purposes of this analysis, "encounter data" are claims that have been paid by CCOs or delegated vendors (e.g., vision and dental) to health care providers that have rendered health care services to members enrolled with the CCO.

Myers and Stauffer is working closely with DOM and the CCOs to identify deficiencies and propose solutions that will result in high quality and reliable encounter data being submitted and available to the state agency to measure and monitor its Medicaid managed care program. Validated encounter data has many uses such as utilization by actuaries as part of their rate setting analyses, as well as fulfilling the federal reporting requirements related to the Medicaid Managed Care Rule, to provide program management and oversight, and for tracking, accounting, and other ad hoc analyses.

Section 11.S.6 of the contract between DOM and the CCO states,

"The Contractor will assist the Division in reconciliation of the Cash Disbursement Journal to Contractor Paid Amount totals for submitted claims. The Contractor shall submit at least ninety-nine percent (99%) of all Member Encounter Data in a valid format, which will be deemed valid by the Division, including those of Subcontractors or delegated vendors as provided for in this section, both for the original and any adjustment or void. The Division or its Agent will validate Member Encounter Data submissions according to the Cash Disbursement Journal of the Contractor and any of its applicable Subcontractors."

The bi-monthly encounter reconciliations also help fulfill part of the work requirements set forth in step number 3 of the Center for Medicare and Medicaid's (CMS) External Quality Review (EQR) Protocol 5, which requires a determination of the completeness, accuracy, and quality of the encounter data being submitted by each CCO. CMS' External Quality Review, Protocol 5, is an excellent way to assess whether the encounter data can be used to determine program effectiveness, accurately evaluate utilization, identify service gaps, and make strong management decisions. In addition, the Protocol evaluates both departmental policies, as well as the policies, procedures, and systems of the health plans to identify strengths and opportunities to enhance oversight. A protocol 5 review was completed by Myers and Stauffer in June 2024.

Our work was performed in accordance with American Institute of Certified Public Accountants (AICPA) professional standards for consulting engagements. We were not engaged to, nor did we perform, an audit, examination, or review services; accordingly, we express no opinion or conclusion related to the procedures performed or the information and documentation we reviewed. In addition, our engagement was not specifically designed for, and should not be relied on, to disclose errors, fraud, or other illegal acts that may exist.

The results of our engagement and this report are intended only for the internal use of the Mississippi Division of Medicaid, and should not be used for any other purpose.



MS Molina Healthcare Encounter and CDJ Comparison



SUMMARY

DOM requested that, for this study, we review the CCO's entire plan, each delegated vendor, and fee-for-service (non-vendor) paid encounters to determine if the paid encounters meet the state contract minimum completeness requirement of **99 percent** when compared to the CDJ files. The encounters and CDJ files utilized in this study met the following criteria:

- Encounters were paid within the reporting period of July 1, 2023 through June 30, 2025;
- CDJ transactions had payment dates within the reporting period of July 1, 2023 through June 30, 2025;
- Encounters were received and processed by the FAC for transmission to Myers and Stauffer through August 29, 2025.

Table A — Molina Healthcare CAN Cumulative Completion Totals and Percentages

Description	Entire Plan	Fee-for-Service (Non-Vendor)	Delegated Vendor			MTM (NET)
			CVS Health (Pharmacy Benefits)	SkyGen Dental (Dental Services)	March Vision Care (Vision Services)	
Encounter Total (FAC reported)	\$769,149,725	\$619,731,278	\$92,348,707	\$46,403,929	\$7,243,343	\$3,422,468
<i>Total Encounter Adjustments (\$)</i>	<i>(\$31,246,656)</i>	<i>(\$19,325,416)</i>	<i>(\$11,771,774)</i>	<i>(\$128,862)</i>	<i>(\$17,034)</i>	<i>(\$3,570)</i>
<i>Total Encounter Adjustments (%)</i>	<i>-4.06%</i>	<i>-3.11%</i>	<i>-12.74%</i>	<i>-0.27%</i>	<i>-0.23%</i>	<i>-0.10%</i>
Net Encounter Total	\$737,903,069	\$600,405,862	\$80,576,934	\$46,275,067	\$7,226,309	\$3,418,898
CDJ Total	\$737,971,864	\$601,151,888	\$79,920,196	\$46,166,269	\$7,257,882	\$3,475,629
<i>Variance</i>	<i>(\$68,795)</i>	<i>(\$746,026)</i>	<i>\$656,738</i>	<i>\$108,797</i>	<i>(\$31,573)</i>	<i>(\$56,731)</i>
Completion (%)	99.99%	99.87%	100.82%	100.23%	99.56%	98.36%
100% Limited[^] Completion (%)	99.88%		100.00%	100.00%		
Contract Minimum Completeness Requirement (%)	99.00%					
Non-Compliant (%)						-0.64%

[^] – To avoid overstating the Entire Plan CAN results in situations where the CCO or an individual vendor's cumulative completion percentage exceeds 100 percent, we have decreased the encounter totals by the reporting period's variance in comparison with the CDJs. Please see data analysis assumption number 8 on page 28 for further explanation.



MS Molina Healthcare Encounter and CDJ Comparison

Table B — Molina Healthcare CHIP Cumulative Completion Totals and Percentages

Description	Entire Plan	Delegated Vendor				MTM (NET)
		Fee-for-Service (Non-Vendor)	CVS Health (Pharmacy Benefits)	SkyGen Dental (Dental Services)	March Vision Care (Vision Services)	
Encounter Total (FAC reported)	\$101,778,035	\$75,862,793	\$9,985,669	\$14,021,442	\$1,859,665	\$48,467
<i>Total Encounter Adjustments (\$)</i>	<i>(\$7,141,176)</i>	<i>(\$6,043,609)</i>	<i>(\$975,718)</i>	<i>(\$96,510)</i>	<i>(\$25,283)</i>	<i>(\$56)</i>
<i>Total Encounter Adjustments (%)</i>	<i>-7.01%</i>	<i>-7.96%</i>	<i>-9.77%</i>	<i>-0.68%</i>	<i>-1.35%</i>	<i>-0.11%</i>
Net Encounter Total	\$94,636,859	\$69,819,184	\$9,009,951	\$13,924,932	\$1,834,382	\$48,410
CDJ Total	\$94,900,758	\$70,106,775	\$9,012,159	\$13,893,901	\$1,839,885	\$48,038
<i>Variance</i>	<i>(\$263,899)</i>	<i>(\$287,591)</i>	<i>(\$2,208)</i>	<i>\$31,031</i>	<i>(\$5,503)</i>	<i>\$372</i>
Completion (%)	99.72%	99.58%	99.97%	100.22%	99.70%	100.77%
100% Limited[^] Completion (%)	99.68%			100.00%		100.00%
Contract Minimum Completeness Requirement (%)	99.00%					

[^] – To avoid overstating the Entire Plan CHIP results in situations where the CCO or an individual vendor's cumulative completion percentage exceeds 100 percent, we have decreased the encounter totals by the reporting period's variance in comparison with the CDJs. Please see data analysis assumption number 8 on page 28 for further explanation.



For this study, Myers and Stauffer analyzes the encounter data that is submitted by the CCOs to the FAC, currently Gainwell Technologies, and loaded into the FAC Medicaid Management Information System (MMIS). Encounters submitted by any CCO that were rejected by the FAC for errors in submission or other reasons are not transmitted to Myers and Stauffer.

Furthermore, Myers and Stauffer analyzes the encounter data from the FAC MMIS and makes the following adjustments. Tables C and D below outline the impact of applying these encounter analysis adjustments to the encounter paid amounts, when compared to the raw data received.

1. Medical and institutional encounter voids with original encounters already offset by backouts, positive plan paid amounts, or invalid former TCN values are excluded from the encounter totals. Additionally, pharmacy encounters identified as denied by Conduent or with a denied CCO adjudication status from Gainwell are excluded from the encounter totals.
2. Myers and Stauffer identified potential duplicate encounters using our encounter review logic. Based on a comparison to the CDJ files, we noted some are actual duplicate submissions, and some are replacement encounter records without a matching void (i.e. calculated voids). Lists of these potential duplicates, noted in previous reports, were provided to Molina for examination. We have reviewed Molina's disputed duplicate response files submitted to us prior to August 28, 2025. The accepted responses have been incorporated into the analysis for this report. Responses requiring further explanation have not been added to this report and will be resubmitted to the CCO.
3. Our potential duplicate and calculated void processes attempt to identify and remove encounters that appear to be duplicated for some reason. Encounters paid by the CCO but denied by the FAC were included in both our potential duplicate and calculated void processes. It should be noted that the inclusion of denied encounters by either the FAC or the CCO can artificially inflate the percentages of encounter counts and paid amounts being removed. In the case of encounters denied by the FAC, some of these encounters may have already been identified and flagged by the FAC as being duplicates.

Table C — Myers and Stauffer LC's Adjustments to Molina Healthcare CAN Encounters			
Description	Encounter Count	Paid Amount	Paid Amount (% of Total*)
Total Encounter Amount (FAC Reported)	5,183,466	\$769,149,725	100.00%
<i>Adjustment Type</i>			
<i>Denied</i>	<i>(567,277)</i>	<i>(\$11,771,774)</i>	<i>-1.53%</i>
<i>Calculated Void</i>	<i>(96,972)</i>	<i>(\$18,472,876)</i>	<i>-2.40%</i>
<i>Duplicate</i>	<i>(2,231)</i>	<i>(\$1,002,006)</i>	<i>-0.13%</i>
<i>Total Adjustments Made</i>	<i>(666,480)</i>	<i>(\$31,246,656)</i>	<i>-4.06%</i>
Net Encounter Amounts	4,516,986	\$737,903,069	95.94%

Table D — Myers and Stauffer LC's Adjustments to Molina Healthcare CHIP Encounters			
Description	Encounter Count	Paid Amount	Paid Amount (% of Total*)
Total Encounter Amount (FAC Reported)	721,385	\$101,778,035	100.00%
<i>Adjustment Type</i>			
<i>Denied</i>	<i>(88,396)</i>	<i>(\$975,718)</i>	<i>-0.95%</i>
<i>Calculated Void</i>	<i>(47,843)</i>	<i>(\$5,894,777)</i>	<i>-5.79%</i>
<i>Duplicate</i>	<i>(452)</i>	<i>(\$270,681)</i>	<i>-0.26%</i>
<i>Total Adjustments Made</i>	<i>(136,691)</i>	<i>(\$7,141,176)</i>	<i>-7.01%</i>
Net Encounter Amounts	584,694	\$94,636,859	92.99%

* - Percentage ratios are rounded down for each adjustment type and may not add up to the total percentage of adjustments made for this reporting period. Please see data analysis assumption number 8 on page 28 for further explanation.



