

JULY 1, 2020 THROUGH JUNE 30, 2022

**COMPARISON OF MISSISSIPPI
COORDINATED CARE ORGANIZATION
ENCOUNTER DATA TO CASH
DISBURSEMENTS FOR
MOLINA HEALTHCARE**



OCTOBER 12, 2022





TABLE OF CONTENTS

STUDY PURPOSE	4
SUMMARY	5
ENCOUNTER DATA ANALYSIS	6
DATA ISSUES AND RECOMMENDATIONS.....	7
MOLINA HEALTHCARE CAN ENTIRE PLAN MONTHLY TABLE	9
MOLINA HEALTHCARE CAN SUMMARY REPORTING CHARTS	10
MOLINA HEALTHCARE CAN FEE-FOR-SERVICE MONTHLY TABLE.....	11
MOLINA HEALTHCARE CAN CVS HEALTH MONTHLY TABLE	12
MOLINA HEALTHCARE CAN SKYGEN MONTHLY TABLE	13
MOLINA HEALTHCARE CAN AVESIS MONTHLY TABLE	14
MOLINA HEALTHCARE CAN MARCH VISION CARE MONTHLY TABLE	15
MOLINA HEALTHCARE CAN MTM MONTHLY TABLE	16
MOLINA HEALTHCARE CAN SOUTHEASTTRANS MONTHLY TABLE	17
MOLINA HEALTHCARE CHIP ENTIRE PLAN MONTHLY TABLE.....	18
MOLINA HEALTHCARE CHIP ENTIRE PLAN SUMMARY REPORTING CHARTS	19
MOLINA HEALTHCARE CHIP FEE-FOR-SERVICE MONTHLY TABLE.....	20
MOLINA HEALTHCARE CHIP CVS HEALTH MONTHLY TABLE	21
MOLINA HEALTHCARE CHIP SKYGEN MONTHLY TABLE	22



MOLINA HEALTHCARE CHIP AVESIS MONTHLY TABLE	23
MOLINA HEALTHCARE CHIP MARCH VISION CARE MONTHLY TABLE	24
MOLINA HEALTHCARE CHIP MTM MONTHLY TABLE	25
MOLINA HEALTHCARE CHIP SOUTHEASTTRANS MONTHLY TABLE	26
APPENDIX A – DEFINITIONS AND ACRONYMS	27
APPENDIX B – ANALYSIS	29
APPENDIX C – DATA ANALYSIS ASSUMPTIONS	31



The Mississippi Division of Medicaid (DOM) requires that each of the coordinated care organizations (CCOs) submit encounter data to the DOM's fiscal agent contractor (FAC), Conduent. To ensure complete encounter data is being received, Myers and Stauffer provides bi-monthly encounter reconciliations. As part of this process, Myers and Stauffer analyzes Medicaid encounter data that has been submitted by the CCOs to Conduent and completes a comparison of the encounters to cash disbursement journals provided by each CCO. For purposes of this analysis, "encounter data" are claims that have been paid by CCOs or delegated vendors (e.g., vision and pharmacy) to health care providers that have rendered health care services to members enrolled with the CCO.

Myers and Stauffer is working closely with DOM and the CCOs to identify deficiencies and propose solutions that will result in high quality and reliable encounter data being submitted and available to the state agency to measure and monitor its Medicaid managed care program. Validated encounter data has many uses such as utilization by actuaries as part of their rate setting analyses, as well as fulfilling the federal reporting requirements related to the Medicaid Managed Care Rule, to provide program management and oversight, and for tracking, accounting, and other ad hoc analyses.

Section 11.S.6 of the contract between DOM and the CCO states,

"The Contractor shall submit at least ninety-eight percent (98%) of all Member Encounter Data in a valid format, which will be deemed valid by the Division, including those of Subcontractors or Delegated Vendors as provided for in this Section, both for the original and any adjustment or void. The Division or its Agent will validate Member Encounter Data submissions according to the Cash Disbursement Journal of the Contractor and any of its applicable Subcontractors. If the Contractor fails to submit complete Member Encounter Data, as measured by a comparison of encounters to cash disbursements, Contractor may be subject to liquidated damages as outlined in Section 16, Default and Termination, of this Contract ... Ninety-eight percent (98%) of the records in the Contractor's encounter batch submission must pass X12 EDI compliance edits and the Mississippi Medicaid MMIS threshold and repairable compliance edits."

The bi-monthly encounter reconciliations also help fulfill part of the work requirements set forth in step number 3 of the Center for Medicare and Medicaid's (CMS) External Quality Review (EQR) Protocol 5 (formerly Protocol 4), which require a determination of the completeness, accuracy, and quality of the encounter data being submitted by each CCO. CMS' External Quality Review, Protocol 5, is an excellent way to assess whether the encounter data can be used to determine program effectiveness, accurately evaluate utilization, identify service gaps, and make strong management decisions. In addition, the Protocol evaluates both departmental policies, as well as the policies, procedures, and systems of the health plans to identify strengths and opportunities to enhance oversight.

Our work was performed in accordance with American Institute of Certified Public Accountants (AICPA) professional standards for consulting engagements. We were not engaged to, nor did we perform, an audit, examination, or review services; accordingly, we express no opinion or conclusion related to the procedures performed or the information and documentation we reviewed. In addition, our engagement was not specifically designed for, and should not be relied on, to disclose errors, fraud, or other illegal acts that may exist.

The results of our engagement and this report are intended only for the internal use of the Mississippi Division of Medicaid (DOM), and should not be used for any other purpose.

MS Molina Healthcare Encounter and CDJ Comparison



SUMMARY

DOM requested that, for this study, we review the CCO's entire plan, each delegated vendor, and fee-for-service (non-vendor) paid encounters to determine if the paid encounters meet the state contract minimum completeness requirement of **98 percent** when compared to the CDJ files. The encounters and CDJ files utilized in this study met the following criteria:

- Encounters were paid within the reporting period of July 1, 2020 through June 30, 2022;
- CDJ transactions had payment dates within the reporting period of July 1, 2020 through June 30, 2022;
- Encounters were received and accepted by the FAC and transmitted to Myers and Stauffer through September 5, 2022.

Table A — Molina Healthcare CAN Cumulative Completion Totals and Percentages

Description	Entire Plan	Fee-for-Service (Non-Vendor)	Delegated Vendor					
			CVS Health (Pharmacy Benefits)	SkyGen Dental (Dental Services)	Avesis (Dental and Hearing Services)	March Vision Care (Vision Services)	MTM (NET)	Southeastrans (NET)
Encounter Total (FAC reported)	\$700,971,894	\$542,567,325	\$117,826,583	\$13,252,034	\$19,651,319	\$5,572,820	\$1,928,456	\$173,357
Total Encounter Adjustments (\$)	(\$20,033,132)	(\$14,069,284)	(\$2,628,405)	(\$2,804,353)	(\$475,211)	(\$20,520)	(\$33,156)	(\$2,203)
Total Encounter Adjustments (%)	-2.85%	-2.59%	-2.23%	-21.16%	-2.41%	-0.36%	-1.71%	-1.27%
Net Encounter Total	\$680,938,762	\$528,498,041	\$115,198,178	\$10,447,681	\$19,176,109	\$5,552,300	\$1,895,300	\$171,154
CDJ Total	\$692,074,651	\$538,673,445	\$115,335,379	\$10,454,085	\$19,908,922	\$5,644,042	\$1,890,519	\$168,259
Variance	(\$11,135,889)	(\$10,175,404)	(\$137,201)	(\$6,405)	(\$732,813)	(\$91,742)	\$4,781	\$2,895
Completion (%)	98.39%	98.11%	99.88%	99.93%	96.31%	98.37%	100.25%	101.72%
100% Limited^ Completion (%)	98.38%						100.00%	100.00%
Contract Minimum Completeness Requirement (%)	98.00%							
Non-Compliant (%)					-1.69%			

^ - To avoid overstating the Entire Plan CAN results in situations where the CCO or an individual vendor's cumulative completion percentage exceeds 100 percent, we have decreased the encounter totals by the reporting period's variance in comparison with the CDJs. Please see data analysis assumption number 6 on page 31 for further explanation.

Table B — Molina Healthcare CHIP Cumulative Completion Totals and Percentages

Description	Entire Plan	Fee-for-Service (Non-Vendor)	Delegated Vendor					
			CVS Health (Pharmacy Benefits)	SkyGen Dental (Dental Services)	Avesis (Dental and Hearing Services)	March Vision Care (Vision Services)	MTM (NET)	Southeastrans (NET)
Encounter Total (FAC reported)	\$71,103,898	\$47,626,216	\$12,721,509	\$3,171,356	\$6,032,241	\$1,533,544	\$18,236	\$796
Total Encounter Adjustments (\$)	(\$1,177,550)	(\$889,720)	(\$101,343)	(\$702)	(\$169,895)	(\$15,537)	(\$353)	\$0
Total Encounter Adjustments (%)	-1.65%	-1.86%	-0.79%	-0.02%	-2.81%	-1.01%	-1.93%	0.00%
Net Encounter Total	\$69,926,348	\$46,736,496	\$12,620,166	\$3,170,654	\$5,862,346	\$1,518,007	\$17,884	\$796
CDJ Total	\$70,513,933	\$47,207,742	\$12,668,650	\$3,178,668	\$5,898,760	\$1,541,146	\$18,171	\$796
Variance	(\$587,585)	(\$471,247)	(\$48,484)	(\$8,014)	(\$36,415)	(\$23,139)	(\$287)	\$0
Completion (%)	99.16%	99.00%	99.61%	99.74%	99.38%	98.49%	98.41%	100.00%
Contract Minimum Completeness Requirement (%)	98.00%							





ENCOUNTER DATA ANALYSIS

For this study, Myers and Stauffer analyzes the encounter data that is submitted by the CCOs to the FAC's subcontracted data warehouse vendor, Truven Health Analytics, and loaded into the FAC Medicaid Management Information System (MMIS). Encounters submitted by any CCO that were rejected by the FAC for errors in submission or other reasons are not transmitted to Myers and Stauffer.

Furthermore, Myers and Stauffer analyzes the encounter data from the FAC MMIS and makes the following adjustments. Tables C and D below outline the impact of applying these encounter analysis adjustments to the encounter paid amounts, when compared to the raw data received.

