



## **Working in the Secure Portal**



## Topics

- Viewing account information
- Managing delegates
- Locating claim, authorization, and member eligibility data

Login 

\*User ID

[Log In](#)**What you can do in the Medicaid Portal for Providers**

Through this secure and easy to use internet portal, health care providers can submit claims and inquire on the status of their claims, inquire on a patient's eligibility, upload files, and search for other providers. In addition, health care providers can use this site to locate claim forms, provider participation materials and other Medicaid information and resources.

**Answer the challenge question to verify your identity.****Challenge Question** What was your childhood nickname?

\*Your Answer

[Forgot answer to challenge question?](#)

- Select  This is a personal computer. Register it now.  
 This is a public computer. Do not register it.

[Continue](#)

Site Key:

**Passphrase** Cowboy up!

\*Password

[Sign In](#)[Forgot Password?](#)

Once you've entered your USER ID, you will be directed to answer one of the 3 security questions. Answers are not case sensitive, and you can register if you are using a trusted computer. Now you may enter your password.

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Text Size [ - ] [ + ] | [Logout](#)

[Home](#) | [Eligibility](#) | [Claims](#) | [Care Management](#) | [Patient Health History](#) | [Files Exchange](#) | [Resources](#)

Home Friday 01/08/2021 01:36 PM CST

Provider Name: [Redacted]      Role IDs: 1000000001 (NPI)      Taxonomy: 122300000X-Dentist  
Location: [Redacted]

### User Details

Welcome Bulldog

- ▶ [My Profile](#)
- ▶ [Manage Accounts](#)

### Provider

Name: [Redacted]  
Provider ID: [Redacted]  
Location ID: [Redacted]

- ▶ [Characteristics](#)

⚠ [Revalidate your Provider Enrollment](#)

### Provider Services

- ▶ [Member Focused Viewing](#)



### Welcome Health Care Professional!

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- ▶ [Late Breaking News](#)
- ▶ [Provider Bulletins](#)
- ▶ [UM/QIO](#)
- ▶ [Report Fraud](#)

Once logged in, your taxonomy will display in the grey shaded area. This taxonomy will be based off the type and specialty when you enrolled. Under User Details, you can access your profile and manage accounts.

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Text Size [ - ] [ + ] | [Logout](#)

[Home](#) | [Eligibility](#) | [Claims](#) | [Care Management](#) | [Patient Health History](#) | [Files Exchange](#) | [Resources](#)

[Home](#) > My Profile Friday 01/08/2021 01:38 PM CST

**Provider No** [REDACTED] **Role IDs** 1000000001 (NPI)   
**Location** [REDACTED] **Taxonomy** 122300000X-Dentist

**My Profile**

**Application Contact Information**

**Display Name** [REDACTED]  
**Phone Number** [REDACTED]  
**Current Email** [REDACTED]

**Roles**

**Current Roles** Providers

**Preferences**

**Primary Language** English (US)

Here you can manage your user information and add trading partner roles. For example, if you submit through EDI, this function allows you to create a trading partner role without creating a separate trading partner account

## Roles

\* Indicates a required field.

Select the role you wish to add, fill out the role information then click the **Submit** button, or click **Cancel** to go back.

**Current Roles** Providers

\* **Available Roles**  ▾

\* **Trading Partner ID**

\* **5 Digit Zip Code**

**Submit**

**Cancel**

## Preferences

**Primary Language** English (US)

## Challenge Questions

**Challenge Question #1** What was your childhood nickname?

**Answer to #1** Bulldog

**Challenge Question #2** In what city or town was your first job?

**Answer to #2** Jackson

**Challenge Question #3** What was your maternal grandfather's first name?

**Answer to #3** Bill

## Site Key Token



**Site Key:**



You will need to enroll as a trading partner to request a trading partner ID. Once you've received that information, you will enter the required fields and click submit. Once completed, click home in the upper left had corner.

