



MISSISSIPPI DIVISION OF
MEDICAID

MEMORANDUM

To: OPSCR

From: Jeanette Crawford
Procurement Officer, Mississippi Division of Medicaid

Date: December 9, 2025

Re: External Medical Review Consulting IFB#20251031 RFx3160007625
Section 5.3.4.2 Timeliness

In accordance with PPRB OPSCR Rules and Regulations, Section 5.3.4.2 — Timeliness, this memorandum documents the Division of Medicaid's (DOM) determination that a reasonable period was provided for all potential bidders to prepare and submit bids for the External Medical Review Consulting solicitation. When amendments are issued less than 14 calendar days prior to a bid submission deadline, the agency must make a written determination that the allotted time is reasonable under the circumstances.

The solicitation was posted on the DOM website on October 31, 2025, with an original bid submission deadline of December 12, 2025, providing 31 calendar days for preparation and submission. All solicitation materials, including Amendments 1 and 2, were posted on November 26, 2025, ensuring public access to the complete and current documents.

During the solicitation period, DOM discovered that one bidder did not receive courtesy email notifications for Amendments 1 and 2 due to administrative oversight. To address this, on December 9, 2025, DOM issued:

- Amendment 1 and Amendment 2 to the affected bidder; and
- Amendment 3, extending the solicitation timeline, to all bidders.

Although all amendment documents were properly posted on November 26 and available on the DOM website, DOM extended the bid submission deadline by one week, from December 12, 2025 to December 19, 2025 to allow affected bidder more time to respond. Because the amendments were issued on December 9, the period between issuance and the new deadline was two (2) calendar days shy of the 14-day minimum.

Given the scope and level of effort required for this relatively small procurement, and in the interest of fairness and equal opportunity, DOM determined that the additional 7-calendar-day extension provided sufficient time for the affected bidder to review all amendments, incorporate any necessary adjustments, and finalize their bid submission. Also, DOM did not receive any notification indicating that the time allotted for response was insufficient.

From: [Peter Collins](#)
To: [Procurement](#); [Ryan Furlong](#)
Subject: RE: Mandatory Letter of Intent- IFB #20251031 External Medical Review Consulting
Date: Monday, November 17, 2025 9:29:34 AM
Attachments: [image001.png](#)
[image002.png](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Morning Jeanette,

This is terrific news, and we greatly appreciate the agency's reconsideration of our bid status. Thank you for your prompt response and we look forward to participating in the bid call this morning as well as responding to the RFP. Again, thank you so very much for your attention and consideration in this matter.

Best Regards,
Peter

Peter Collins
Director, Sales Enablement
MES Peer Review Services



150 Presidential Way
Suite 110
Woburn, MA 01801

Direct: 781.496.4502
Cisco Ext. 252502
Cell. 617.997.1072
Fax. 832.485.0673

Email. peter.collins@messolutions.com
Web. www.messolutions.com

From: Procurement <Procurement@medicaid.ms.gov>
Sent: Monday, November 17, 2025 10:09 AM
To: Peter Collins <Peter.Collins@mesgroup.com>; Ryan Furlong <ryan.furlong@mesgroup.com>
Subject: RE: Mandatory Letter of Intent- IFB #20251031 External Medical Review Consulting

Note: External Sender - Use caution when clicking links.

Hello Mr. Collins,

Pursuant to the *PPRB OPSCR Rules and Regulations* **section 5.5.4 Minor Informalities** section, The Agency may waive such informalities or allow the bidder to correct mistakes that can be waived or corrected without prejudice to other bidders.

The Division of Medicaid (DOM) did receive your email indicating your intent to bid prior to the November 12, 2025, 2:00 p.m. deadline. Therefore, in accordance with the provisions for minor informalities, DOM will accept the corrected Letter of Intent submitted in your subsequent email after the deadline.

I am including you in today's Pre-bid Submission Conference at 10:00 a.m.

Regards,

Jeanette Crawford, CMPA, CPM

Office of Procurement

Mississippi Division of Medicaid

550 High Street, Suite 1000 | Jackson, MS 39201

Phone: 601-359-2664

Email: jeanette.crawford@medicaid.ms.gov

Website: <http://www.medicaid.ms.gov>

From: Peter Collins <Peter.Collins@mesgroup.com>

Sent: Friday, November 14, 2025 4:23 PM

To: Procurement <Procurement@medicaid.ms.gov>; Ryan Furlong <Ryan.Furlong@mesgroup.com>

Subject: RE: Mandatory Letter of Intent- IFB #20251031 External Medical Review Consulting

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Afternoon Jeanette,

Thank you for notifying us promptly of the error made in submitting our letter of intent to respond to the Mississippi Division of Medicaid's invitation for Bid #20251031 for External Medical Review Consulting Services. We understand it was clearly written in the instructions to include the attached

PDF attestation and we kindly ask you reconsider your ruling regarding our disqualification from the bid process. We strongly believe MES Peer Review Services would make a valuable partner to the state of MS for external medical review.