1. Medical and institutional encounter voids with positive plan paid amounts and invalid former TCN values are excluded from the encounter totals. Additionally, pharmacy encounters being identified as denied are excluded from the encounter totals.
2. Myers and Stauffer identified potential duplicate encounters using our encounter review logic. Based on a comparison to the CDJ files, we noted some are actual duplicate submissions, and some are replacement encounter records without a matching void (i.e. calculated voids). Lists of these potential duplicates, noted in previous reports, were provided to Molina for examination. We have reviewed Molina's disputed duplicate response files submitted to us prior to August 26, 2022. The accepted responses have been incorporated into the analysis for this report. Responses requiring further explanation have not been added to this report and will be resubmitted to the CCO.
3. Our potential duplicate and calculated void processes attempt to identify and remove encounters that appear to be duplicated for some reason. Encounters paid by the CCO but denied by the FAC were included in both our potential duplicate and calculated void processes. It should be noted that the inclusion of denied encounters by either the FAC or the CCO can artificially inflate the percentages of encounter counts and paid amounts being removed. In the case of encounters denied by the FAC, some of these encounters may have already been identified and flagged by the FAC as being duplicates.

Table C — Myers and Stauffer LC's Adjustments to Molina Healthcare CAN Encounters

Description	Encounter Count	Paid Amount	Paid Amount (% of Total*)
Total Encounter Amount (FAC Reported)	4,729,703	\$700,971,894	100.00%
<i>Adjustment Type</i>			
Denied	(517,313)	(\$2,628,646)	-0.37%
Calculated Void	(89,549)	(\$16,862,575)	-2.40%
Duplicate	(3,139)	(\$541,911)	-0.07%
Total Adjustments Made	(610,001)	(\$20,033,132)	-2.85%
Net Encounter Amounts	4,119,702	\$680,938,762	97.15%

Table D — Myers and Stauffer LC's Adjustments to Molina Healthcare CHIP Encounters

Description	Encounter Count	Paid Amount	Paid Amount (% of Total*)
Total Encounter Amount (FAC Reported)	651,030	\$71,103,898	100.00%
<i>Adjustment Type</i>			
Denied	(55,321)	(\$101,343)	-0.14%
Calculated Void	(11,096)	(\$935,905)	-1.31%
Duplicate	(626)	(\$140,302)	-0.19%
Total Adjustments Made	(67,043)	(\$1,177,550)	-1.65%
Net Encounter Amounts	583,987	\$69,926,348	98.35%

* - Percentage ratios are rounded down for each adjustment type and may not add up to the total percentage of adjustments made for this reporting period. Please see data analysis assumption number 5 on page 31 for further explanation.





DATA ISSUES AND RECOMMENDATIONS

During the course of this analysis, Myers and Stauffer identified potential data issues that may impact the completion percentages for specific delegated vendors and/or fee-for-service (non-vendor). **Section A** details issues related to completion percentages outside the targeted range, while **Section B** notes outstanding data issues that Molina Healthcare may need to continue to work to identify and resolve.

Please reference Tables 1 through 16 starting on page 9 for Molina Healthcare's CAN and CHIP entire plan, delegated vendor, and fee-for-service (non-vendor) reconciliation period tables. These tables contain detailed reconciliation totals, completion percentages and encounter analysis adjustments made by Myers and Stauffer.

SECTION A – Data issues that may cause completion percentages outside the targeted range (below 98 percent or above 100 percent):

1. **Avesis Dental and Hearing (Tables 5 and 13):** The Avesis CAN cumulative completion percentage is below 98 percent, while several CAN and CHIP monthly completion percentages appear to be inflated. These monthly completion percentage variances may be due to potentially missing encounter sequences and mismatched paid dates when compared to the CDJ files.
 - Molina communicated that they submitted previously missing dental encounter records for paid dates prior to June 2020 with the date the missing encounters were processed (e.g., July 2020) instead of the paid date. Molina has submitted some adjustment/replacement encounters to attempt to correct this paid date issue. As a result of these corrections, the encounters previously allocated to July 2020 all appear to be reallocated to earlier months prior to the current reporting period (e.g., November 2019). This is causing the low July 2020 CAN completion percentages as well as inflated monthly completion percentages for earlier months that are outside the current reporting period.
 - Encounter voids are being allocated to the paid date of the voided encounters instead of the CCO recoupment dates reflected in the CDJ submissions due to an MMIS data limitation. This issue appears to be contributing to the inflated monthly completion percentages for CAN and CHIP, in cases where the original payment date and recoupment date are in separate months.
 - **The low July 2020 CAN monthly completion percentage will fall outside the December 2022 reporting period and should no longer impact the cumulative Avesis completion percentage.**
2. **MTM (Tables 7 and 15):** The MTM CAN cumulative and several monthly CHIP completion percentages are inflated, while a few CAN and CHIP monthly completion percentages are below 98 percent. These variances appear to be due to potentially mismatched payment sequences, when the CDJ files and encounter data are compared.
 - **We recommend Molina continue to work with MTM to ensure all trip leg payments are being included in the CDJ files and submitted in the encounter data consistently.**
3. **Southeastrans (Tables 8 and 16):** The Southeastrans CAN cumulative completion percentage appears to be above 100 percent due to potentially missing or unmatched records when the encounters and CDJs are compared.
 - **Molina's contract with Southeastrans has ended and we do not expect any further encounter submissions.**



SECTION B – Additional data issues and notes that currently may not impact compliance:

4. **Fee-for-Service (non-vendor) (Tables 2 and 10):** The fee-for-service (non-vendor) cumulative completion percentages for CAN and CHIP are in compliance, however we noted a few CAN and CHIP monthly completion percentages are above 100 percent and some are below 98 percent. It appears that potentially missing payment sequences, including voids, when the CDJ files and encounter data are compared may be contributing to these monthly completion percentage fluctuations.
 - Due to data limitations, encounter voids are being allocated to the paid date of the voided encounters instead of the CCO recoupment dates reflected in the CDJ submissions. Since the original payment date and recoupment date are often in separate months, this may be contributing to some of the monthly CAN and CHIP completion percentage fluctuations.
 - We use supplemental data files provided by Molina to allow us to identify paid dates for void encounters. However, we noted that many of the supplemental void paid dates are a few days prior to the void date found in the CDJ files. Since the void CDJ transaction dates and encounter paid dates appear to occur in the same month, there is currently no impact to the monthly completion percentages.
 - **We recommend Molina work with DOM to identify and submit any potentially outstanding encounter sequences.**
5. **CVS Health (Tables 3 and 11):** Several of the CVS Health monthly completion percentages are over 100 percent for CAN and CHIP. These inflated percentages appear to be caused by potentially missing or misallocated encounter sequences (e.g. voids).
 - Additionally, we noted the MMIS data extracts we receive do not contain the CCO paid dates for encounter voids. The encounter voids are assigned the same paid dates as the voided encounter record, while the CDJ transactions for voids reflect the recoupment date. This may contribute to monthly completion percentage fluctuations from above 100 percent to below 98 percent when the original payments and voids do not occur in the same month.
 - **We recommend Molina continue to work with CVS to submit any outstanding encounter and/or CDJ sequences.**
6. **SkyGen Dental (Tables 4 and 12):** We noted a few SkyGen monthly completion percentages for CAN and CHIP are over 100 percent due to potentially missing encounter sequences when compared to the CDJ files. There appear to be payments and voids in the CDJ files that do not exist in the encounter data with most of the CDJ void paid dates occurring in the inflated completion percentage months.
 - **We recommend Molina work with SkyGen to ensure all encounters sequences are submitted to the MMIS.**
7. **March Vision (Tables 6 and 14):** We noted a few March Vision monthly completion percentages for CAN and CHIP are below 98 percent due to potentially missing CDJ voids when compared to the encounter data, particularly for January 18, 2022 and March 25, 2022 paid dates.
 - **We recommend Molina continue to work with March Vision to ensure negative transactions are included in the CDJ files, when applicable.**



MOLINA HEALTHCARE CAN ENTIRE PLAN MONTHLY TABLE

MS Molina Healthcare Encounter and CDJ Comparison

Table 1 — Molina Healthcare CAN (Entire Plan)

Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage
July 2020	\$24,178,895	(\$282,532)	-1.16%	\$23,896,363	\$24,610,710	(\$714,347)	97.09%
August 2020	\$22,477,668	(\$97,208)	-0.43%	\$22,380,460	\$22,406,585	(\$26,125)	99.88%
September 2020	\$25,402,954	(\$392,473)	-1.54%	\$25,010,482	\$25,090,928	(\$80,447)	99.67%
October 2020	\$25,151,810	(\$716,349)	-2.84%	\$24,435,461	\$24,852,704	(\$417,243)	98.32%
November 2020	\$25,638,770	(\$1,424,003)	-5.55%	\$24,214,767	\$25,556,158	(\$1,341,392)	94.75%
December 2020	\$31,802,667	(\$1,930,092)	-6.06%	\$29,872,575	\$31,596,052	(\$1,723,477)	94.54%
January 2021	\$26,932,745	(\$1,631,990)	-6.05%	\$25,300,754	\$26,515,828	(\$1,215,074)	95.41%
February 2021	\$27,339,361	(\$1,115,717)	-4.08%	\$26,223,644	\$27,339,165	(\$1,115,521)	95.91%
March 2021	\$33,386,953	(\$719,642)	-2.15%	\$32,667,311	\$33,245,888	(\$578,577)	98.25%
April 2021	\$31,795,709	(\$804,607)	-2.53%	\$30,991,101	\$31,886,124	(\$895,023)	97.19%
May 2021	\$29,754,249	(\$559,660)	-1.88%	\$29,194,589	\$29,760,524	(\$565,934)	98.09%
June 2021	\$34,231,232	(\$715,325)	-2.08%	\$33,515,907	\$34,172,100	(\$656,193)	98.07%
July 2021	\$32,132,541	(\$512,095)	-1.59%	\$31,620,446	\$32,047,803	(\$427,357)	98.66%
August 2021	\$33,239,623	(\$369,265)	-1.11%	\$32,870,358	\$33,112,290	(\$241,932)	99.26%
September 2021	\$33,191,611	(\$388,119)	-1.16%	\$32,803,492	\$32,872,833	(\$69,341)	99.78%
October 2021	\$32,525,285	(\$2,067,129)	-6.35%	\$30,458,156	\$30,001,063	\$457,093	101.52%
November 2021	\$30,389,054	(\$572,215)	-1.88%	\$29,816,839	\$30,121,706	(\$304,867)	98.98%
December 2021	\$32,768,362	(\$732,188)	-2.23%	\$32,036,174	\$32,382,869	(\$346,695)	98.92%
January 2022	\$31,163,235	(\$485,147)	-1.55%	\$30,678,088	\$31,040,002	(\$361,913)	98.83%
February 2022	\$28,438,530	(\$364,934)	-1.28%	\$28,073,596	\$28,388,735	(\$315,140)	98.88%
March 2022	\$29,469,749	(\$2,005,043)	-6.80%	\$27,464,706	\$28,251,092	(\$786,387)	97.21%
April 2022	\$28,443,814	(\$1,572,597)	-5.52%	\$26,871,218	\$27,144,038	(\$272,820)	98.99%
May 2022	\$27,581,305	(\$484,888)	-1.75%	\$27,096,416	\$26,525,282	\$571,134	102.15%
June 2022	\$23,535,772	(\$89,913)	-0.38%	\$23,445,859	\$23,154,173	\$291,687	101.25%
Cumulative Totals	\$700,971,894	(\$20,033,132)	-2.85%	\$680,938,762	\$692,074,651	(\$11,135,889)	98.39%
100% Limited^ Cumulative Totals				\$680,931,086	\$692,074,651	(\$11,143,565)	98.38%
State Contract Minimum Completeness Percentage Requirement							98.00%

^ - To avoid overstating the Entire Plan results in situations when the CCO or an individual vendor's cumulative completion percentage exceeds 100 percent, we decreased the CAN encounter totals by the reporting period's variance in comparison with the CDJs. Please see data analysis assumption number 6 on page 31 for further explanation.