<b>Provider Name</b>	<b>Role IDs</b>	1000000001 (NPI)
<b>Location</b>	<b>Taxonomy</b>	122300000X-Dentist

### User Details

Welcome Bulldog

[My Profile](#)

[Manage Accounts](#)

### Provider

**Name** ABC Dentist

**Provider ID** 1000000001 (NPI)

**Location ID** 004444033

[Characteristics](#)

[Revalidate your Provider Enrollment](#)

### Provider Services

[Member Focused Viewing](#)



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### Latest News

[Late Breaking News](#)

[Provider Bulletins](#)

[UM/QIO](#)

[Report Fraud](#)

Next, click Manage accounts

**Provider N**  **Role IDs**  **Taxonomy** 122300000X-Dentist  
**Location**

**Account Assignment**

[Back to My Home](#)

**Last Name**  **Last 4 of DLN**  **Birth Date**    
**First Name**  **Delegate Code**  **Delegate Status**   
**Display Name**  **Days since Last Login**   **Days in Pending Status**

**Delegates**

Click the Delegate's **name** to change the status and/or the functions of the delegate.

#	<a href="#">Name</a> ▲	<a href="#">Display Name</a>	<a href="#">Birth Date</a>	<a href="#">Last 4 of DLN</a>	<a href="#">Delegate Code</a>	<a href="#">Status</a>	<a href="#">Days since Last Login</a>	<a href="#">Days in Pending Status</a>
1	<a href="#">batty, nora</a>				11	Active - Pending	N/A	0
2	<a href="#">latham, sally</a>				9	Active - Pending	N/A	0
3	<a href="#">washington, george</a>				10	Active - Pending	N/A	0

The search tab allows the search for your delegates. To add new delegates, click the add new delegates tab.


Search Delegates | Add New Delegate | Add Registered Delegate | Trading Partner Xref

\* Indicates a required field.

Enter the fields below and click **Submit** to generate the delegate code for the new delegate to register.

\*First Name

\*Last Name

\*Birth Date  

\*Last 4 of DLN

---

Select the functions that the delegate is authorized to access.  
(At least one function must be selected)

\*Functions

- Care Management - Submit Resubmit Authorization
- Care Management - View Authorization
- Characteristics
- Claim - Inquiry
- Claim - Submit and Resubmit
- Claim - Submit Pharmacy
- File Management
- Member Focus Viewing
- Patient Health History
- Payment History - Inquiry
- Report Download
- Secure Correspondence
- Treatment History
- Verify Eligibility

**No Billing Agents are assigned.**

Delegates are required to enter the first and last name as well as their DOB and the last 4 digits of the Drivers License number. Next, select all functions that the delegate is authorized to access. For example, characteristics allow them up update information about your service location. Click Submit and confirm to complete the addition.

Provider Name: [Redacted]      Role IDs: 1000000001 (NPI)      Taxonomy: 122300000X-Dentist  
Location: [Redacted]

Account Assignment

[Back to My Home](#) ?

Search Delegates

**Delegate Assignment** [X]

**The delegate has been added to your delegate list.**

**The delegate code for the new delegate is 12. The delegate code is required to be communicated to the new delegate for registering with the portal.**

Last Name   
First Name   
Display Name

Date    
Status   
Status

Delegates

Click the Delegate's **name** to change the status and/or the functions of the delegate.

#	Name ▲	Display Name	Birth Date	Last 4 of DLN	Delegate Code	Status	Days since Last Login	Days in Pending Status
1	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	Active - Pending	N/A	0
2	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	Active - Pending	N/A	0
3	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	Active - Pending	N/A	0
4	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	Active - Pending	N/A	0

The system confirms that you've added a new delegate and advises to communicate the delicate code to the new delegate.

Provider N  
 Location

 Role IDs 

Taxonomy 122300000X-Dentist

## Account Assignment

[Back to My Home](#)





 Last Name   
 First Name   
 Display Name 

 Last 4 of DLN   
 Delegate Code   
 Days since Last Login 

 Birth Date    
 Delegate Status   
 Days in Pending Status 



## Delegates

 Click the Delegate's **name** to change the status and/or the functions of the delegate.

#	Name ▲	Display Name	Birth Date	Last 4 of DLN	Delegate Code	Status	Days since Last Login	Days in Pending Status
1						Active - Pending	N/A	0
2						Active - Pending	N/A	0
3						Active - Pending	N/A	0
4						Active - Pending	N/A	0

If a team member/employee has a delegate ID, their record is in the system You must add them as a registered delegate

**Account Assignment** [Back to My Home](#) ?

[Search Delegates](#) [Add New Delegate](#) [Add Registered Delegate](#) [Trading Partner Xref](#)

\* Indicates a required field.

Enter the Last Name and the Delegate Code to add that delegate to your delegate list then click **Submit** to proceed.