During the course of this analysis, Myers and Stauffer identified potential data issues that may impact the completion percentages for specific delegated vendors and/or fee-for-service (non-vendor. **Section A** details payor specific issues related to completion percentages outside the targeted range, while **Section B** notes outstanding payor issues that Molina may need to continue to work to identify and resolve. **Section C** notes data issues that may impact all payors to some extent (non-vendor and vendor).

Please reference Tables 1 through 12 starting on page 11 for Molina Healthcare's CAN and CHIP entire plan, delegated vendor, and fee-for-service (non-vendor) reconciliation period tables. These tables contain detailed reconciliation totals, completion percentages, and encounter analysis adjustments made by Myers and Stauffer.

SECTION A – Non-vendor and/or vendor data issues that may cause completion percentages outside the targeted range (below 99 percent or above 100 percent):

1. **CVS Health (Tables 3 and 9):** The CVS Health CAN cumulative completion percentage and several monthly CHIP completion percentages are above 100 percent due to misallocated payment sequences (mostly voids), when the encounter data and CDJ files are compared.
 - Due to data limitations with the MMIS, encounter voids are being allocated to the paid date of the voided encounters instead of the CCO recoupment dates reflected in the CDJ submissions. This may be contributing to some of the monthly CAN and CHIP completion percentage fluctuations throughout the reporting period.
 - In order to limit the impact of potentially missing pharmacy encounter voids on the cumulative completion percentage and the entire plan totals, we have restricted the monthly completion percentages to a maximum of 100 percent for each month (and restricted the encounter totals to the CDJ totals at most in cases where the monthly completion percentages were negative) for each payor to calculate a separate 100 percent monthly completion percentage for the reporting period.
 - **Molina informed us that they have been able to validate their CVS encounter dispositions based on a Gainwell data extract and found no additional voids requiring submission. We recommend Molina continue to work with DOM to identify any potentially outstanding CVS encounter sequences**
2. **SkyGen Dental (Tables 4 and 10):** The SkyGen Dental CAN and CHIP cumulative completion percentages are above 100 percent due to instances of unmatched payment sequences when the CDJ files and encounter data are compared. There appear to be original payments and corresponding negative or offsetting transactions in the CDJ files that do not exist in the encounter data with most of the CDJ void or adjustment paid dates occurring in the inflated completion percentage months and the original CDJ paid dates occurring in the low completion percentage months or prior to the reporting period.
 - **We recommend Molina continue to work with SkyGen Dental to ensure all payment sequences are being provided in the encounter data.**
3. **MTM (Tables 6 and 12):** The MTM CAN cumulative completion percentage, as well as a few CHIP monthly completion percentages, appear to be below 99 percent due to potentially missing encounter sequences when the CDJ files and encounter data are compared.



MS Molina Healthcare Encounter and CDJ Comparison

- The MTM CHIP cumulative completion percentage is inflated due to a single potentially missing CDJ transaction for February 27, 2025.
- Additionally, we noted that several older monthly completion percentages appear to be above 100 percent for both CAN and CHIP. These inflated monthly completion percentages appear to be due to potentially missing payment sequences, including voids, and mismatched program identifiers.
- **Molina communicated that recent payments found in the CDJ files, but missing from the encounter data, were for members with Marketplace coverage on the date of service. It appears that these claims should not have been paid under MississippiCAN and Molina is working with MTM to recoup the payments.**

SECTION B – Additional non-vendor and/or vendor data issues and notes that currently may not impact compliance:

4. **Fee-for-Service (non-vendor) (Tables 2 and 8):** The fee-for-service (non-vendor) CAN and CHIP cumulative completion percentages are in compliance, but many individual monthly completion percentages are below 99 percent or above 100 percent. The out of compliance monthly completion percentages appear to be due to potentially missing or misallocated payment sequences (including adjustments and voids) when the CDJ files and encounter data are compared.
 - Due to data limitations with the MMIS, encounter voids are being allocated to the paid date of the voided encounters instead of the CCO recoupment dates reflected in the CDJ submissions. This appears to be contributing to the monthly CAN and CHIP completion percentage fluctuations throughout the period.
 - **Molina has communicated that they were provided with historical encounter response files by Gainwell. We recommend Molina continue to work with DOM to identify any potentially outstanding payment sequences.**
5. **March Vision (Tables 5 and 11):** We have noted potentially missing March Vision payment sequences, when the encounter data and CDJ files are compared, appear to be causing some inflated older monthly completion percentages and low recent monthly completion percentages. The CAN and CHIP monthly completion percentages beginning in January 2025 appear to be especially low due to missing encounter records for the January 22, 2025 paid date and many other paid dates in 2025.
 - Additionally, some of the March Vision CAN and CHIP monthly completion percentages are above 100 percent due to potentially missing or misallocated adjustment and void encounter records when compared to the CDJ files.
 - **We recommend Molina continue to work with March Vision and Gainwell to identify and submit any missing March Vision encounter sequences.**

SECTION C – General data issues that may be contributing to non-vendor and/or vendor variances:

6. **CCO Denied Encounters (Tables 1 through 12):** Gainwell has provided supplemental files with the CCO adjudication status for pharmacy encounter records. As part of the reconciliation process, the paid amounts for these denied encounters are being set to zero. The impact of this denied encounter adjustment to the FAC reported encounter data can be found in the adjustments column of the CVS Health monthly tables (Tables 3 and 9) as well as in the “Denied” row of Tables C and D on page 7. Gainwell is still working to identify any remaining duplicate pharmacy encounters and missing or failed pharmacy encounter voids.

MS Molina Healthcare Encounter and CDJ Comparison

- Please note that Gainwell is still working to identify the CCO adjudication status for non-pharmacy encounter records. We expect to receive a separate supplemental file of the adjudication status for these claims in the future. In the meantime, the non-pharmacy encounter totals may be inflated by any denied encounters with non-zero paid amounts.
7. **Encounter Voids (Tables 1 through 12):** There appear to be instances of Gainwell voids with a frequency code of 8 where the CCO paid amount on the encounter is more than zero dollars. Since encounter voids are not expected to have any associated final CCO paid amounts, these encounter void amounts are being set to zero. Additionally, we noted that our data extracts from Gainwell appear to provide the original, replaced encounter paid date on encounter voids (frequency code 8) instead of the recoupment date. This system limitation may be contributing to some monthly completion percentage fluctuations. However, there is a system change in progress to retrieve the updated CCO paid date from void encounter submissions.
 8. **MMIS Response Files (Tables 1 through 12):** Molina and the other CCOs previously noted some missing response files for their encounter submissions to Gainwell. Since the CCOs use these response files to reconcile their encounter submissions and identify previous transactions for any encounter voids or adjustments, the delay in some response file records may be contributing to the missing encounter sequences noted in this report, particularly the void and adjustment sequences.

MS Molina Healthcare Encounter and CDJ Comparison



**MOLINA HEALTHCARE CAN ENTIRE PLAN
MONTHLY TABLE**

Table 1 — Molina Healthcare CAN (Entire Plan)								
Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage	100% Limited [^] Monthly Completion Percentage
July 2023	\$26,470,827	(\$688,818)	-2.60%	\$25,782,010	\$26,718,568	(\$936,558)	96.49%	96.37%
August 2023	\$33,705,102	(\$1,153,076)	-3.42%	\$32,552,026	\$32,249,064	\$302,962	100.93%	98.91%
September 2023	\$27,118,786	(\$1,428,134)	-5.26%	\$25,690,652	\$26,324,785	(\$634,134)	97.59%	97.53%
October 2023	\$33,791,488	(\$599,055)	-1.77%	\$33,192,432	\$34,306,342	(\$1,113,909)	96.75%	96.74%
November 2023	\$33,557,763	(\$786,478)	-2.34%	\$32,771,285	\$33,344,231	(\$572,945)	98.28%	97.64%
December 2023	\$35,485,062	(\$461,930)	-1.30%	\$35,023,133	\$36,061,119	(\$1,037,986)	97.12%	96.25%
January 2024	\$36,743,397	(\$4,478,256)	-12.18%	\$32,265,141	\$33,460,748	(\$1,195,606)	96.42%	96.41%
February 2024	\$33,781,738	(\$1,341,841)	-3.97%	\$32,439,897	\$32,282,232	\$157,665	100.48%	99.99%
March 2024	\$37,102,034	(\$1,943,970)	-5.23%	\$35,158,064	\$36,755,195	(\$1,597,131)	95.65%	95.65%
April 2024	\$34,900,377	(\$1,674,995)	-4.79%	\$33,225,382	\$33,501,020	(\$275,638)	99.17%	98.78%
May 2024	\$36,482,355	(\$3,148,192)	-8.62%	\$33,334,163	\$33,765,937	(\$431,774)	98.72%	98.69%
June 2024	\$31,575,383	(\$993,879)	-3.14%	\$30,581,504	\$29,803,068	\$778,435	102.61%	99.93%
July 2024	\$31,724,289	(\$529,346)	-1.66%	\$31,194,943	\$27,903,843	\$3,291,100	111.79%	99.99%
August 2024	\$30,885,345	(\$387,595)	-1.25%	\$30,497,750	\$29,715,855	\$781,895	102.63%	99.98%
September 2024	\$23,717,735	(\$944,955)	-3.98%	\$22,772,779	\$22,555,276	\$217,503	100.96%	99.97%
October 2024	\$35,460,679	(\$565,434)	-1.59%	\$34,895,245	\$34,949,670	(\$54,426)	99.84%	99.83%
November 2024	\$26,645,764	(\$539,676)	-2.02%	\$26,106,088	\$25,219,399	\$886,689	103.51%	99.98%
December 2024	\$30,632,796	(\$577,485)	-1.88%	\$30,055,310	\$30,137,158	(\$81,848)	99.72%	99.72%
January 2025	\$29,596,862	(\$643,957)	-2.17%	\$28,952,905	\$28,486,777	\$466,128	101.63%	99.94%
February 2025	\$32,217,457	(\$2,111,389)	-6.55%	\$30,106,068	\$29,825,275	\$280,793	100.94%	99.95%
March 2025	\$29,908,906	(\$886,386)	-2.96%	\$29,022,520	\$28,639,822	\$382,698	101.33%	99.95%
April 2025	\$30,051,682	(\$1,732,328)	-5.76%	\$28,319,354	\$28,273,404	\$45,950	100.16%	99.95%
May 2025	\$30,540,149	(\$1,547,134)	-5.06%	\$28,993,015	\$29,157,077	(\$164,062)	99.43%	99.43%
June 2025	\$37,053,750	(\$2,082,346)	-5.61%	\$34,971,404	\$34,536,000	\$435,404	101.26%	99.97%
Cumulative Totals	\$769,149,725	(\$31,246,656)	-4.06%	\$737,903,069	\$737,971,864	(\$68,795)	99.99%	
100% Limited[^] Cumulative Totals				\$737,137,535	\$737,971,864	(\$834,329)	99.88%	98.74%
State Contract Minimum Completeness Percentage Requirement							99.00%	

[^] - Since the CAN cumulative completion percentage for the CCO and/or delegated vendor(s) exceed 100 percent, we have decreased the Entire Plan CAN encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results on a monthly and cumulative basis. Please reference data analysis assumption number 8 on page 28 for further explanation.



