

Job Aid

PRP-101 Provider Portal Treatment History Navigation and Search

The following provides a step-by-step walk-through of how to navigate and search the Treatment History for a member in the Provider portal.

Treatment history provides details of paid procedures during a specific time frame for a specific member.

Treatment History Navigation

1. Login to the Provider Portal and select the Eligibility tab.

	Search Medicaid:	
		Logout
Home El gibility C aims Care Ma	nagement Patient Health History Files Exchange Resource	es Contact Us
Home		Thursday 08/17/2023 09:17 AM CST
Provider Name RCG MISSISSIPPI, INC. Location 000220360 - RCG MISSI Eligible Programs and Mississippi Med CCO Affiliations	Role IDs 1316027329 (NPI) ISSIPPI, INC. Taxonomy 261QE0700X-Clinic/Cente (ESRD) Treatment	✔ er - End-Stage Renal Disease
User Details	AFCA	Sign Up to Receive News
Welcome Prov000220360Mod		Secure Correspondence
<u>Manage Accounts</u>	Welcome Health Care Professional!	Latest News

2. There are two options to get to the Treatment History page. Either select **Treatment History** in the tool bar or select the **Treatment History hyperlink**.

	Search Medicaid:	
		Logout
Home Eligibility Claims Care Management	Patient Health History Files Exchange Res	ources Contact Us
Eligibility Verification Treatn ant History Newl orn Enrol	Iment	
Eligibility		Thursday 08/17/2023 09:18 AM CST
Provider Name RCG MISSISSIPPI, INC.	Role IDs 1316027329 (NP)	
Location 000220360 - RCG MISSISSIPPI, INC.	Taxonomy 261QE0700X-Clinic (ESRD) Treatment	c/Center - End-Stage Renal Disease
Eligible Programs and Mississippi Medicaid CCO Affiliations	v	
Eligibility		
Eligibility Verification		
Tr atment History		
<u>Newborn Enrollment</u>		



Search by using either the Medical or Dental Tab. The Medical tab is utilized for Vision codes as well.

Reminder: the search only retrieves **PAID** claim records for a particular Member ID for the timeframe submitted.

Search Treatment History	?
Medical Dental	_
* Indicates a required field.	
This search feature retrieves PAID claim records for a particular Member ID as of the timeframe submitted.	
Enter the Member ID, Date of Service, and Procedure Type/Code, then click Search. Select Lifetime to view treatment history for the procedure identified over the lifetime of the patient. Click Reset to clear all fields.	
Member Information	
*Member ID	
Service Information	
*Service From Date e	
*Procedure Code Type *Procedure Code	
Search Reset	-

Medical Search

Select the Medical Tab to search Revenue or Procedure Codes that have been billed for a specific member during a specific timeframe.

- 1. Enter the Member ID.
- 2. Enter the **Service From Date** and **To Date** or select **Lifetime**. This example has Lifetime selected.
- 3. Select the **Procedure Code Type** dropdown and select **Revenue** or **CPT/HCPCS Code**.
- 4. Enter the specific code.

Note: If you do not know the entire code, type the first two digits of the code. The system will generate the codes that match below for you to select from.