\*Last Name

\*Delegate Code

---

Select the functions that the delegate is authorized to access.  
(At least one function must be selected)

\*Functions

- Care Management - Submit Resubmit Authorization
- Care Management - View Authorization
- Characteristics
- Claim - Inquiry
- Claim - Submit and Resubmit
- Claim - Submit Pharmacy
- File Management
- Member Focus Viewing
- Patient Health History
- Payment History - Inquiry
- Report Download
- Secure Correspondence
- Treatment History
- Verify Eligibility

---

**No Billing Agents are assigned.**

In this example, a delegate gave you their delegate code. You will enter the delegate code and last name.  
Next, assign the functions the delegate is authorized to use.  
Then click submit

**Error**

This delegate already exists in your delegate list.

**Account Assignment**

[Back to My Home](#) 

[Search Delegates](#) [Add New Delegate](#) [Add Registered Delegate](#) [Trading Partner Xref](#)

\* Indicates a required field.

Enter the Last Name and the Delegate Code to add that delegate to your delegate list then click **Submit** to proceed.

\*Last Name

\*Delegate Code

Select the functions that the delegate is authorized to access.  
(At least one function must be selected)

- \*Functions
- Care Management - Submit Resubmit Authorization
  - Care Management - View Authorization
  - Characteristics
  - Claim - Inquiry
  - Claim - Submit and Resubmit
  - Claim - Submit Pharmacy
  - File Management
  - Member Focus Viewing
  - Patient Health History
  - Payment History - Inquiry
  - Report Download
  - Secure Correspondence
  - Treatment History
  - Verify Eligibility

**Submit**

**Cancel**

The delegate already exists in your delegate list.

**Error**  
This delegate already exists in your delegate list.

Account Assignment

[Back to My Home](#) ?

Search Delegates | Add New Delegate | Add Registered Delegate | **Trading Partner Xref**

\* Indicates a required field.

Enter the Last Name and the Delegate Code to add that delegate to your delegate list then click **Submit** to proceed.

\*Last Name   
\*Delegate Code

Select the functions that the delegate is authorized to access.  
(At least one function must be selected)

- \*Functions
- Care Management - Submit Resubmit Authorization
  - Care Management - View Authorization
  - Characteristics
  - Claim - Inquiry
  - Claim - Submit and Resubmit
  - Claim - Submit Pharmacy
  - File Management
  - Member Focus Viewing
  - Patient Health History
  - Payment History - Inquiry
  - Report Download
  - Secure Correspondence
  - Treatment History
  - Verify Eligibility

Account Assignment

[Back to My Home](#) ?

Search Delegates | Add New Delegate | Add Registered Delegate | **Trading Partner Xref**

\* Indicates a required field.

Enter the Trading Partner ID you want to add and which you will allow to process your transactions. Note that you will not be able to add a Trading Partner until they have been approved.

\*Trading Partner ID

Click the trading partner Xref tab. Here you can enter the trading partner ID to allow them access to process your transactions.

Provider Name

Role IDs

Location

Taxonomy 122300000X-Dentist

**Account Assignment**

[Back to My Home](#)

[Search Delegates](#) | [Add New Delegate](#) | [Add Registered Delegate](#) | [Trading Partner Xref](#)

\* Indicates a required field.

Enter the Trading Partner ID you want to add and which you will allow to process your transactions. Note that you will not be able to add a Trading Partner until they have been approved.

\*Trading Partner ID

[Add](#)

**Trading Partners**

#	Trading Partner Name ▲	Trading Partner ID	Address	Phone Number	Action
1	<input type="text"/>				<a href="#">Remove</a>

Once you've entered the trading partner ID, click add.  
Now the added provider trading partner ID has been added,  
they may process Medicaid transaction using the billing system they purchased.

<b>Provider Name</b> [Redacted]	<b>Role IDs</b> 1000000001 (NPI) ▼
<b>Location</b> [Redacted]	<b>Taxonomy</b> 122300000X-Dentist

### User Details

Welcome Bulldog

- ▶ [My Profile](#)
- ▶ [Manage Accounts](#)

### Provider

**Name** [Redacted]  
**Provider ID** [Redacted]  
**Location ID** [Redacted]

- ▶ [Characteristics](#)
- ▶ [Revalidate your Provider Enrollment](#)

### Provider Services

- ▶ [Member Focused Viewing](#)



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- ▶ [Late Breaking News](#)
- ▶ [Provider Bulletins](#)
- ▶ [UM/QIO](#)
- ▶ [Report Fraud](#)

In the Provider section of the Secure Portal is the basic Provider information, characteristics hyperlink and the revalidation information. Click characteristics.