MOLINA HEALTHCARE CAN SUMMARY REPORTING CHARTS

Chart 1. Monthly CDJ totals and encounter submissions for Molina Healthcare CAN's entire plan

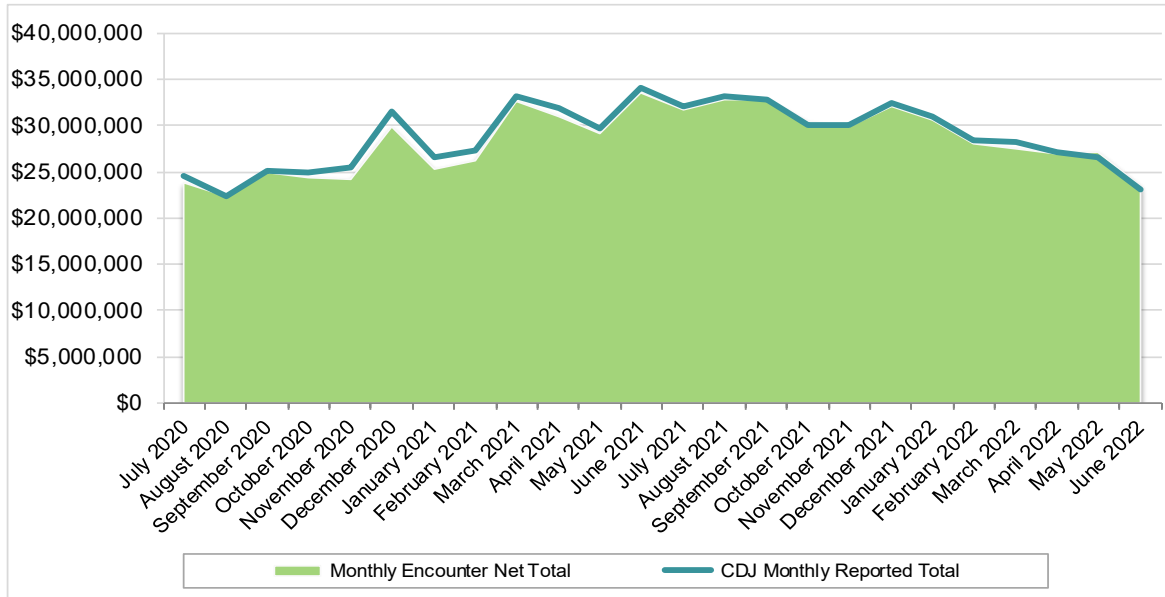
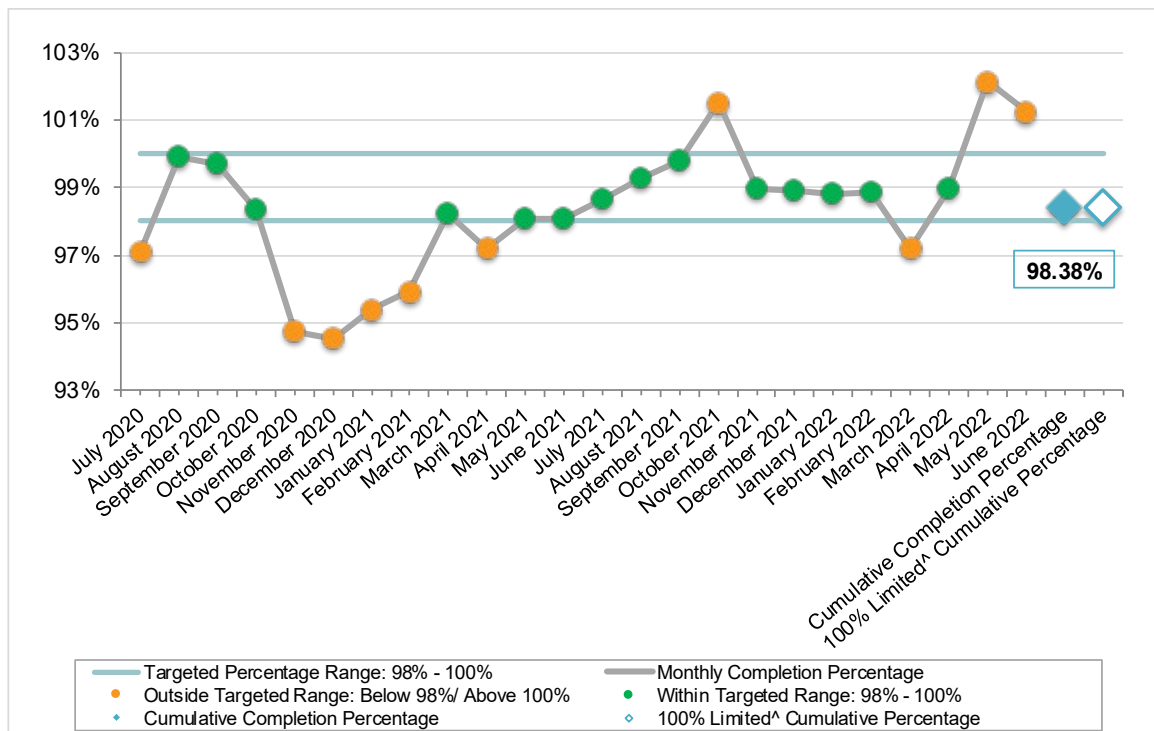


Chart 2. Molina Healthcare CAN's monthly encounter submissions expressed as a percentage of payments submitted to the FAC to reported CCO CDJ payments for the entire plan



^ - To avoid overstating the Entire Plan results in situations when the CCO or an individual vendor's cumulative completion percentage exceeds 100 percent, we decreased the CAN encounter totals by the reporting period's variance in comparison with the CDJs. Please see data analysis assumption number 6 on page 31 for further explanation.





MOLINA HEALTHCARE CAN FEE-FOR-SERVICE MONTHLY TABLE

MS Molina Healthcare Encounter and CDJ Comparison

Table 2 — Molina Healthcare CAN Fee-for-Service (Non-Vendor)

Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage
July 2020	\$19,720,469	(\$214,646)	-1.08%	\$19,505,823	\$19,496,796	\$9,027	100.04%
August 2020	\$17,902,759	(\$49,425)	-0.27%	\$17,853,334	\$17,875,856	(\$22,521)	99.87%
September 2020	\$19,151,081	(\$303,752)	-1.58%	\$18,847,330	\$18,975,446	(\$128,116)	99.32%
October 2020	\$19,929,923	(\$653,485)	-3.27%	\$19,276,438	\$19,666,748	(\$390,310)	98.01%
November 2020	\$20,125,423	(\$1,334,770)	-6.63%	\$18,790,653	\$20,078,758	(\$1,288,105)	93.58%
December 2020	\$24,005,919	(\$1,755,068)	-7.31%	\$22,250,851	\$23,968,014	(\$1,717,163)	92.83%
January 2021	\$20,784,687	(\$1,217,463)	-5.85%	\$19,567,224	\$20,718,555	(\$1,151,331)	94.44%
February 2021	\$21,271,297	(\$965,995)	-4.54%	\$20,305,302	\$21,398,493	(\$1,093,191)	94.89%
March 2021	\$25,843,303	(\$561,441)	-2.17%	\$25,281,862	\$25,856,662	(\$574,799)	97.77%
April 2021	\$24,940,023	(\$726,180)	-2.91%	\$24,213,843	\$25,105,882	(\$892,038)	96.44%
May 2021	\$23,592,059	(\$461,116)	-1.95%	\$23,130,943	\$23,601,908	(\$470,965)	98.00%
June 2021	\$27,295,967	(\$550,933)	-2.01%	\$26,745,034	\$27,352,217	(\$607,183)	97.78%
July 2021	\$25,610,853	(\$420,465)	-1.64%	\$25,190,388	\$25,628,266	(\$437,877)	98.29%
August 2021	\$26,869,715	(\$253,685)	-0.94%	\$26,616,031	\$26,859,235	(\$243,204)	99.09%
September 2021	\$25,980,495	(\$244,694)	-0.94%	\$25,735,801	\$25,844,307	(\$108,506)	99.58%
October 2021	\$25,286,442	(\$1,905,888)	-7.53%	\$23,380,555	\$22,927,130	\$453,425	101.97%
November 2021	\$23,341,488	(\$361,983)	-1.55%	\$22,979,506	\$23,324,904	(\$345,398)	98.51%
December 2021	\$25,099,558	(\$509,316)	-2.02%	\$24,590,242	\$24,885,109	(\$294,867)	98.81%
January 2022	\$24,863,205	(\$332,523)	-1.33%	\$24,530,683	\$24,832,253	(\$301,571)	98.78%
February 2022	\$21,796,008	(\$143,386)	-0.65%	\$21,652,622	\$22,018,627	(\$366,005)	98.33%
March 2022	\$20,696,260	(\$443,170)	-2.14%	\$20,253,090	\$21,004,663	(\$751,573)	96.42%
April 2022	\$19,975,730	(\$190,637)	-0.95%	\$19,785,093	\$20,037,198	(\$252,104)	98.74%
May 2022	\$21,284,440	(\$387,757)	-1.82%	\$20,896,683	\$20,379,109	\$517,574	102.53%
June 2022	\$17,200,220	(\$81,510)	-0.47%	\$17,118,710	\$16,837,311	\$281,399	101.67%
Cumulative Totals	\$542,567,325	(\$14,069,284)	-2.59%	\$528,498,041	\$538,673,445	(\$10,175,404)	98.11%
State Contract Minimum Completeness Percentage Requirement							98.00%



MOLINA HEALTHCARE CAN CVS HEALTH MONTHLY TABLE

MS Molina Healthcare Encounter and CDJ Comparison

Table 3 — Molina Healthcare CAN CVS Health (Pharmacy)

Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage
July 2020	\$3,847,181	(\$45,846)	-1.19%	\$3,801,334	\$3,826,979	(\$25,644)	99.32%
August 2020	\$3,339,937	(\$31,396)	-0.94%	\$3,308,541	\$3,308,945	(\$404)	99.98%
September 2020	\$4,686,818	(\$86,374)	-1.84%	\$4,600,444	\$4,546,506	\$53,938	101.18%
October 2020	\$3,782,098	(\$51,836)	-1.37%	\$3,730,262	\$3,752,830	(\$22,568)	99.39%
November 2020	\$4,186,898	(\$84,499)	-2.01%	\$4,102,398	\$4,149,703	(\$47,304)	98.86%
December 2020	\$6,113,782	(\$166,310)	-2.72%	\$5,947,472	\$5,944,650	\$2,822	100.04%
January 2021	\$4,412,242	(\$107,361)	-2.43%	\$4,304,880	\$4,360,660	(\$55,780)	98.72%
February 2021	\$4,423,724	(\$134,586)	-3.04%	\$4,289,138	\$4,290,575	(\$1,437)	99.96%
March 2021	\$5,031,394	(\$129,188)	-2.56%	\$4,902,206	\$4,905,682	(\$3,476)	99.92%
April 2021	\$5,222,749	(\$74,067)	-1.41%	\$5,148,683	\$5,145,658	\$3,024	100.05%
May 2021	\$4,556,288	(\$89,552)	-1.96%	\$4,466,736	\$4,541,607	(\$74,872)	98.35%
June 2021	\$5,144,817	(\$123,630)	-2.40%	\$5,021,187	\$5,060,231	(\$39,044)	99.22%
July 2021	\$4,952,673	(\$87,479)	-1.76%	\$4,865,193	\$4,877,763	(\$12,570)	99.74%
August 2021	\$4,796,657	(\$114,698)	-2.39%	\$4,681,958	\$4,685,409	(\$3,451)	99.92%
September 2021	\$5,383,789	(\$123,996)	-2.30%	\$5,259,793	\$5,208,096	\$51,696	100.99%
October 2021	\$5,581,916	(\$150,574)	-2.69%	\$5,431,341	\$5,431,031	\$310	100.00%
November 2021	\$5,222,445	(\$178,398)	-3.41%	\$5,044,048	\$5,002,948	\$41,100	100.82%
December 2021	\$6,065,421	(\$203,048)	-3.34%	\$5,862,372	\$5,932,294	(\$69,921)	98.82%
January 2022	\$4,875,086	(\$142,553)	-2.92%	\$4,732,533	\$4,762,523	(\$29,990)	99.37%
February 2022	\$5,073,400	(\$208,748)	-4.11%	\$4,864,653	\$4,812,601	\$52,052	101.08%
March 2022	\$5,743,272	(\$188,306)	-3.27%	\$5,554,967	\$5,564,281	(\$9,315)	99.83%
April 2022	\$5,577,917	(\$92,708)	-1.66%	\$5,485,209	\$5,501,271	(\$16,062)	99.70%
May 2022	\$4,824,751	(\$6,333)	-0.13%	\$4,818,418	\$4,760,832	\$57,586	101.20%
June 2022	\$4,981,331	(\$6,919)	-0.13%	\$4,974,412	\$4,962,305	\$12,107	100.24%
Cumulative Totals	\$117,826,583	(\$2,628,405)	-2.23%	\$115,198,178	\$115,335,379	(\$137,201)	99.88%
State Contract Minimum Completeness Percentage Requirement							98.00%

MS Molina Healthcare Encounter and CDJ Comparison


**MOLINA HEALTHCARE CAN SKYGEN
MONTHLY TABLE**
Table 4 — Molina Healthcare CAN SkyGen (Dental)

Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage
October 2021	\$776,412	(\$2,983)	-0.38%	\$773,429	\$775,470	(\$2,041)	99.73%
November 2021	\$1,353,861	(\$27,044)	-1.99%	\$1,326,817	\$1,340,418	(\$13,602)	98.98%
December 2021	\$1,205,542	(\$14,941)	-1.23%	\$1,190,601	\$1,179,057	\$11,544	100.97%
January 2022	\$1,159,139	(\$6,175)	-0.53%	\$1,152,964	\$1,155,409	(\$2,444)	99.78%
February 2022	\$1,253,553	(\$8,100)	-0.64%	\$1,245,453	\$1,245,828	(\$375)	99.96%
March 2022	\$2,668,314	(\$1,368,912)	-51.30%	\$1,299,402	\$1,297,394	\$2,007	100.15%
April 2022	\$2,568,556	(\$1,285,466)	-50.04%	\$1,283,090	\$1,282,152	\$938	100.07%
May 2022	\$1,187,433	(\$89,352)	-7.52%	\$1,098,081	\$1,098,977	(\$896)	99.91%
June 2022	\$1,079,224	(\$1,380)	-0.12%	\$1,077,844	\$1,079,380	(\$1,536)	99.85%
Cumulative Totals	\$13,252,034	(\$2,804,353)	-21.16%	\$10,447,681	\$10,454,085	(\$6,405)	99.93%
State Contract Minimum Completeness Percentage Requirement							98.00%



MOLINA HEALTHCARE CAN AVESIS MONTHLY TABLE

MS Molina Healthcare Encounter and CDJ Comparison

Table 5 — Molina Healthcare CAN Avesis (Dental and Hearing)

Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage
July 2020	\$358,954	(\$19,779)	-5.51%	\$339,175	\$1,040,879	(\$701,705)	32.58%
August 2020	\$970,501	(\$16,387)	-1.68%	\$954,113	\$956,277	(\$2,164)	99.77%
September 2020	\$1,247,976	(\$2,217)	-0.17%	\$1,245,759	\$1,248,628	(\$2,868)	99.77%
October 2020	\$1,093,610	(\$9,473)	-0.86%	\$1,084,138	\$1,084,796	(\$658)	99.93%
November 2020	\$1,024,253	(\$3,479)	-0.33%	\$1,020,773	\$1,023,216	(\$2,442)	99.76%
December 2020	\$1,337,664	(\$4,722)	-0.35%	\$1,332,942	\$1,336,583	(\$3,640)	99.72%
January 2021	\$1,502,023	(\$300,248)	-19.98%	\$1,201,774	\$1,200,468	\$1,306	100.10%
February 2021	\$1,304,964	(\$8,663)	-0.66%	\$1,296,301	\$1,306,087	(\$9,785)	99.25%
March 2021	\$2,156,960	(\$27,593)	-1.27%	\$2,129,368	\$2,127,107	\$2,260	100.10%
April 2021	\$1,279,054	(\$3,090)	-0.24%	\$1,275,964	\$1,277,440	(\$1,476)	99.88%
May 2021	\$1,276,226	(\$8,596)	-0.67%	\$1,267,630	\$1,287,197	(\$19,566)	98.47%
June 2021	\$1,480,293	(\$40,339)	-2.72%	\$1,439,954	\$1,448,369	(\$8,415)	99.41%
July 2021	\$1,258,072	(\$3,939)	-0.31%	\$1,254,134	\$1,230,077	\$24,057	101.95%
August 2021	\$1,149,845	(\$710)	-0.06%	\$1,149,135	\$1,143,052	\$6,083	100.53%
September 2021	\$1,490,815	(\$17,486)	-1.17%	\$1,473,329	\$1,483,418	(\$10,089)	99.31%
October 2021	\$547,510	(\$6,112)	-1.11%	\$541,398	\$538,981	\$2,417	100.44%
November 2021	\$86,952	(\$1,272)	-1.46%	\$85,681	\$81,735	\$3,946	104.82%
December 2021	\$29,320	(\$772)	-2.63%	\$28,548	\$26,974	\$1,573	105.83%
January 2022	\$29,185	(\$256)	-0.87%	\$28,929	\$40,593	(\$11,665)	71.26%
February 2022	\$11,289	(\$78)	-0.68%	\$11,211	\$10,915	\$297	102.71%
March 2022	\$10,784	\$0	0.00%	\$10,784	\$10,974	(\$189)	98.27%
April 2022	\$1,203	\$0	0.00%	\$1,203	\$1,294	(\$90)	93.00%
May 2022	\$2,133	\$0	0.00%	\$2,133	\$2,133	\$0	100.00%
June 2022	\$1,731	\$0	0.00%	\$1,731	\$1,731	\$0	100.00%
Cumulative Totals	\$19,651,319	(\$475,211)	-2.41%	\$19,176,109	\$19,908,922	(\$732,813)	96.31%
State Contract Minimum Completeness Percentage Requirement							98.00%
Non-Compliant							-1.69%



MS Molina Healthcare Encounter and CDJ Comparison

MOLINA HEALTHCARE CAN MARCH VISION CARE MONTHLY TABLE

Table 6 — Molina Healthcare CAN March Vision Care (Vision)

Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage
July 2020	\$186,654	(\$75)	-0.04%	\$186,579	\$187,246	(\$667)	99.64%
August 2020	\$209,147	\$0	0.00%	\$209,147	\$209,390	(\$243)	99.88%
September 2020	\$263,280	(\$19)	0.00%	\$263,262	\$265,087	(\$1,826)	99.31%
October 2020	\$272,822	(\$215)	-0.07%	\$272,607	\$274,651	(\$2,044)	99.25%
November 2020	\$229,751	(\$823)	-0.35%	\$228,928	\$231,181	(\$2,253)	99.02%
December 2020	\$248,572	(\$2,545)	-1.02%	\$246,028	\$249,876	(\$3,848)	98.45%
January 2021	\$147,867	(\$6,332)	-4.28%	\$141,534	\$149,088	(\$7,554)	94.93%
February 2021	\$244,831	(\$6,473)	-2.64%	\$238,358	\$249,795	(\$11,438)	95.42%
March 2021	\$287,568	(\$1,421)	-0.49%	\$286,147	\$288,986	(\$2,839)	99.01%
April 2021	\$253,470	(\$899)	-0.35%	\$252,571	\$255,086	(\$2,516)	99.01%
May 2021	\$245,361	(\$218)	-0.08%	\$245,142	\$246,016	(\$874)	99.64%
June 2021	\$219,904	(\$288)	-0.13%	\$219,615	\$220,984	(\$1,369)	99.38%
July 2021	\$202,116	(\$144)	-0.07%	\$201,972	\$203,190	(\$1,217)	99.40%
August 2021	\$329,200	(\$53)	-0.01%	\$329,147	\$330,173	(\$1,026)	99.68%
September 2021	\$233,672	(\$66)	-0.02%	\$233,605	\$235,016	(\$1,411)	99.39%
October 2021	\$241,230	(\$52)	-0.02%	\$241,178	\$243,140	(\$1,963)	99.19%
November 2021	\$280,102	\$0	0.00%	\$280,102	\$282,252	(\$2,150)	99.23%
December 2021	\$244,759	(\$171)	-0.06%	\$244,588	\$245,902	(\$1,314)	99.46%
January 2022	\$158,519	(\$74)	-0.04%	\$158,445	\$173,215	(\$14,769)	91.47%
February 2022	\$206,587	(\$96)	-0.04%	\$206,491	\$208,872	(\$2,381)	98.86%
March 2022	\$257,080	(\$18)	0.00%	\$257,062	\$281,077	(\$24,015)	91.45%
April 2022	\$235,862	(\$177)	-0.07%	\$235,685	\$236,672	(\$987)	99.58%
May 2022	\$203,107	(\$257)	-0.12%	\$202,850	\$204,210	(\$1,360)	99.33%
June 2022	\$171,360	(\$104)	-0.06%	\$171,256	\$172,937	(\$1,681)	99.02%
Cumulative Totals	\$5,572,820	(\$20,520)	-0.36%	\$5,552,300	\$5,644,042	(\$91,742)	98.37%
State Contract Minimum Completeness Percentage Requirement							98.00%