Thank you for attention to this matter.

Best Regards,
Peter

Peter Collins
Director, Sales Enablement
MES Peer Review Services



150 Presidential Way
Suite 110
Woburn, MA 01801

Direct: 781.496.4502
Cisco Ext. 252502
Cell. 617.997.1072
Fax. 832.485.0673

Email. peter.collins@messolutions.com
Web. www.messolutions.com

From: Procurement <Procurement@medicaid.ms.gov>

Sent: Friday, November 14, 2025 4:24 PM

To: Ryan Furlong <ryan.furlong@mesgroup.com>; Procurement <Procurement@medicaid.ms.gov>

Cc: Peter Collins <Peter.Collins@mesgroup.com>

Subject: RE: Mandatory Letter of Intent- IFB #20251031 External Medical Review Consulting

Note: External Sender - Use caution when clicking links.

Good Afternoon,

The Mississippi Division of Medicaid (DOM) regretfully informs you that your submission was deemed non-responsive.

Please find the attached non-responsive letter regarding your submission for more information.

We look forward to the opportunity to engage with you in the future.

Regards,

Jeanette Crawford, CMPA, CPM

Office of Procurement

Mississippi Division of Medicaid

550 High Street, Suite 1000 | Jackson, MS 39201

Phone: 601-359-2664

Email: jeanette.crawford@medicaid.ms.gov

Website: <http://www.medicaid.ms.gov>

From: Ryan Furlong <ryan.furlong@mesgroup.com>

Sent: Friday, November 14, 2025 12:16 PM

To: Procurement <Procurement@medicaid.ms.gov>

Cc: Peter Collins <Peter.Collins@mesgroup.com>

Subject: Mandatory Letter of Intent- IFB #20251031 External Medical Review Consulting

You don't often get email from ryan.furlong@mesgroup.com. [Learn why this is important](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good afternoon Jeanette,

MES Peer Review Services hereby submits this Mandatory Letter of Intent to participate in the Mississippi Division of Medicaid's invitation for Bid #20251031 for External Medical Review Consulting Services.

MES Peer Review Services confirms:

- We intend to submit a complete bid by the deadline
- We meet all minimum qualification requirements
- We have licensed physicians compliant with Mississippi requirements
- We possess a secure HIPPA-compliant review platform
- We will comply with all submission instructions and timelines.

The following individuals are authorized to upload bid materials to the DOM SharePoint Portal:

Ryan Furlong - Ryan.Furlong@mesgroup.com

Peter Collins - Peter.Collins@mesgroup.com

Thank you,

Ryan Furlong

Account Manager

MES Peer Review Services



100 Morse Street

Norwood Massachusetts 02062

Direct. 656.244.5969

Email. Ryan.furlong@mesgroup.com

Web. www.messolutions.com

From: [Procurement](#)
To: ["Ryan Furlong"; Procurement](#)
Cc: [Peter Collins](#)
Subject: RE: Mandatory Letter of Intent- IFB #20251031 External Medical Review Consulting
Date: Friday, November 14, 2025 3:23:00 PM
Attachments: [image001.png](#)
[Non-responsive.MES Peer Review Services.pdf](#)

Good Afternoon,

The Mississippi Division of Medicaid (DOM) regretfully informs you that your submission was deemed non-responsive.

Please find the attached non-responsive letter regarding your submission for more information.

We look forward to the opportunity to engage with you in the future.

Regards,

Jeanette Crawford, CMPA, CPM
Office of Procurement
Mississippi Division of Medicaid
550 High Street, Suite 1000 | Jackson, MS 39201
Phone: 601-359-2664
Email: jeanette.crawford@medicaid.ms.gov
Website: <http://www.medicaid.ms.gov>

From: Ryan Furlong <ryan.furlong@mesgroup.com>
Sent: Friday, November 14, 2025 12:16 PM
To: Procurement <Procurement@medicaid.ms.gov>
Cc: Peter Collins <Peter.Collins@mesgroup.com>
Subject: Mandatory Letter of Intent- IFB #20251031 External Medical Review Consulting

You don't often get email from ryan.furlong@mesgroup.com. [Learn why this is important](#)

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MES Peer Review Services confirms:

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- We meet all minimum qualification requirements
- We have licensed physicians compliant with Mississippi requirements
- We possess a secure HIPPA-compliant review platform
- We will comply with all submission instructions and timelines.