5. Select Search.



Medical Dental * Indicates a required field. This search feature retrieves PAID claim records for a particular Member ID as of the timeframe submitted. Enter the Member ID, Date of Service, and Procedure Type/Code, then click Search. Select Lifetime to view treatment history for the procedure identified over the lifetime of the patient. Click Reset to clear all fields. Member Information *Member ID Service Information *Service From Date 01/01/2003 To Date 08/17/2023 Lifetime *Procedure Code Type Revenue * Procedure Code 0 300 300-LABORATORY - GENERAL CLASSIFICATION	earch Treatment History	
* Indicates a required field. This search feature retrieves PAID claim records for a particular Member ID as of the timeframe submitted. Enter the Member ID, Date of Service, and Procedure Type/Code, then click Search. Select Lifetime to view treatment history for the procedure identified over the lifetime of the patient. Click Reset to clear all fields. Member Information *Member ID Service Information *Service From Date 01/01/2003 To Date 08/17/2023 Lifetime *Procedure Code Type Revenue * Procedure Code 0 300 300-LABORATORY - GENERAL CLASSIFICATION	Medical Dental	
This search feature retrieves PAID claim records for a particular Member ID as of the timeframe submitted. Enter the Member ID, Date of Service, and Procedure Type/Code, then click Search. Select Lifetime to view treatment history for the procedure identified over the lifetime of the patient. Click Reset to clear all fields. Member Information *Member ID Service Information *Service From Date 01/01/2003 To Date 08/17/2023 Lifetime *Procedure Code Type Revenue *Procedure Code 9 300 300-LABORATORY - GENERAL CLASSIFICATION	* Indicates a required field.	
Enter the Member ID, Date of Service, and Procedure Type/Code, then click Search. Select Lifetime to view treatment history for the procedure identified over the lifetime of the patient. Click Reset to clear all fields. Member Information *Member ID Service Information *Service From Date 01/01/2003 To Date 08/17/2023 *Procedure Code Type Revenue *Procedure Code Type Revenue *Reset 300 LLASSIFICATION	This search feature retrieves PAID claim records for a part	cicular Member ID as of the timeframe submitted.
Member Information *Member ID Service Information *Service From Date 01/01/2003 *Service From Date 01/01/2003 *Procedure Code Type Revenue ** CLASSIFICATION	Enter the Member ID, Date of Service, and Procedure Type the lifetime of the patient. Click Reset to clear all fields.	e/Code, then click Search. Select Lifetime to view treatment history for the procedure identified over
*Member ID Service Information *Service From Date 01/01/2003 To Date 08/17/2023 Lifetime *Procedure Code Type Revenue * Procedure Code 300-LABORATORY - GENERAL CLASSIFICATION	Member Information	
Service Information *Service From Date 01/01/2003 *Procedure Code Type Revenue *Procedure Code Type Revenue 300-LABORATORY - GENERAL CLASSIFICATION	*Member ID	
*Service From Date 01/01/2003 To Date 08/17/2023 Lifetime *Procedure Code Type Revenue *Procedure Code @ 300 300-LABORATORY - GENERAL CLASSIFICATION	Service Information	
*Procedure Code Type Revenue *Procedure Code @ 300 300-LABORATORY - GENERAL CLASSIFICATION	*Service From Date 01/01/2003	To Date 08/17/2023
300-LABORATORY - GENERAL CLASSIFICATION	*Procedure Code Type Revenue 🗸	*Procedure Code e 300
Search Reset CLASSIFICATION		300-LABORATORY - GENERAL
	Search Reset	CLASSIFICATION

Search Results produced based on the data entered in your search that includes the Service Date, Procedure Code, Description and Units.

Search Treatment History					
Medical Dental	Medical Dental				
* Indicates a require	d field.				
This search feature ret	rieves PAID claim records for a pa	rticular Member ID as of the timeframe submitted.			
Fature the Marshare ID	Deter of Consider and Decenders T	- /Onder share shield Connection Colored Life View and view and statement biotectory for share on	and the state of t		
the lifetime of the patie	ent. Click Reset to clear all fields	percode, then click Search. Select chethine to view treatment history for the pro-	cedure identified over		
Member Informati	on				
*Men	nher ID 226021288				
	236031288				
Service Information	n				
*Service Fro	m Date 01/01/2003	To Date 08/17/2023			
*Procedure Coo	de Type Revenue 💙	*Procedure Code 300-LABORATORY - GENERAL CLASSIFICATI(
Search	Keset				
Search Results	Search Results				
			Total Records: 6		
Service Date	Procedure Code	Description	Units		
08/27/2022	36415	ROUTINE VENIPUNCTURE	1		
07/07/2022	36415	ROUTINE VENIPUNCTURE	1		
07/01/2022	36415 ROUTINE VENIPUNCTURE 1				
03/21/2022	36415	ROUTINE VENIPUNCTURE 1			
01/27/2022	36415	ROUTINE VENIPUNCTURE 1			
12/29/2021 36415 ROUTINE VENIPUNCTURE 1					
			·		



Vision Search

Select the **Medical tab** to search a vision procedure code that has been billed for the member.