MOLINA HEALTHCARE CAN MTM MONTHLY TABLE

MS Molina Healthcare Encounter and CDJ Comparison

Table 7 — Molina Healthcare CAN MTM (NET)

Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage
September 2020	\$2,546	(\$113)	-4.41%	\$2,433	\$3,078	(\$645)	79.03%
October 2020	\$72,232	(\$1,323)	-1.83%	\$70,909	\$72,531	(\$1,623)	97.76%
November 2020	\$72,445	(\$431)	-0.59%	\$72,014	\$73,301	(\$1,287)	98.24%
December 2020	\$96,712	(\$1,447)	-1.49%	\$95,265	\$96,930	(\$1,665)	98.28%
January 2021	\$85,927	(\$586)	-0.68%	\$85,342	\$87,057	(\$1,715)	98.02%
February 2021	\$94,545	\$0	0.00%	\$94,545	\$94,215	\$331	100.35%
March 2021	\$67,728	\$0	0.00%	\$67,728	\$67,451	\$277	100.41%
April 2021	\$100,412	(\$371)	-0.36%	\$100,041	\$102,059	(\$2,018)	98.02%
May 2021	\$84,316	(\$178)	-0.21%	\$84,138	\$83,796	\$342	100.40%
June 2021	\$90,251	(\$135)	-0.14%	\$90,116	\$90,299	(\$182)	99.79%
July 2021	\$108,827	(\$69)	-0.06%	\$108,758	\$108,507	\$251	100.23%
August 2021	\$94,206	(\$119)	-0.12%	\$94,087	\$94,421	(\$334)	99.64%
September 2021	\$102,841	(\$1,877)	-1.82%	\$100,964	\$101,995	(\$1,031)	98.98%
October 2021	\$91,775	(\$1,520)	-1.65%	\$90,255	\$85,311	\$4,944	105.79%
November 2021	\$104,205	(\$3,518)	-3.37%	\$100,687	\$89,450	\$11,236	112.56%
December 2021	\$123,762	(\$3,940)	-3.18%	\$119,823	\$113,533	\$6,290	105.53%
January 2022	\$78,101	(\$3,566)	-4.56%	\$74,535	\$76,009	(\$1,474)	98.06%
February 2022	\$97,693	(\$4,527)	-4.63%	\$93,166	\$91,893	\$1,273	101.38%
March 2022	\$94,039	(\$4,638)	-4.93%	\$89,401	\$92,703	(\$3,302)	96.43%
April 2022	\$84,545	(\$3,608)	-4.26%	\$80,937	\$85,451	(\$4,514)	94.71%
May 2022	\$79,440	(\$1,190)	-1.49%	\$78,251	\$80,021	(\$1,770)	97.78%
June 2022	\$101,907	\$0	0.00%	\$101,907	\$100,510	\$1,397	101.39%
Cumulative Totals	\$1,928,456	(\$33,156)	-1.71%	\$1,895,300	\$1,890,519	\$4,781	100.25%
100% Limited^ Cumulative Totals				\$1,890,519	\$1,890,519	\$0	100.00%
State Contract Minimum Completeness Percentage Requirement							98.00%

^ - Since the MTM CAN cumulative completion percentage exceeds 100 percent, we have decreased the Entire Plan CAN encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results. Please see data analysis assumption number 6 on page 31 for further explanation.



MS Molina Healthcare Encounter and CDJ Comparison

MOLINA HEALTHCARE CAN SOUTHEASTRANS MONTHLY TABLE

Table 8 — Molina Healthcare CAN Southeastrans (NET)

Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage
July 2020	\$65,637	(\$2,186)	-3.32%	\$63,451	\$58,811	\$4,641	107.89%
August 2020	\$55,324	\$0	0.00%	\$55,324	\$56,117	(\$793)	98.58%
September 2020	\$51,253	\$0	0.00%	\$51,253	\$52,183	(\$930)	98.21%
October 2020	\$1,125	(\$17)	-1.55%	\$1,108	\$1,148	(\$41)	96.45%
November 2020	\$0	\$0		\$0	\$0	\$0	
December 2020	\$17	\$0	0.00%	\$17	\$0	\$17	
January 2021	\$0	\$0		\$0	\$0	\$0	
February 2021	\$0	\$0		\$0	\$0	\$0	
March 2021	\$0	\$0		\$0	\$0	\$0	
April 2021	\$0	\$0		\$0	\$0	\$0	
May 2021	\$0	\$0		\$0	\$0	\$0	
June 2021	\$0	\$0		\$0	\$0	\$0	
July 2021	\$0	\$0		\$0	\$0	\$0	
August 2021	\$0	\$0		\$0	\$0	\$0	
September 2021	\$0	\$0		\$0	\$0	\$0	
October 2021	\$0	\$0		\$0	\$0	\$0	
November 2021	\$0	\$0		\$0	\$0	\$0	
December 2021	\$0	\$0		\$0	\$0	\$0	
January 2022	\$0	\$0		\$0	\$0	\$0	
February 2022	\$0	\$0		\$0	\$0	\$0	
March 2022	\$0	\$0		\$0	\$0	\$0	
April 2022	\$0	\$0		\$0	\$0	\$0	
May 2022	\$0	\$0		\$0	\$0	\$0	
June 2022	\$0	\$0		\$0	\$0	\$0	
Cumulative Totals	\$173,357	(\$2,203)	-1.27%	\$171,154	\$168,259	\$2,895	101.72%
100% Limited^ Cumulative Totals				\$168,259	\$168,259	\$0	100.00%
State Contract Minimum Completeness Percentage Requirement							98.00%

^ - Since the Southeastrans CAN cumulative completion percentage exceeds 100 percent, we have decreased the Entire Plan CAN encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results. Please see data analysis assumption number 6 on page 31 for further explanation.

MS Molina Healthcare Encounter and CDJ Comparison



MOLINA HEALTHCARE CHIP ENTIRE PLAN MONTHLY TABLE

Table 9 — Molina Healthcare CHIP (Entire Plan)

Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage
July 2020	\$3,068,891	(\$19,880)	-0.64%	\$3,049,011	\$3,047,328	\$1,683	100.05%
August 2020	\$2,657,825	(\$7,712)	-0.29%	\$2,650,113	\$2,657,396	(\$7,283)	99.72%
September 2020	\$2,622,465	(\$12,883)	-0.49%	\$2,609,581	\$2,611,470	(\$1,889)	99.92%
October 2020	\$2,988,943	(\$21,714)	-0.72%	\$2,967,229	\$2,980,263	(\$13,034)	99.56%
November 2020	\$3,148,920	(\$57,593)	-1.82%	\$3,091,327	\$3,133,789	(\$42,462)	98.64%
December 2020	\$3,247,909	(\$160,330)	-4.93%	\$3,087,579	\$3,159,015	(\$71,436)	97.73%
January 2021	\$2,497,962	(\$129,279)	-5.17%	\$2,368,684	\$2,393,715	(\$25,031)	98.95%
February 2021	\$2,501,044	(\$89,686)	-3.58%	\$2,411,358	\$2,458,421	(\$47,063)	98.08%
March 2021	\$3,005,278	(\$62,088)	-2.06%	\$2,943,190	\$2,996,267	(\$53,077)	98.22%
April 2021	\$3,181,438	(\$72,426)	-2.27%	\$3,109,011	\$3,166,106	(\$57,094)	98.19%
May 2021	\$2,822,908	(\$92,013)	-3.25%	\$2,730,895	\$2,767,088	(\$36,194)	98.69%
June 2021	\$3,078,565	(\$103,003)	-3.34%	\$2,975,561	\$3,031,903	(\$56,342)	98.14%
July 2021	\$3,083,917	(\$58,641)	-1.90%	\$3,025,275	\$3,076,144	(\$50,868)	98.34%
August 2021	\$3,213,237	(\$69,138)	-2.15%	\$3,144,099	\$3,168,477	(\$24,377)	99.23%
September 2021	\$3,093,768	(\$14,152)	-0.45%	\$3,079,616	\$3,063,989	\$15,627	100.51%
October 2021	\$3,016,312	(\$25,207)	-0.83%	\$2,991,105	\$2,994,684	(\$3,578)	99.88%
November 2021	\$3,236,691	(\$30,321)	-0.93%	\$3,206,370	\$3,223,333	(\$16,962)	99.47%
December 2021	\$3,176,619	(\$31,952)	-1.00%	\$3,144,666	\$3,174,559	(\$29,893)	99.05%
January 2022	\$3,151,546	(\$33,447)	-1.06%	\$3,118,100	\$3,135,328	(\$17,228)	99.45%
February 2022	\$2,721,190	(\$27,921)	-1.02%	\$2,693,269	\$2,704,008	(\$10,739)	99.60%
March 2022	\$3,190,885	(\$31,815)	-0.99%	\$3,159,070	\$3,206,576	(\$47,506)	98.51%
April 2022	\$3,058,699	(\$12,576)	-0.41%	\$3,046,123	\$3,093,325	(\$47,202)	98.47%
May 2022	\$2,844,067	(\$7,616)	-0.26%	\$2,836,451	\$2,780,043	\$56,409	102.02%
June 2022	\$2,494,818	(\$6,155)	-0.24%	\$2,488,663	\$2,490,707	(\$2,044)	99.91%
Cumulative Totals	\$71,103,898	(\$1,177,550)	-1.65%	\$69,926,348	\$70,513,933	(\$587,585)	99.16%
State Contract Minimum Completeness Percentage Requirement							98.00%