The following individuals are authorized to upload bid materials to the DOM SharePoint Portal:

Ryan Furlong - Ryan.Furlong@mesgroup.com

Peter Collins - Peter.Collins@mesgroup.com

Thank you,

Ryan Furlong

Account Manager

MES Peer Review Services



100 Morse Street

Norwood Massachusetts 02062

Direct. 656.244.5969

Email. Ryan.furlong@mesgroup.com

Web. www.messolutions.com



MISSISSIPPI DIVISION OF
MEDICAID

MEMORANDUM

To: Charlie Russo
Qsource

From: Jeanette Crawford
Procurement Officer, Mississippi Division of Medicaid

Date: January 22, 2026

Re: External Medical Review Consulting
Rejection of Bid as Non-Responsive

The Mississippi Division of Medicaid (DOM) acknowledges the receipt of your response to IFB #20251031 for External Medical Review Consulting. After careful review, DOM has determined your submission is non-responsive and, therefore, is rejected.

Your bid was deemed non-responsive for the following reasons:

- **Non-compliance with the required bid submission format:** Submission did not adhere to the specified format. Bid also contained embedded links.
- **Failure to meet URAC Accreditation requirements:** The required URAC Accreditation requirement was not met.
- **Failure to meet requirement of Proprietary Information Form (Attachment F):** A redacted copy of bid was received; however, submission did not adhere to the specified format. Redacted copy was not clearly marked as public copy and all attachment forms were not signed.
- **Unreasonable Pricing (IFB Section 3.10.2):** DOM has deemed the price unreasonable, as compared to other submitted bids.

We want to thank you for your time and your interest in responding to this solicitation and look forward to your participation in future solicitations that align with your services.

If you have any questions, you may contact the Office of Procurement at:
procurement@medicaid.ms.gov.

From: [Jeanette A. Crawford](#)
To: [Charlie Russo](#); mluke@qsource.org
Subject: Notice of Non-Responsive to IFB 20251031
Date: Thursday, January 22, 2026 10:07:00 AM
Attachments: [Non-responsive.memo.Qsource.docx](#)

Following a review of bids received for IFB #20251031, External Medical Review Consulting, the Mississippi Division of Medicaid has determined that Qsource's submission as non-responsive. Please refer to the attached non-responsive memorandum for further information.

Sincerely,

Jeanette Crawford, CMAA, CPM
Office of Procurement
Mississippi Division of Medicaid
550 High Street, Suite 1000 | Jackson, MS 39201
Phone: 601-359-2664
Email: jeanette.crawford@medicaid.ms.gov
Website: <http://www.medicaid.ms.gov>



MISSISSIPPI DIVISION OF
MEDICAID

MEMORANDUM

To: Sarah Gorzny
MCMC Services

From: Jeanette Crawford
Procurement Officer, Mississippi Division of Medicaid

Date: January 22, 2026

Re: External Medical Review Consulting
Rejection of Bid as Non-Responsive

The Mississippi Division of Medicaid (DOM) acknowledges the receipt of your response to IFB #20251031 for External Medical Review Consulting. After careful review, DOM has determined your submission is non-responsive and, therefore, is rejected.

Your bid was deemed non-responsive for the following reasons:

- **Failure to submit a signed Bid Form:** The Bid Form was not completed, missing pages and not signed as required. Failure to submit a properly executed Bid Form renders a bid non-responsive.
- **Failure to demonstrate Minimum Qualifications:** The IFB requires bidders to provide a list of past and/or current engagements demonstrating experience performing similar services. This information was not provided, resulting in disqualification.
- **Failure to meet URAC Accreditation requirements:** The required URAC Accreditation requirement was not met.
- **Failure to submit a signed Proprietary Information Form (Attachment F):** The required form was completed but not signed. Also, the public copy of the bid submission was not provided.

We want to thank you for your time and your interest in responding to this solicitation and look forward to your participation in future solicitations that align with your services.

If you have any questions, you may contact the Office of Procurement at:
procurement@medicaid.ms.gov.

