

JULY 1, 2021 THROUGH JUNE 30, 2023

**COMPARISON OF MISSISSIPPI
COORDINATED CARE ORGANIZATION
ENCOUNTER DATA TO CASH
DISBURSEMENTS FOR
MOLINA HEALTHCARE**



FEBRUARY 14, 2024





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The Mississippi Division of Medicaid (DOM) requires that each of the coordinated care organizations (CCOs) submit encounter data to the DOM's fiscal agent contractor (FAC), Gainwell Technologies. To ensure complete encounter data is being received, Myers and Stauffer provides bi-monthly encounter reconciliations. As part of this process, Myers and Stauffer analyzes Medicaid encounter data that has been submitted by the CCOs to the FAC and completes a comparison of the encounters to cash disbursement journals provided by each CCO. For purposes of this analysis, "encounter data" are claims that have been paid by CCOs or delegated vendors (e.g., vision and pharmacy) to health care providers that have rendered health care services to members enrolled with the CCO.

Myers and Stauffer is working closely with DOM and the CCOs to identify deficiencies and propose solutions that will result in high quality and reliable encounter data being submitted and available to the state agency to measure and monitor its Medicaid managed care program. Validated encounter data has many uses such as utilization by actuaries as part of their rate setting analyses, as well as fulfilling the federal reporting requirements related to the Medicaid Managed Care Rule, to provide program management and oversight, and for tracking, accounting, and other ad hoc analyses.

Section 11.S.6 of the contract between DOM and the CCO for the reporting period states,

"The Contractor shall submit at least ninety-eight percent (98%) of all Member Encounter Data in a valid format, which will be deemed valid by the Division, including those of Subcontractors or Delegated Vendors as provided for in this Section, both for the original and any adjustment or void. The Division or its Agent will validate Member Encounter Data submissions according to the Cash Disbursement Journal of the Contractor and any of its applicable Subcontractors. If the Contractor fails to submit complete Member Encounter Data, as measured by a comparison of encounters to cash disbursements, Contractor may be subject to liquidated damages as outlined in Section 16, Default and Termination, of this Contract ... Ninety-eight percent (98%) of the records in the Contractor's encounter batch submission must pass X12 EDI compliance edits and the Mississippi Medicaid MMIS threshold and repairable compliance edits."

The bi-monthly encounter reconciliations also help fulfill part of the work requirements set forth in step number 3 of the Center for Medicare and Medicaid's (CMS) External Quality Review (EQR) Protocol 5 (formerly Protocol 4), which require a determination of the completeness, accuracy, and quality of the encounter data being submitted by each CCO. CMS' External Quality Review, Protocol 5, is an excellent way to assess whether the encounter data can be used to determine program effectiveness, accurately evaluate utilization, identify service gaps, and make strong management decisions. In addition, the Protocol evaluates both departmental policies, as well as the policies, procedures, and systems of the health plans to identify strengths and opportunities to enhance oversight. DOM has recently engaged Myers and Stauffer to perform a Protocol 5 review. These results are expected to be issued in a separate report later this year.

Our work was performed in accordance with American Institute of Certified Public Accountants (AICPA) professional standards for consulting engagements. We were not engaged to, nor did we perform, an audit, examination, or review services; accordingly, we express no opinion or conclusion related to the procedures performed or the information and documentation we reviewed. In addition, our engagement was not specifically designed for, and should not be relied on, to disclose errors, fraud, or other illegal acts that may exist.

The results of our engagement and this report are intended only for the internal use of the Mississippi Division of Medicaid (DOM), and should not be used for any other purpose.



MS Molina Healthcare Encounter and CDJ Comparison



SUMMARY

DOM requested that, for this study, we review the CCO's entire plan, each delegated vendor, and fee-for-service (non-vendor) paid encounters to determine if the paid encounters meet the state contract minimum completeness requirement of **98 percent** when compared to the CDJ files. The encounters and CDJ files utilized in this study met the following criteria:

- Encounters were paid within the reporting period of July 1, 2021 through June 30, 2023;
- CDJ transactions had payment dates within the reporting period of July 1, 2021 through June 30, 2023;
- Institutional, professional, and dental encounters were received and processed by the FAC for transmission to Myers and Stauffer through September 29, 2023. Pharmacy encounters were received and processed by the FAC for transmission to Myers and Stauffer through December 29, 2023.

Table A — Molina Healthcare CAN Cumulative Completion Totals and Percentages

Description	Entire Plan	Delegated Vendor					MTM (NET)
		Fee-for-Service (Non-Vendor)	CVS Health (Pharmacy Benefits)	SkyGen Dental (Dental Services)	Avesis (Dental and Hearing Services)	March Vision Care (Vision Services)	
Encounter Total (FAC reported)	\$743,611,125	\$565,083,912	\$136,765,238	\$28,491,526	\$4,620,984	\$5,776,637	\$2,872,827
Total Encounter Adjustments (\$)	(\$37,704,973)	(\$31,519,906)	(\$2,268,749)	(\$3,311,098)	(\$33,048)	(\$216,555)	(\$355,618)
Total Encounter Adjustments (%)	-5.07%	-5.57%	-1.65%	-11.62%	-0.71%	-3.74%	-12.37%
Net Encounter Total	\$705,906,151	\$533,564,006	\$134,496,490	\$25,180,428	\$4,587,937	\$5,560,082	\$2,517,209
CDJ Total	\$704,743,410	\$537,586,150	\$129,126,768	\$25,289,221	\$4,571,876	\$5,654,393	\$2,515,002
Variance	\$1,162,741	(\$4,022,144)	\$5,369,722	(\$108,793)	\$16,060	(\$94,311)	\$2,207
Completion (%)	100.16%	99.25%	104.15%	99.56%	100.35%	98.33%	100.08%
100% Limited [^] Completion (%)	99.40%		100.00%		100.00%		100.00%
Contract Minimum Completeness Requirement (%)	98.00%						
100% Limited [^] Monthly Completion Total (%)	98.80%	98.53%	99.84%	99.39%	99.52%	98.32%	98.81%

* – The Entire Plan and CVS Health Pharmacy CAN encounter totals have been updated since the draft “July 1, 2021 through June 30, 2023 Comparison of Mississippi Coordination Care Organization Encounter Data to Cash Disbursements for Molina Healthcare” report was issued on October 31, 2023 to include Gainwell denied pharmacy encounter records. Please reference data analysis assumption 6 on page 30 for further explanation. There have been no changes to the Fee-for-Service, SkyGen Dental, Avesis Dental, March Vision, and MTM encounter or CDJ totals since the draft report; however, the monthly completion percentages for each payor have been limited to 100 percent.

[^] – To avoid overstating the Entire Plan CAN results in situations where any payor's cumulative and/or monthly completion percentages exceed 100 percent, we have identified 100 percent limited completion percentages on a monthly and cumulative or reporting period basis. For the 100 percent limited **cumulative** completion percentages, we have decreased each payor's cumulative encounter totals by the reporting period's variance in comparison with the CDJs. For the 100 percent limited **monthly** completion percentage totals, we have decreased each payor's monthly encounter totals by the monthly variance with the CDJs and summed up the limited monthly encounter totals for the reporting period to compare to the CDJ totals. These limited monthly completion percentages are for informational purposes only and do not apply to any contractual requirements. Please see data analysis assumption number 7 on page 30 for further explanation.

MS Molina Healthcare Encounter and CDJ Comparison

Table B — Molina Healthcare CHIP Cumulative Completion Totals and Percentages

Description	Entire Plan	Delegated Vendor					MTM (NET)
		Fee-for-Service (Non-Vendor)	CVS Health (Pharmacy Benefits)	SkyGen Dental (Dental Services)	Avesis (Dental and Hearing Services)	March Vision Care (Vision Services)	
Encounter Total (FAC reported)	\$79,300,049	\$52,654,767	\$15,942,108	\$7,958,585	\$1,274,967	\$1,443,257	\$26,365
Total Encounter Adjustments (\$)	(\$2,471,431)	(\$1,988,052)	(\$135,784)	(\$328,806)	(\$11,180)	(\$5,084)	(\$2,524)
Total Encounter Adjustments (%)	-3.11%	-3.77%	-0.85%	-4.13%	-0.87%	-0.35%	-9.57%
Net Encounter Total	\$76,828,618	\$50,666,715	\$15,806,324	\$7,629,778	\$1,263,787	\$1,438,173	\$23,841
CDJ Total	\$76,875,738	\$51,510,373	\$14,802,994	\$7,824,556	\$1,251,966	\$1,462,782	\$23,066
Variance	(\$47,120)	(\$843,658)	\$1,003,329	(\$194,778)	\$11,822	(\$24,609)	\$775
Completion (%)	99.93%	98.36%	106.77%	97.51%	100.94%	98.31%	103.35%
100% Limited[^] Completion (%)	98.61%		100.00%		100.00%		100.00%
Contract Minimum Completeness Requirement (%)				98.00%			
Non-Compliant (%)				-0.49%			
100% Limited[^] Monthly Completion Total (%)	98.22%	98.01%	99.37%	97.28%	99.27%	97.95%	96.86%

* – The Entire Plan and CVS Health Pharmacy CHIP encounter totals have been updated since the draft “July 1, 2021 through June 30, 2023 Comparison of Mississippi Coordination Care Organization Encounter Data to Cash Disbursements for Molina Healthcare” report was issued on October 31, 2023 to include Gainwell denied pharmacy encounter records. Please reference data analysis assumption 6 on page 30 for further explanation. There have been no changes to the Fee-for-Service, SkyGen Dental, Avesis Dental, March Vision, and MTM encounter or CDJ totals since the draft report; however, the monthly completion percentages for each payor have been limited to 100 percent.

[^] – To avoid overstating the Entire Plan CHIP results in situations where any payor’s cumulative and/or monthly completion percentages exceed 100 percent, we have identified 100 percent limited completion percentages on a monthly and cumulative or reporting period basis. For the 100 percent limited **cumulative** completion percentages, we have decreased each payor’s cumulative encounter totals by the reporting period’s variance in comparison with the CDJs. For the 100 percent limited **monthly** completion percentage totals, we have decreased each payor’s monthly encounter totals by the monthly variance with the CDJs and summed up the limited monthly encounter totals for the reporting period to compare to the CDJ totals. These limited monthly completion percentages are for informational purposes only and do not apply to any contractual requirements. Please see data analysis assumption number 7 on page 30 for further explanation.



For this study, Myers and Stauffer analyzes the encounter data that is submitted by the CCOs to the FAC, Gainwell Technologies, and loaded into the FAC Medicaid Management Information System (MMIS). Encounters submitted by any CCO that were rejected by the FAC for errors in submission or other reasons are not transmitted to Myers and Stauffer.

Furthermore, Myers and Stauffer analyzes the encounter data from the FAC MMIS and makes the following adjustments. Tables C and D below outline the impact of applying these encounter analysis adjustments to the encounter paid amounts, when compared to the raw data received.