**Provider Name** [Redacted] **Role IDs** 1000000001 (NPI) **Taxonomy** 122300000X-Dentist  
**Location** [Redacted]

---

**Provider Characteristics** ?

**Summary**

Summary information associated with the selected Provider ID.

<b>Provider ID</b> 1000000001 (NPI)	<b>Provider Type</b> DENTAL PROVIDERS
<b>First</b> [Redacted] <b>MI</b>	<b>Last Name</b> Dentist
<b>Title</b> -	<b>Organization</b> For Profit
<b>NPI</b> 1000000001	
<b>Ownership</b> -	

---

**Addresses** +

---

**Languages** -

Providers that provide the ability to translate into other languages, should select the appropriate language below. If the ability to translate no longer exists, it can be removed.

Click **Remove** to remove the language. To add a language, select the appropriate **Language** from the list and click **Add** to add the selected language.

\* Indicates a required field.

Language	Action
ENGLISH	<a href="#">Remove</a>

\*Language

---

| Privacy

The characteristics section allows Provider's to add an additional language and edit address information. Please note, you are not allowed to edit the service address, only additional addresses such as Billing or Mail to.

The Provider addresses identify each location where a Provider renders services, as well as locations that are used for billing and payment.

"Pay-To" Name should match the payee name on the entities 1099 form.

[-] Servicing - [REDACTED]

**Address Type** Servicing

**Address** [REDACTED]

**City** CRYSTAL SPRINGS

**County** COPIAH

**State** Mississippi

**Zip Code** 39059-0000

**Contact Name** BARRY BROWN

**Primary Email** ABCDENTIST@GMAIL.COM

**Confirm Email** [REDACTED]

**Phone** Office 1-601-555-5555 Ext \_

**Phone** [REDACTED] Ext \_

**Office Hours** -- --

**Office Hours** -- --

**Accepting New Patients**

**ADA Compliant**

**Medicare/Accepting Medicare**

**Sedation**

**Accepting Patients with Special Needs**

**Services for Intellectual Disability**

**Service Mobility**

[Edit](#)

- [REDACTED]
- [REDACTED]
- [REDACTED]

To manage addressed click the plus sign next to each address you would like to change.

[-] Mail To - 70 GEORGE ST

\* Indicates a required field.

**Address Type** Mail To

\*Mail To Name

\*Address

\*City

\*State

\*Contact Name

\*Primary Email

\*Phone   Ext

\*County

\*Zip Code

\*Confirm Email

Phone   Ext

[+] Corporate Office - 70 GEORGE ST

Languages

Once the updated details have been added, click save to save your changes.  
In addition, You may also edit office hours.  
You may click home to return to the home page.

**Provider Name** ABC Dentist  
**Location** [Redacted]

**Role IDs** 1000000001 (NPI)  
**Taxonomy** 122300000X-Dentist

### User Details

Welcome Bulldog

- My Profile
- Manage Accounts


### Provider

**Name** [Redacted]  
**Provider ID** [Redacted]  
**Location ID** [Redacted]

- Characteristics


### Upcoming Actions

<b>Revalidation Start Date</b>	11/25/2023
<b>Revalidation Due Date</b>	01/24/2024

 [Revalidate your Provider Enrollment](#)

### Provider Services

- Member Focused Viewing
- Search Payment History
- EHR Incentive Program
- 340B Program Information



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- [Secure Correspondence](#)

### Latest News

- [Late Breaking News](#)
- [Provider Bulletins](#)
- [UM/QIO](#)
- [Report Fraud](#)

In the upcoming actions section, notifications will appear for Revalidation. This example shows the Revalidation start date, due date, and if applicable a hyperlink will be displayed to revalidate your Provider Enrollment.

