MS Medicaid Pharmacy Contact and Billing Information

Effective 07/01/2024

On July 1, 2024, the Mississippi Division of Medicaid (DOM) will implement a single Pharmacy Benefit Administrator (PBA) to process and manage pharmacy claims for all Medicaid members, including those enrolled in MississippiCAN and MississippiCHIP.
Operated by Gainwell Technologies, the PBA will also assume all pharmacy prior authorization responsibilities for drugs submitted on pharmacy claims.

	Plan	Claims Processor	Pharmacy POS Claims Provider Help Desk	Prior Authorization Provider Help Desk	Banking Identification Number (BIN)	Processor Control Number (PCN)
FFS | MSCAN | MSCHIP	**Medicaid Fee For Service** **Magnolia Health MSCAN** **Molina Healthcare MSCAN** **United Healthcare MSCAN** **Molina Healthcare MSCHIP** **United Healthcare MSCHIP**	**Gainwell Technologies**	**1-833-660-2402**	**1-833-660-2402** (Gainwell Technologies) **PA Fax:** **1-866-644-6147**	**025151**	**DRMSPROD**