1. Medical and institutional encounter voids with positive plan paid amounts and/or invalid former TCN values are excluded from the encounter totals. Additionally, pharmacy encounters being identified as denied by Conduent are excluded from the encounter totals.
2. Myers and Stauffer identified potential duplicate encounters using our encounter review logic. Based on a comparison to the CDJ files, we noted some are actual duplicate submissions, and some are replacement encounter records without a matching void (i.e. calculated voids). Lists of these potential duplicates, noted in previous reports, were provided to Molina for examination. We have reviewed Molina’s disputed duplicate response files submitted to us prior to August 26, 2023. The accepted responses have been incorporated into the analysis for this report. Responses requiring further explanation have not been added to this report and will be resubmitted to the CCO.
3. Our potential duplicate and calculated void processes attempt to identify and remove encounters that appear to be duplicated for some reason. Encounters paid by the CCO but denied by the FAC were included in both our potential duplicate and calculated void processes. It should be noted that the inclusion of denied encounters by either the FAC or the CCO can artificially inflate the percentages of encounter counts and paid amounts being removed. In the case of encounters denied by the FAC, some of these encounters may have already been identified and flagged by the FAC as being duplicates.

Table C — Myers and Stauffer LC's Adjustments to Molina Healthcare CAN Encounters			
Description	Encounter Count	Paid Amount	Paid Amount (% of Total*)
Total Encounter Amount (FAC Reported)	4,942,774	\$743,611,125	100.00%
<i>Adjustment Type</i>			
Denied	(476,627)	(\$1,517,020)	-0.20%
Calculated Void	(376,079)	(\$35,175,104)	-4.73%
Duplicate	(4,007)	(\$1,012,849)	-0.13%
Total Adjustments Made	(856,713)	(\$37,704,973)	-5.07%
Net Encounter Amounts	4,086,061	\$705,906,151	94.93%

Table D — Myers and Stauffer LC's Adjustments to Molina Healthcare CHIP Encounters			
Description	Encounter Count	Paid Amount	Paid Amount (% of Total*)
Total Encounter Amount (FAC Reported)	634,813	\$79,300,049	100.00%
<i>Adjustment Type</i>			
Denied	(65,802)	(\$3,695)	0.00%
Calculated Void	(29,973)	(\$2,315,342)	-2.91%
Duplicate	(268)	(\$152,393)	-0.19%
Total Adjustments Made	(96,043)	(\$2,471,431)	-3.11%
Net Encounter Amounts	538,770	\$76,828,618	96.89%

* - Percentage ratios are rounded down for each adjustment type and may not add up to the total percentage of adjustments made for this reporting period. Please see data analysis assumption number 5 on page 30 for further explanation.



During the course of this analysis, Myers and Stauffer identified potential data issues that may impact the completion percentages for specific delegated vendors and/or fee-for-service (non-vendor). **Section A** details payor specific issues related to completion percentages outside the targeted range, while **Section B** notes outstanding payor specific data issues that Molina Healthcare may need to continue to work to identify and resolve. **Section C** notes data issues that may impact all payors to some extent (non-vendor and vendor).

Please reference Tables 1 through 14 starting on page 11 for Molina Healthcare's CAN and CHIP entire plan, delegated vendor, and fee-for-service (non-vendor) reconciliation period tables. These tables contain detailed reconciliation totals, completion percentages and encounter analysis adjustments made by Myers and Stauffer.

SECTION A – Non-vendor and/or vendor data issues that may cause completion percentages outside the targeted range (below 98 percent or above 100 percent):

1. **CVS Health (Tables 3 and 10):** The CVS Health CAN and CHIP cumulative completion percentages, as well as most of the monthly completion percentages beginning in August 2022, are above 100 percent due to unmatched payment sequences when the encounter data and CDJ files are compared. The inflated monthly completion percentages beginning in August 2022 appear to be due to Gainwell denied pharmacy encounters (many with blank plan ICNs) now being included in the reconciliation with no corresponding CDJ transactions. It appears that we may be missing CDJ transactions or potentially encounter voids for these payments.
 - We noted the data extracts we receive contain the CCO paid dates for encounter voids, but instead assigned the voids the same paid dates as the voided encounter records. These misallocated encounter voids may be contributing to the inflated monthly completion percentages.
 - In order to limit the impact of potentially missing pharmacy encounter voids on the cumulative completion percentage and the entire plan totals, we have restricted the monthly completion percentages to a maximum of 100 percent for each month for each payor and calculated a separate 100 percent monthly completion percentage for the reporting period
 - **Molina communicated that they were working with Gainwell to resolve some issue with their response files for pharmacy. We recommend Molina continue to work with CVS and Gainwell to submit any outstanding CDJ and /or encounter records.**
2. **SkyGen Dental (Tables 4 and 11):** The Skygen CHIP cumulative completion percentage and a few monthly CAN percentages appear to be below 98 percent due to potentially missing encounter sequences when compared to the CDJ files, particularly for paid dates between May 3, 2023 and May 16, 2023.
 - We also noted instances of payments and voids in the CDJ files that do not exist in the encounter data with most of the CDJ void paid dates occurring in the inflated completion percentage months and the original CDJ paid dates occurring in the low completion percentage months.
 - **We recommend Molina work with SkyGen to ensure all encounters sequences are submitted to Gainwell.**

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3. **Avesis Dental and Hearing (Tables 5 and 12):** The Avesis CAN and CHIP cumulative completion percentages appear to be above 100 percent due to potentially missing and/or misallocated encounter voids as well as mismatched paid dates when compared to the CDJ files.
 - Historical encounter voids are being allocated to the paid date of the voided encounters instead of the CCO recoupment dates reflected in the CDJ submissions due to a Truven MMIS data limitation. This issue appears to be contributing to the inflated monthly completion percentages for CAN and CHIP, in cases where the original payment date and recoupment date are in separate months.
 - **SkyGen replaced Avesis as Molina's dental delegated vendor effective October 1, 2021.**
4. **MTM (Tables 7 and 14):** The MTM CAN and CHIP cumulative completion percentages appear to be above 100 percent due to potentially mismatched payment sequences when the CDJ files and encounter data are compared. We noted instances of missing encounter records for the low completion months and missing CDJ voids or duplicate encounter submissions for the inflated completion percentage months.
 - **We recommend Molina continue to work with MTM to ensure all unique trip leg payments are being included in the CDJ files and submitted in the encounter data.**

SECTION B – Additional non-vendor and/or vendor data issues and notes that currently may not impact compliance:

5. **Fee-for-Service (non-vendor) (Tables 2 and 9):** We noted several monthly completion percentages for both CAN and CHIP are below 98 percent, while others are above 100 percent. It appears that potentially missing payment sequences, including adjustments and voids when the CDJ files and encounter data are compared, may be contributing to these monthly completion percentage fluctuations. In particular, we appear to be missing CHIP encounter records for February 2, 2023; June 6, 2023; June 8, 2023; and June 13, 2023 paid dates.
 - We noted instances of potential adjustment encounters (submitted as frequency code 7 transactions) identified as void records in our data extracts, particularly for the October 18, 2022 paid date. It appears that this issue may be understating the October 2022 through December 2022 encounter totals (see data issue number 7).
 - There appear to be instances of encounter voids are being allocated to the paid date of the voided encounters instead of the CCO recoupment dates reflected in the CDJ submissions. This may be contributing to some of the high monthly completion percentages.
 - **We recommend Molina continue to work with DOM to identify and submit any potentially outstanding encounter sequences, including adjustments and voids.**
6. **March Vision (Tables 6 and 13):** We noted several monthly completion percentages for both CAN and CHIP appear to be above 100 percent, while a few others are below 98 percent. It appears that potentially missing encounter sequences, including adjustments and voids when the CDJ files and encounter data are compared, may be contributing to these monthly completion percentage fluctuations.
 - The June 2023 CHIP monthly completion percentage appears to be low due to missing encounters for paid dates between June 2, 2023 and June 13, 2023.
 - We noted instances of potentially missing CDJ voids, particularly for August 2022 and September 2022 paid dates, when compared to the encounter data. It appears that missing CDJ sequences may be contributing to the low CAN and CHIP monthly completion percentages.
 - **We recommend Molina continue to work with March Vision to identify and submit any missing encounter and CDJ sequences.**

SECTION C – General data issues that may be contributing to non-vendor and/or vendor variances:

7. **Encounter Voids (Tables 1 through 14):** There appear to be instances of Gainwell voids where the CCO paid amount on the encounter is more than zero dollars. Since encounter voids are not expected to have any associated final CCO paid amounts, these encounter void amounts are being set to zero. Additionally, we noted instances of pharmacy encounter voids with very limited claims information in our data extracts. We are currently unable to determine which CCO submitted these records or exactly what encounters they are attempting to void. Myers and Stauffer is working with Gainwell to research this issue further. However, these unidentified encounter voids may be contributing to the very inflated pharmacy monthly completion percentages.

MS Molina Healthcare Encounter and CDJ Comparison



**MOLINA HEALTHCARE CAN ENTIRE PLAN
MONTHLY TABLE**

Table 1 — Molina Healthcare CAN (Entire Plan)								
Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage	100% Limited^ Monthly Completion Percentage
July 2021	\$32,226,673	(\$632,102)	-1.96%	\$31,594,571	\$32,047,803	(\$453,231)	98.58%	98.51%
August 2021	\$33,270,067	(\$348,162)	-1.04%	\$32,921,906	\$33,111,794	(\$189,889)	99.42%	99.40%
September 2021	\$33,332,667	(\$546,682)	-1.64%	\$32,785,985	\$32,872,833	(\$86,847)	99.73%	99.57%
October 2021	\$33,255,750	(\$2,812,506)	-8.45%	\$30,443,245	\$30,001,063	\$442,181	101.47%	99.98%
November 2021	\$30,627,788	(\$738,007)	-2.40%	\$29,889,781	\$30,121,706	(\$231,925)	99.23%	99.04%
December 2021	\$33,161,996	(\$1,214,944)	-3.66%	\$31,947,052	\$32,382,869	(\$435,817)	98.65%	98.59%
January 2022	\$31,311,316	(\$746,455)	-2.38%	\$30,564,861	\$31,026,149	(\$461,289)	98.51%	98.51%
February 2022	\$28,637,558	(\$724,709)	-2.53%	\$27,912,849	\$28,393,204	(\$480,355)	98.30%	98.12%
March 2022	\$29,581,426	(\$2,336,709)	-7.89%	\$27,244,717	\$28,227,382	(\$982,665)	96.51%	96.51%
April 2022	\$28,421,925	(\$1,772,732)	-6.23%	\$26,649,193	\$27,144,038	(\$494,844)	98.17%	98.17%
May 2022	\$27,845,856	(\$928,534)	-3.33%	\$26,917,323	\$26,527,772	\$389,550	101.46%	99.99%
June 2022	\$23,746,520	(\$540,640)	-2.27%	\$23,205,880	\$23,162,733	\$43,146	100.18%	99.93%
July 2022	\$30,145,495	(\$544,675)	-1.80%	\$29,600,821	\$28,956,117	\$644,704	102.22%	99.55%
August 2022	\$30,535,638	(\$1,681,006)	-5.50%	\$28,854,632	\$28,184,227	\$670,405	102.37%	99.83%
September 2022	\$32,157,724	(\$2,518,977)	-7.83%	\$29,638,747	\$29,292,990	\$345,757	101.18%	99.98%
October 2022	\$23,724,699	(\$1,383,613)	-5.83%	\$22,341,086	\$24,742,902	(\$2,401,816)	90.29%	88.76%
November 2022	\$30,044,421	(\$2,431,680)	-8.09%	\$27,612,741	\$27,720,453	(\$107,712)	99.61%	98.37%
December 2022	\$31,359,964	(\$1,568,985)	-5.00%	\$29,790,979	\$29,850,209	(\$59,230)	99.80%	97.37%
January 2023	\$30,438,137	(\$1,537,293)	-5.05%	\$28,900,844	\$27,661,757	\$1,239,087	104.47%	99.97%
February 2023	\$30,891,050	(\$1,285,411)	-4.16%	\$29,605,640	\$29,077,969	\$527,671	101.81%	99.98%
March 2023	\$35,899,853	(\$1,100,061)	-3.06%	\$34,799,793	\$33,952,719	\$847,074	102.49%	99.81%
April 2023	\$35,394,273	(\$5,623,547)	-15.88%	\$29,770,726	\$28,924,972	\$845,754	102.92%	99.98%
May 2023	\$35,555,485	(\$3,809,142)	-10.71%	\$31,746,343	\$31,622,216	\$124,127	100.39%	99.80%
June 2023	\$32,044,843	(\$878,403)	-2.74%	\$31,166,440	\$29,737,533	\$1,428,907	104.80%	99.94%
Cumulative Totals	\$743,611,125	(\$37,704,973)	-5.07%	\$705,906,151	\$704,743,410	\$1,162,741	100.16%	
100% Limited^ Cumulative Totals				\$700,518,162	\$704,743,410	(\$4,225,248)	99.40%	98.80%
State Contract Minimum Completeness Percentage Requirement							98.00%	