From: [Jeanette A. Crawford](#)
To: sarah.gorzny@mcmcllc.com; theresa.garcia@mcmcllc.com
Subject: Notice of Non Responsive to IFB 20251031
Date: Thursday, January 22, 2026 10:03:00 AM
Attachments: [Non-responsive.memo.MCMC Services1.22.26.docx](#)

Following a review of bids received for IFB #20251031, External Medical Review Consulting, the Mississippi Division of Medicaid has determined that MCMC Services' submission is non-responsive. Please refer to the attached non-responsive memorandum for further information.

Regards,

Jeanette Crawford, CMPA, CPM

Office of Procurement

Mississippi Division of Medicaid

550 High Street, Suite 1000 | Jackson, MS 39201

Phone: 601-359-2664

Email: jeanette.crawford@medicaid.ms.gov

Website: <http://www.medicaid.ms.gov>



MISSISSIPPI DIVISION OF
MEDICAID

MEMORANDUM

To: Ryan Furlong
MES Peer Review Services

From: Jeanette Crawford
Procurement Officer, Mississippi Division of Medicaid

Date: November 14, 2025

Re: External Medical Review Consulting IFB#20251031 RFx3160007625
Mandatory Letter of Intent as non-responsive

The Mississippi Division of Medicaid (DOM) received your Mandatory Letter of Intent to IFB #20251031 for External Medical Review Consulting. However, we regret to inform you that your submission has been deemed non-responsive.

Your Mandatory Letter of Intent was found to be non-responsive due to the following:

- **Non-compliance with the required bid submission format:** The Letter of Intent was not submitted in the manner specified in the IFB.

Pursuant to IFB Section 1.5.1 *Mandatory Letter of Intent* (page 4), to be eligible to submit a Bid, the Bidder is required to submit IFB Attachment I: Mandatory Letter of Intent via email to procurement@medicaid.ms.gov in order to be eligible to submit a bid.

Additional on Page 37, the *IFB Attachment I – Mandatory Letter of Intent* states: The Bidder must submit **this document**, via email in PDF format, no later than 2:00 p.m. CST, Friday, November 14, 2025, to email address: procurement@medicaid.ms.gov.

Because the required Mandatory Letter of Intent was not submitted as instructed, **your organization is not eligible to submit a bid for this IFB.**

We appreciate your interest in this solicitation and encourage your participation in future opportunities that align with your services.

If you have any questions, you may contact the Office of Procurement at: procurement@medicaid.ms.gov.



MISSISSIPPI DIVISION OF
MEDICAID

MEMORANDUM

From: The Mississippi Division of Medicaid
Office of Procurement

Date: January 28, 2026

Re: Notice of Intent to Award
External Medical Review Consulting, IFB #20251031

The Mississippi Division of Medicaid (DOM) seeks to establish a contract with a qualified, experienced, and responsible contractor to provide DOM Office of Appeals with professional services related to independent external medical reviews for State Fair Hearings and/or State Administrative Hearings. The closing date to receive bids was January 16, 2026, 2:00 p.m. CST. DOM received sealed bids from the following vendors:

Bidder	Year One	Year Two	Year Three	Year Four	Year Five
1. Physio Solutions dba medlitix	\$135.00	\$135.00	\$135.00	\$135.00	\$135.00
2. MCMC Services, LLC	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00
3. MLS Group of Companies	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00
4. Federal Hearings and Appeals Services	\$145.00	\$149.00	\$154.00	\$158.00	\$163.00
5. Michigan Peer Review Organization dba iMPROve Health	\$275.00	\$275.00	\$290.00	\$290.00	\$290.00
6. QSource	\$402.31	\$414.31	\$426.74	\$439.54	\$452.73

Non-Responsive Bids

The procurement staff determined that two bids were deemed non-responsive.

1. MCMC Services, LLC
2. QSource

Recommendation

Upon review of the remaining four submitted bids, Physio Solutions dba medlitix submitted the lowest responsive and responsible bid. As presented in the bid, Physio Solutions dba medlitix is a qualified, experienced, and responsible entity that can provide independent external medical reviews for State Fair Hearings and/or State Administrative Hearings for a contract period of March 9, 2026 – March 8, 2029, with one optional two-year renewal. The contract value for the initial period shall not exceed \$225,000.