Provider Name [Redacted]  
Location [Redacted]

Role IDs 1000000001 (NPI)  
Taxonomy 122300000X-Dentist

### User Details

Welcome Bulldog

- My Profile
- Manage Accounts

### Provider

Name [Redacted]  
Provider ID [Redacted]  
Location ID [Redacted]

- Characteristics

### Upcoming Actions


Revalidation 11/25/2023  
Start Date

Revalidation 01/24/2024  
Due Date

⚠ Revalidate your Provider Enrollment

### Provider Services

- Member Focused Viewing
- Search Payment History
- EHR Incentive Program
- 340B Program Information



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### Sign Up to Receive News


### Secure Correspondence

### Latest News

- Late Breaking News
- Provider Bulletins
- UM/OIO
- Report Fraud

The Provider Services section offers shortcuts such as Member viewing or searching for payment history.

**Provider Name** ABC Dentist  
**Location** 004444033 - ABC Dentist

**Role IDs** 1000000001 (NPI)   
**Taxonomy** 122300000X-Dentist

### Member Focus Search

Last Members Viewed  Search

\* Indicates a required field.

Enter the Member ID or Last Name, First Name and Birth Date.

**Member ID**

**Last Name**

**City**

**First Name**

**Zip Code**

**Birth Date**  

### Search Results

Click on the member name below to access the Member Focus View.

<a href="#">Member ID</a>	<a href="#">Member</a> ▲	<a href="#">Gender</a>	<a href="#">Birth Date</a>	<a href="#">City</a>	<a href="#">Zip Code</a>
<input type="text"/>	<input type="text"/>	Male	<input type="text"/>	<input type="text"/>	39046

Member focused viewing allows you to search for a Member by the Member ID or name and birthdate.

**Provider Name** ABC Dentist  
**Location** 004444033 - ABC Dentist

**Role IDs** 100000001 (NPI)   
**Taxonomy** 122300000X-Dentist

### Eligibility Verification Request

\* Indicates a required field.

Enter the member information. If Member ID is not known, enter 2 of the following: SSN, Birth Date, Member Name.

**Member ID**

**Last Name**

**First Name**

**SSN**

**Birth Date**

**\*Effective From**

**Effective To**

### Service Type Code or Procedure Code Search

If the Service Type Code or Procedure Code is selected from the 'Search By' dropdown list, the Service Type Code or Procedure Code field is required.

**Search By**

**Code Type**

**Service Type Code or  
Procedure Code**

**Submit**

**Reset**

There are no coverage details to show based on the search criteria selected.

In addition, you may check the member eligibility from the eligibility tab, then eligibility sub tab.



**Provider Name** ABC Dentist  
**Location** 004444033 - ABC Dentist

**Role IDs** 1000000001 (NPI)   
**Taxonomy** 122300000X-Dentist

### Eligibility Verification Request

\* Indicates a required field.

Enter the member information. If Member ID is not known, enter 2 of the following: SSN, Birth Date, Member Name.

**Member ID**

**Last Name**

**First Name**

**SSN**

**Birth Date**

\***Effective From**

**Effective To**

### Service Type Code or Procedure Code Search

If the Service Type Code or Procedure Code is selected from the 'Search By' dropdown list, the Service Type Code or Procedure Code field is required.

**Search By**

**Code Type**

**Service Type Code or Procedure Code**

There are no coverage details to show based on the search criteria selected.

The service type code allows Providers to search for procedure codes.

Eligibility > Treatment History

Provider Name ABC Dentist  
Location 004444033 - ABC Dentist

Role IDs 1000000001 (NPI)   
Taxonomy 122300000X-Dentist

Search Treatment History

Medical Dental

\* Indicates a required field.

This search feature retrieves PAID claim records for a particular Member ID as of the timeframe submitted.

Enter the Member ID, Date of Service, and Procedure Code or Tooth Number, then click **Search**. Click **Reset** to clear all fields.

Member Information

\*Member ID

Service Information

Either Procedure Code or Tooth Number is required.

Procedure Code

\*Date of Service Past 1 Year

Tooth#/Letter Any Tooth

Search

Reset

No matching records found. Please expand your search criteria and search again.

The treatment history tab allow the search of Dental and medical procedure rendered to the member.

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[Home](#) | [Eligibility](#) | [Claims](#) | **Care Management** | [Patient Health History](#) | [Files Exchange](#) | [Resources](#)

[Create Authorization](#) | [View Authorization Status](#)

Care Management

Provider N:   
Location:

Role IDs:    
Taxonomy: 122300000X-Dentist

 **Authorizations**

- ▶ [Create Authorization](#)
- ▶ [View Status of Authorizations](#)

| [Privacy](#)

The care management tab offers links to create and view status of an authorization. Click view Status.