^ - Since the CAN cumulative completion percentage for the CCO and/or delegated vendor(s) exceed 100 percent, we have decreased the Entire Plan CAN encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results on a monthly and cumulative basis. Please reference data analysis assumption number 7 on page 30 for further explanation.



**MOLINA HEALTHCARE CAN
SUMMARY REPORTING CHARTS**

Chart 1. Monthly CDJ totals and encounter submissions for Molina Healthcare CAN's entire plan

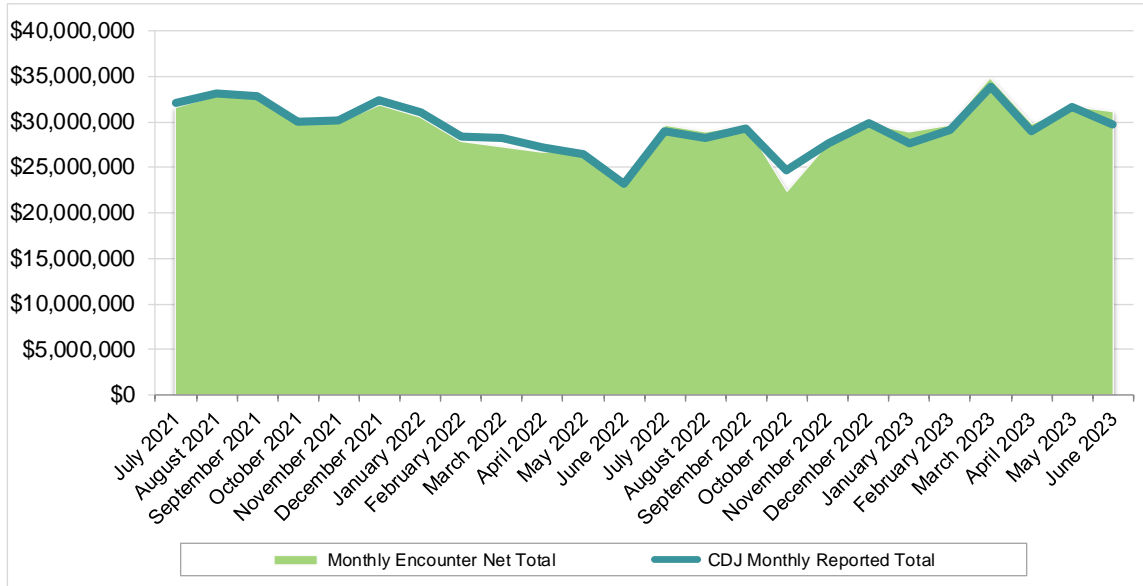
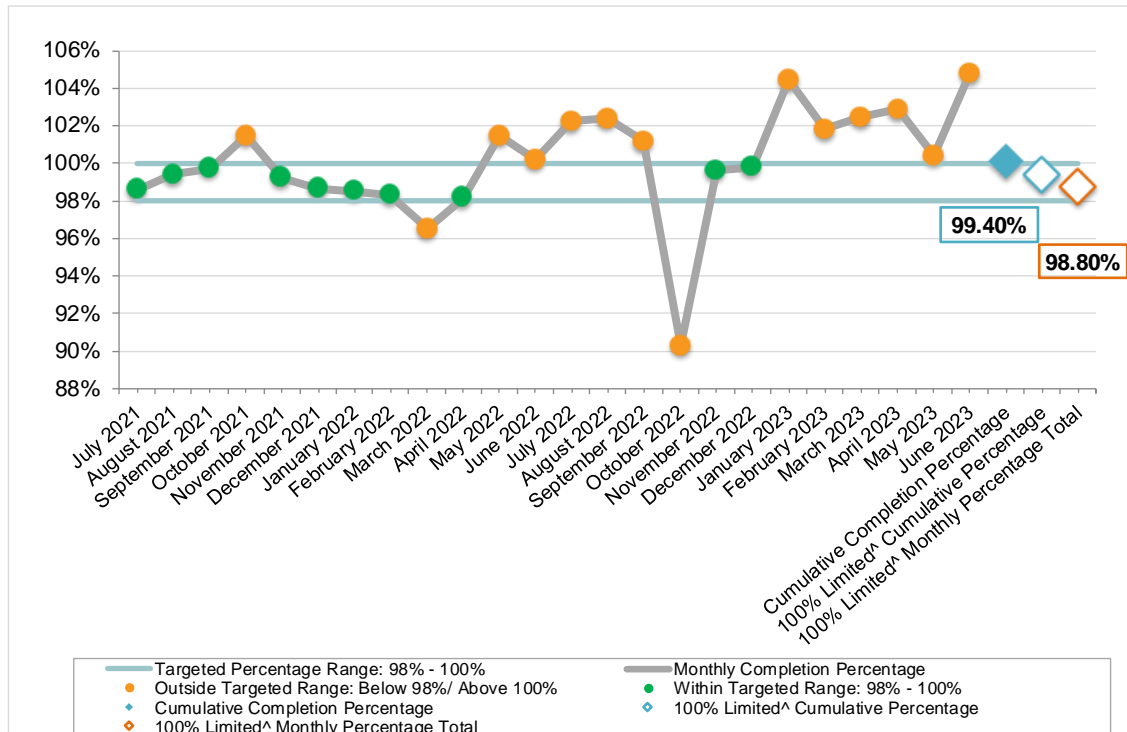


Chart 2. Molina Healthcare CAN's monthly encounter submissions expressed as a percentage of payments submitted to the FAC to reported CCO CDJ payments for the entire plan



^ - To avoid overstating the Entire Plan CAN results in situations where any payor's cumulative and/or monthly completion percentages exceed 100 percent, we have identified 100 percent limited completion percentages on a monthly and cumulative or reporting period basis. Please see data analysis assumption number 7 on page 30 for further explanation.

MS Molina Healthcare Encounter and CDJ Comparison



MOLINA HEALTHCARE CAN FEE-FOR-SERVICE MONTHLY TABLE

Table 2 — Molina Healthcare CAN Fee-for-Service (Non-Vendor)								
Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage	100% Limited [^] Monthly Completion Percentage
July 2021	\$25,704,599	(\$539,449)	-2.09%	\$25,165,150	\$25,628,266	(\$463,116)	98.19%	98.19%
August 2021	\$26,899,825	(\$232,655)	-0.86%	\$26,667,170	\$26,859,235	(\$192,065)	99.28%	99.28%
September 2021	\$26,119,410	(\$401,665)	-1.53%	\$25,717,745	\$25,844,307	(\$126,562)	99.51%	99.51%
October 2021	\$26,015,889	(\$2,649,786)	-10.18%	\$23,366,102	\$22,927,130	\$438,973	101.91%	100.00%
November 2021	\$23,577,496	(\$524,255)	-2.22%	\$23,053,241	\$23,324,904	(\$271,663)	98.83%	98.83%
December 2021	\$25,487,873	(\$983,172)	-3.85%	\$24,504,701	\$24,885,109	(\$380,408)	98.47%	98.47%
January 2022	\$25,002,544	(\$586,694)	-2.34%	\$24,415,850	\$24,832,253	(\$416,403)	98.32%	98.32%
February 2022	\$21,983,979	(\$493,133)	-2.24%	\$21,490,846	\$22,018,627	(\$527,781)	97.60%	97.60%
March 2022	\$20,795,147	(\$763,554)	-3.67%	\$20,031,593	\$21,004,663	(\$973,071)	95.36%	95.36%
April 2022	\$19,938,226	(\$378,208)	-1.89%	\$19,560,017	\$20,037,198	(\$477,180)	97.61%	97.61%
May 2022	\$21,533,363	(\$818,943)	-3.80%	\$20,714,421	\$20,379,109	\$335,312	101.64%	100.00%
June 2022	\$17,400,379	(\$513,900)	-2.95%	\$16,886,479	\$16,837,311	\$49,168	100.29%	100.00%
July 2022	\$23,843,890	(\$521,065)	-2.18%	\$23,322,825	\$22,550,278	\$772,547	103.42%	100.00%
August 2022	\$23,759,362	(\$1,643,025)	-6.91%	\$22,116,337	\$21,469,269	\$647,068	103.01%	100.00%
September 2022	\$24,635,737	(\$2,438,821)	-9.89%	\$22,196,916	\$22,195,944	\$972	100.00%	100.00%
October 2022	\$16,505,972	(\$1,149,434)	-6.96%	\$15,356,538	\$18,131,160	(\$2,774,622)	84.69%	84.69%
November 2022	\$22,453,234	(\$2,363,009)	-10.52%	\$20,090,225	\$20,536,380	(\$446,155)	97.82%	97.82%
December 2022	\$23,259,882	(\$1,458,574)	-6.27%	\$21,801,308	\$22,583,965	(\$782,657)	96.53%	96.53%
January 2023	\$22,524,828	(\$1,412,742)	-6.27%	\$21,112,086	\$20,917,660	\$194,426	100.92%	100.00%
February 2023	\$23,166,934	(\$1,212,613)	-5.23%	\$21,954,321	\$21,880,210	\$74,111	100.33%	100.00%
March 2023	\$25,347,904	(\$636,389)	-2.51%	\$24,711,515	\$24,772,185	(\$60,670)	99.75%	99.75%
April 2023	\$27,613,284	(\$5,209,953)	-18.86%	\$22,403,331	\$21,977,641	\$425,690	101.93%	100.00%
May 2023	\$27,519,622	(\$3,716,717)	-13.50%	\$23,802,905	\$23,692,814	\$110,091	100.46%	100.00%
June 2023	\$23,994,535	(\$872,151)	-3.63%	\$23,122,384	\$22,300,534	\$821,850	103.68%	100.00%
Cumulative Totals	\$565,083,912	(\$31,519,906)	-5.57%	\$533,564,006	\$537,586,150	(\$4,022,144)	99.25%	98.53%
							State Contract Minimum Completeness Percentage Requirement	98.00%

[^] - We have decreased the Fee-for-Service CAN encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results on a monthly basis. Please reference data analysis assumption number 7 on page 30 for further explanation.