**MOLINA HEALTHCARE CAN
SUMMARY REPORTING CHARTS**

Chart 1. Monthly CDJ totals and encounter submissions for Molina Healthcare CAN's entire plan

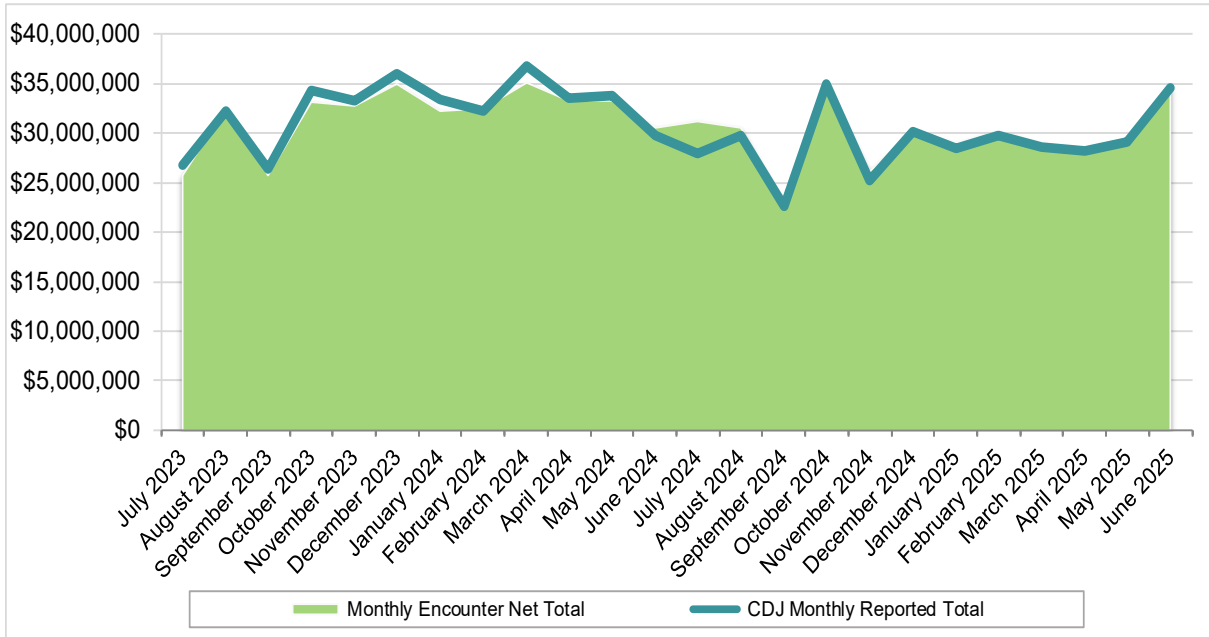
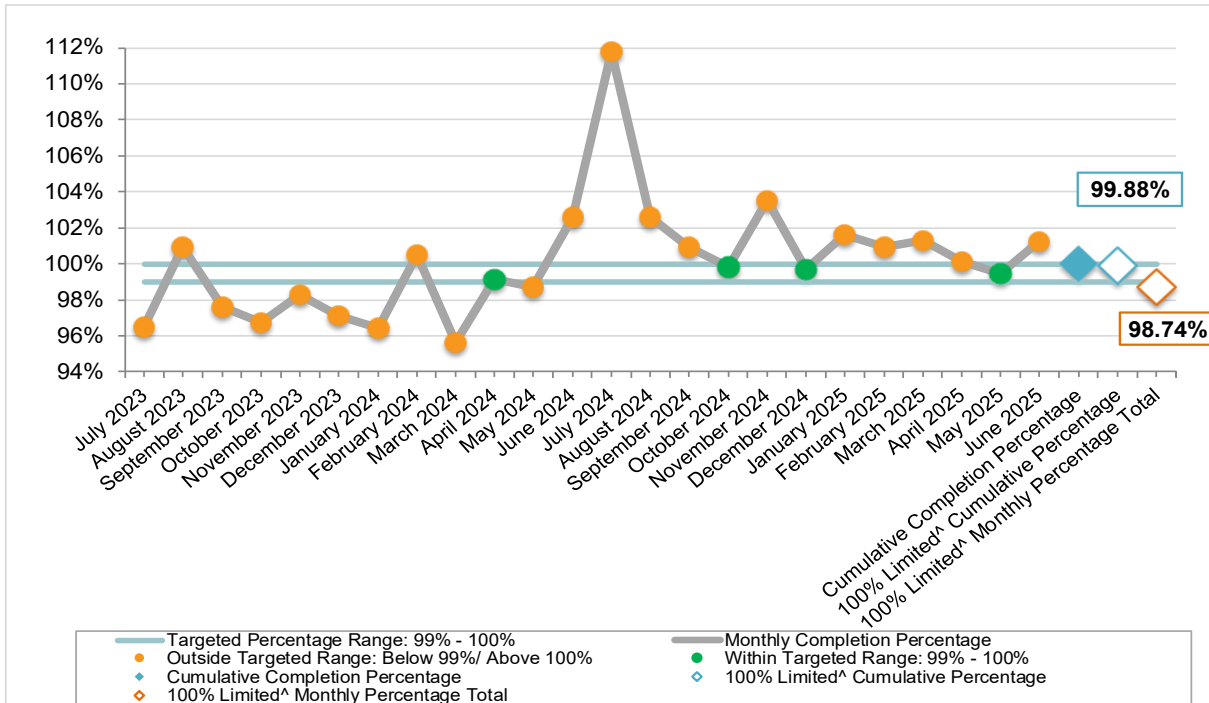


Chart 2. Molina Healthcare CAN's monthly encounter submissions expressed as a percentage of payments submitted to the FAC to reported CCO CDJ payments for the entire plan



^ - To avoid overstating the Entire Plan results in situations where any payor's cumulative and/or monthly completion percentages exceed 100 percent (or the encounter totals exceed the CDJ totals when the percentage is negative), we have identified 100 percent limited completion percentages on a monthly and cumulative or reporting period basis. Please see data analysis assumption number 8 on page 28 for further explanation.

MS Molina Healthcare Encounter and CDJ Comparison



MOLINA HEALTHCARE CAN FEE-FOR-SERVICE MONTHLY TABLE

Table 2 — Molina Healthcare CAN Fee-for-Service (Non-Vendor)								
Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage	100% Limited [^] Monthly Completion Percentage
July 2023	\$19,716,980	(\$352,667)	-1.78%	\$19,364,313	\$19,693,915	(\$329,602)	98.32%	98.32%
August 2023	\$23,777,813	(\$538,092)	-2.26%	\$23,239,721	\$23,590,835	(\$351,114)	98.51%	98.51%
September 2023	\$17,633,958	(\$150,412)	-0.85%	\$17,483,546	\$18,119,352	(\$635,805)	96.49%	96.49%
October 2023	\$25,247,256	(\$103,176)	-0.40%	\$25,144,080	\$26,258,752	(\$1,114,672)	95.75%	95.75%
November 2023	\$24,394,216	(\$218,304)	-0.89%	\$24,175,911	\$24,959,929	(\$784,018)	96.85%	96.85%
December 2023	\$26,578,977	(\$180,822)	-0.68%	\$26,398,155	\$27,747,845	(\$1,349,690)	95.13%	95.13%
January 2024	\$24,172,367	(\$203,811)	-0.84%	\$23,968,556	\$25,072,191	(\$1,103,635)	95.59%	95.59%
February 2024	\$24,138,662	(\$442,799)	-1.83%	\$23,695,863	\$23,587,524	\$108,339	100.45%	100.00%
March 2024	\$26,253,329	(\$964,165)	-3.67%	\$25,289,165	\$26,827,041	(\$1,537,876)	94.26%	94.26%
April 2024	\$24,949,976	(\$913,300)	-3.66%	\$24,036,676	\$24,442,212	(\$405,537)	98.34%	98.34%
May 2024	\$25,212,917	(\$2,257,673)	-8.95%	\$22,955,245	\$23,296,681	(\$341,436)	98.53%	98.53%
June 2024	\$22,277,465	(\$474,707)	-2.13%	\$21,802,758	\$21,005,112	\$797,646	103.79%	100.00%
July 2024	\$28,093,424	(\$515,968)	-1.83%	\$27,577,457	\$24,525,214	\$3,052,242	112.44%	100.00%
August 2024	\$27,914,424	(\$387,058)	-1.38%	\$27,527,366	\$26,741,059	\$786,308	102.94%	100.00%
September 2024	\$21,094,686	(\$944,488)	-4.47%	\$20,150,198	\$19,934,243	\$215,955	101.08%	100.00%
October 2024	\$32,441,103	(\$564,965)	-1.74%	\$31,876,137	\$31,913,763	(\$37,626)	99.88%	99.88%
November 2024	\$23,700,024	(\$539,102)	-2.27%	\$23,160,922	\$22,348,368	\$812,554	103.63%	100.00%
December 2024	\$28,352,919	(\$577,016)	-2.03%	\$27,775,903	\$27,854,314	(\$78,411)	99.71%	99.71%
January 2025	\$27,253,216	(\$643,846)	-2.36%	\$26,609,370	\$26,127,128	\$482,242	101.84%	100.00%
February 2025	\$29,484,062	(\$2,111,289)	-7.16%	\$27,372,773	\$27,077,412	\$295,360	101.09%	100.00%
March 2025	\$27,303,838	(\$885,277)	-3.24%	\$26,418,561	\$26,023,755	\$394,806	101.51%	100.00%
April 2025	\$27,275,616	(\$1,729,300)	-6.34%	\$25,546,316	\$25,486,827	\$59,489	100.23%	100.00%
May 2025	\$27,950,180	(\$1,545,454)	-5.52%	\$26,404,727	\$26,529,604	(\$124,878)	99.52%	99.52%
June 2025	\$34,513,871	(\$2,081,726)	-6.03%	\$32,432,145	\$31,988,810	\$443,335	101.38%	100.00%
Cumulative Totals	\$619,731,278	(\$19,325,416)	-3.11%	\$600,405,862	\$601,151,888	(\$746,026)	99.87%	98.63%
							State Contract Minimum Completeness Percentage Requirement	99.00%

[^] - We have decreased the Molina Fee-for-Service CAN encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results on a monthly basis. Please reference data analysis assumption number 8 on page 28 for further explanation.