- 1. Enter the Member ID.
- 2. Enter the Service From Date and To Date or you can select Lifetime.
- 3. Select the **Procedure Code Type** drop down and choose either **CPT/HCPCS or Revenue**.
- 4. Enter the specific code you are searching for.

Note: If you do not know the entire code, type the first two digits of the code. The system will generate the codes that match for you to select from.

5. Select Search.

sarch Treatment History	
Nedical Dental * Indicates a required field. This search feature retrieves PAID claim records for a particular the Member ID, Date of Service, and Procedure Type to lifetime active active. Click Research and Procedure Type to lifetime active active.	icular Member ID as of the timeframe submitted. 2/Code, then click Search. Select Lifetime to view treatment history for the procedure identified over
Member Information	
*Member ID	
Service Information	
*Service From Date 01/01/2003	To Date 08/17/2023
*Procedure Code Type	* Procedure Code 0 V2 V2020-VISION SVCS FRAMES PURCHASES
Search Re Revenue	V2025-EVEGLASSES DELUX FRAMES V2030-FRAMES, REPAIR OR PART
	REPLACEMENT
	V2100-LENS SPHER SINGLE PLANO 4.00
	V2101-SINGLE VISN SPHERE 4.12-7.00
	V2102-SINGL VISN SPHERE 7.12-20.00
	V2103-SPHEROCYLINDR 4.000/12-2.000 V2104-SPHEROCYLINDR 4.000/2.12-4D
	V2105-SPHEROCYLINDER 4.00D/4.25-6D
	*** 138 matches were found. Select entry of
	refine the search. ***



Search results based on the criteria entered. Since "Lifetime" was selected there was no date entered in the service date field. This shows each time CPT code V2020 was billed for a specific member.

Search Treatment History				
Medical Dental				
 Indicates a require 	a neia.			
This search feature ret	rieves PAID claim records for a pa	rticular Member ID as of the timeframe submitted.		
Enter the Member ID, I	Date of Service, and Procedure Ty	pe/Code, then click Search. Select Lifetime to view treatment history for the pro	cedure identified over	
the lifetime of the patie	ent. Click Reset to clear all fields			
Member Information	on			
*Men	nber ID 283339470			
Service Information				
*Service From Date 01/01/2003 To Date 08/17/2023				
*Procedure Code Type CPT/HCPCS ▼ *Procedure Code V2020-VISION SVCS FRAMES PURCHASES				
Search Reset				
Search Results				
Total Records: 2				
Service Date •	Procedure Code	Description	Units	
01/17/2022	V2020	VISION SVCS FRAMES PURCHASES	1	



Dental Search

Select the **Dental tab** to search dental procedures that have been billed.

- 1. Enter the Member ID.
- 2. Select the **Date of Service** dropdown and select the appropriate option **Past 1 year, 2** year, 3 year, 5 year or Lifetime.
- 3. Select the **Tooth #/Letter** dropdown and select the **desired tooth** or **Any Tooth**.
- 4. Select Search.

