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| AGENDA | Meeting Title: MS DOM Provider Webinar | |
| | Meeting Time: 9:00 – 11:00 CT | |
| | Lunch Time, if applicable: N/A | |
| | Meeting Location/Teleconference: Webinar | |
| Facilitator: | | Justin |
| <i>Agenda</i> | | |
| ID | Topic | |
| 1 | <p>Introduction – Gainwell Team</p> <p>Shilpi – Advisor Business Analyst Akanksha – Senior Professional Business Analyst Justin – Senior Professional Customer Support Jonathon – Professional Customer Support Rhea – Senior Professional Business Analyst Nicky - Professional Customer Support Erica - Professional Customer Support Tonya -Professional Business Analyst Rhonda – Senior Professional Business Analyst Kathie – Advisor Business Analyst</p> | |
| 2 | <p>Housekeeping</p> <ul style="list-style-type: none"> a. Meeting will be recorded and posted to the DOM Web Site b. Please no PHI information in chat c. Audience is muted – Please enter questions into the chat, -Answers will be posted to FAQ on DOM home page d. Chat will be disabled during demonstrations and enabled for Q&A session | |
| 3 | <p>Updates</p> <p>Identified Claim Processing Issues</p> | |
| 4 | <p>DOM Website Resources</p> | |
| 5 | <p>Q&A</p> | |
| 8 | <p><i>Next Webinar 3/1/23 Topic: TBA</i></p> | |