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| AGENDA | Meeting Title: MS DOM Provider Webinar |
| | Meeting Time: 9:00 – 12:00 CT |
| | Lunch Time, if applicable: N/A |
| | Meeting Location/Teleconference: Webinar |
| Facilitator: | Justin |
| <i>Agenda</i> | |
| ID | Topic |
| 1 | <p>Introduction – Gainwell Team</p> <p>Shilpi – Advisor Business Analyst Akanksha – Senior Professional Business Analyst Justin – Senior Professional Customer Support Jonathon – Professional Customer Support Rhonda - Senior Professional Business Analyst Kathie - Advisor Business Analyst Tonya – Professional Business Analyst Rhea Gilbert – Senior Professional Business Analyst Nicky - Professional Customer Support Erica - Professional Customer Support Jonathan - Professional Customer Support Jade - Professional Customer Support Tuwanda - Professional Customer Support Latasha - Professional Customer Support</p> |
| 2 | <p>Housekeeping</p> <ul style="list-style-type: none"> a. Meeting will be recorded and posted to the DOM Web Site b. Please no PHI information in chat c. Audience is muted – Please enter questions into the chat, -Answers will be posted to FAQ on DOM home page d. Chat will be disabled during demonstrations and enabled for Q&A session |
| 3 | Updates |
| 4 | <p>DOM Website Resources</p> <p>Vision Claim Dental Claim Hospice Claim Long Term Care Claim Adjusting a Claim Voiding a Claim</p> |
| 5 | Q&A |
| 8 | <i>Next Webinar 1/26/22 Topic: Adding Programs For Providers</i> |