

## MS Medicaid Pharmacy Contact and Billing Information

Effective 10/01/2023

	Plan	Claims Processor	Pharmacy POS Claims Provider Help Desk	Prior Authorization Provider Help Desk	Banking Identification Number (BIN)	Processor Control Number (PCN)	RX Group	Network Reimbursement ID
<b>FFS</b>	Medicaid Fee For Service	Gainwell Technologies	1-833-660-2402	1-833-660-2402 (Gainwell Technologies) <b>PA Fax:</b> 1-866-644-6147	025151	DRMSPROD		
<b>MSCAN</b>	Magnolia Health Plan – MSCAN	Express Scripts	1-833-750-2773 Local Number: 1-866-912-6285 ext. 66409 (Pharmacy should state they’ve called the <b>Express Scripts</b> Help Desk without resolution.)	1-866-399-0928 <b>PA Fax:</b> 1-844-205-3387	003858	MA	2EQA	
	Molina Healthcare – MSCAN	CVS Caremark	1-800-364-6331 Local Number: 1-844-826-4335 (Pharmacy should state they’ve called the <b>CVS Caremark</b> Help Desk without resolution.)	1-844-826-4335 <b>PA Fax:</b> 1-844-312-6371	004336	MCAIDMS	RX6436	MCAIDMS
	United Healthcare – MSCAN	OptumRx	1-877-305-8952 Local Number: 601-718-6579 (Pharmacy should state they’ve called the <b>OptumRx</b> Help Desk without resolution.)	1-800-310-6826 <b>PA Fax:</b> 1-866-940-7328	610494	4646	ACUMS	AMCMS4 SPP-MS
<b>CHIP</b>	Molina Healthcare – CHIP	CVS Caremark	1-800-364-6331 Local Number: 1-844-826-4335 (Pharmacy should state they’ve called the <b>CVS Caremark</b> Help Desk without resolution.)	1-844-826-4335 <b>PA Fax:</b> 1-844-312-6371	004336	MCAIDMSCP	RX6949	MCAIDMSCP
	United Healthcare – CHIP	OptumRx	1-877-305-8952 Local Number: 601-718-6579 (Pharmacy should state they’ve called the <b>OptumRx</b> Help Desk without resolution.)	1-800-310-6826 <b>PA Fax:</b> 1-866-940-7328	610494	4747	ACUMS	OMSCH1 OMSCH2 OMSCH3 SPMSCH