MOLINA HEALTHCARE CHIP ENTIRE PLAN SUMMARY REPORTING CHARTS

Chart 3. Monthly CDJ totals and encounter submissions for Molina Healthcare CHIP's entire plan

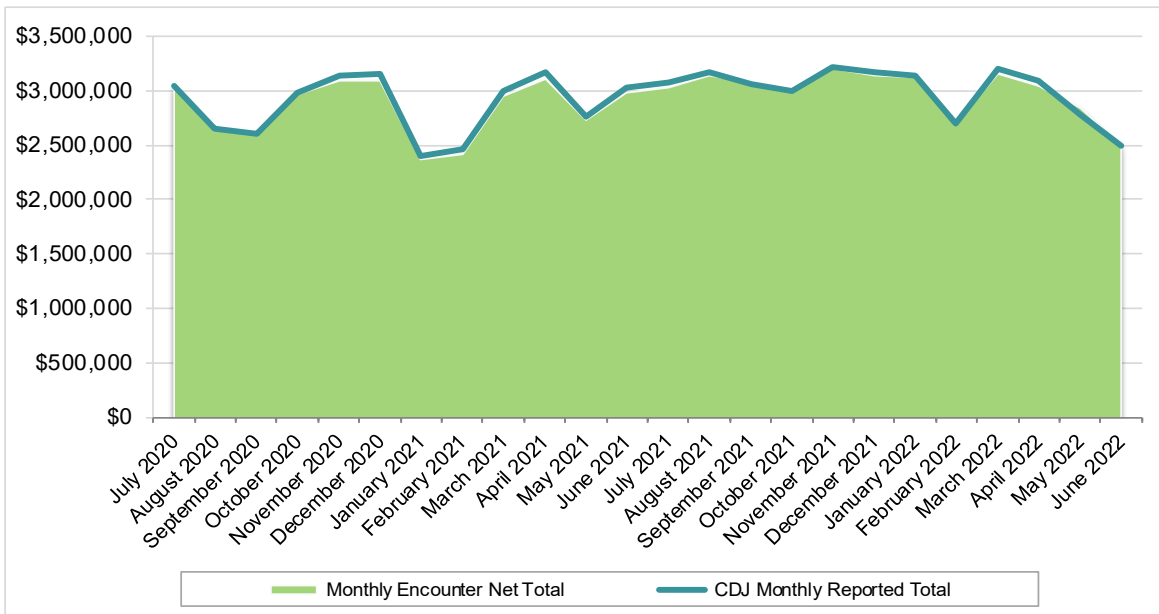
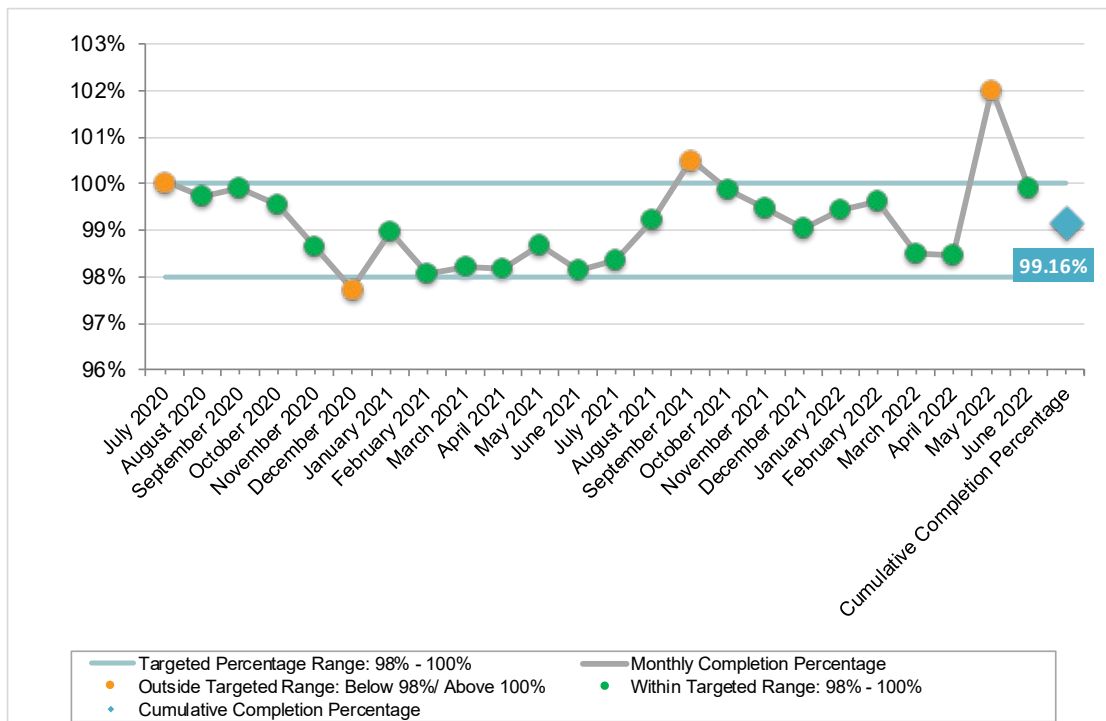


Chart 4. Molina Healthcare CHIP's monthly encounter submissions expressed as a percentage of payments submitted to the FAC to reported CCO CDJ payments for the entire plan





MS Molina Healthcare Encounter and CDJ Comparison

MOLINA HEALTHCARE CHIP FEE-FOR-SERVICE MONTHLY TABLE

Table 10 — Molina Healthcare CHIP Fee-for-Service (Non-Vendor)

Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage
July 2020	\$2,082,816	(\$19,694)	-0.94%	\$2,063,122	\$2,057,246	\$5,876	100.28%
August 2020	\$1,694,163	(\$6,857)	-0.40%	\$1,687,306	\$1,686,527	\$779	100.04%
September 2020	\$1,542,626	(\$11,472)	-0.74%	\$1,531,154	\$1,537,832	(\$6,678)	99.56%
October 2020	\$2,090,694	(\$20,971)	-1.00%	\$2,069,723	\$2,076,573	(\$6,850)	99.67%
November 2020	\$2,338,730	(\$55,188)	-2.35%	\$2,283,542	\$2,328,708	(\$45,166)	98.06%
December 2020	\$2,079,447	(\$54,974)	-2.64%	\$2,024,473	\$2,071,072	(\$46,599)	97.75%
January 2021	\$1,577,247	(\$47,774)	-3.02%	\$1,529,473	\$1,560,994	(\$31,521)	97.98%
February 2021	\$1,667,097	(\$79,513)	-4.76%	\$1,587,584	\$1,631,259	(\$43,675)	97.32%
March 2021	\$1,872,632	(\$57,967)	-3.09%	\$1,814,666	\$1,860,590	(\$45,924)	97.53%
April 2021	\$2,148,281	(\$65,332)	-3.04%	\$2,082,949	\$2,129,689	(\$46,740)	97.80%
May 2021	\$1,912,120	(\$66,358)	-3.47%	\$1,845,762	\$1,881,108	(\$35,346)	98.12%
June 2021	\$2,058,815	(\$70,537)	-3.42%	\$1,988,278	\$2,029,513	(\$41,234)	97.96%
July 2021	\$2,076,104	(\$57,252)	-2.75%	\$2,018,852	\$2,057,439	(\$38,588)	98.12%
August 2021	\$2,296,246	(\$67,715)	-2.94%	\$2,228,531	\$2,247,755	(\$19,223)	99.14%
September 2021	\$2,094,142	(\$13,310)	-0.63%	\$2,080,832	\$2,086,105	(\$5,272)	99.74%
October 2021	\$2,091,569	(\$20,370)	-0.97%	\$2,071,199	\$2,075,667	(\$4,468)	99.78%
November 2021	\$2,296,272	(\$29,520)	-1.28%	\$2,266,752	\$2,268,243	(\$1,491)	99.93%
December 2021	\$2,175,663	(\$30,534)	-1.40%	\$2,145,129	\$2,164,267	(\$19,138)	99.11%
January 2022	\$2,289,021	(\$30,506)	-1.33%	\$2,258,515	\$2,271,646	(\$13,131)	99.42%
February 2022	\$1,757,500	(\$26,851)	-1.52%	\$1,730,649	\$1,745,903	(\$15,254)	99.12%
March 2022	\$2,119,946	(\$30,912)	-1.45%	\$2,089,033	\$2,134,824	(\$45,790)	97.85%
April 2022	\$2,001,633	(\$12,558)	-0.62%	\$1,989,075	\$2,034,113	(\$45,038)	97.78%
May 2022	\$1,893,729	(\$7,408)	-0.39%	\$1,886,321	\$1,816,060	\$70,261	103.86%
June 2022	\$1,469,722	(\$6,146)	-0.41%	\$1,463,576	\$1,454,613	\$8,963	100.61%
Cumulative Totals	\$47,626,216	(\$889,720)	-1.86%	\$46,736,496	\$47,207,742	(\$471,247)	99.00%
State Contract Minimum Completeness Percentage Requirement							98.00%

Table 11 — Molina Healthcare CHIP CVS Health (Pharmacy)

Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage
July 2020	\$459,121	(\$30)	0.00%	\$459,091	\$460,705	(\$1,615)	99.64%
August 2020	\$464,511	(\$584)	-0.12%	\$463,927	\$470,879	(\$6,952)	98.52%
September 2020	\$542,753	(\$951)	-0.17%	\$541,802	\$535,898	\$5,904	101.10%
October 2020	\$441,774	\$0	0.00%	\$441,774	\$444,545	(\$2,771)	99.37%
November 2020	\$459,437	\$0	0.00%	\$459,437	\$456,869	\$2,568	100.56%
December 2020	\$676,858	(\$95,644)	-14.13%	\$581,215	\$588,983	(\$7,768)	98.68%
January 2021	\$468,765	\$0	0.00%	\$468,765	\$466,860	\$1,904	100.40%
February 2021	\$446,240	\$0	0.00%	\$446,240	\$439,724	\$6,517	101.48%
March 2021	\$544,970	(\$356)	-0.06%	\$544,614	\$548,329	(\$3,715)	99.32%
April 2021	\$609,194	(\$124)	-0.02%	\$609,070	\$618,543	(\$9,473)	98.46%
May 2021	\$518,585	\$0	0.00%	\$518,585	\$514,575	\$4,011	100.77%
June 2021	\$547,840	\$0	0.00%	\$547,840	\$558,195	(\$10,354)	98.14%
July 2021	\$572,028	(\$248)	-0.04%	\$571,780	\$576,962	(\$5,182)	99.10%
August 2021	\$499,539	(\$40)	0.00%	\$499,499	\$501,069	(\$1,570)	99.68%
September 2021	\$549,720	(\$15)	0.00%	\$549,705	\$528,457	\$21,247	104.02%
October 2021	\$539,340	(\$39)	0.00%	\$539,301	\$543,563	(\$4,262)	99.21%
November 2021	\$465,955	(\$264)	-0.05%	\$465,691	\$476,727	(\$11,035)	97.68%
December 2021	\$566,221	(\$1,227)	-0.21%	\$564,995	\$578,739	(\$13,745)	97.62%
January 2022	\$467,733	(\$59)	-0.01%	\$467,674	\$468,323	(\$649)	99.86%
February 2022	\$534,030	(\$788)	-0.14%	\$533,241	\$526,986	\$6,255	101.18%
March 2022	\$577,482	(\$757)	-0.13%	\$576,725	\$572,622	\$4,103	100.71%
April 2022	\$603,698	\$0	0.00%	\$603,698	\$604,001	(\$303)	99.94%
May 2022	\$570,427	(\$207)	-0.03%	\$570,220	\$583,787	(\$13,567)	97.67%
June 2022	\$595,287	(\$9)	0.00%	\$595,278	\$603,309	(\$8,032)	98.66%
Cumulative Totals	\$12,721,509	(\$101,343)	-0.79%	\$12,620,166	\$12,668,650	(\$48,484)	99.61%
			State Contract Minimum Completeness Percentage Requirement				98.00%