DOM Office of Procurement recommends that IFB #20251031, External Medical Review Consulting contract be awarded as follows:

Recommended Contractor: Physio Solutions dba medlitix

Debriefing Request

A successful or unsuccessful Offeror may request a post-award debriefing, in writing, in accordance with *Public Procurement Review Board Office of Personal Service Contract Review Rules and Regulations* (PPRB OPSCR Rules) 5.6.2, Debriefings. Any debriefing requests should be sent via email to procurement@medicaid.ms.gov on or before 3:00 p.m. CST, Monday, February 2, 2026. DOM will schedule and conduct debriefings consistent with PPRB Rules 5.6.2. An Offeror's debriefing is an informal meeting and not a hearing; therefore, legal representation is not required. If an Offeror prefers to have legal representation present, the Offeror must notify DOM and identify its attorney(s) in its written debriefing request in order to allow DOM to also have legal representation present for the debriefing. DOM will conduct all debriefings electronically via Microsoft Teams. A copy of the Debriefing Summary will be made available to the Offeror with whom the debriefing is held within two (2) business days of the meeting. Offerors seeking a debriefing are asked to include potential meeting times with their request.

Reconsideration of the Intent to Award

Pursuant to PPRB OPSCR Rules 5.6.3, Reconsideration of the Intent to Award request must be submitted in writing to the DOM Chief Procurement Officer **and** the Department of Finance and Administration Director of the Office of Personal Service Contract Review within three (3) business days following issuance date of the Notice of Intent to Award. To expedite handling of reconsiderations, all written reconsideration correspondence submitted to DOM Chief Procurement Officer should be emailed to procurement@medicaid.ms.gov and labeled "Reconsideration – External Medical Review Consulting - IFB #20251031".

A copy of the Agency Procurement File is available on the Agency's website. Refer to PPRB OPSCR Rule 5.6.3 for reconsideration instructions that are REQUIRED.

It shall be the sole responsibility of the requesting bidder to ensure the request is timely received by all required parties. Failure to timely request reconsideration in compliance with PPRB OPSCR Rule 5.6.3 results in waiver of any claim a bidder may have as to the Agency's decision to award the contract.

DOM intends to submit the contract to the Public Procurement Review Board (PPRB) Office of Personal Service Contract Review (OPSCR) February 4, 2026, for approval at the March 4, 2026, board meeting. Any person wishing to inspect the contract may request the opportunity to do so through the Agency's public records request process via our external website: <https://medicaid.ms.gov/public-records-requests/>.

From: [Jeanette A. Crawford](#)
To: [Steve Keresztes](#); aloftis@mlxiro.com
Subject: External Medical Review Consulting Award - medlitix
Date: Wednesday, January 28, 2026 9:11:00 AM
Attachments: [medlitix Award Letter.pdf](#)
[Public Notice of Intent to Award.pdf](#)

Good Morning,

The Mississippi Division of Medicaid's (DOM) Office of Procurement is pleased to inform your bid was selected as the lowest, responsive, and responsible bid in response. Please find attached the Award Letter and the Public Notice of Intent to Award to be posted January 28, 2026.

DOM's intent to award is conditioned upon acceptance of the price described in your proposal. This intent to award is also conditioned upon the agency's receipt of your written letter of acceptance by email to Procurement@medicaid.ms.gov, by 5:00 p.m., Central Time, January 28, 2026.

The Public Procurement Review Board (PPRB) Board meeting is currently scheduled to convene on March 4, 2026, for approval of the IFB #20251031, External Medical Review Consulting solicitation and the resulting contract. We will contact you with additional information after the PPRB renders a decision. If you have any questions, please email Procurement@medicaid.ms.gov or you may reach out to me at the number below.

Sincerely,

Jeanette Crawford, CMPA, CPM
Office of Procurement
Mississippi Division of Medicaid
550 High Street, Suite 1000 | Jackson, MS 39201
Phone: 601-359-2664
Email: jeanette.crawford@medicaid.ms.gov
Website: <http://www.medicaid.ms.gov>

From: [Jeanette A. Crawford](#)
To: sarah.gorzny@mcmcllc.com; theresa.garcia@mcmcllc.com
Subject: Public Notice of Intent to Award - MCMC
Date: Wednesday, January 28, 2026 11:46:00 AM
Attachments: [Public Notice of Intent to Award.pdf](#)

The Mississippi Division of Medicaid (DOM) wishes to sincerely thank you for your time and effort in submitting a bid in response to IFB No. 20251031 External Medical Review Consulting. This decision does not reflect the quality of any entity's bid, but rather the need to award to the lowest, responsive and responsible bidder.