MS Molina Healthcare Encounter and CDJ Comparison



MOLINA HEALTHCARE CAN CVS HEALTH MONTHLY TABLE

Table 3 — Molina Healthcare CAN CVS Health (Pharmacy)								
Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage	100% Limited [^] Monthly Completion Percentage
July 2021	\$4,952,673	(\$87,479)	-1.76%	\$4,865,193	\$4,877,763	(\$12,570)	99.74%	99.74%
August 2021	\$4,796,657	(\$114,698)	-2.39%	\$4,681,958	\$4,685,409	(\$3,451)	99.92%	99.92%
September 2021	\$5,383,789	(\$123,996)	-2.30%	\$5,259,793	\$5,208,096	\$51,696	100.99%	100.00%
October 2021	\$5,581,916	(\$150,574)	-2.69%	\$5,431,341	\$5,431,031	\$310	100.00%	100.00%
November 2021	\$5,222,445	(\$178,398)	-3.41%	\$5,044,048	\$5,002,948	\$41,100	100.82%	100.00%
December 2021	\$6,065,421	(\$203,048)	-3.34%	\$5,862,372	\$5,932,294	(\$69,921)	98.82%	98.82%
January 2022	\$4,875,086	(\$142,553)	-2.92%	\$4,732,533	\$4,762,523	(\$29,990)	99.37%	99.37%
February 2022	\$5,073,400	(\$208,748)	-4.11%	\$4,864,653	\$4,812,601	\$52,052	101.08%	100.00%
March 2022	\$5,743,272	(\$188,306)	-3.27%	\$5,554,967	\$5,564,281	(\$9,315)	99.83%	99.83%
April 2022	\$5,577,917	(\$92,708)	-1.66%	\$5,485,209	\$5,501,271	(\$16,062)	99.70%	99.70%
May 2022	\$4,822,639	(\$6,333)	-0.13%	\$4,816,306	\$4,760,832	\$55,473	101.16%	100.00%
June 2022	\$4,977,134	(\$6,919)	-0.13%	\$4,970,215	\$4,962,305	\$7,911	100.15%	100.00%
July 2022	\$5,016,187	(\$8,908)	-0.17%	\$5,007,279	\$5,070,544	(\$63,265)	98.75%	98.75%
August 2022	\$5,166,620	(\$3,383)	-0.06%	\$5,163,236	\$5,092,936	\$70,300	101.38%	100.00%
September 2022	\$5,837,128	(\$62,486)	-1.07%	\$5,774,642	\$5,429,646	\$344,996	106.35%	100.00%
October 2022	\$5,702,052	(\$217,602)	-3.81%	\$5,484,449	\$5,107,735	\$376,715	107.37%	100.00%
November 2022	\$6,116,990	(\$59,963)	-0.98%	\$6,057,027	\$5,715,582	\$341,445	105.97%	100.00%
December 2022	\$6,562,159	(\$91,997)	-1.40%	\$6,470,161	\$5,769,139	\$701,023	112.15%	100.00%
January 2023	\$6,269,037	(\$97,949)	-1.56%	\$6,171,088	\$5,120,718	\$1,050,370	120.51%	100.00%
February 2023	\$6,047,363	(\$24,786)	-0.40%	\$6,022,577	\$5,568,425	\$454,152	108.15%	100.00%
March 2023	\$8,225,142	(\$70,676)	-0.85%	\$8,154,466	\$7,249,958	\$904,508	112.47%	100.00%
April 2023	\$6,048,223	(\$119,270)	-1.97%	\$5,928,953	\$5,504,418	\$424,535	107.71%	100.00%
May 2023	\$6,359,418	(\$3,338)	-0.05%	\$6,356,080	\$6,280,355	\$75,725	101.20%	100.00%
June 2023	\$6,342,573	(\$4,629)	-0.07%	\$6,337,944	\$5,715,960	\$621,984	110.88%	100.00%
Cumulative Totals	\$136,765,238	(\$2,268,749)	-1.65%	\$134,496,490	\$129,126,768	\$5,369,722	104.15%	
100% Limited[^] Cumulative Totals				\$129,126,768	\$129,126,768	\$0	100.00%	99.84%
State Contract Minimum Completeness Percentage Requirement							98.00%	

[^] - We have decreased the CVS Health CAN encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results on a monthly and cumulative basis. Please reference data analysis assumption number 7 on page 30 for further explanation.

MS Molina Healthcare Encounter and CDJ Comparison



**MOLINA HEALTHCARE CAN SKYGEN
MONTHLY TABLE**

Table 4 — Molina Healthcare CAN SkyGen (Dental)								
Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage	100% Limited [^] Monthly Completion Percentage
October 2021	\$776,412	(\$2,983)	-0.38%	\$773,429	\$775,470	(\$2,041)	99.73%	99.73%
November 2021	\$1,353,861	(\$27,044)	-1.99%	\$1,326,817	\$1,340,418	(\$13,602)	98.98%	98.98%
December 2021	\$1,205,542	(\$14,941)	-1.23%	\$1,190,601	\$1,179,057	\$11,544	100.97%	100.00%
January 2022	\$1,159,139	(\$6,175)	-0.53%	\$1,152,964	\$1,155,409	(\$2,444)	99.78%	99.78%
February 2022	\$1,253,553	(\$8,100)	-0.64%	\$1,245,453	\$1,245,828	(\$375)	99.96%	99.96%
March 2022	\$2,667,105	(\$1,367,703)	-51.28%	\$1,299,402	\$1,297,394	\$2,007	100.15%	100.00%
April 2022	\$2,568,556	(\$1,285,335)	-50.04%	\$1,283,222	\$1,282,152	\$1,070	100.08%	100.00%
May 2022	\$1,187,433	(\$89,352)	-7.52%	\$1,098,081	\$1,098,977	(\$896)	99.91%	99.91%
June 2022	\$1,078,222	(\$1,380)	-0.12%	\$1,076,842	\$1,079,380	(\$2,538)	99.76%	99.76%
July 2022	\$1,008,364	\$0	0.00%	\$1,008,364	\$1,039,583	(\$31,219)	96.99%	96.99%
August 2022	\$1,163,345	\$0	0.00%	\$1,163,345	\$1,177,205	(\$13,860)	98.82%	98.82%
September 2022	\$1,298,788	(\$3,492)	-0.26%	\$1,295,296	\$1,296,096	(\$800)	99.93%	99.93%
October 2022	\$1,183,916	(\$6,927)	-0.58%	\$1,176,989	\$1,176,100	\$889	100.07%	100.00%
November 2022	\$1,123,494	(\$2,899)	-0.25%	\$1,120,595	\$1,121,402	(\$807)	99.92%	99.92%
December 2022	\$1,212,046	(\$9,885)	-0.81%	\$1,202,160	\$1,178,527	\$23,633	102.00%	100.00%
January 2023	\$1,338,142	(\$10,472)	-0.78%	\$1,327,671	\$1,332,520	(\$4,849)	99.63%	99.63%
February 2023	\$1,306,649	(\$26,166)	-2.00%	\$1,280,483	\$1,282,094	(\$1,611)	99.87%	99.87%
March 2023	\$1,892,974	(\$358,009)	-18.91%	\$1,534,965	\$1,529,449	\$5,516	100.36%	100.00%
April 2023	\$1,124,917	(\$40,233)	-3.57%	\$1,084,684	\$1,086,161	(\$1,477)	99.86%	99.86%
May 2023	\$1,226,530	(\$49,603)	-4.04%	\$1,176,927	\$1,239,398	(\$62,472)	94.95%	94.95%
June 2023	\$1,362,537	(\$398)	-0.02%	\$1,362,138	\$1,376,600	(\$14,461)	98.94%	98.94%
Cumulative Totals	\$28,491,526	(\$3,311,098)	-11.62%	\$25,180,428	\$25,289,221	(\$108,793)	99.56%	99.39%
							98.00%	
								State Contract Minimum Completeness Percentage Requirement

[^] - We have decreased the SkyGen Dental CAN encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results on a monthly basis. Please reference data analysis assumption number 7 on page 30 for further explanation.

MS Molina Healthcare Encounter and CDJ Comparison



**MOLINA HEALTHCARE CAN AVESIS
MONTHLY TABLE**

Table 5 — Molina Healthcare CAN Avesis (Dental and Hearing)								
Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage	100% Limited^ Monthly Completion Percentage
July 2021	\$1,258,427	(\$4,777)	-0.37%	\$1,253,650	\$1,230,077	\$23,572	101.91%	100.00%
August 2021	\$1,150,017	(\$539)	-0.04%	\$1,149,478	\$1,143,052	\$6,427	100.56%	100.00%
September 2021	\$1,492,050	(\$18,594)	-1.24%	\$1,473,456	\$1,483,418	(\$9,962)	99.32%	99.32%
October 2021	\$547,515	(\$6,468)	-1.18%	\$541,047	\$538,981	\$2,066	100.38%	100.00%
November 2021	\$87,188	(\$1,398)	-1.60%	\$85,790	\$81,735	\$4,056	104.96%	100.00%
December 2021	\$29,462	(\$861)	-2.92%	\$28,601	\$26,974	\$1,627	106.03%	100.00%
January 2022	\$29,185	(\$256)	-0.87%	\$28,929	\$40,593	(\$11,665)	71.26%	71.26%
February 2022	\$11,289	(\$155)	-1.37%	\$11,134	\$10,915	\$219	102.00%	100.00%
March 2022	\$10,784	\$0	0.00%	\$10,784	\$10,974	(\$189)	98.27%	98.27%
April 2022	\$1,203	\$0	0.00%	\$1,203	\$1,294	(\$90)	93.00%	93.00%
May 2022	\$2,133	\$0	0.00%	\$2,133	\$2,133	\$0	100.00%	100.00%
June 2022	\$1,731	\$0	0.00%	\$1,731	\$1,731	\$0	100.00%	100.00%
July 2022	\$0	\$0		\$0	\$0	\$0		
August 2022	\$0	\$0		\$0	\$0	\$0		
September 2022	\$0	\$0		\$0	\$0	\$0		
October 2022	\$0	\$0		\$0	\$0	\$0		
November 2022	\$0	\$0		\$0	\$0	\$0		
December 2022	\$0	\$0		\$0	\$0	\$0		
January 2023	\$0	\$0		\$0	\$0	\$0		
February 2023	\$0	\$0		\$0	\$0	\$0		
March 2023	\$0	\$0		\$0	\$0	\$0		
April 2023	\$0	\$0		\$0	\$0	\$0		
May 2023	\$0	\$0		\$0	\$0	\$0		
June 2023	\$0	\$0		\$0	\$0	\$0		
Cumulative Totals	\$4,620,984	(\$33,048)	-0.71%	\$4,587,937	\$4,571,876	\$16,060	100.35%	
100% Limited^ Cumulative Totals				\$4,571,876	\$4,571,876	\$0	100.00%	99.52%
State Contract Minimum Completeness Percentage Requirement							98.00%	

^ - We have decreased the Avesis Dental CAN encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results on a monthly and cumulative basis. Please reference data analysis assumption number 7 on page 30 for further explanation.



