

**Pharmacy Prior Authorization (PA) Requests**  
**January 1, 2025 - December 31, 2025**

Description	Total Number of Requests	Percentage	Notes
The percentage of standard prior authorization PA requests	1,086,256	100.00%	Total Pharmacy PAs received in 2025
The percentage of standard prior authorization requests PA that were <b>approved</b>	1,012,835	93.24%	Percentage <b>approved</b> include those requests with an outcome of approved or auto approved
Prior authorization PA requests approvals by provider request	60,322	5.55%	
Prior authorization PA requests approvals without provider request  (Behind the scenes prior authorizations automatically generated in the claims system when PA criteria was met for nonpreferred drugs.)	952,513	87.69%	
The percentage of standard prior authorization PA requests that were <b>denied</b>	73,421	6.76%	Percentage <b>denied</b> include those requests with an outcome of denied, partial denial or technical denial

Description	Total Number of Requests	Average	Median
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The <b>average and median time</b> that elapsed between the submission of a request and a determination by the payer, plan, or health insurance issuer, for <b>standard</b> prior authorization PA	1,086,256	<24 hrs.	<24 hrs.
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\*\* Excludes CCO Converted PAs and PAs with Informational or Cancelled Status. Does not include any counts for DUR+ denials.