MS Molina Healthcare Encounter and CDJ Comparison



MOLINA HEALTHCARE CAN CVS HEALTH MONTHLY TABLE

Table 3 — Molina Healthcare CAN CVS Health (Pharmacy)								
Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage	100% Limited [^] Monthly Completion Percentage
July 2023	\$5,649,400	(\$330,779)	-5.85%	\$5,318,621	\$5,291,660	\$26,961	100.50%	100.00%
August 2023	\$6,993,348	(\$585,214)	-8.36%	\$6,408,134	\$6,392,764	\$15,370	100.24%	100.00%
September 2023	\$7,523,898	(\$1,255,625)	-16.68%	\$6,268,273	\$6,281,558	(\$13,285)	99.78%	99.78%
October 2023	\$6,409,700	(\$481,509)	-7.51%	\$5,928,190	\$5,927,600	\$590	100.00%	100.00%
November 2023	\$7,122,969	(\$562,894)	-7.90%	\$6,560,074	\$6,348,479	\$211,596	103.33%	100.00%
December 2023	\$7,104,388	(\$277,904)	-3.91%	\$6,826,484	\$6,513,888	\$312,595	104.79%	100.00%
January 2024	\$10,798,381	(\$4,268,077)	-39.52%	\$6,530,304	\$6,623,212	(\$92,908)	98.59%	98.59%
February 2024	\$7,578,517	(\$883,049)	-11.65%	\$6,695,468	\$6,645,596	\$49,872	100.75%	100.00%
March 2024	\$8,487,189	(\$970,900)	-11.43%	\$7,516,289	\$7,572,842	(\$56,553)	99.25%	99.25%
April 2024	\$7,566,213	(\$749,150)	-9.90%	\$6,817,063	\$6,726,522	\$90,542	101.34%	100.00%
May 2024	\$8,722,814	(\$888,614)	-10.18%	\$7,834,200	\$7,927,426	(\$93,226)	98.82%	98.82%
June 2024	\$7,181,908	(\$518,058)	-7.21%	\$6,663,850	\$6,677,047	(\$13,197)	99.80%	99.80%
July 2024	\$1,203,679	\$0	0.00%	\$1,203,679	\$975,782	\$227,897	123.35%	100.00%
August 2024	\$5,325	\$0	0.00%	\$5,325	\$5,958	(\$633)	89.37%	89.37%
September 2024	\$283	\$0	0.00%	\$283	(\$5,779)	\$6,062	-4.89%	100.00%
October 2024	\$672	\$0	0.00%	\$672	\$13,099	(\$12,426)	5.13%	5.13%
November 2024	\$23	\$0	0.00%	\$23	\$101	(\$77)	23.08%	23.08%
December 2024	\$0	\$0		\$0	(\$239)	\$239	0.00%	0.00%
January 2025	\$0	\$0		\$0	\$2,801	(\$2,801)	0.00%	0.00%
February 2025	\$0	\$0		\$0	\$3,460	(\$3,460)	0.00%	0.00%
March 2025	\$0	\$0		\$0	(\$396)	\$396	0.00%	0.00%
April 2025	\$0	\$0		\$0	(\$1,497)	\$1,497	0.00%	0.00%
May 2025	\$0	\$0		\$0	\$0	\$0		
June 2025	\$0	\$0		\$0	(\$1,689)	\$1,689	0.00%	0.00%
Cumulative Totals	\$92,348,707	(\$11,771,774)	-12.74%	\$80,576,934	\$79,920,196	\$656,738	100.82%	
100% Limited[^] Cumulative Totals				\$79,920,196	\$79,920,196	\$0	100.00%	99.64%
State Contract Minimum Completeness Percentage Requirement							99.00%	

[^] - We have decreased the CVS Health CAN encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results on a monthly and reporting period basis. Please reference data analysis assumption number 8 on page 28 for further explanation.

MS Molina Healthcare Encounter and CDJ Comparison



**MOLINA HEALTHCARE CAN SKYGEN
MONTHLY TABLE**

Table 4 — Molina Healthcare CAN SkyGen (Dental)								
Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage	100% Limited [^] Monthly Completion Percentage
July 2023	\$787,714	(\$4,626)	-0.58%	\$783,088	\$1,421,618	(\$638,530)	55.08%	55.08%
August 2023	\$2,406,522	(\$22,876)	-0.95%	\$2,383,646	\$1,747,251	\$636,395	136.42%	100.00%
September 2023	\$1,537,029	(\$20,261)	-1.31%	\$1,516,768	\$1,516,551	\$217	100.01%	100.00%
October 2023	\$1,680,418	(\$14,112)	-0.83%	\$1,666,307	\$1,668,401	(\$2,094)	99.87%	99.87%
November 2023	\$1,577,286	(\$5,279)	-0.33%	\$1,572,007	\$1,570,626	\$1,381	100.08%	100.00%
December 2023	\$1,451,943	(\$2,819)	-0.19%	\$1,449,124	\$1,448,443	\$681	100.04%	100.00%
January 2024	\$1,431,136	(\$5,850)	-0.40%	\$1,425,286	\$1,426,737	(\$1,451)	99.89%	99.89%
February 2024	\$1,687,319	(\$15,653)	-0.92%	\$1,671,667	\$1,670,637	\$1,030	100.06%	100.00%
March 2024	\$1,949,400	(\$8,722)	-0.44%	\$1,940,678	\$1,941,710	(\$1,032)	99.94%	99.94%
April 2024	\$1,902,621	(\$10,817)	-0.56%	\$1,891,804	\$1,849,774	\$42,030	102.27%	100.00%
May 2024	\$2,056,601	\$0	0.00%	\$2,056,601	\$2,047,509	\$9,092	100.44%	100.00%
June 2024	\$1,743,740	(\$29)	0.00%	\$1,743,711	\$1,745,353	(\$1,642)	99.90%	99.90%
July 2024	\$1,957,352	(\$13,108)	-0.66%	\$1,944,245	\$1,931,319	\$12,926	100.66%	100.00%
August 2024	\$2,345,906	(\$266)	-0.01%	\$2,345,640	\$2,345,025	\$615	100.02%	100.00%
September 2024	\$2,085,057	(\$158)	0.00%	\$2,084,899	\$2,083,833	\$1,066	100.05%	100.00%
October 2024	\$2,437,591	(\$285)	-0.01%	\$2,437,306	\$2,433,790	\$3,516	100.14%	100.00%
November 2024	\$2,454,775	(\$125)	0.00%	\$2,454,650	\$2,376,362	\$78,287	103.29%	100.00%
December 2024	\$1,840,873	(\$427)	-0.02%	\$1,840,445	\$1,839,892	\$553	100.03%	100.00%
January 2025	\$2,001,460	\$0	0.00%	\$2,001,460	\$2,002,550	(\$1,090)	99.94%	99.94%
February 2025	\$2,315,000	\$0	0.00%	\$2,315,000	\$2,316,056	(\$1,057)	99.95%	99.95%
March 2025	\$2,166,252	(\$760)	-0.03%	\$2,165,492	\$2,169,802	(\$4,309)	99.80%	99.80%
April 2025	\$2,266,100	(\$1,701)	-0.07%	\$2,264,399	\$2,266,300	(\$1,902)	99.91%	99.91%
May 2025	\$2,142,255	(\$988)	-0.04%	\$2,141,266	\$2,169,013	(\$27,746)	98.72%	98.72%
June 2025	\$2,179,580	\$0	0.00%	\$2,179,580	\$2,177,720	\$1,860	100.08%	100.00%
Cumulative Totals	\$46,403,929	(\$128,862)	-0.27%	\$46,275,067	\$46,166,269	\$108,797	100.23%	
100% Limited[^] Cumulative Totals				\$46,166,269	\$46,166,269	\$0	100.00%	98.52%
State Contract Minimum Completeness Percentage Requirement							99.00%	

[^] - We have decreased the SkyGen Dental CAN encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results on a monthly and reporting period basis. Please reference data analysis assumption number 8 on page 28 for further explanation.



MOLINA HEALTHCARE CAN MARCH VISION CARE MONTHLY TABLE

MS Molina Healthcare Encounter and CDJ Comparison

Table 5 — Molina Healthcare CAN March Vision Care (Vision)

Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage	100% Limited^ Monthly Completion Percentage
July 2023	\$209,236	(\$456)	-0.21%	\$208,780	\$208,708	\$72	100.03%	100.00%
August 2023	\$359,126	(\$6,870)	-1.91%	\$352,255	\$350,635	\$1,620	100.46%	100.00%
September 2023	\$311,119	(\$1,836)	-0.59%	\$309,283	\$294,465	\$14,819	105.03%	100.00%
October 2023	\$330,895	(\$258)	-0.07%	\$330,637	\$328,678	\$1,960	100.59%	100.00%
November 2023	\$292,400	\$0	0.00%	\$292,400	\$292,116	\$284	100.09%	100.00%
December 2023	\$222,235	(\$385)	-0.17%	\$221,850	\$221,869	(\$19)	99.99%	99.99%
January 2024	\$228,866	(\$518)	-0.22%	\$228,348	\$228,380	(\$32)	99.98%	99.98%
February 2024	\$244,969	(\$340)	-0.13%	\$244,629	\$244,579	\$50	100.02%	100.00%
March 2024	\$276,793	(\$130)	-0.04%	\$276,662	\$277,621	(\$959)	99.65%	99.65%
April 2024	\$356,874	(\$1,414)	-0.39%	\$355,460	\$357,222	(\$1,761)	99.50%	99.50%
May 2024	\$319,494	(\$583)	-0.18%	\$318,911	\$320,091	(\$1,180)	99.63%	99.63%
June 2024	\$234,410	(\$1,085)	-0.46%	\$233,325	\$234,035	(\$710)	99.69%	99.69%
July 2024	\$337,462	(\$271)	-0.08%	\$337,191	\$338,708	(\$1,517)	99.55%	99.55%
August 2024	\$455,106	(\$271)	-0.05%	\$454,835	\$456,741	(\$1,905)	99.58%	99.58%
September 2024	\$389,285	(\$310)	-0.07%	\$388,975	\$390,541	(\$1,566)	99.59%	99.59%
October 2024	\$409,975	(\$185)	-0.04%	\$409,791	\$411,954	(\$2,163)	99.47%	99.47%
November 2024	\$340,220	(\$449)	-0.13%	\$339,770	\$342,462	(\$2,692)	99.21%	99.21%
December 2024	\$286,704	\$0	0.00%	\$286,704	\$288,594	(\$1,890)	99.34%	99.34%
January 2025	\$194,671	(\$111)	-0.05%	\$194,560	\$201,810	(\$7,250)	96.40%	96.40%
February 2025	\$282,243	(\$15)	0.00%	\$282,229	\$287,211	(\$4,983)	98.26%	98.26%
March 2025	\$287,668	(\$349)	-0.12%	\$287,319	\$292,654	(\$5,335)	98.17%	98.17%
April 2025	\$371,403	(\$742)	-0.19%	\$370,662	\$375,910	(\$5,248)	98.60%	98.60%
May 2025	\$277,323	(\$249)	-0.08%	\$277,074	\$282,779	(\$5,705)	97.98%	97.98%
June 2025	\$224,868	(\$209)	-0.09%	\$224,659	\$230,121	(\$5,461)	97.62%	97.62%
Cumulative Totals	\$7,243,343	(\$17,034)	-0.23%	\$7,226,309	\$7,257,882	(\$31,573)	99.56%	99.30%
							State Contract Minimum Completeness Percentage Requirement	99.00%

^ - We have decreased the March Vision Care CAN encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results on a monthly basis. Please reference data analysis assumption number 8 on page 28 for further explanation.