<b>Provider Name</b>	<b>Role IDs</b>
<b>Location</b>	1000000001 (NPI)
	<b>Taxonomy</b> 122300000X-Dentist

**View Authorization Status**

Prospective Authorizations **Search Options**

Prospective authorizations identifying you as the Requesting or Servicing Provider are listed below. These results include the first (20) authorization line items with a beginning Services Date of today or greater. Click the Authorization Tracking Number to view the authorization response details or select the Search Options tab to search for a different authorization.

**There are no authorizations to show.**

On the view Authorization status, click search options.

Provider N: [Redacted] Location: [Redacted] Role IDs: 1000000001 (NPI) Taxonomy: 122300000X-Dentist

### View Authorization Status

Prospective Authorizations | Search Options

Enter at least one of the following fields to search for an authorization.

#### Authorization Information

**Prior Authorization Number**

**Process Type**

**Code Type**

**Service Code**

Select a Day Range or specify a Service Date

**Day Range**  **OR** **Effective Date**

#### Member Information

**Member ID**

#### Provider Information

**Provider ID**

**ID Type** NPI

**Taxonomy** --

**This Provider is the**

- Servicing Provider on the Authorization
- Referring Provider on the Authorization

In this example, the provider knows the PA number. Once the number is entered, click search.

Search Results								
<u>Prior Authorization Number</u>	<u>Authorization Service Date</u> ▼	<u>Member Name</u>	<u>Member ID</u>	<u>Process Type</u>	<u>Referring Provider</u>	<u>Referring Taxonomy</u>	<u>Servicing Provider</u>	<u>Servicing Taxonomy</u>
<a href="#">5210150002</a>				DRUGS				

Once the search returns, click the Authorization hyperlink to continue.

Provider Name: [Redacted]      Role IDs: 1000000001 (NPI)      Taxonomy: 122300000X-Dentist  
Location: [Redacted]

[Print Preview](#)

**View Authorization Response for** [Redacted] [Back to View Authorization Status](#) ?

Authorization Tracking # [Redacted]      Process Type: DRUGS  
External Prior Authorization # -

[Expand All](#) | [Collapse All](#)

- Requesting Provider Information** +
- Member Information** +
- Diagnosis Information** +
- Service Details** -

If both authorized units and dollars are displayed, the dollar amount is a per unit rate.

Line #	From Date	To Date	Units	Units Used	Frequency	Dollars	Dollars Used	Remaining Amount	Code	Status
<a href="#">001</a>	01/15/2021	01/15/2021	0		-				CPT/HCPCS	Pending

[Print Preview](#)

[Go to Top](#)

The status of the authorization appears in the far right of the window. To search additional details regarding the PA, Click the plus/minus sign to open and close windows. Next, click the Patient Health History tab.

**Patient Health History Search**

[Home](#) > Patient Health History Search

<b>Provider N Location</b>	<b>Role IDs</b> 1000000001 (NPI)
	<b>Taxonomy</b> 122300000X-Dentist

**Patient Health History Search**

Last Members Viewed

\* Indicates a required field.

ID <input type="text"/>	Source	
*Last Name <input type="text"/>	*First Name <input type="text"/>	*Birth Date <input type="text"/>
*Gender	SSN <input type="text"/>	

Select a Day Range or Specify a Date Range

Day Range  OR

\*From  \*To

In this section, complete all required field and click search. Once your search is returned, the member/patient's history will return for the time frame entered. Next, click the Resources tab.

Resources

Provider Name  
Location

Role IDs

1000000001 (NPI)

Taxonomy 122300000X-Dentist

Resources

- ▶ [Search Providers](#)
- ▶ [Search Drug Codes](#)
- ▶ [Search Fee Schedule](#)
- ▶ [Links](#)
- ▶ [Report Download](#)

Under Resources, click the search Providers hyperlink.

Resources

**Provider Name** 
**Role IDs** 
**Taxonomy**

**Search Provider** ?

\* Indicates a required field.

Enter your Address (City and State, County and State, or ZIP Code only).

