



Amendment #2 - Clarifications
External Medical Review Consulting
IFB #20251031 RFX #3160007625

Date: November 26, 2025

This Amendment must be signed and submitted as a part of any bid to be considered for this procurement. The following sections of IFB #20251031 have been amended for the following:

2.1.1.8 (General Requirements) Medical Providers must be flexible in their availability for hearings related to the case. ~~Medical Providers shall receive the appropriate training by DOM staff regarding the amount of detail required in the recommendations and have knowledge of appropriate conduct when testifying on the Contractor's behalf in the hearings.~~ Any Out-of-State Medical Providers must be available during the regular business hours of Central Standard Time. **The Contractor will be responsible for all training related to Medical Review and Hearing functions and must ensure that all Medical Reviewers within DOM's network receive this training. DOM does not prescribe the training methods or timeframes and allows the Contractor full discretion in determining how the training is delivered. The Contractor must maintain training records and provide them to DOM upon request. Required training should include:**

- Appeals and Hearing processes and decorum
- Requirements for timely and efficient reviews, including flexibility in scheduling
- Confidentiality and HIPAA compliance.

1.10.2 (3) References

From the list of engagements provided at **IFB Section 1.10.2 (1)**, the Bidder shall provide reference contacts for ~~all engagements~~ **6-8 clients which should include current and/or past clients within the last five years that may be contacted as references.**

1.10.2 (2) Bidder Licenses/Certifications

Medical Providers

Bidder must warrant that all physicians (the "Medical Providers") providing medical recommendations and attending hearings possess the necessary licenses and board certifications required to perform the services and will maintain current and valid credentials throughout the duration of the engagement. Each Medical Provider shall be licensed to practice in Mississippi. If a specialty physician is not licensed in Mississippi, a Mississippi licensed physician must review and sign off on the recommendation. The Bidder must provide a list of all participating Medical Providers and attest that they meet these licensure and board certification requirements. The Bidder must also attest that the Medical Providers have the relevant experience in the specialty and detail the number of years of experience. While DOM prefers at least two (2) years of experience, there is no minimum experience requirement for Medical Providers. If

a Medical Provider has no prior experience in the specialty area, the Bidder should state 'None' or '0' years for that provider.

Bidder Company

DOM will require the Contractor to hold URAC Accreditation – Independent Review Organization (Comprehensive Review). In addition, an accreditation by NCQA for Utilization Management is preferred but not required.

The bid due date remains unchanged: December 12, 2025, by 2:00 p.m.

This Amendment must be signed and submitted as part of any bid submission to be considered for this procurement.

Receipt of Amendment #2 Acknowledged:

Signature

Printed Name

Title

Entity Name