**MOLINA HEALTHCARE CAN MTM
MONTHLY TABLE**

MS Molina Healthcare Encounter and CDJ Comparison

Table 6 — Molina Healthcare CAN MTM (NET)									
Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage	100% Limited [^] Monthly Completion Percentage	
July 2023	\$107,498	(\$291)	-0.27%	\$107,207	\$102,666	\$4,540	104.42%	100.00%	
August 2023	\$168,294	(\$24)	-0.01%	\$168,270	\$167,579	\$691	100.41%	100.00%	
September 2023	\$112,781	\$0	0.00%	\$112,781	\$112,860	(\$79)	99.92%	99.92%	
October 2023	\$123,219	\$0	0.00%	\$123,219	\$122,911	\$308	100.25%	100.00%	
November 2023	\$170,893	\$0	0.00%	\$170,893	\$173,081	(\$2,188)	98.73%	98.73%	
December 2023	\$127,520	\$0	0.00%	\$127,520	\$129,073	(\$1,553)	98.79%	98.79%	
January 2024	\$112,647	\$0	0.00%	\$112,647	\$110,227	\$2,420	102.19%	100.00%	
February 2024	\$132,270	\$0	0.00%	\$132,270	\$133,896	(\$1,626)	98.78%	98.78%	
March 2024	\$135,323	(\$52)	-0.03%	\$135,271	\$135,981	(\$710)	99.47%	99.47%	
April 2024	\$124,693	(\$314)	-0.25%	\$124,379	\$125,291	(\$912)	99.27%	99.27%	
May 2024	\$170,529	(\$1,322)	-0.77%	\$169,207	\$174,230	(\$5,024)	97.11%	97.11%	
June 2024	\$137,861	\$0	0.00%	\$137,861	\$141,522	(\$3,661)	97.41%	97.41%	
July 2024	\$132,372	\$0	0.00%	\$132,372	\$132,820	(\$449)	99.66%	99.66%	
August 2024	\$164,583	\$0	0.00%	\$164,583	\$167,073	(\$2,489)	98.51%	98.51%	
September 2024	\$148,425	\$0	0.00%	\$148,425	\$152,439	(\$4,014)	97.36%	97.36%	
October 2024	\$171,338	\$0	0.00%	\$171,338	\$177,064	(\$5,726)	96.76%	96.76%	
November 2024	\$150,723	\$0	0.00%	\$150,723	\$152,106	(\$1,383)	99.09%	99.09%	
December 2024	\$152,300	(\$42)	-0.02%	\$152,258	\$154,598	(\$2,339)	98.48%	98.48%	
January 2025	\$147,515	\$0	0.00%	\$147,515	\$152,488	(\$4,973)	96.73%	96.73%	
February 2025	\$136,152	(\$85)	-0.06%	\$136,067	\$141,135	(\$5,067)	96.40%	96.40%	
March 2025	\$151,148	\$0	0.00%	\$151,148	\$154,007	(\$2,858)	98.14%	98.14%	
April 2025	\$138,563	(\$585)	-0.42%	\$137,978	\$145,864	(\$7,886)	94.59%	94.59%	
May 2025	\$170,391	(\$443)	-0.25%	\$169,948	\$175,681	(\$5,733)	96.73%	96.73%	
June 2025	\$135,431	(\$412)	-0.30%	\$135,019	\$141,038	(\$6,019)	95.73%	95.73%	
Cumulative Totals	\$3,422,468	(\$3,570)	-0.10%	\$3,418,898	\$3,475,629	(\$56,731)	98.36%	98.13%	
							State Contract Minimum Completeness Percentage Requirement		99.00%
							Non-Compliant		-0.64%

[^] - We have decreased the MTM CAN encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results on a monthly basis. Please reference data analysis assumption number 8 on page 28 for further explanation.

MS Molina Healthcare Encounter and CDJ Comparison



**MOLINA HEALTHCARE CHIP ENTIRE PLAN
MONTHLY TABLE**

Table 7 — Molina Healthcare CHIP (Entire Plan)								
Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage	100% Limited [^] Monthly Completion Percentage
July 2023	\$2,942,913	(\$433,080)	-14.71%	\$2,509,833	\$2,810,538	(\$300,705)	89.30%	88.96%
August 2023	\$4,483,591	(\$533,708)	-11.90%	\$3,949,883	\$3,849,310	\$100,573	102.61%	96.10%
September 2023	\$3,358,451	(\$265,282)	-7.89%	\$3,093,169	\$3,186,294	(\$93,124)	97.07%	96.92%
October 2023	\$4,149,269	(\$209,741)	-5.05%	\$3,939,528	\$3,970,125	(\$30,597)	99.22%	99.19%
November 2023	\$3,942,589	(\$160,664)	-4.07%	\$3,781,925	\$3,819,475	(\$37,550)	99.01%	98.88%
December 2023	\$4,064,220	(\$192,832)	-4.74%	\$3,871,388	\$3,882,779	(\$11,391)	99.70%	99.34%
January 2024	\$4,172,134	(\$134,232)	-3.21%	\$4,037,902	\$3,983,465	\$54,437	101.36%	100.00%
February 2024	\$4,110,437	(\$230,515)	-5.60%	\$3,879,922	\$3,879,316	\$607	100.01%	99.74%
March 2024	\$4,501,607	(\$215,750)	-4.79%	\$4,285,857	\$4,325,974	(\$40,117)	99.07%	99.07%
April 2024	\$3,815,578	(\$194,855)	-5.10%	\$3,620,723	\$3,637,354	(\$16,631)	99.54%	99.36%
May 2024	\$4,379,950	(\$485,303)	-11.08%	\$3,894,647	\$3,936,596	(\$41,949)	98.93%	98.55%
June 2024	\$4,667,310	(\$511,194)	-10.95%	\$4,156,116	\$4,159,857	(\$3,741)	99.91%	99.89%
July 2024	\$3,662,752	(\$182,935)	-4.99%	\$3,479,817	\$3,444,150	\$35,667	101.03%	100.00%
August 2024	\$4,331,434	(\$271,249)	-6.26%	\$4,060,186	\$4,020,715	\$39,471	100.98%	100.00%
September 2024	\$3,236,836	(\$133,497)	-4.12%	\$3,103,339	\$3,071,871	\$31,468	101.02%	100.00%
October 2024	\$4,956,758	(\$181,715)	-3.66%	\$4,775,043	\$4,781,403	(\$6,360)	99.86%	99.85%
November 2024	\$4,085,763	(\$166,027)	-4.06%	\$3,919,736	\$3,830,164	\$89,571	102.33%	100.00%
December 2024	\$4,715,031	(\$163,719)	-3.47%	\$4,551,312	\$4,501,066	\$50,246	101.11%	100.00%
January 2025	\$4,283,300	(\$124,726)	-2.91%	\$4,158,574	\$4,273,642	(\$115,068)	97.30%	97.30%
February 2025	\$4,988,212	(\$772,213)	-15.48%	\$4,216,000	\$4,167,152	\$48,847	101.17%	99.99%
March 2025	\$4,303,889	(\$385,372)	-8.95%	\$3,918,517	\$3,906,497	\$12,019	100.30%	99.97%
April 2025	\$4,593,517	(\$347,572)	-7.56%	\$4,245,945	\$4,264,646	(\$18,700)	99.56%	99.56%
May 2025	\$4,435,408	(\$235,027)	-5.29%	\$4,200,382	\$4,216,632	(\$16,251)	99.61%	99.61%
June 2025	\$5,597,086	(\$609,970)	-10.89%	\$4,987,116	\$4,981,738	\$5,378	100.10%	99.85%
Cumulative Totals	\$101,778,035	(\$7,141,176)	-7.01%	\$94,636,859	\$94,900,758	(\$263,899)	99.72%	
100% Limited[^] Cumulative Totals				\$94,605,456	\$94,900,758	(\$295,302)	99.68%	98.98%
State Contract Minimum Completeness Percentage Requirement							99.00%	

[^] - Since the CHIP cumulative completion percentage for the CCO and/or delegated vendor(s) exceed 100 percent, we have decreased the Entire Plan CHIP encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results on a monthly and cumulative basis. Please reference data analysis assumption number 8 on page 28 for further explanation.



