## **MS Medicaid Pharmacy Contact and Billing Information**

Effective 07/01/2024

On July 1, 2024, the Mississippi Division of Medicaid (DOM) will implement a single Pharmacy Benefit Administrator (PBA) to process and manage pharmacy claims for all Medicaid members, including those enrolled in MississippiCAN and MississippiCHIP.

Operated by Gainwell Technologies, the PBA will also assume all pharmacy prior authorization responsibilities for drugs submitted on pharmacy claims.

|                      | Plan  | Claims<br>Processor      | Pharmacy POS Claims<br>Provider Help Desk | Prior Authorization Provider<br>Help Desk                              | Banking<br>Identification<br>Number (BIN) | Processor<br>Control<br>Number (PCN) |
|----------------------|---|--------------------------|---|--|---|--------------------------------------|
| FFS   MSCAN   MSCHIP | Medicaid Fee For Service  Magnolia Health MSCAN  Molina Healthcare MSCAN  United Healthcare MSCAN  Molina Healthcare MSCHIP  United Healthcare MSCHIP | Gainwell<br>Technologies | 1-833-660-2402                            | 1-833-660-2402<br>(Gainwell Technologies)<br>PA Fax:<br>1-866-644-6147 | 025151                                    | DRMSPROD                             |