**MOLINA HEALTHCARE CAN MARCH VISION CARE
MONTHLY TABLE**

MS Molina Healthcare Encounter and CDJ Comparison

Table 6 — Molina Healthcare CAN March Vision Care (Vision)								
Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage	100% Limited^ Monthly Completion Percentage
July 2021	\$202,116	(\$157)	-0.07%	\$201,959	\$203,190	(\$1,231)	99.39%	99.39%
August 2021	\$329,200	(\$53)	-0.01%	\$329,147	\$330,173	(\$1,026)	99.68%	99.68%
September 2021	\$233,672	(\$66)	-0.02%	\$233,605	\$235,016	(\$1,411)	99.39%	99.39%
October 2021	\$241,441	(\$263)	-0.10%	\$241,178	\$243,140	(\$1,963)	99.19%	99.19%
November 2021	\$280,102	\$0	0.00%	\$280,102	\$282,252	(\$2,150)	99.23%	99.23%
December 2021	\$244,759	(\$3,642)	-1.48%	\$241,117	\$245,902	(\$4,785)	98.05%	98.05%
January 2022	\$158,519	(\$239)	-0.15%	\$158,280	\$159,362	(\$1,083)	99.32%	99.32%
February 2022	\$206,587	(\$96)	-0.04%	\$206,491	\$208,872	(\$2,381)	98.86%	98.86%
March 2022	\$257,950	(\$1,075)	-0.41%	\$256,875	\$257,366	(\$491)	99.80%	99.80%
April 2022	\$236,729	(\$1,211)	-0.51%	\$235,519	\$236,672	(\$1,153)	99.51%	99.51%
May 2022	\$204,702	(\$1,379)	-0.67%	\$203,323	\$204,210	(\$887)	99.56%	99.56%
June 2022	\$172,741	(\$1,350)	-0.78%	\$171,391	\$172,937	(\$1,546)	99.10%	99.10%
July 2022	\$177,186	(\$1,205)	-0.68%	\$175,981	\$205,096	(\$29,115)	85.80%	85.80%
August 2022	\$315,803	(\$646)	-0.20%	\$315,157	\$344,924	(\$29,767)	91.37%	91.37%
September 2022	\$251,363	(\$3,590)	-1.42%	\$247,773	\$251,842	(\$4,069)	98.38%	98.38%
October 2022	\$227,608	(\$3,736)	-1.64%	\$223,872	\$226,803	(\$2,930)	98.70%	98.70%
November 2022	\$238,486	(\$3,311)	-1.38%	\$235,175	\$235,981	(\$806)	99.65%	99.65%
December 2022	\$178,737	(\$1,867)	-1.04%	\$176,870	\$176,721	\$148	100.08%	100.00%
January 2023	\$203,345	(\$4,499)	-2.21%	\$198,846	\$200,635	(\$1,789)	99.10%	99.10%
February 2023	\$236,827	(\$2,199)	-0.92%	\$234,628	\$237,251	(\$2,622)	98.89%	98.89%
March 2023	\$268,254	(\$1,022)	-0.38%	\$267,232	\$269,143	(\$1,911)	99.29%	99.29%
April 2023	\$391,847	(\$146,073)	-37.27%	\$245,774	\$247,333	(\$1,559)	99.36%	99.36%
May 2023	\$315,713	(\$37,838)	-11.98%	\$277,875	\$277,381	\$495	100.17%	100.00%
June 2023	\$202,949	(\$1,038)	-0.51%	\$201,912	\$202,191	(\$279)	99.86%	99.86%
Cumulative Totals	\$5,776,637	(\$216,555)	-3.74%	\$5,560,082	\$5,654,393	(\$94,311)	98.33%	98.32%
							<i>State Contract Minimum Completeness Percentage Requirement</i>	98.00%

^ - We have decreased the March Vision CAN encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results on a monthly basis. Please reference data analysis assumption number 7 on page 30 for further explanation.



**MOLINA HEALTHCARE CAN MTM
MONTHLY TABLE**

MS Molina Healthcare Encounter and CDJ Comparison

Table 7 — Molina Healthcare CAN MTM (NET)								
Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage	100% Limited[^] Monthly Completion Percentage
July 2021	\$108,859	(\$239)	-0.21%	\$108,620	\$108,507	\$113	100.10%	100.00%
August 2021	\$94,368	(\$217)	-0.22%	\$94,152	\$93,926	\$226	100.24%	100.00%
September 2021	\$103,747	(\$2,361)	-2.27%	\$101,386	\$101,995	(\$609)	99.40%	99.40%
October 2021	\$92,579	(\$2,431)	-2.62%	\$90,147	\$85,311	\$4,836	105.66%	100.00%
November 2021	\$106,696	(\$6,912)	-6.47%	\$99,784	\$89,450	\$10,334	111.55%	100.00%
December 2021	\$128,941	(\$9,281)	-7.19%	\$119,660	\$113,533	\$6,127	105.39%	100.00%
January 2022	\$86,843	(\$10,537)	-12.13%	\$76,305	\$76,009	\$296	100.38%	100.00%
February 2022	\$108,750	(\$14,477)	-13.31%	\$94,272	\$96,362	(\$2,089)	97.83%	97.83%
March 2022	\$107,168	(\$16,072)	-14.99%	\$91,096	\$92,703	(\$1,607)	98.26%	98.26%
April 2022	\$99,294	(\$15,271)	-15.37%	\$84,023	\$85,451	(\$1,428)	98.32%	98.32%
May 2022	\$95,586	(\$12,527)	-13.10%	\$83,059	\$82,511	\$548	100.66%	100.00%
June 2022	\$116,313	(\$17,092)	-14.69%	\$99,221	\$109,071	(\$9,849)	90.96%	90.96%
July 2022	\$99,868	(\$13,497)	-13.51%	\$86,371	\$90,616	(\$4,244)	95.31%	95.31%
August 2022	\$130,508	(\$33,952)	-26.01%	\$96,556	\$99,893	(\$3,336)	96.66%	96.66%
September 2022	\$134,707	(\$10,588)	-7.85%	\$124,119	\$119,462	\$4,657	103.89%	100.00%
October 2022	\$105,151	(\$5,914)	-5.62%	\$99,238	\$101,106	(\$1,868)	98.15%	98.15%
November 2022	\$112,217	(\$2,497)	-2.22%	\$109,719	\$111,108	(\$1,389)	98.74%	98.74%
December 2022	\$147,141	(\$6,661)	-4.52%	\$140,480	\$141,857	(\$1,377)	99.02%	99.02%
January 2023	\$102,785	(\$11,632)	-11.31%	\$91,153	\$90,224	\$929	101.02%	100.00%
February 2023	\$133,276	(\$19,646)	-14.74%	\$113,630	\$109,989	\$3,641	103.31%	100.00%
March 2023	\$165,580	(\$33,965)	-20.51%	\$131,615	\$131,984	(\$369)	99.72%	99.72%
April 2023	\$216,002	(\$108,018)	-50.00%	\$107,984	\$109,420	(\$1,436)	98.68%	98.68%
May 2023	\$134,202	(\$1,646)	-1.22%	\$132,556	\$132,268	\$288	100.21%	100.00%
June 2023	\$142,249	(\$186)	-0.13%	\$142,062	\$142,249	(\$186)	99.86%	99.86%
Cumulative Totals	\$2,872,827	(\$355,618)	-12.37%	\$2,517,209	\$2,515,002	\$2,207	100.08%	
100% Limited[^] Cumulative Totals				\$2,515,002	\$2,515,002	\$0	100.00%	98.81%
State Contract Minimum Completeness Percentage Requirement							98.00%	

[^] - We have decreased the MTM CAN encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results on a monthly and cumulative basis. Please reference data analysis assumption number 7 on page 30 for further explanation.



**MOLINA HEALTHCARE CHIP ENTIRE PLAN
SUMMARY REPORTING CHARTS**

Chart 3. Monthly CDJ totals and encounter submissions for Molina Healthcare CHIP’s entire plan