**MOLINA HEALTHCARE CHIP ENTIRE PLAN
SUMMARY REPORTING CHARTS**

Chart 3. Monthly CDJ totals and encounter submissions for Molina Healthcare CHIP’s entire plan

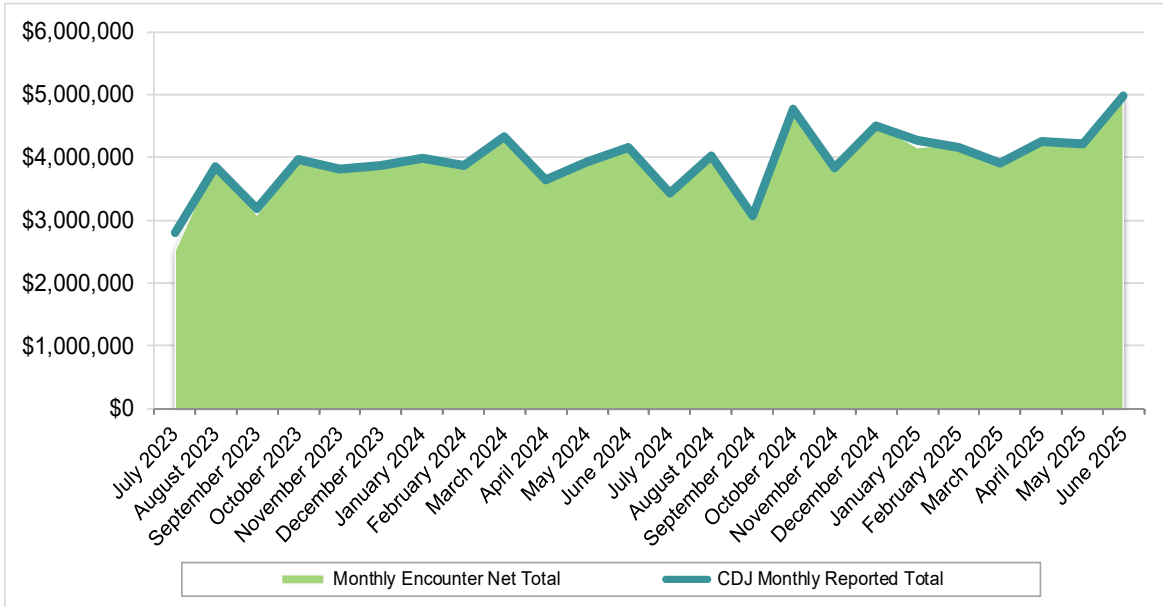
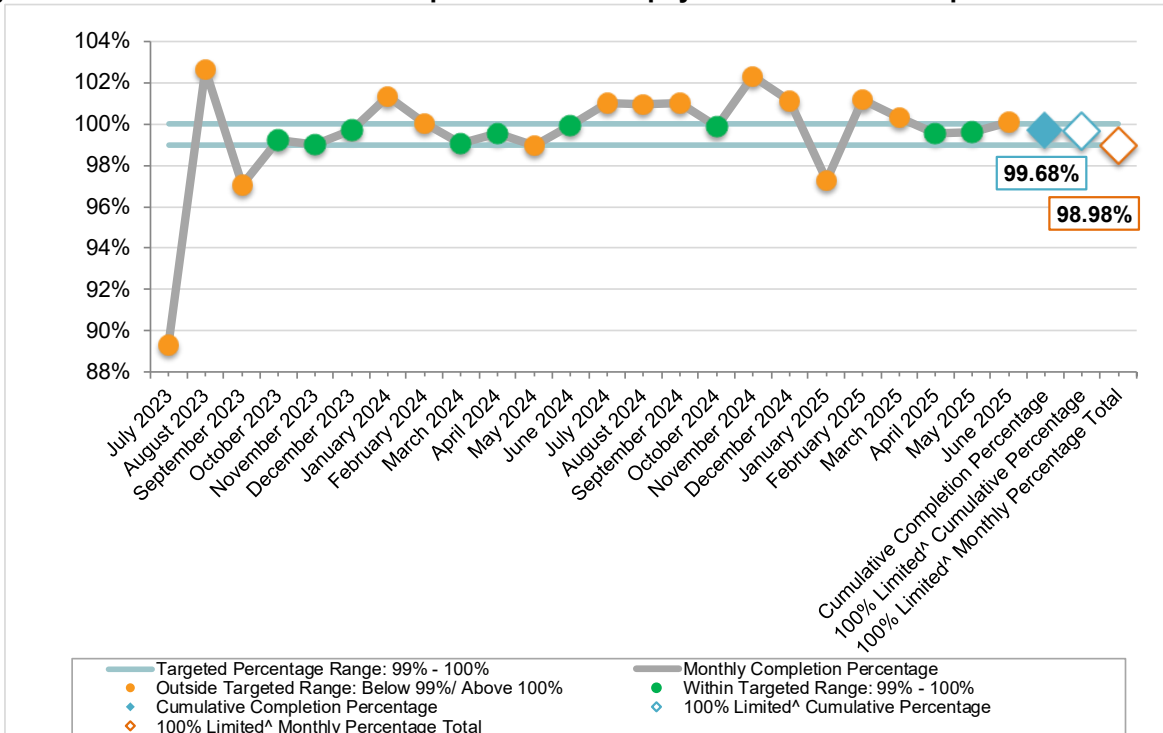


Chart 4. Molina Healthcare CHIP’s monthly encounter submissions expressed as a percentage of payments submitted to the FAC to reported CCO CDJ payments for the entire plan



^ - To avoid overstating the Entire Plan results in situations where any payor’s cumulative and/or monthly completion percentages exceed 100 percent (or the encounter totals exceed the CDJ totals when the percentage is negative), we have identified 100 percent limited completion percentages on a monthly and cumulative or reporting period basis. Please see data analysis assumption number 8 on page 28 for further explanation.



MS Molina Healthcare Encounter and CDJ Comparison



MOLINA HEALTHCARE CHIP FEE-FOR-SERVICE MONTHLY TABLE

Table 8 — Molina Healthcare CHIP Fee-for-Service (Non-Vendor)								
Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage	100% Limited [^] Monthly Completion Percentage
July 2023	\$2,040,942	(\$301,608)	-14.77%	\$1,739,334	\$1,795,700	(\$56,366)	96.86%	96.86%
August 2023	\$2,570,282	(\$237,588)	-9.24%	\$2,332,694	\$2,457,156	(\$124,461)	94.93%	94.93%
September 2023	\$2,075,530	(\$170,801)	-8.22%	\$1,904,729	\$1,978,676	(\$73,946)	96.26%	96.26%
October 2023	\$2,884,936	(\$166,597)	-5.77%	\$2,718,339	\$2,743,063	(\$24,724)	99.09%	99.09%
November 2023	\$2,684,269	(\$148,773)	-5.54%	\$2,535,496	\$2,578,105	(\$42,609)	98.34%	98.34%
December 2023	\$2,855,314	(\$177,661)	-6.22%	\$2,677,653	\$2,703,006	(\$25,354)	99.06%	99.06%
January 2024	\$2,912,957	(\$114,189)	-3.92%	\$2,798,768	\$2,777,019	\$21,749	100.78%	100.00%
February 2024	\$2,650,084	(\$106,987)	-4.03%	\$2,543,097	\$2,535,670	\$7,426	100.29%	100.00%
March 2024	\$3,112,722	(\$213,581)	-6.86%	\$2,899,141	\$2,937,044	(\$37,903)	98.70%	98.70%
April 2024	\$2,483,741	(\$188,264)	-7.57%	\$2,295,477	\$2,314,525	(\$19,048)	99.17%	99.17%
May 2024	\$2,715,766	(\$329,491)	-12.13%	\$2,386,275	\$2,442,989	(\$56,714)	97.67%	97.67%
June 2024	\$3,086,527	(\$329,131)	-10.66%	\$2,757,396	\$2,756,722	\$675	100.02%	100.00%
July 2024	\$2,920,484	(\$182,935)	-6.26%	\$2,737,549	\$2,721,078	\$16,471	100.60%	100.00%
August 2024	\$3,588,746	(\$270,894)	-7.54%	\$3,317,851	\$3,283,189	\$34,662	101.05%	100.00%
September 2024	\$2,579,873	(\$133,156)	-5.16%	\$2,446,717	\$2,416,265	\$30,452	101.26%	100.00%
October 2024	\$4,076,133	(\$181,395)	-4.45%	\$3,894,738	\$3,897,777	(\$3,039)	99.92%	99.92%
November 2024	\$3,202,397	(\$165,388)	-5.16%	\$3,037,009	\$2,963,382	\$73,627	102.48%	100.00%
December 2024	\$4,046,530	(\$162,308)	-4.01%	\$3,884,222	\$3,836,442	\$47,780	101.24%	100.00%
January 2025	\$3,627,267	(\$124,726)	-3.43%	\$3,502,541	\$3,609,239	(\$106,698)	97.04%	97.04%
February 2025	\$4,256,034	(\$772,073)	-18.14%	\$3,483,961	\$3,435,370	\$48,591	101.41%	100.00%
March 2025	\$3,531,311	(\$384,433)	-10.88%	\$3,146,878	\$3,133,847	\$13,031	100.41%	100.00%
April 2025	\$3,659,045	(\$344,008)	-9.40%	\$3,315,038	\$3,327,771	(\$12,733)	99.61%	99.61%
May 2025	\$3,629,319	(\$233,782)	-6.44%	\$3,395,537	\$3,406,130	(\$10,593)	99.68%	99.68%
June 2025	\$4,672,585	(\$603,842)	-12.92%	\$4,068,743	\$4,056,609	\$12,134	100.29%	100.00%
Cumulative Totals	\$75,862,793	(\$6,043,609)	-7.96%	\$69,819,184	\$70,106,775	(\$287,591)	99.58%	99.15%
							<i>State Contract Minimum Completeness Percentage Requirement</i>	99.00%

[^] - We have decreased the Molina Fee-for-Service CHIP encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results on a monthly basis. Please reference data analysis assumption number 8 on page 28 for further explanation.



**MOLINA HEALTHCARE CHIP CVS HEALTH
MONTHLY TABLE**

MS Molina Healthcare Encounter and CDJ Comparison

Table 9 — Molina Healthcare CHIP CVS Health (Pharmacy)

Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage	100% Limited[^] Monthly Completion Percentage
July 2023	\$629,058	(\$131,431)	-20.89%	\$497,627	\$488,463	\$9,163	101.87%	100.00%
August 2023	\$990,445	(\$251,461)	-25.38%	\$738,983	\$764,632	(\$25,649)	96.64%	96.64%
September 2023	\$770,566	(\$73,507)	-9.53%	\$697,059	\$719,589	(\$22,530)	96.86%	96.86%
October 2023	\$721,372	(\$31,557)	-4.37%	\$689,815	\$696,325	(\$6,510)	99.06%	99.06%
November 2023	\$759,074	(\$5)	0.00%	\$759,068	\$754,546	\$4,522	100.59%	100.00%
December 2023	\$738,994	(\$14,673)	-1.98%	\$724,321	\$710,361	\$13,961	101.96%	100.00%
January 2024	\$732,595	(\$13,122)	-1.79%	\$719,473	\$701,938	\$17,536	102.49%	100.00%
February 2024	\$890,444	(\$116,934)	-13.13%	\$773,510	\$783,400	(\$9,890)	98.73%	98.73%
March 2024	\$790,559	\$0	0.00%	\$790,559	\$792,747	(\$2,188)	99.72%	99.72%
April 2024	\$766,259	(\$5,924)	-0.77%	\$760,336	\$763,864	(\$3,528)	99.53%	99.53%
May 2024	\$1,061,630	(\$155,186)	-14.61%	\$906,443	\$892,704	\$13,739	101.53%	100.00%
June 2024	\$1,012,604	(\$181,918)	-17.96%	\$830,687	\$835,092	(\$4,406)	99.47%	99.47%
July 2024	\$121,987	\$0	0.00%	\$121,987	\$108,621	\$13,366	112.30%	100.00%
August 2024	\$57	\$0	0.00%	\$57	(\$4,077)	\$4,134	-1.39%	100.00%
September 2024	\$25	\$0	0.00%	\$25	\$25	\$0	100.00%	100.00%
October 2024	\$0	\$0		\$0	(\$0)	\$0	0.00%	0.00%
November 2024	\$0	\$0		\$0	(\$127)	\$127	0.00%	0.00%
December 2024	\$0	\$0		\$0	\$0	\$0		
January 2025	\$0	\$0		\$0	\$4,747	(\$4,747)	0.00%	0.00%
February 2025	\$0	\$0		\$0	\$0	\$0		
March 2025	\$0	\$0		\$0	(\$692)	\$692	0.00%	0.00%
April 2025	\$0	\$0		\$0	\$0	\$0		
May 2025	\$0	\$0		\$0	\$0	\$0		
June 2025	\$0	\$0		\$0	\$0	\$0		
Cumulative Totals	\$9,985,669	(\$975,718)	-9.77%	\$9,009,951	\$9,012,159	(\$2,208)	99.97%	99.12%
							State Contract Minimum Completeness Percentage Requirement	99.00%

[^] - We have decreased the CVS Health CHIP encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results on a monthly basis. Please reference data analysis assumption number 8 on page 28 for further explanation.