City 
 State 
 Zip Code

County

Select Provider Criteria

\***Provider Type**

**Provider Specialty**

**Results**

[Show Advanced Search](#)

**Search Provider**

**Print this section**

**Search Results**

Total Records: 1,667

Provider ▲	Address	Phone	Specialty	Accepting Patients
*G478*FAMILY HEALTH CENTER INC			Clinic/Center - Mental Health	No
*G478*FAMILY HEALTH CENTER INC			Clinic/Center - Federally Qualified Health	No

You may search for a Provider by City and State, and by Provider type. Each search result has a map link, that will open in MapQuest in another window.

**Provider Name** [Redacted] **Role IDs** 1000000001 (NPI) **Taxonomy** 122300000X-Dentist  
**Location** [Redacted]

**Search Drug Codes** [Back to Home](#) ?

\* Indicates a required field.

Enter a Drug Name (Generic or Brand)

\***Drug Name**  \***Effective Date**

**Search Results**

The coverage and unit price provided on this site are for general information only. They may not reflect actual coverage for a specific client and do not take co-payment or primary insurance carrier payment into consideration.

Total Records: 219

	<u>NDC</u> ▲	<u>Brand Name</u>	<u>Generic Name</u>	<u>Covered</u>	<u>PDL</u>	<u>PA</u>
<input type="button" value="−"/>	00054001720	PREDNISONE 10 MG TABLET	PREDNISONE ORAL 10 MG TABLET	Y	N/A	N
<p><b>Dose Strength</b> 10 mg      <b>Package Size</b> 100</p> <p><b>Dose Form</b> EA</p> <p><b>Unit Price</b> \$0.08      <b>Drug Status</b> A</p> <p><b>Maximum Quantity Restriction Exist</b></p>						
<input type="button" value="+"/>	00054001725	PREDNISONE 10 MG TABLET	PREDNISONE ORAL 10 MG TABLET	Y	N/A	N
<input type="button" value="+"/>	00054001729	PREDNISONE 10 MG TABLET	PREDNISONE ORAL 10 MG TABLET	Y	N/A	N
<input type="button" value="+"/>	00054001820	PREDNISONE 20 MG TABLET	PREDNISONE ORAL 20 MG TABLET	Y	N/A	N

Next, click the Search Drug Code tab.

Providers may search by drug name or NDC with the effective date.

Click the plus/minus sign to show or hide details for search results.

Provider No		Role IDs	1000000001 (NPI)
Location		Taxonomy	122300000X-Dentist

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\* I accept  I have read and agree to the Terms of Agreement


In the Fee Schedule sub tab, Providers must read and agree to the terms of agreement. Once accepted, click submit.

Provider Name  
LocationRole IDs 1000000001 (NPI)   
Taxonomy 122300000X-Dentist[Print Preview](#)Search Fee Schedule 

\* Indicates a required field.

Enter the Procedure Code and Effective Date

! The fee schedule information provided is a standard fee for the service being requested. It may not reflect the fee schedule allowance or payment amount at the time is submitted for the same service. Please contact the health plan to determine the appropriate allowance for the service being performed.

\*Procedure Code   
\*Effective Date  

Procedure Code	Pricing Code	Begin Date	End Date	Price
J7040	PAD	07/01/2020	12/31/2299	\$1.30
J7040	CHE	07/01/2020	06/30/2021	\$1.29

## Pricing Code Description:

PAD Phys Admin Drugs

CHE Chemotherapy

Complete the required fields, and click search for results.

Once Completed, click the home tab

MISSISSIPPI DIVISION OF  
**MEDICAID**

Text Size [ - ] [ + ] | Logout

Home Eligibility Claims Care Management Patient Health History Files Exchange Resources

Home

Provider Name [Redacted] Location [Redacted] Role IDs 1000000001 (NPI) Taxonomy 122300000X-Dentist

**User Details**  
Welcome Bulldog  
▶ My Profile  
▶ Manage Accounts

**Provider**  
Name [Redacted] Provider ID [Redacted] Location ID [Redacted]  
▶ Characteristics

**Upcoming Actions**  
Revalidation 11/25/2023 Start Date  
Revalidation 01/24/2024 Due Date  
⚠ Revalidate your Provider Enrollment

**MESA**  
MEDICAID ENTERPRISE SYSTEM ASSISTANCE

**Welcome Health Care Professional!**  
We are committed to make it easier for physicians and other providers to perform their business. In addition to providing the ability to verify member eligibility and submit claims, our secure site provides access to benefits, answers to frequently asked questions, and the ability to search for providers.