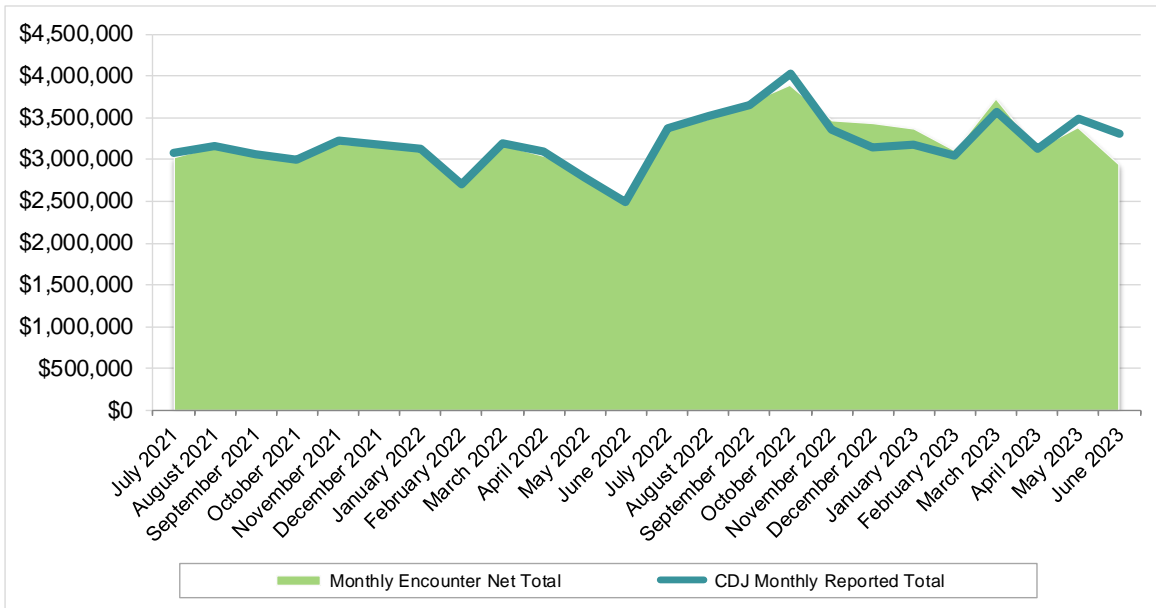
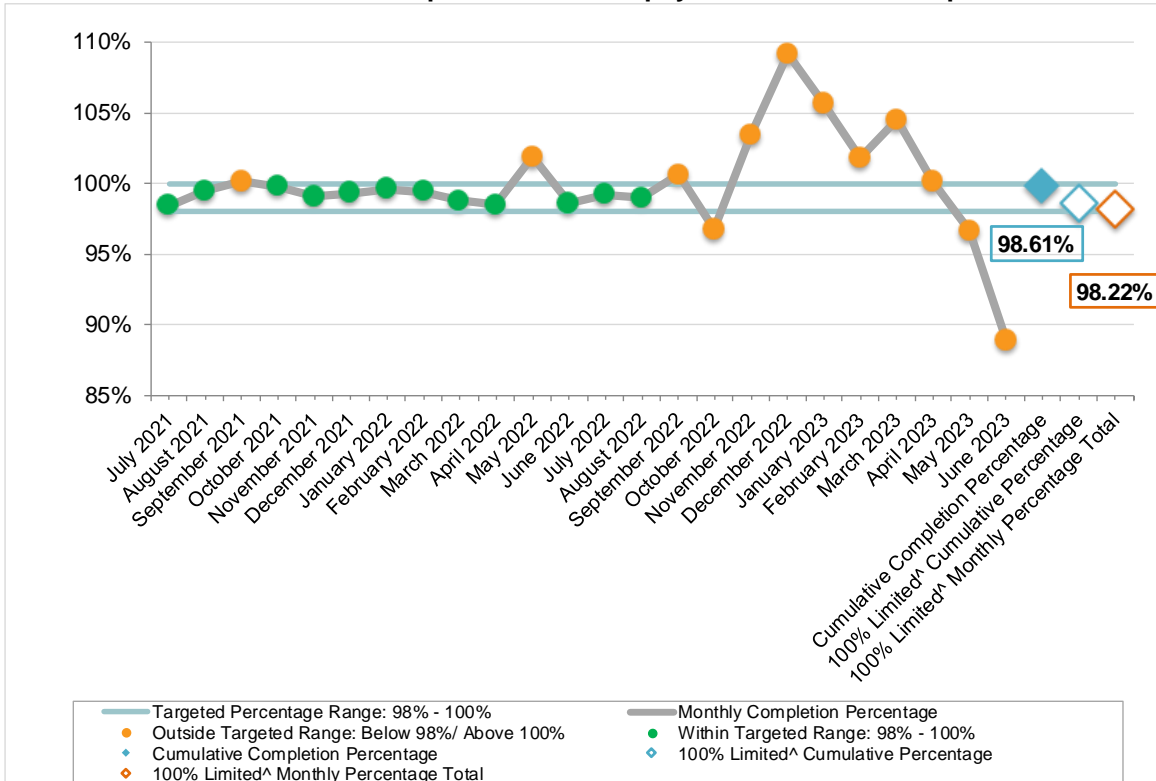


Chart 4. Molina Healthcare CHIP’s monthly encounter submissions expressed as a percentage of payments submitted to the FAC to reported CCO CDJ payments for the entire plan



^ - To avoid overstating the Entire Plan CHIP results in situations where any payor’s cumulative and/or monthly completion percentages exceed 100 percent, we have identified 100 percent limited completion percentages on a monthly and cumulative or reporting period basis. Please see data analysis assumption number 7 on page 30 for further explanation.



MOLINA HEALTHCARE CHIP FEE-FOR-SERVICE MONTHLY TABLE

MS Molina Healthcare Encounter and CDJ Comparison

Table 9 — Molina Healthcare CHIP Fee-for-Service (Non-Vendor)								
Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage	100% Limited [^] Monthly Completion Percentage
July 2021	\$2,086,151	(\$64,668)	-3.09%	\$2,021,483	\$2,057,439	(\$35,956)	98.25%	98.25%
August 2021	\$2,297,963	(\$62,809)	-2.73%	\$2,235,154	\$2,247,755	(\$12,601)	99.43%	99.43%
September 2021	\$2,086,497	(\$18,506)	-0.88%	\$2,067,991	\$2,086,105	(\$18,114)	99.13%	99.13%
October 2021	\$2,089,211	(\$28,698)	-1.37%	\$2,060,513	\$2,075,667	(\$15,154)	99.26%	99.26%
November 2021	\$2,299,364	(\$45,621)	-1.98%	\$2,253,743	\$2,268,243	(\$14,500)	99.36%	99.36%
December 2021	\$2,196,421	(\$41,939)	-1.90%	\$2,154,482	\$2,164,267	(\$9,785)	99.54%	99.54%
January 2022	\$2,302,483	(\$43,285)	-1.87%	\$2,259,198	\$2,271,646	(\$12,448)	99.45%	99.45%
February 2022	\$1,764,408	(\$39,983)	-2.26%	\$1,724,426	\$1,745,903	(\$21,477)	98.76%	98.76%
March 2022	\$2,142,661	(\$50,050)	-2.33%	\$2,092,611	\$2,134,824	(\$42,213)	98.02%	98.02%
April 2022	\$2,012,005	(\$16,740)	-0.83%	\$1,995,265	\$2,034,113	(\$38,848)	98.09%	98.09%
May 2022	\$1,927,533	(\$37,910)	-1.96%	\$1,889,623	\$1,816,060	\$73,563	104.05%	100.00%
June 2022	\$1,453,676	(\$18,674)	-1.28%	\$1,435,002	\$1,454,613	(\$19,611)	98.65%	98.65%
July 2022	\$2,414,972	(\$20,537)	-0.85%	\$2,394,435	\$2,394,243	\$192	100.00%	100.00%
August 2022	\$2,265,293	(\$14,511)	-0.64%	\$2,250,781	\$2,276,393	(\$25,611)	98.87%	98.87%
September 2022	\$2,932,949	(\$434,808)	-14.82%	\$2,498,141	\$2,458,590	\$39,551	101.60%	100.00%
October 2022	\$2,934,829	(\$186,482)	-6.35%	\$2,748,347	\$2,932,034	(\$183,686)	93.73%	93.73%
November 2022	\$2,390,458	(\$75,423)	-3.15%	\$2,315,035	\$2,351,508	(\$36,473)	98.44%	98.44%
December 2022	\$2,332,685	(\$212,459)	-9.10%	\$2,120,226	\$2,091,588	\$28,638	101.36%	100.00%
January 2023	\$2,175,738	(\$109,730)	-5.04%	\$2,066,008	\$2,061,725	\$4,284	100.20%	100.00%
February 2023	\$1,953,750	(\$140,827)	-7.20%	\$1,812,924	\$1,929,060	(\$116,136)	93.97%	93.97%
March 2023	\$2,238,838	(\$74,667)	-3.33%	\$2,164,170	\$2,132,676	\$31,494	101.47%	100.00%
April 2023	\$2,115,448	(\$112,704)	-5.32%	\$2,002,743	\$2,032,309	(\$29,566)	98.54%	98.54%
May 2023	\$2,417,413	(\$86,794)	-3.59%	\$2,330,619	\$2,365,211	(\$34,592)	98.53%	98.53%
June 2023	\$1,824,021	(\$50,227)	-2.75%	\$1,773,794	\$2,128,403	(\$354,609)	83.33%	83.33%
Cumulative Totals	\$52,654,767	(\$1,988,052)	-3.77%	\$50,666,715	\$51,510,373	(\$843,658)	98.36%	98.01%
							State Contract Minimum Completeness Percentage Requirement	98.00%

[^] - We have decreased the Fee-for-Service CHIP encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results on a monthly basis. Please reference data analysis assumption number 7 on page 30 for further explanation.



**MOLINA HEALTHCARE CHIP CVS HEALTH
MONTHLY TABLE**

MS Molina Healthcare Encounter and CDJ Comparison

Table 10 — Molina Healthcare CHIP CVS Health (Pharmacy)

Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage	100% Limited^ Monthly Completion Percentage
July 2021	\$572,028	(\$248)	-0.04%	\$571,780	\$576,962	(\$5,182)	99.10%	99.10%
August 2021	\$499,539	(\$40)	0.00%	\$499,499	\$501,069	(\$1,570)	99.68%	99.68%
September 2021	\$549,720	(\$15)	0.00%	\$549,705	\$528,457	\$21,247	104.02%	100.00%
October 2021	\$539,340	(\$39)	0.00%	\$539,301	\$543,563	(\$4,262)	99.21%	99.21%
November 2021	\$465,955	(\$264)	-0.05%	\$465,691	\$476,727	(\$11,035)	97.68%	97.68%
December 2021	\$566,221	(\$1,227)	-0.21%	\$564,995	\$578,739	(\$13,745)	97.62%	97.62%
January 2022	\$467,733	(\$59)	-0.01%	\$467,674	\$468,323	(\$649)	99.86%	99.86%
February 2022	\$534,029	(\$788)	-0.14%	\$533,241	\$526,986	\$6,255	101.18%	100.00%
March 2022	\$577,482	(\$757)	-0.13%	\$576,725	\$572,622	\$4,103	100.71%	100.00%
April 2022	\$596,843	\$0	0.00%	\$596,843	\$604,001	(\$7,158)	98.81%	98.81%
May 2022	\$563,568	(\$207)	-0.03%	\$563,360	\$583,787	(\$20,427)	96.50%	96.50%
June 2022	\$588,432	(\$9)	0.00%	\$588,423	\$603,309	(\$14,887)	97.53%	97.53%
July 2022	\$519,539	\$0	0.00%	\$519,539	\$517,135	\$2,405	100.46%	100.00%
August 2022	\$700,799	\$0	0.00%	\$700,799	\$690,738	\$10,062	101.45%	100.00%
September 2022	\$696,959	(\$32,002)	-4.59%	\$664,957	\$678,040	(\$13,083)	98.07%	98.07%
October 2022	\$727,834	(\$230)	-0.03%	\$727,604	\$673,054	\$54,550	108.10%	100.00%
November 2022	\$819,719	(\$6,665)	-0.81%	\$813,054	\$661,536	\$151,518	122.90%	100.00%
December 2022	\$1,022,206	(\$77,419)	-7.57%	\$944,787	\$686,345	\$258,442	137.65%	100.00%
January 2023	\$778,970	(\$15,813)	-2.03%	\$763,157	\$588,144	\$175,013	129.75%	100.00%
February 2023	\$896,371	\$0	0.00%	\$896,371	\$726,138	\$170,233	123.44%	100.00%
March 2023	\$1,005,750	\$0	0.00%	\$1,005,750	\$872,072	\$133,678	115.32%	100.00%
April 2023	\$775,592	\$0	0.00%	\$775,592	\$741,235	\$34,357	104.63%	100.00%
May 2023	\$816,848	\$0	0.00%	\$816,848	\$742,506	\$74,342	110.01%	100.00%
June 2023	\$660,629	\$0	0.00%	\$660,629	\$661,507	(\$878)	99.86%	99.86%
Cumulative Totals	\$15,942,108	(\$135,784)	-0.85%	\$15,806,324	\$14,802,994	\$1,003,329	106.77%	
100% Limited^ Cumulative Totals				\$14,802,994	\$14,802,994	\$0	100.00%	99.37%
State Contract Minimum Completeness Percentage Requirement							98.00%	

^ - We have decreased the CVS Health CHIP encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results on a monthly and cumulative basis. Please reference data analysis assumption number 7 on page 30 for further explanation.