MOLINA HEALTHCARE CHIP SKYGEN MONTHLY TABLE

MS Molina Healthcare Encounter and CDJ Comparison

Table 12 — Molina Healthcare CHIP SkyGen Dental (Dental)

Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage
October 2021	\$218,518	\$0	\$0	\$218,518	\$218,686	(\$168)	99.92%
November 2021	\$380,545	(\$537)	(\$0)	\$380,008	\$386,179	(\$6,170)	98.40%
December 2021	\$370,817	(\$131)	(\$0)	\$370,686	\$368,414	\$2,272	100.61%
January 2022	\$333,805	(\$34)	(\$0)	\$333,771	\$333,074	\$697	100.20%
February 2022	\$362,702	\$0	\$0	\$362,702	\$362,890	(\$188)	99.94%
March 2022	\$412,693	\$0	\$0	\$412,693	\$413,175	(\$482)	99.88%
April 2022	\$384,973	\$0	\$0	\$384,973	\$386,364	(\$1,391)	99.64%
May 2022	\$327,640	\$0	\$0	\$327,640	\$328,083	(\$444)	99.86%
June 2022	\$379,661	\$0	\$0	\$379,661	\$381,801	(\$2,140)	99.43%
Cumulative Totals	\$3,171,356	(\$702)	(\$0)	\$3,170,654	\$3,178,668	(\$8,014)	99.74%
<i>State Contract Minimum Completeness Percentage Requirement</i>							98.00%

MS Molina Healthcare Encounter and CDJ Comparison



MOLINA HEALTHCARE CHIP AVESIS MONTHLY TABLE

Table 13 — Molina Healthcare CHIP Avesis (Dental and Hearing)

Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage
July 2020	\$455,680	(\$156)	-0.03%	\$455,524	\$458,103	(\$2,578)	99.43%
August 2020	\$416,359	(\$271)	-0.06%	\$416,088	\$416,868	(\$780)	99.81%
September 2020	\$452,872	(\$460)	-0.10%	\$452,412	\$453,180	(\$768)	99.83%
October 2020	\$374,090	(\$726)	-0.19%	\$373,364	\$376,117	(\$2,753)	99.26%
November 2020	\$287,271	(\$1,857)	-0.64%	\$285,413	\$285,158	\$255	100.08%
December 2020	\$421,483	(\$8,596)	-2.03%	\$412,886	\$429,433	(\$16,547)	96.14%
January 2021	\$411,367	(\$79,736)	-19.38%	\$331,631	\$325,358	\$6,272	101.92%
February 2021	\$330,205	(\$6,053)	-1.83%	\$324,151	\$328,096	(\$3,945)	98.79%
March 2021	\$511,744	(\$1,156)	-0.22%	\$510,589	\$513,236	(\$2,647)	99.48%
April 2021	\$355,546	(\$5,293)	-1.48%	\$350,253	\$350,940	(\$687)	99.80%
May 2021	\$337,662	(\$24,045)	-7.12%	\$313,616	\$318,075	(\$4,458)	98.59%
June 2021	\$418,470	(\$30,528)	-7.29%	\$387,941	\$392,231	(\$4,289)	98.90%
July 2021	\$377,093	(\$1,123)	-0.29%	\$375,970	\$383,052	(\$7,081)	98.15%
August 2021	\$319,723	(\$1,370)	-0.42%	\$318,354	\$321,436	(\$3,082)	99.04%
September 2021	\$392,864	(\$826)	-0.21%	\$392,038	\$391,814	\$224	100.05%
October 2021	\$109,444	(\$4,765)	-4.35%	\$104,679	\$99,167	\$5,512	105.55%
November 2021	\$26,584	\$0	0.00%	\$26,584	\$24,700	\$1,884	107.62%
December 2021	\$8,340	\$0	0.00%	\$8,340	\$7,021	\$1,319	118.79%
January 2022	\$11,547	(\$2,684)	-23.24%	\$8,862	\$9,533	(\$671)	92.96%
February 2022	\$10,438	(\$250)	-2.39%	\$10,188	\$11,615	(\$1,427)	87.71%
March 2022	\$2,342	\$0	0.00%	\$2,342	\$2,509	(\$167)	93.35%
April 2022	\$204	\$0	0.00%	\$204	\$204	\$0	100.00%
May 2022	\$914	\$0	0.00%	\$914	\$914	\$0	100.00%
June 2022	\$0	\$0		\$0	\$0	\$0	
Cumulative Totals	\$6,032,241	(\$169,895)	-2.81%	\$5,862,346	\$5,898,760	(\$36,415)	99.38%
State Contract Minimum Completeness Percentage Requirement							98.00%



MS Molina Healthcare Encounter and CDJ Comparison

MOLINA HEALTHCARE CHIP MARCH VISION CARE MONTHLY TABLE

Table 14 — Molina Healthcare CHIP March Vision Care (Vision)

Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage
July 2020	\$70,993	\$0	0.00%	\$70,993	\$70,993	\$0	100.00%
August 2020	\$82,486	\$0	0.00%	\$82,486	\$82,816	(\$330)	99.60%
September 2020	\$83,981	\$0	0.00%	\$83,981	\$84,327	(\$346)	99.58%
October 2020	\$81,781	(\$17)	-0.02%	\$81,764	\$82,424	(\$660)	99.19%
November 2020	\$63,299	(\$548)	-0.86%	\$62,751	\$62,870	(\$120)	99.80%
December 2020	\$68,832	(\$1,116)	-1.62%	\$67,716	\$68,239	(\$522)	99.23%
January 2021	\$40,453	(\$1,769)	-4.37%	\$38,684	\$40,371	(\$1,687)	95.82%
February 2021	\$56,682	(\$4,120)	-7.26%	\$52,562	\$58,522	(\$5,960)	89.81%
March 2021	\$75,932	(\$2,610)	-3.43%	\$73,321	\$74,112	(\$790)	98.93%
April 2021	\$67,930	(\$1,677)	-2.46%	\$66,252	\$66,447	(\$194)	99.70%
May 2021	\$52,995	(\$1,610)	-3.03%	\$51,385	\$51,785	(\$400)	99.22%
June 2021	\$52,966	(\$1,938)	-3.65%	\$51,028	\$51,492	(\$464)	99.09%
July 2021	\$58,454	(\$18)	-0.03%	\$58,436	\$58,454	(\$18)	99.96%
August 2021	\$96,662	(\$14)	-0.01%	\$96,649	\$97,037	(\$388)	99.60%
September 2021	\$56,803	\$0	0.00%	\$56,803	\$57,391	(\$588)	98.97%
October 2021	\$57,060	(\$33)	-0.05%	\$57,027	\$57,289	(\$262)	99.54%
November 2021	\$65,584	\$0	0.00%	\$65,584	\$65,917	(\$333)	99.49%
December 2021	\$54,524	\$0	0.00%	\$54,524	\$55,188	(\$664)	98.79%
January 2022	\$47,473	(\$18)	-0.03%	\$47,455	\$50,972	(\$3,516)	93.10%
February 2022	\$55,305	(\$31)	-0.05%	\$55,274	\$55,400	(\$126)	99.77%
March 2022	\$75,515	\$0	0.00%	\$75,515	\$80,539	(\$5,024)	93.76%
April 2022	\$66,697	(\$19)	-0.02%	\$66,678	\$67,149	(\$471)	99.29%
May 2022	\$51,291	\$0	0.00%	\$51,291	\$51,170	\$121	100.23%
June 2022	\$49,848	\$0	0.00%	\$49,848	\$50,243	(\$395)	99.21%
Cumulative Totals	\$1,533,544	(\$15,537)	-1.01%	\$1,518,007	\$1,541,146	(\$23,139)	98.49%
State Contract Minimum Completeness Percentage Requirement							98.00%



MOLINA HEALTHCARE CHIP MTM MONTHLY TABLE

MS Molina Healthcare Encounter and CDJ Comparison

Table 15 — Molina Healthcare CHIP MTM (NET)

Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage
September 2020	\$24	\$0	0.00%	\$24	\$24	\$0	100.00%
October 2020	\$604	\$0	0.00%	\$604	\$604	\$0	100.00%
November 2020	\$184	\$0	0.00%	\$184	\$184	\$0	100.00%
December 2020	\$1,289	\$0	0.00%	\$1,289	\$1,289	\$0	100.00%
January 2021	\$131	\$0	0.00%	\$131	\$131	\$0	100.00%
February 2021	\$820	\$0	0.00%	\$820	\$820	\$0	100.00%
March 2021	\$0	\$0		\$0	\$0	\$0	
April 2021	\$487	\$0	0.00%	\$487	\$487	\$0	100.00%
May 2021	\$1,545	\$0	0.00%	\$1,545	\$1,545	\$0	100.00%
June 2021	\$474	\$0	0.00%	\$474	\$474	\$0	100.00%
July 2021	\$238	\$0	0.00%	\$238	\$238	\$0	100.00%
August 2021	\$1,067	\$0	0.00%	\$1,067	\$1,181	(\$114)	90.37%
September 2021	\$239	(\$1)	-0.37%	\$238	\$222	\$16	107.30%
October 2021	\$381	\$0	0.00%	\$381	\$312	\$70	122.38%
November 2021	\$1,750	\$0	0.00%	\$1,750	\$1,567	\$183	111.68%
December 2021	\$1,054	(\$61)	-5.77%	\$993	\$930	\$63	106.77%
January 2022	\$1,967	(\$145)	-7.39%	\$1,822	\$1,780	\$42	102.37%
February 2022	\$1,214	\$0	0.00%	\$1,214	\$1,214	\$0	100.00%
March 2022	\$2,907	(\$145)	-5.00%	\$2,762	\$2,907	(\$145)	94.99%
April 2022	\$1,494	\$0	0.00%	\$1,494	\$1,494	\$0	100.00%
May 2022	\$66	\$0	0.00%	\$66	\$28	\$38	233.13%
June 2022	\$301	\$0	0.00%	\$301	\$741	(\$440)	40.58%
Cumulative Totals	\$18,236	(\$353)	-1.93%	\$17,884	\$18,171	(\$287)	98.41%
State Contract Minimum Completeness Percentage Requirement							98.00%