Search Treatment History	2
Medical Dental	
* Indicates a required field	
indicates a required neid.	
This search feature retrieves PAID claim records for a particular Member	D as of the timeframe submitted.
Entership Marshap ID, Data of Consider, and Breastance Code on Teach Num	han share aliah Caranah - Clinh Darant sa alama ali ƙalika
Enter the Member 1D, bate of Service, and Procedure Code of rooth Walk	bei, then click Search. Click Reset to clear an neids.
Member Information	
*Member ID	
Service Information	
Either Procedure Code or Tooth Number is required.	
Procedure Code 🛛	*Date of Service Past 1 Year 🗸
	Past 1 Year
Tooth#/Letter	Past 2 Year
Any Tooth	A Past 5 Year
Search 1-3rd Molar-UR-Permanent	Lifetime
2-2nd Molar-UR-Permanent	
3-1st Molar -UR-Permanent	
4-2nd Bicuspid -UR-Permanent	
5-1st Bicuspid -UR-Permanent	
6-Cuspid-UR-Permanent	
Privacy 7-Lateral Incisor-UR-Permanent	Model R-159
8-Central Incisor-UR-Permanent	
9-Central Incisor-UL-Permanent	
10-Lateral Incisor-UL-Permanent	
11-Cuspid-UL-Permanent	
12-1st Bicuspid -UL-Permanent	
13-2nd Bicuspid -UL-Permanent	
14-1st Molar - UL-Permanent	
10-2nd Molar-OL-Permanent	
17-3rd Molar-OL-Permanent	
18-2nd Molar-LL-Permanent	•



Search results displays Service Date, Procedure Code, Tooth #, Oral Cavity Area and Tooth Surface based on the Dental search you completed.

Search Treatment Histo	жу			2
Medical Dental				
* Indicates a require	d field.			
This search feature ret	rieves PAID claim records for a part	ticular Member ID as of the timefrar	ne submitted.	
Enter the Member ID, I	Date of Service, and Procedure Cod	e or Tooth Number, then click Sear	ch. Click Reset to clear all fields.	
Member Information	on			
*Member II	105553518			
Service Informatio	n			
Either Procedure Code	or Tooth Number is required.			
Procedure Code	D2140-AMALGAM ONE SURFACE	PERMANEN *Date of Ser	vice Lifetime 💙	
		Results will show services	that are only compensable once pe	er lifetime
Tooth#/Lette	Tooth#/Letter Any Tooth			
Search	Search Reset			
Search Results				
For Treatment Detail, o	click on any procedure code.			
				Total Records: 3
Service Date	Procedure Code	Tooth#/Letter	Oral Cavity Area	Tooth Surface
08/23/2022	<u>D2140</u>	31	40	Buccal
01/18/2022	<u>D2140</u>	18	30	Buccal
01/18/2022	<u>D2140</u>	14	20	Occlusal

To view more information on the Treatment Details, select the procedure code hyperlink in the Procedure Code field.

This page displays the Member Information and the Rendering Provider Information related to that billed CPT code.

View Treatment De	tails For D2140			Back to Search Results ?
Member Information	n			
Member ID 1	05553518	Member MARY D ELMORE		
Birth Date 0	9/03/2006			
Rendering Provider	Information			
Performing Prov	ider ID 1811987258	ID Type NPI	Name VINCENT H COPELAND	
A	ddress 1041 HIGHWAY 61 S	STE S	Phone 1-662-363-2663	
	-			
	City TUNICA	State	Mississippi	Zip Code 38676-9130
T				
Treatment Details				
Service Date	Procedure Code	Tooth#/Letter	Oral Cavity Area	Tooth Surface
08/23/2022	D2140	31-2nd Molar-LR-Permanent	40-LOWER RIGHT QUADRANT	B-Buccal
		•		
Print Preview				



Change History

The following change history log contains a record of changes made to this document:

Version #	Published/ Revised	Author	Section/Nature of Change
1.0	10/21/2022	Gainwell	Initial publication
1.1	05/30/2023	Gainwell	Updated per CR1925
1.2	07/31/2023	Gainwell	Updated per CR1900
1.3	08/17/2023	Gainwell	Updated based on review of JA
1.4	08/23/2023	Gainwell	Technical Writer Review