MS Molina Healthcare Encounter and CDJ Comparison



**MOLINA HEALTHCARE CHIP SKYGEN
MONTHLY TABLE**

Table 11 — Molina Healthcare CHIP SkyGen Dental (Dental)								
Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage	100% Limited^ Monthly Completion Percentage
October 2021	\$218,518	\$0	\$0	\$218,518	\$218,686	(\$168)	99.92%	99.92%
November 2021	\$380,545	(\$537)	(\$0)	\$380,008	\$386,179	(\$6,170)	98.40%	98.40%
December 2021	\$370,817	(\$131)	(\$0)	\$370,686	\$368,414	\$2,272	100.61%	100.00%
January 2022	\$333,805	(\$34)	(\$0)	\$333,771	\$333,074	\$697	100.20%	100.00%
February 2022	\$362,702	\$0	\$0	\$362,702	\$362,890	(\$188)	99.94%	99.94%
March 2022	\$412,693	\$0	\$0	\$412,693	\$413,175	(\$482)	99.88%	99.88%
April 2022	\$384,973	\$0	\$0	\$384,973	\$386,364	(\$1,391)	99.64%	99.64%
May 2022	\$327,640	\$0	\$0	\$327,640	\$328,083	(\$444)	99.86%	99.86%
June 2022	\$379,661	\$0	\$0	\$379,661	\$381,801	(\$2,140)	99.43%	99.43%
July 2022	\$369,484	\$0	\$0	\$369,484	\$399,583	(\$30,099)	92.46%	92.46%
August 2022	\$415,589	\$0	\$0	\$415,589	\$430,180	(\$14,591)	96.60%	96.60%
September 2022	\$503,409	(\$43,533)	(\$0)	\$459,877	\$460,034	(\$157)	99.96%	99.96%
October 2022	\$440,761	(\$64,389)	(\$0)	\$376,372	\$376,043	\$329	100.08%	100.00%
November 2022	\$350,624	(\$27,464)	(\$0)	\$323,160	\$322,910	\$251	100.07%	100.00%
December 2022	\$409,983	(\$59,271)	(\$0)	\$350,712	\$349,933	\$779	100.22%	100.00%
January 2023	\$484,515	(\$86,090)	(\$0)	\$398,425	\$397,710	\$715	100.17%	100.00%
February 2023	\$352,685	(\$12,775)	(\$0)	\$339,909	\$339,258	\$651	100.19%	100.00%
March 2023	\$513,976	(\$18,155)	(\$0)	\$495,820	\$497,852	(\$2,032)	99.59%	99.59%
April 2023	\$294,477	(\$877)	(\$0)	\$293,600	\$293,532	\$68	100.02%	100.00%
May 2023	\$163,145	(\$516)	(\$0)	\$162,628	\$317,176	(\$154,547)	51.27%	51.27%
June 2023	\$488,581	(\$15,034)	(\$0)	\$473,547	\$461,678	\$11,869	102.57%	100.00%
Cumulative Totals	\$7,958,585	(\$328,806)	(\$0)	\$7,629,778	\$7,824,556	(\$194,778)	97.51%	
							State Contract Minimum Completeness Percentage Requirement	97.28%
							Non-Compliant	-0.49%

^ - We have decreased the SkyGen Dental CHIP encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results on a monthly basis. Please reference data analysis assumption number 7 on page 30 for further explanation.

MS Molina Healthcare Encounter and CDJ Comparison



**MOLINA HEALTHCARE CHIP AVESIS
MONTHLY TABLE**

Table 12 — Molina Healthcare CHIP Avesis (Dental and Hearing)								
Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage	100% Limited^ Monthly Completion Percentage
July 2021	\$377,218	(\$1,123)	-0.29%	\$376,095	\$383,052	(\$6,957)	98.18%	98.18%
August 2021	\$320,845	(\$1,370)	-0.42%	\$319,476	\$321,436	(\$1,960)	99.39%	99.39%
September 2021	\$395,342	(\$948)	-0.23%	\$394,394	\$391,814	\$2,580	100.65%	100.00%
October 2021	\$117,785	(\$4,765)	-4.04%	\$113,020	\$99,167	\$13,853	113.96%	100.00%
November 2021	\$26,692	\$0	0.00%	\$26,692	\$24,700	\$1,991	108.06%	100.00%
December 2021	\$8,429	\$0	0.00%	\$8,429	\$7,021	\$1,408	120.05%	100.00%
January 2022	\$13,367	(\$2,725)	-20.38%	\$10,642	\$9,533	\$1,108	111.62%	100.00%
February 2022	\$11,829	(\$250)	-2.11%	\$11,580	\$11,615	(\$35)	99.69%	99.69%
March 2022	\$2,342	\$0	0.00%	\$2,342	\$2,509	(\$167)	93.35%	93.35%
April 2022	\$204	\$0	0.00%	\$204	\$204	\$0	100.00%	100.00%
May 2022	\$914	\$0	0.00%	\$914	\$914	\$0	100.00%	100.00%
June 2022	\$0	\$0		\$0	\$0	\$0		
July 2022	\$0	\$0		\$0	\$0	\$0		
August 2022	\$0	\$0		\$0	\$0	\$0		
September 2022	\$0	\$0		\$0	\$0	\$0		
October 2022	\$0	\$0		\$0	\$0	\$0		
November 2022	\$0	\$0		\$0	\$0	\$0		
December 2022	\$0	\$0		\$0	\$0	\$0		
January 2023	\$0	\$0		\$0	\$0	\$0		
February 2023	\$0	\$0		\$0	\$0	\$0		
March 2023	\$0	\$0		\$0	\$0	\$0		
April 2023	\$0	\$0		\$0	\$0	\$0		
May 2023	\$0	\$0		\$0	\$0	\$0		
June 2023	\$0	\$0		\$0	\$0	\$0		
Cumulative Totals	\$1,274,967	(\$11,180)	-0.87%	\$1,263,787	\$1,251,966	\$11,822	100.94%	
100% Limited^ Cumulative Totals				\$1,251,966	\$1,251,966	\$0	100.00%	99.27%
							<i>State Contract Minimum Completeness Percentage Requirement</i>	98.00%

^ - We have decreased the Avesis Dental CHIP encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results on a monthly and cumulative basis. Please reference data analysis assumption number 7 on page 30 for further explanation.



MOLINA HEALTHCARE CHIP MARCH VISION CARE MONTHLY TABLE

MS Molina Healthcare Encounter and CDJ Comparison

Table 13 — Molina Healthcare CHIP March Vision Care (Vision)

Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage	100% Limited [^] Monthly Completion Percentage
July 2021	\$58,764	\$0	0.00%	\$58,764	\$58,454	\$310	100.53%	100.00%
August 2021	\$96,662	(\$14)	-0.01%	\$96,649	\$97,037	(\$388)	99.60%	99.60%
September 2021	\$56,803	\$0	0.00%	\$56,803	\$57,391	(\$588)	98.97%	98.97%
October 2021	\$57,060	(\$33)	-0.05%	\$57,027	\$57,289	(\$262)	99.54%	99.54%
November 2021	\$65,584	\$0	0.00%	\$65,584	\$65,917	(\$333)	99.49%	99.49%
December 2021	\$54,524	\$0	0.00%	\$54,524	\$55,188	(\$664)	98.79%	98.79%
January 2022	\$47,473	(\$18)	-0.03%	\$47,455	\$47,748	(\$292)	99.38%	99.38%
February 2022	\$55,305	(\$31)	-0.05%	\$55,274	\$55,400	(\$126)	99.77%	99.77%
March 2022	\$75,392	\$0	0.00%	\$75,392	\$75,515	(\$124)	99.83%	99.83%
April 2022	\$67,975	(\$243)	-0.35%	\$67,732	\$67,149	\$583	100.86%	100.00%
May 2022	\$51,899	\$0	0.00%	\$51,899	\$51,170	\$729	101.42%	100.00%
June 2022	\$51,460	\$0	0.00%	\$51,460	\$50,243	\$1,217	102.42%	100.00%
July 2022	\$64,101	\$0	0.00%	\$64,101	\$63,062	\$1,039	101.64%	100.00%
August 2022	\$113,205	(\$224)	-0.19%	\$112,981	\$118,111	(\$5,130)	95.65%	95.65%
September 2022	\$54,405	(\$229)	-0.42%	\$54,177	\$55,534	(\$1,357)	97.55%	97.55%
October 2022	\$41,203	\$0	0.00%	\$41,203	\$40,811	\$392	100.95%	100.00%
November 2022	\$14,618	\$0	0.00%	\$14,618	\$14,473	\$145	101.00%	100.00%
December 2022	\$13,841	(\$726)	-5.24%	\$13,115	\$12,593	\$522	104.14%	100.00%
January 2023	\$132,660	(\$977)	-0.73%	\$131,683	\$131,344	\$339	100.25%	100.00%
February 2023	\$54,319	(\$391)	-0.71%	\$53,928	\$53,900	\$28	100.05%	100.00%
March 2023	\$63,332	(\$822)	-1.29%	\$62,510	\$62,597	(\$87)	99.86%	99.86%
April 2023	\$55,855	(\$861)	-1.54%	\$54,994	\$55,033	(\$38)	99.93%	99.93%
May 2023	\$67,239	(\$517)	-0.76%	\$66,722	\$66,738	(\$16)	99.97%	99.97%
June 2023	\$29,580	\$0	0.00%	\$29,580	\$50,087	(\$20,508)	59.05%	59.05%
Cumulative Totals	\$1,443,257	(\$5,084)	-0.35%	\$1,438,173	\$1,462,782	(\$24,609)	98.31%	97.95%
							State Contract Minimum Completeness Percentage Requirement	98.00%

[^] - We have decreased the March Vision CHIP encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results on a monthly basis. Please reference data analysis assumption number 7 on page 30 for further explanation.