Please find attached the Public Notice of Intent to Award posted January 28, 2026 for more information.

Thank you again for your professionalism and understanding, and we look forward to the opportunity to engage with you in the future.

Regards,

Jeanette Crawford, CMPA, CPM
Office of Procurement
Mississippi Division of Medicaid
550 High Street, Suite 1000 | Jackson, MS 39201
Phone: 601-359-2664
Email: jeanette.crawford@medicaid.ms.gov
Website: <http://www.medicaid.ms.gov>

From: [Jeanette A. Crawford](#)
To: Hunter.Roberts@mlsgroupplc.com; MChamberlain@mlsgroupplc.com
Subject: Public Notice of Intent to Award - MLS Group
Date: Wednesday, January 28, 2026 11:48:00 AM
Attachments: [Public.Notice of Intent to Award.pdf](#)

The Mississippi Division of Medicaid (DOM) wishes to sincerely thank you for your time and effort in submitting a bid in response to IFB No. 20251031 External Medical Review Consulting. This decision does not reflect the quality of any entity's bid, but rather the need to award to the lowest, responsive and responsible bidder.

Please find attached the Public Notice of Intent to Award posted January 28, 2026 for more information.

Thank you again for your professionalism and understanding, and we look forward to the opportunity to engage with you in the future.

Regards,

Jeanette Crawford, CMPA, CPM
Office of Procurement
Mississippi Division of Medicaid
550 High Street, Suite 1000 | Jackson, MS 39201
Phone: 601-359-2664
Email: jeanette.crawford@medicaid.ms.gov
Website: <http://www.medicaid.ms.gov>

From: [Jeanette A. Crawford](#)
To: [Charlie Russo](#); mluke@qsource.org
Subject: Public Notice of Intent to Award - Qsource
Date: Wednesday, January 28, 2026 11:49:00 AM
Attachments: [Public.Notice of Intent to Award.pdf](#)

The Mississippi Division of Medicaid (DOM) wishes to sincerely thank you for your time and effort in submitting a bid in response to IFB No. 20251031 External Medical Review Consulting. This decision does not reflect the quality of any entity's bid, but rather the need to award to the lowest, responsive and responsible bidder.

Please find attached the Public Notice of Intent to Award posted January 28, 2026 for more information.

Thank you again for your professionalism and understanding, and we look forward to the opportunity to engage with you in the future.

Regards,

Jeanette Crawford, CMPA, CPM
Office of Procurement
Mississippi Division of Medicaid
550 High Street, Suite 1000 | Jackson, MS 39201
Phone: 601-359-2664
Email: jeanette.crawford@medicaid.ms.gov
Website: <http://www.medicaid.ms.gov>

From: [Jeanette A. Crawford](#)
To: daigleca@fhas.com
Subject: Public Notice of Intent to Award - FHAS
Date: Wednesday, January 28, 2026 11:44:00 AM
Attachments: [Public Notice of Intent to Award.pdf](#)

The Mississippi Division of Medicaid (DOM) wishes to sincerely thank you for your time and effort in submitting a bid in response to IFB No. 20251031 External Medical Review Consulting. This decision does not reflect the quality of any entity's bid, but rather the need to award to the lowest, responsive and responsible bidder.

Please find attached the Public Notice of Intent to Award posted January 28, 2026 for more information.

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Regards,

Jeanette Crawford, CMPA, CPM
Office of Procurement
Mississippi Division of Medicaid
550 High Street, Suite 1000 | Jackson, MS 39201
Phone: 601-359-2664
Email: jeanette.crawford@medicaid.ms.gov
Website: <http://www.medicaid.ms.gov>

From: [Jeanette A. Crawford](#)
To: spasqualone@improve.health; mtrajkovski@improve.health; lbabitch@improve.health
Subject: Public Notice of Intent to Award - iMPROve Health
Date: Wednesday, January 28, 2026 11:47:00 AM
Attachments: [Public.Notice of Intent to Award.pdf](#)

The Mississippi Division of Medicaid (DOM) wishes to sincerely thank you for your time and effort in submitting a bid in response to IFB No. 20251031 External Medical Review Consulting. This decision does not reflect the quality of any entity's bid, but rather the need to award to the lowest, responsive and responsible bidder.

Please find attached the Public Notice of Intent to Award posted January 28, 2026 for more information.

Thank you again for your professionalism and understanding, and we look forward to the opportunity to engage with you in the future.

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