MS Molina Healthcare Encounter and CDJ Comparison



**MOLINA HEALTHCARE CHIP SKYGEN
MONTHLY TABLE**

Table 10 — Molina Healthcare CHIP SkyGen Dental (Dental)								
Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage	100% Limited^ Monthly Completion Percentage
July 2023	\$212,469	\$0	0.00%	\$212,469	\$466,272	(\$253,803)	45.56%	45.56%
August 2023	\$806,716	(\$31,855)	-3.94%	\$774,862	\$524,211	\$250,650	147.81%	100.00%
September 2023	\$444,474	(\$20,179)	-4.54%	\$424,295	\$425,795	(\$1,500)	99.64%	99.64%
October 2023	\$469,480	(\$11,586)	-2.46%	\$457,894	\$458,514	(\$620)	99.86%	99.86%
November 2023	\$428,976	(\$11,885)	-2.77%	\$417,091	\$417,098	(\$7)	99.99%	99.99%
December 2023	\$411,348	(\$340)	-0.08%	\$411,008	\$410,858	\$150	100.03%	100.00%
January 2024	\$473,216	(\$6,717)	-1.41%	\$466,499	\$451,347	\$15,152	103.35%	100.00%
February 2024	\$508,831	(\$6,593)	-1.29%	\$502,237	\$499,377	\$2,861	100.57%	100.00%
March 2024	\$534,148	(\$2,169)	-0.40%	\$531,979	\$531,866	\$113	100.02%	100.00%
April 2024	\$480,127	(\$667)	-0.13%	\$479,460	\$472,867	\$6,593	101.39%	100.00%
May 2024	\$537,678	(\$500)	-0.09%	\$537,178	\$536,423	\$756	100.14%	100.00%
June 2024	\$509,162	\$0	0.00%	\$509,162	\$509,144	\$18	100.00%	100.00%
July 2024	\$524,379	\$0	0.00%	\$524,379	\$518,579	\$5,800	101.11%	100.00%
August 2024	\$607,462	\$0	0.00%	\$607,462	\$606,912	\$550	100.09%	100.00%
September 2024	\$564,616	(\$35)	0.00%	\$564,581	\$563,948	\$633	100.11%	100.00%
October 2024	\$792,084	(\$232)	-0.02%	\$791,852	\$795,837	(\$3,985)	99.49%	99.49%
November 2024	\$799,241	(\$492)	-0.06%	\$798,750	\$782,939	\$15,811	102.01%	100.00%
December 2024	\$596,061	(\$1,411)	-0.23%	\$594,650	\$592,356	\$2,294	100.38%	100.00%
January 2025	\$608,031	\$0	0.00%	\$608,031	\$609,998	(\$1,968)	99.67%	99.67%
February 2025	\$652,943	\$0	0.00%	\$652,943	\$653,052	(\$110)	99.98%	99.98%
March 2025	\$694,111	\$0	0.00%	\$694,111	\$694,725	(\$615)	99.91%	99.91%
April 2025	\$814,271	(\$1,848)	-0.22%	\$812,423	\$816,377	(\$3,954)	99.51%	99.51%
May 2025	\$709,265	\$0	0.00%	\$709,265	\$713,692	(\$4,427)	99.37%	99.37%
June 2025	\$842,352	\$0	0.00%	\$842,352	\$841,714	\$638	100.07%	100.00%
Cumulative Totals	\$14,021,442	(\$96,510)	-0.68%	\$13,924,932	\$13,893,901	\$31,031	100.22%	
100% Limited^ Cumulative Totals				\$13,893,901	\$13,893,901	\$0	100.00%	98.04%
State Contract Minimum Completeness Percentage Requirement							99.00%	

^ - We have decreased the SkyGen Dental CHIP encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results on a monthly and reporting period basis. Please reference data analysis assumption number 8 on page 28 for further explanation.



MOLINA HEALTHCARE CHIP MARCH VISION CARE MONTHLY TABLE

MS Molina Healthcare Encounter and CDJ Comparison

Table 11 — Molina Healthcare CHIP March Vision Care (Vision)								
Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage	100% Limited [^] Monthly Completion Percentage
July 2023	\$58,799	(\$41)	-0.06%	\$58,759	\$58,458	\$301	100.51%	100.00%
August 2023	\$113,669	(\$12,804)	-11.26%	\$100,865	\$100,832	\$33	100.03%	100.00%
September 2023	\$67,279	(\$795)	-1.18%	\$66,484	\$61,566	\$4,918	107.98%	100.00%
October 2023	\$72,448	\$0	0.00%	\$72,448	\$71,212	\$1,236	101.73%	100.00%
November 2023	\$68,749	\$0	0.00%	\$68,749	\$68,119	\$630	100.92%	100.00%
December 2023	\$55,364	(\$159)	-0.28%	\$55,206	\$55,270	(\$65)	99.88%	99.88%
January 2024	\$52,329	(\$204)	-0.38%	\$52,125	\$52,125	\$0	100.00%	100.00%
February 2024	\$58,853	\$0	0.00%	\$58,853	\$58,644	\$209	100.35%	100.00%
March 2024	\$61,441	\$0	0.00%	\$61,441	\$61,580	(\$139)	99.77%	99.77%
April 2024	\$82,448	\$0	0.00%	\$82,448	\$83,096	(\$648)	99.22%	99.22%
May 2024	\$62,514	(\$115)	-0.18%	\$62,399	\$62,117	\$282	100.45%	100.00%
June 2024	\$56,863	(\$146)	-0.25%	\$56,717	\$56,745	(\$28)	99.95%	99.95%
July 2024	\$93,967	\$0	0.00%	\$93,967	\$93,937	\$30	100.03%	100.00%
August 2024	\$133,189	(\$354)	-0.26%	\$132,835	\$132,710	\$125	100.09%	100.00%
September 2024	\$90,922	(\$307)	-0.33%	\$90,615	\$90,231	\$384	100.42%	100.00%
October 2024	\$86,566	(\$89)	-0.10%	\$86,477	\$85,813	\$664	100.77%	100.00%
November 2024	\$81,627	(\$148)	-0.18%	\$81,480	\$81,473	\$7	100.00%	100.00%
December 2024	\$69,713	\$0	0.00%	\$69,713	\$69,541	\$172	100.24%	100.00%
January 2025	\$46,987	\$0	0.00%	\$46,987	\$48,643	(\$1,656)	96.59%	96.59%
February 2025	\$74,956	(\$140)	-0.18%	\$74,816	\$75,096	(\$279)	99.62%	99.62%
March 2025	\$75,039	(\$930)	-1.23%	\$74,109	\$75,189	(\$1,080)	98.56%	98.56%
April 2025	\$119,310	(\$1,716)	-1.43%	\$117,593	\$119,607	(\$2,013)	98.31%	98.31%
May 2025	\$95,362	(\$1,245)	-1.30%	\$94,117	\$95,347	(\$1,230)	98.71%	98.71%
June 2025	\$81,270	(\$6,091)	-7.49%	\$75,179	\$82,535	(\$7,356)	91.08%	91.08%
Cumulative Totals	\$1,859,665	(\$25,283)	-1.35%	\$1,834,382	\$1,839,885	(\$5,503)	99.70%	99.21%
							State Contract Minimum Completeness Percentage Requirement	99.00%

[^] - We have decreased the March Vision Care CHIP encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results on a monthly basis. Please reference data analysis assumption number 8 on page 28 for further explanation.

MS Molina Healthcare Encounter and CDJ Comparison



**MOLINA HEALTHCARE CHIP MTM
MONTHLY TABLE**

Table 12 — Molina Healthcare CHIP MTM (NET)

Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage	100% Limited [^] Monthly Completion Percentage
July 2023	\$1,645	\$0	0.00%	\$1,645	\$1,645	\$0	100.00%	100.00%
August 2023	\$2,479	\$0	0.00%	\$2,479	\$2,479	\$0	100.00%	100.00%
September 2023	\$602	\$0	0.00%	\$602	\$668	(\$67)	90.02%	90.02%
October 2023	\$1,032	\$0	0.00%	\$1,032	\$1,011	\$21	102.03%	100.00%
November 2023	\$1,522	\$0	0.00%	\$1,522	\$1,607	(\$86)	94.65%	94.65%
December 2023	\$3,200	\$0	0.00%	\$3,200	\$3,284	(\$84)	97.43%	97.43%
January 2024	\$1,036	\$0	0.00%	\$1,036	\$1,036	\$0	100.00%	100.00%
February 2024	\$2,225	\$0	0.00%	\$2,225	\$2,225	\$0	100.00%	100.00%
March 2024	\$2,737	\$0	0.00%	\$2,737	\$2,737	\$0	100.00%	100.00%
April 2024	\$3,003	\$0	0.00%	\$3,003	\$3,003	\$0	100.00%	100.00%
May 2024	\$2,362	(\$11)	-0.45%	\$2,352	\$2,362	(\$11)	99.54%	99.54%
June 2024	\$2,154	\$0	0.00%	\$2,154	\$2,154	\$0	100.00%	100.00%
July 2024	\$1,935	\$0	0.00%	\$1,935	\$1,935	\$0	100.00%	100.00%
August 2024	\$1,981	\$0	0.00%	\$1,981	\$1,981	\$0	100.00%	100.00%
September 2024	\$1,401	\$0	0.00%	\$1,401	\$1,401	\$0	100.00%	100.00%
October 2024	\$1,975	\$0	0.00%	\$1,975	\$1,975	\$0	100.00%	100.00%
November 2024	\$2,498	\$0	0.00%	\$2,498	\$2,498	\$0	100.00%	100.00%
December 2024	\$2,727	\$0	0.00%	\$2,727	\$2,727	\$0	100.00%	100.00%
January 2025	\$1,014	\$0	0.00%	\$1,014	\$1,014	\$0	100.00%	100.00%
February 2025	\$4,279	\$0	0.00%	\$4,279	\$3,634	\$645	117.73%	100.00%
March 2025	\$3,428	(\$9)	-0.25%	\$3,420	\$3,428	(\$9)	99.74%	99.74%
April 2025	\$891	\$0	0.00%	\$891	\$891	\$0	100.00%	100.00%
May 2025	\$1,463	\$0	0.00%	\$1,463	\$1,463	\$0	100.00%	100.00%
June 2025	\$879	(\$37)	-4.18%	\$842	\$879	(\$37)	95.81%	95.81%
Cumulative Totals	\$48,467	(\$56)	-0.11%	\$48,410	\$48,038	\$372	100.77%	
100% Limited[^] Cumulative Totals				\$48,038	\$48,038	\$0	100.00%	99.38%
State Contract Minimum Completeness Percentage Requirement							99.00%	

[^] - We have decreased the MTM CHIP encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results on a monthly and reporting period basis. Please reference data analysis assumption number 8 on page 28 for further explanation.