MS Molina Healthcare Encounter and CDJ Comparison

MOLINA HEALTHCARE CHIP SOUTHEASTTRANS

MONTHLY TABLE

Table 16 — Molina Healthcare CHIP Southeastrans (NET)

Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage
July 2020	\$281	\$0	0.00%	\$281	\$281	\$0	100.00%
August 2020	\$307	\$0	0.00%	\$307	\$307	\$0	100.00%
September 2020	\$208	\$0	0.00%	\$208	\$208	\$0	100.00%
October 2020	\$0	\$0		\$0	\$0	\$0	
November 2020	\$0	\$0		\$0	\$0	\$0	
December 2020	\$0	\$0		\$0	\$0	\$0	
January 2021	\$0	\$0		\$0	\$0	\$0	
February 2021	\$0	\$0		\$0	\$0	\$0	
March 2021	\$0	\$0		\$0	\$0	\$0	
April 2021	\$0	\$0		\$0	\$0	\$0	
May 2021	\$0	\$0		\$0	\$0	\$0	
June 2021	\$0	\$0		\$0	\$0	\$0	
July 2021	\$0	\$0		\$0	\$0	\$0	
August 2021	\$0	\$0		\$0	\$0	\$0	
September 2021	\$0	\$0		\$0	\$0	\$0	
October 2021	\$0	\$0		\$0	\$0	\$0	
November 2021	\$0	\$0		\$0	\$0	\$0	
December 2021	\$0	\$0		\$0	\$0	\$0	
January 2022	\$0	\$0		\$0	\$0	\$0	
February 2022	\$0	\$0		\$0	\$0	\$0	
March 2022	\$0	\$0		\$0	\$0	\$0	
April 2022	\$0	\$0		\$0	\$0	\$0	
May 2022	\$0	\$0		\$0	\$0	\$0	
June 2022	\$0	\$0		\$0	\$0	\$0	
Cumulative Totals	\$796	\$0	0.00%	\$796	\$796	\$0	100.00%
State Contract Minimum Completeness Percentage Requirement							98.00%



APPENDIX A – DEFINITIONS AND ACRONYMS

The following terms are used throughout this document:

- **Calculated Void Encounter (CV)** – An encounter that Myers and Stauffer LC has identified as being a replacement encounter that does not appear to have a corresponding void of the original encounter in the FAC's data warehouse.
- **Cash Disbursement Journal (CDJ) Monthly Reported Total** – The sum of all payments from a CCO or delegated vendor to service providers for a given month as reported by the CCO to the DOM.
- **Children's Health Insurance Program (CHIP)** – This program provides insurance coverage for uninsured children up to age 19 whose family does not qualify for Medicaid and whose income does not exceed 200% of the federal poverty level. On January 1, 2015, CHIP became a coordinated care program with UHC and Magnolia Health responsible for coordinating services until October 31, 2019. Beginning on November 1, 2019, Molina Healthcare and UHC became responsible for coordinating CHIP services.
- **Coordinated Care Organization (CCO)** – A private organization that has entered into a risk-based contractual arrangement with the Mississippi Division of Medicaid (DOM) to obtain and finance care for enrolled Medicaid members. CCOs receive a capitation or per member per month (PMPM) payment from the DOM for each enrolled member. Before October 1, 2018, two CCOs were operating in the state of Mississippi during the reconciliation period. They were Magnolia Health Plan (Magnolia Health) and UnitedHealthcare Community Plan (UHC). Effective October 1, 2018, Molina Healthcare joined the other two CCOs to provide services to enrolled members.
- **Conduent** - State fiscal agent contractor, formerly known as Xerox Health Solutions.
- **Fiscal Agent Contractor (FAC)** – A contractor selected to design, develop and maintain the claims processing system (Medicaid Management Information System); Conduent (formerly known as Xerox Health Solutions) is the current FAC.
- **Medicaid Management Information System (MMIS)** – The claims processing system used by the FAC to adjudicate Mississippi Medicaid claims. CCO submitted encounters are loaded into this system and assigned a unique claim identifier.
- **Mississippi Coordinated Access Network (MississippiCAN)** – The state of Mississippi's Medicaid managed care program. There are three coordinated care organizations responsible for coordinating services for Mississippi Medicaid beneficiaries, effective October 1, 2018.
- **Mississippi Division of Medicaid (DOM)** – The division in the Office of the Governor that is responsible for administering Medicaid in Mississippi.
- **Monthly Completion Percentage** – The percentage of the monthly encounter total in relation to the CDJ monthly reported total.
- **Monthly Encounter Net Total** – The sum of the encounter submissions for a given month incorporating the Myers and Stauffer LC encounter data adjustments made to the encounter submissions stored in the FAC's encounter data warehouse.

MS Molina Healthcare Encounter and CDJ Comparison

- **Monthly Encounter Total (Adjustments)** – The sum of all Myers and Stauffer LC adjustments for a given month that were removed from the encounter submissions stored in the FAC's encounter data warehouse.
- **Monthly Encounter Total (FAC Reported)** – The sum of all encounter submissions for a given month stored in the FAC's encounter data warehouse.
- **Monthly Variance** – The difference between the monthly encounter total and the CDJ monthly reported total.
- **Potential Duplicate Encounter (PDUP)** – An encounter that Myers and Stauffer LC has identified as being a potential duplicate of another encounter in the FAC's data warehouse.
- **Truven Health Analytics (Truven)** – Subcontractor to the state's fiscal agent contractor responsible for the encounter data warehouse.



APPENDIX B – ANALYSIS

Encounters from institutional, medical, and pharmacy service types were combined on like data fields. We analyzed the information reported on each encounter to capture the amount paid on the entire claim. Encounter totals were calculated by summarizing the data by the CCO paid date, CCO identification number, and specific delegated vendor criteria. Each cash disbursement submitted by the CCO were summarized by paid date, CCO program identifier, and delegated vendor to create a matching table. These matching tables were combined using common fields between the tables and were used to produce the results.

Based on criteria provided by the CCO and DOM, we identified Molina Healthcare encounters as follows:

❖ ***Molina CAN Encounters***

- Submitter ID equal to '94944' or MC Prov ID equal to '02350871' for medical and institutional encounters.
- Pay to Provider Number equal to '02350871' or if the Pay to Provider Number is blank. Payer ID equal to '02350871' when the COB sequence number is one, for pharmacy encounters.

❖ ***Molina CHIP Encounters***

- Submitter ID equal to '96020' or MC Prov ID equal to '01135031' for medical and institutional encounters.
- Pay to Provider Number equal to '01135031' or if the Pay to Provider Number is blank. Payer ID equal to '01135031' when the COB sequence number is one for pharmacy encounters.

❖ ***SkyGen – Dental Services***

- Claim type of "D" and dates of service beginning on October 1, 2021.
- Plan TCN starts with SY

❖ ***Avesis – Dental and Hearing Services***¹

- Claims list provided by Molina for Avesis Dental and Hearing claims.
- Claim type of "D" and dates of service through September 30, 2021.
- Plan TCN starts with AD or AH

❖ ***March Vision Care - Vision Services***

- Claim list provided by Molina for March Vision Care claims.
- Plan TCN starts with MV

❖ ***MTM – Non-Emergency Transportation (NET)***

- Claim list provided by Molina for MTM claims.
- Plan TCN starts with TM

MS Molina Healthcare Encounter and CDJ Comparison

❖ ***Southeastrans – Non-emergency Transportation (NET)***²

- Claim list provided by Molina for Southeastrans claims and dates of service through August 21, 2020.
- Plan TCN starts with SE

❖ ***CVS Health - Pharmacy Benefit***

- These encounters are contained in separate data warehouse tables as a result of pharmacy encounter submissions processing.

❖ ***Molina Fee-for-Service***

- All other plan submitted encounters that do not meet the listed criteria.

1 – Avesis was Molina's Dental delegated vendor through September 30, 2021. Skygen has replaced Avesis effective October 1, 2021.

2 – Southeastrans was Molina's NET delegated vendor through August 31, 2020. MTM has replaced Southeastrans as Molina's NET delegated vendor effective September 1, 2020.



APPENDIX C – DATA ANALYSIS ASSUMPTIONS

1. We assume that all data provided to Myers and Stauffer is complete and accurate.
2. Voided encounter records contained within the encounter submissions were coded to match the associated adjustment's paid date to allow for the proper matching of cash disbursements that occurred due to this void transaction. However, we were unable to assign a paid date to the void transactions in which there was not an associated adjustment encounter. We excluded a small volume of MTM backout encounters from this process, since the adjustments were submitted to correct encounters with invalid original payment dates. Additionally, Molina submitted supplemental records for some encounter voids, which we used to allocate the encounter voids to the appropriate recoupment date.
3. We instructed the CCOs to exclude referral fees, management fees, and other non-encounter related fees in the CDJ data submitted to Myers and Stauffer.
4. Interest amounts do not appear to be included in the CCO paid amounts. We have therefore excluded the separately itemized interest expense from the CDJ totals.
5. Percentage ratios noted in this report are rounded down. The sum of the percentages may not add up to the percentage sum total (Tables A through D).
6. Cumulative completion percentages exceeding 100 percent were noted for the MTM CAN and Southeastrans CAN totals. So that the impacted amounts do not overstate the Entire Plan CAN results, we have decreased the encounter monthly reported totals by the variance between the encounter data and cash disbursement journals. Therefore, the cumulative completion percentages are decreased to a maximum of 100 percent (Tables A, 1, 7, and 8; Chart 2).
7. Opportunities for improving the encounter reconciliation process have been identified during the analysis of the encounter data and cash disbursement journals, as well as frequent interactions with the CCOs, their delegated vendors, DOM, and the FAC. While we have attempted to account for these situations, other potential data issues within the data may exist that have not yet been identified which may require use to restate prior reports or modify reconciliation processes in the future.