MS Molina Healthcare Encounter and CDJ Comparison



**MOLINA HEALTHCARE CHIP MTM
MONTHLY TABLE**

Table 14 — Molina Healthcare CHIP MTM (NET)

Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage	100% Limited [^] Monthly Completion Percentage
July 2021	\$238	\$0	0.00%	\$238	\$238	\$0	100.00%	100.00%
August 2021	\$1,067	\$0	0.00%	\$1,067	\$1,322	(\$255)	80.73%	80.73%
September 2021	\$239	(\$1)	-0.37%	\$239	\$222	\$17	107.50%	100.00%
October 2021	\$381	\$0	0.00%	\$381	\$312	\$70	122.38%	100.00%
November 2021	\$1,750	\$0	0.00%	\$1,750	\$1,567	\$183	111.68%	100.00%
December 2021	\$1,115	(\$122)	-10.91%	\$993	\$930	\$63	106.77%	100.00%
January 2022	\$2,218	(\$396)	-17.85%	\$1,822	\$1,780	\$42	102.37%	100.00%
February 2022	\$1,316	(\$102)	-7.77%	\$1,214	\$1,214	\$0	100.00%	100.00%
March 2022	\$3,378	(\$617)	-18.25%	\$2,762	\$2,907	(\$145)	94.99%	94.99%
April 2022	\$2,089	(\$231)	-11.05%	\$1,858	\$1,494	\$365	124.40%	100.00%
May 2022	\$132	\$0	0.00%	\$132	\$66	\$66	200.00%	100.00%
June 2022	\$369	\$0	0.00%	\$369	\$301	\$68	122.60%	100.00%
July 2022	\$1,271	(\$315)	-24.78%	\$956	\$734	\$222	130.25%	100.00%
August 2022	\$948	(\$164)	-17.27%	\$784	\$635	\$149	123.50%	100.00%
September 2022	\$936	(\$284)	-30.38%	\$651	\$651	\$0	100.00%	100.00%
October 2022	\$1,083	(\$201)	-18.52%	\$883	\$883	\$0	100.00%	100.00%
November 2022	\$1,716	\$0	0.00%	\$1,716	\$1,573	\$143	109.06%	100.00%
December 2022	\$1,613	\$0	0.00%	\$1,613	\$1,509	\$104	106.85%	100.00%
January 2023	\$796	(\$44)	-5.48%	\$752	\$781	(\$29)	96.25%	96.25%
February 2023	\$1,105	\$0	0.00%	\$1,105	\$1,099	\$6	100.55%	100.00%
March 2023	\$460	\$0	0.00%	\$460	\$460	\$0	100.00%	100.00%
April 2023	\$499	(\$6)	-1.21%	\$493	\$499	(\$6)	98.78%	98.78%
May 2023	\$697	\$0	0.00%	\$697	\$697	\$0	100.00%	100.00%
June 2023	\$947	(\$41)	-4.36%	\$906	\$1,193	(\$287)	75.96%	75.96%
Cumulative Totals	\$26,365	(\$2,524)	-9.57%	\$23,841	\$23,066	\$775	103.35%	
100% Limited[^] Cumulative Totals				\$23,066	\$23,066	\$0	100.00%	96.86%
State Contract Minimum Completeness Percentage Requirement							98.00%	

[^] - We have decreased the MTM CHIP encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results on a monthly and cumulative basis. Please reference data analysis assumption number 7 on page 30 for further explanation.



APPENDIX A – DEFINITIONS AND ACRONYMS

The following terms are used throughout this document:

- **Calculated Void Encounter (CV)** – An encounter that Myers and Stauffer LC has identified as being a replacement encounter that does not appear to have a corresponding void of the original encounter in the FAC’s data warehouse.
- **Cash Disbursement Journal (CDJ) Monthly Reported Total** – The sum of all payments from a CCO or delegated vendor to service providers for a given month as reported by the CCO to the DOM.
- **Children’s Health Insurance Program (CHIP)** – This program provides insurance coverage for uninsured children up to age 19 whose family does not qualify for Medicaid and whose income does not exceed 200% of the federal poverty level. On January 1, 2015, CHIP became a coordinated care program with UHC and Magnolia Health responsible for coordinating services until October 31, 2019. Beginning on November 1, 2019, Molina Healthcare and UHC became responsible for coordinating CHIP services.
- **Coordinated Care Organization (CCO)** – A private organization that has entered into a risk-based contractual arrangement with the Mississippi Division of Medicaid (DOM) to obtain and finance care for enrolled Medicaid members. CCOs receive a capitation or per member per month (PMPM) payment from the DOM for each enrolled member. Before October 1, 2018, two CCOs were operating in the state of Mississippi during the reconciliation period. They were Magnolia Health Plan (Magnolia Health) and UnitedHealthcare Community Plan (UHC). Effective October 1, 2018, Molina Healthcare joined the other two CCOs to provide services to enrolled members.
- **Conduent** – Previous state fiscal agent contractor, formerly known as Xerox Health Solutions. Conduent was replaced by Gainwell Technologies as the FAC for Mississippi effective October 3, 2022.
- **Fiscal Agent Contractor (FAC)** – A contractor selected to design, develop, and maintain the claims processing system, Medicaid Management Information System (MMIS); Gainwell Technologies became the FAC effective October 3, 2022.
- **Gainwell Technologies** – State fiscal agent contractor effective October 3, 2022, formerly known as DXC Technology (DXC).
- **Medicaid Management Information System (MMIS)** – The claims processing system used by the FAC to adjudicate Mississippi Medicaid claims. CCO submitted encounters are loaded into this system and assigned a unique claim identifier.
- **Mississippi Coordinated Access Network (MississippiCAN)** – The state of Mississippi’s Medicaid managed care program. There are three coordinated care organizations responsible for coordinating services for Mississippi Medicaid beneficiaries, effective October 1, 2018.
- **Mississippi Division of Medicaid (DOM)** – The division in the Office of the Governor that is responsible for administering Medicaid in Mississippi.
- **Monthly Completion Percentage** – The percentage of the monthly encounter total in relation to the CDJ monthly reported total.

MS Molina Healthcare Encounter and CDJ Comparison

- **Monthly Encounter Net Total** – The sum of the encounter submissions for a given month incorporating the Myers and Stauffer LC encounter data adjustments made to the encounter submissions stored in the FAC’s encounter data warehouse.
- **Monthly Encounter Total (Adjustments)** – The sum of all Myers and Stauffer LC adjustments for a given month that were removed from the encounter submissions stored in the FAC’s encounter data warehouse.
- **Monthly Encounter Total (FAC Reported)** – The sum of all encounter submissions for a given month stored in the FAC’s encounter data warehouse.
- **Monthly Variance** – The difference between the monthly encounter total and the CDJ monthly reported total.
- **Potential Duplicate Encounter (PDUP)** – An encounter that Myers and Stauffer LC has identified as being a potential duplicate of another encounter in the FAC’s data warehouse.
- **Truven Health Analytics (Truven)** – Subcontractor to the state’s former fiscal agent contractor, Conduent, responsible for the encounter data warehouse.



Encounters from institutional, medical, and pharmacy service types were combined on like data fields. We analyzed the information reported on each encounter to capture the amount paid on the entire claim. Encounter totals were calculated by summarizing the data by the CCO paid date, CCO identification number, and specific delegated vendor criteria. Each cash disbursement submitted by the CCO were summarized by paid date, CCO program identifier, and delegated vendor to create a matching table. These matching tables were combined using common fields between the tables and were used to produce the results.

Based on criteria provided by the CCO and DOM, we identified Molina Healthcare encounters as follows:

❖ **Molina CAN Encounters**

- Truven submitter ID equal to '94944' or Gainwell submitter ID equal to 'TP000172'.
- Truven MC Prov ID equal to '0230871' or Gainwell Encounter Prov ID equal to '002350871'.
- Pay to Provider Number equal to '02350871' or first COB Payer ID equal to '02350871' for Truven pharmacy encounters only.

❖ **Molina CHIP Encounters**

- Truven submitter ID equal to '96020' or Gainwell submitter ID 'TP000173'.
- Truven MC Prov ID equal to '01135031' or Gainwell Encounter Prov ID equal to '001135031'.
- Pay to Provider Number equal to '01135031' or first COB Payer ID equal to '01135031' for Truven pharmacy encounters.

❖ **SkyGen – Dental Services**

- Claim type of "D" and dates of service beginning on October 1, 2021.
- Plan TCN starts with SY

❖ **Avesis – Dental and Hearing Services ¹**

- Claims list provided by Molina for Avesis Dental and Hearing claims.
- Claim type of "D" and dates of service through September 30, 2021.
- Plan TCN starts with AD or AH

❖ **March Vision Care - Vision Services**

- Claim list provided by Molina for March Vision Care claims.
- Plan TCN starts with MV

❖ **MTM – Non-Emergency Transportation (NET)**

- Claim list provided by Molina for MTM claims.
- Plan TCN starts with TM

❖ **CVS Health - Pharmacy Benefit**

- These encounters are contained in separate data warehouse tables as a result of pharmacy encounter submissions processing.

❖ **Molina Fee-for-Service**

- All other plan submitted encounters that do not meet the listed criteria.

¹ – Avesis was Molina's Dental delegated vendor through September 30, 2021. Skygen has replaced Avesis effective October 1, 2021.



**APPENDIX C – DATA
ANALYSIS ASSUMPTIONS**

1. We assume that all data provided to Myers and Stauffer is complete and accurate.
2. Voided encounter records contained within the encounter submissions were coded to match the associated adjustment's paid date to allow for the proper matching of cash disbursements that occurred due to this void transaction. However, we were unable to assign a paid date to the void transactions in which there was not an associated adjustment encounter. We excluded a small volume of MTM backout encounters from this process, since the adjustments were submitted to correct encounters with invalid original payment dates. Additionally, Molina submitted supplemental records for some encounter voids, which we used to allocate the encounter voids to the appropriate recoupment date.
3. We instructed the CCOs to exclude referral fees, management fees, and other non-encounter related fees in the CDJ data submitted to Myers and Stauffer.
4. Interest amounts do not appear to be included in the CCO paid amounts. We have therefore excluded the separately itemized interest expense from the CDJ totals.
5. Percentage ratios noted in this report are rounded down. The sum of the percentages may not add up to the percentage sum total (Tables A through D).
6. Based on guidance from DOM, we have updated the pharmacy encounter totals from the draft July 1, 2021 through June 30, 2023 report to include pharmacy records identified as "denied" by Gainwell. While the Entire Plan and CVS Health Pharmacy results have been updated (Tables A, B, 1, 3, 8; and 10; Charts 2 and 4), no changes have been made to the Fee-for-Service, SkyGen Dental, Avesis Dental, March Vision, and MTM encounter and CDJ totals since the draft report. However, the report has been updated to include 100 percent limited monthly completion percentages for all payors.
7. Monthly and/or cumulative completion percentages exceeding 100 percent were noted for the vendor and non-vendor Molina Healthcare totals. In order to limit the impact of these potentially overstated encounter totals on the Entire Plan CAN and CHIP results, we have restricted the cumulative and monthly completion percentage to a maximum of 100 percent and reported these percentages separately. The 100 percent limited **cumulative** completion percentages only apply to payors where the cumulative encounter totals for the entire report period are greater than the cumulative CDJ totals (Tables 1, 3, 5, 7, 8, 10, 12, and 14; Charts 2 and 4). For each payor whose cumulative completion percentage exceeds 100 percent, the cumulative encounter totals are decreased by the reporting period's variance in comparison with the CDJs. Additionally, we have provided 100 percent limited **monthly** completion percentages for informational purposes only. For each payor's monthly completion percentages over 100 percent, we decreased the monthly encounter totals by the variance with the CDJ totals. Then the limited monthly encounter totals and the CDJ totals are summed up for the entire reporting period. The limited encounter and CDJ totals used in these 100 percent limited monthly completion percentages by payor are combined to determine the 100 percent limited monthly completion percentages for the entire plan and program.
8. Opportunities for improving the encounter reconciliation process have been identified during the analysis of the encounter data and cash disbursement journals, as well as frequent interactions with the CCOs, their delegated vendors, DOM, and the FAC. While we have attempted to account for these situations, other potential data issues within the data may exist that have not yet been identified which may require use to restate prior reports or modify reconciliation processes in the future.