APPENDIX A – DEFINITIONS AND ACRONYMS

The following terms are used throughout this document:

- **Calculated Void Encounter (CV)** – An encounter that Myers and Stauffer LC has identified as being a replacement encounter that does not appear to have a corresponding void of the original encounter in the FAC’s data warehouse.
- **Cash Disbursement Journal (CDJ) Monthly Reported Total** – The sum of all payments from a CCO or delegated vendor to service providers for a given month as reported by the CCO to DOM.
- **Children’s Health Insurance Program (CHIP)** – This program provides insurance coverage for uninsured children up to age 19 whose family does not qualify for Medicaid and whose income does not exceed 200% of the federal poverty level. From November 1, 2019 through June 30, 2025, Molina Healthcare and UnitedHealthcare were responsible for coordinating CHIP services. Beginning on July 1, 2025, Magnolia Health, Molina Healthcare, and TrueCare were contracted for MississippiCAN and CHIP services.
- **Coordinated Care Organization (CCO)** – A private organization that has entered into a risk-based contractual arrangement with the Mississippi Division of Medicaid (DOM) to obtain and finance care for enrolled Medicaid members. CCOs receive a capitation or per member per month (PMPM) payment from DOM for each enrolled member. Between October 1, 2018 and June 30, 2025, Magnolia Health Plan (Magnolia Health), Molina Healthcare (Molina), and UnitedHealthcare Community Plan (UHC) were operating as the CCOs in the state of Mississippi. Effective July 1, 2024, the Mississippi Division of Medicaid decided to remove pharmacy claim adjudication from the contractual scope of the Coordinated Care Organizations and redirected the adjudication of the CCO pharmacy claims to DOM’s fiscal agent, Gainwell Technologies. Effective July 1, 2025, Magnolia Health, Molina Healthcare, and TrueCare were the CCOs contracted for MississippiCAN and CHIP services.
- **Conduent** – Previous state fiscal agent contractor, formerly known as Xerox Health Solutions. Conduent was replaced by Gainwell Technologies as the FAC for Mississippi effective October 3, 2022.
- **Fiscal Agent Contractor (FAC)** – A contractor selected to design, develop, and maintain the claims processing system, Medicaid Management Information System (MMIS); Gainwell Technologies became the FAC effective October 3, 2022.
- **Gainwell Technologies** – State fiscal agent contractor effective October 3, 2022, formerly known as DXC Technology (DXC). Gainwell became DOM Pharmacy Benefit Administrator for managed care members effective July 1, 2024.
- **Medicaid Management Information System (MMIS)** – The claims processing system used by the FAC to adjudicate Mississippi Medicaid claims. CCO submitted encounters are loaded into this system and assigned a unique claim identifier.
- **Mississippi Coordinated Access Network (MississippiCAN)** – The state of Mississippi’s Medicaid managed care program. There are three coordinated care organizations responsible for coordinating services for Mississippi Medicaid beneficiaries.
- **Mississippi Division of Medicaid (DOM)** – The division in the Office of the Governor that is responsible for administering Medicaid in Mississippi.

MS Molina Healthcare Encounter and CDJ Comparison

- **Monthly Completion Percentage** – The percentage of the monthly encounter total in relation to the CDJ monthly reported total.
- **Monthly Encounter Net Total** – The sum of the encounter submissions for a given month incorporating the Myers and Stauffer LC encounter data adjustments made to the encounter submissions stored in the FAC's encounter data warehouse.
- **Monthly Encounter Total (Adjustments)** – The sum of all Myers and Stauffer LC adjustments for a given month that were removed from the encounter submissions stored in the FAC's encounter data warehouse.
- **Monthly Encounter Total (FAC Reported)** – The sum of all encounter submissions for a given month stored in the FAC's encounter data warehouse.
- **Monthly Variance** – The difference between the monthly encounter total and the CDJ monthly reported total.
- **Potential Duplicate Encounter (PDUP)** – An encounter that Myers and Stauffer LC has identified as being a potential duplicate of another encounter in the FAC's data warehouse.
- **Truven Health Analytics (Truven)** – Subcontractor to the state's former fiscal agent contractor, Conduent, previously responsible for the encounter data warehouse.



Encounters from institutional, medical, and pharmacy service types were combined on like data fields. We analyzed the information reported on each encounter to capture the amount paid on the entire claim. Encounter totals were calculated by summarizing the data by the CCO paid date, CCO identification number, and specific delegated vendor criteria. Each cash disbursement submitted by the CCO were summarized by paid date, CCO program identifier, and delegated vendor to create a matching table. These matching tables were combined using common fields between the tables and were used to produce the results.

Based on criteria provided by the CCO and DOM, we identified Molina Healthcare encounters as follows:

❖ **Molina CAN Encounters**

- Truven submitter ID equal to '94944' or Gainwell submitter ID equal to 'TP000172'.
- Truven MC Prov ID equal to '0230871' or Gainwell Encounter Prov ID equal to '002350871'.
- Pay to Provider Number equal to '02350871' or first COB Payer ID equal to '02350871' for Truven pharmacy encounters only.

❖ **Molina CHIP Encounters**

- Truven submitter ID equal to '96020' or Gainwell submitter ID 'TP000173'.
- Truven MC Prov ID equal to '01135031' or Gainwell Encounter Prov ID equal to '001135031'.
- Pay to Provider Number equal to '01135031' or first COB Payer ID equal to '01135031' for Truven pharmacy encounters.

❖ **SkyGen – Dental Services**

- Claim type of "D" and dates of service beginning on October 1, 2021.
- Plan TCN starts with SY.

❖ **March Vision Care – Vision Services**

- Claim list provided by Molina for March Vision Care claims.
- Plan TCN starts with MV.

❖ **MTM – Non-Emergency Transportation (NET)**

- Claim list provided by Molina for MTM claims or MTM billing provider NPI.
- Plan TCN starts with TM.

❖ **CVS Health – Pharmacy Benefit¹**

- These encounters are contained in separate data warehouse tables as a result of pharmacy encounter submissions processing.

❖ **Molina Fee-for-Service**

- All other plan submitted encounters that do not meet the listed criteria.

¹ – Effective July 1, 2024, the Mississippi Division of Medicaid decided to remove pharmacy claim adjudication from the contractual scope of the Coordinated Care Organizations and redirect the adjudication of the CCO pharmacy claims to DOM's fiscal agent, Gainwell Technologies.



**APPENDIX C – DATA
ANALYSIS ASSUMPTIONS**

1. We assume that all data provided to Myers and Stauffer is complete and accurate.
2. Voided encounter records contained within the encounter submissions were coded to match the associated adjustment's paid date to allow for the proper matching of cash disbursements that occurred due to this void transaction. However, we were unable to assign a paid date to the void transactions in which there was not an associated adjustment encounter. Additionally, Molina submitted supplemental records for some encounter voids, which we used to allocate the encounter voids to the appropriate recoupment date.
3. We instructed the CCOs to exclude referral fees, management fees, and other non-encounter related fees in the CDJ data submitted to Myers and Stauffer.
4. Interest amounts do not appear to be included in the CCO paid amounts. We have therefore excluded the separately itemized interest expense from the CDJ totals.
5. Gainwell has provided supplemental encounter claims extracts intended to update encounter information such as previously missing backout records, corrected transaction types, CCO pharmacy paid amount updates, and other field corrections. We are utilizing the most recently received Gainwell supplemental files for the purpose of this reconciliation.
6. We noted instances of Molina encounters with missing header paid dates. The claim received dates were used to approximate the CCO paid dates when possible. However, these estimated paid dates may contribute to some monthly completion percentage variances.
7. Percentage ratios noted in this report are rounded down. The sum of the percentages may not add up to the percentage sum total (Tables A through D).
8. Monthly and/or cumulative completion percentages exceeding 100 percent were noted for the vendor and non-vendor Molina Healthcare totals. In order to limit the impact of these potentially overstated encounter totals on the Entire Plan CAN and CHIP results, we have restricted the cumulative and monthly completion percentage to a maximum of 100 percent (or the encounter totals to a maximum of the CDJ totals when the completion percentage is negative) and reported these percentages separately. The 100 percent limited **cumulative** completion percentages only apply to payors where the cumulative encounter totals for the entire report period are greater than the cumulative CDJ totals (Tables A, B, 1, 3, 4, 7, 10, and 12; Charts 2 and 4). For each payor whose cumulative completion percentage exceeds 100 percent, the cumulative encounter totals are decreased by the reporting period's variance in comparison with the CDJs. Additionally, we have provided 100 percent limited **monthly** completion percentages for informational purposes only. For each payor's monthly completion percentages over 100 percent, we decreased the monthly encounter totals by the variance with the CDJ totals. Then the limited monthly encounter totals and the CDJ totals are summed up for the entire reporting period. The limited encounter and CDJ totals used in these 100 percent limited monthly completion percentages by payor are combined to determine the 100 percent limited monthly completion percentages for the entire plan and program.
9. Opportunities for improving the encounter reconciliation process have been identified during the analysis of the encounter data and cash disbursement journals, as well as frequent interactions with the CCOs, their delegated vendors, DOM, and the FAC. While we have attempted to account for these situations, other potential issues within the data may exist that have not yet been identified which may require us to restate prior reports or modify reconciliation processes in the future.