**Sign Up to Receive News**  
**Secure Correspondence**  
**Latest News**  
▶ Late Breaking News  
▶ Provider Bulletins  
▶ UM/OIO  
▶ Report Fraud

On the right side of the secure Portal, are links that allows Providers to sign up to receive news, via the email they signed up with and secure correspondences to create customer service tickets.




In addition, Providers may view Late Breaking News as well as Provider Bulletins, PA Web Portal and Report Fraud.

The screenshot shows the 'Secure Correspondence - Message Box' interface. At the top left is the 'MISSISSIPPI DIVISION OF MEDICAID' logo. A search bar is located at the top right. Below the logo is a navigation menu with links for Home, Eligibility, Claims, Care Management, Patient Health History, Files Exchange, and Resources. The breadcrumb trail reads 'Home > Secure Correspondence'. A header section contains 'Provider Name' and 'Location' (both redacted), 'Role IDs' set to '1000000001 (NPI)', and 'Taxonomy' set to '122300000X-Dentist'. The main content area is titled 'Secure Correspondence - Message Box' and includes a 'Back to My Home' link. A text block explains that users can access messages by selecting subject lines and that a confirmation email precedes requests. Below this are search filters: 'CTN' (highlighted with a red box), 'Date Opened', and 'Last Status Update', each with a calendar icon. To the right are 'Status' and 'Message Category' dropdown menus. 'Search' and 'Reset' buttons are positioned below the filters. A 'Create New Message' link is located at the bottom right of the message box area. A 'Privacy' link is visible in the footer.

On the Secure Correspondence page, you may search for any correspondence using the Contact Tracking Number(CTN) or by any of the search options available. Providers may also create a new message that will generate it's own CTN.

Enter your correspondence information below and click the **Send** button to send the correspondence or click **Cancel** to go back.

\* Indicates a required field.

*Subject	<input type="text" value="Partner Change"/>
*Message Category	<input type="text" value="Provider Maintenance Inquiry"/>
*Email	<input type="text" value="ABCdentist@gmail.com"/>
*Confirm Email	<input type="text" value="ABCdentist@gmail.com"/>
Provider ID	<input type="text"/>
Taxonomy	<input type="text"/>
Provider Name	<input type="text"/>
Provider/Facility	<input type="text"/>
Member Name	<input type="text"/>
Member ID	<input type="text"/>
Claim Number	<input type="text"/>
Date of Service	<input type="text"/> 
To	<input type="text"/> 
Paid Amount	<input type="text"/>
Billed Amount	<input type="text"/>
Pay/Deny Date	<input type="text"/> 
Rx #	<input type="text"/>
NDC	<input type="text"/>
Prior Authorization Number	<input type="text"/>
*Message	<input type="text" value="Our partner has changed her name. Do we need to update this information?"/>

To Create a new message, Providers must complete the required fields so the message is routed to the correct department.

Scroll down to submit attachments, if applicable to your message, and then click send. The system then confirms your message was sent and provides your CTN



## **Accessing Documentation in the Secure Portal**

- Report Downloads

Resources

**Provider Name**  
**Location**

**Role IDs** 1000000001 (NPI)   
**Taxonomy** 122300000X-Dentist

**Resources**

- ▶ [Search Providers](#)
- ▶ [Search Drug Codes](#)
- ▶ [Search Fee Schedule](#)
- ▶ [Links](#)
- ▶ [Report Download](#)



At the Resources tab, click Report Download.

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[Home](#) | [Eligibility](#) | [Claims](#) | [Care Management](#) | [Patient Health History](#) | [Files Exchange](#) | [Resources](#)

[Search Providers](#) | [Search Drug Code](#) | [Search Fee Schedule](#) | [Links](#) | [Report Download](#)

[Resources](#) > Report Download

Provider Name [Redacted] Role IDs 1000000001 (NPI) Taxonomy 122300000X-Dentist  
Location [Redacted]

### Report Download

\* Indicates a required field.

Enter your search criteria and click the **Search** button.

\*Report PA Letter - Prescriber - Approval

\*From Date 01/01/2021 \*To Date 02/01/2021

**Search**

[Privacy](#)

Search for the report type from the report dropdown, included with the required dates and click search.

Files appear at the bottom of the search page.

## In Summary

Viewing Public Portal Information

Registering for Secure Access

Working in the Secure Portal

Report Downloads