

72-Hour Emergency Supply Billing

Federal law requires that a 72-hour emergency supply of a prescribed drug be provided when a medication is needed without delay and prior authorization (PA) is not available. The rule applies to non-preferred drugs listed in the Preferred Drug List and any drug that is affected by clinical or PA edits and would need prescriber prior approval. 72-hour emergency prescriptions count against monthly service limits.

72-hour supply is to be used any time a PA is not available and when Rx must be filled. Pharmacist should use professional judgment regarding whether there is an immediate need every time 72-hour option is used.

Medicaid Fee for Service and PBA (MSCAN and MSCHIP) Billing Instructions:

- Input a value of '3' in the level of service (Field 418-D1);
- Input a value of '3' in the day supply field (Field 405-D5);
- Quantity submitted in the Quantity dispensed field (Field 442-E7) should not exceed the quantity necessary for a three- day supply according to the direction for administration given by prescriber.

For unbreakable packaging, including but not limited to, inhalers, antibiotic suspensions or otic drops, a pharmacy should follow the same directions for the 72-hour emergency supply including entering the full quantity dispensed and either entering the correct days' supply or a '3' day supply.

Contacts:

For PA or claims processing assistance call the Gainwell Technologies Pharmacy Call Center at 1-833-660-2402

PA requests may be faxed to: 1-866-644-6147

Beneficiaries may be referred to 1-800-421-2408 or 601-359-6050 for assistance.