Mississippi *Envision* Web Portal Training

Secure Functions Winter 2015





Homepage



Mississippi Envision

Quality Health-care Services Improving Lives

Home Provider 🕨 Beneficiary 🕨 Reach Us 🕨 FAQ 🕨 Search



User Login

To access secure areas of the portal, please log in by entering your User ID and Password.



Attention All Providers!!!

Medicaid and Me

 Electronic Health Records Incentive Program

Incentive Program

Visit

- Division of Medicaid
- eQHealth Solutions
- Report Fraud and Abuse

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Account Registration

	Mississippi Envision Quality Health-care Services Improving Lives	L Terms of Usage Privacy Policy Contact Us
Home Provider > Benefici	ary 🕨 Reach Us 🕨 FAQ 🕨 Search 🕨	Firms of usage Firmacy roley contact us
	Account Registration Please select the user to Register into the WebPortal Select User : Select Select Beneficiary Ave one, please get one from an email service like www.yahoo.com or www.hotmail.com. Submit Reset	
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Account Registration

	MISSISSIPPI DIVISION OF
26	MEDICAID

Mississippi Envision

Quality Health-care Services Improving Lives

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		Provider Accou	nt Registration
To register as a Provider, pleas duties. If you are not a registere	e enter the following information d Mississippi Medicaid provider,	n. Please note that registration designates yo , you can find out how to <u>ENROLL HERE.</u>	ou as your organization's Master Administrator and you will be required to perform user maintenance
*Indicates Mandatory Field			
Please choose your type of org	ganization and create your "Log	gin ID", please note that your Login ID is ca	se-sensitive and should consist of 6-14 alpha-numeric characters; example Login ID: "example123"
🔘 Individual 🛛 🔍 Group	*L0	IDGIN ID	
Please enter your Medicaid pro	ovider number and the last five	digits of the bank account to which your M	ledicaid Direct Deposits are posted.
*Provider ID:	*Account #:		
To use the EDI Exchange featur (866) 225-2502 or online at <u>http</u>	e, you must supply your EDI Sub ://acs-gcro.com.	bmitter information below. If you are not regis	stered as an EDI Submitter but wish to do so, please contact Xerox EDI Gateway Services by phone at
EDI Submitter ID:	EDI Password:		
If you are registering as an ind	ividual, please enter your Last	Name, First Name, Middle Initial and Last 4	digits of Social Security Number (SSN).
*Last Name:	*First Name:	Middle Initial:	*SSN: (Last Four Digits)
Please enter your Organization	n Name and EIN if you are regis	tering as a group.	
*Organization Name:	*EIN:		
Please enter your Email Address and select your hint question/answer.			
*What is your Email Address ? *Verify your Email Address *Hint Question:			
Who is your childhood hero?			
Submit Reset			
Last Name: Please enter your Organization *Organization Name: Please enter your Email Addre *What is your Email Address ?		midule initial.	SSN: (Last Four Digits)

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Login Time





Medicaid Announcements





Main Provider Drop Down Menu

MISSISSIPPI DIVISION OF Missis MEDICAID Quality Her	sippi Envision alth-care Services Improving Lives		Ekida Wheeler #: 01999999 Logout
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Claims Entry			
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General Billing Tips			
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Prior Authorization			
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Provider Hotlinks			
Provider Rates			
Welcome Provider Type Specific Information	a Breaking News	Latest News	Vicit
Report Third Party Insurance		Bapper Messages	Division of Medicaid
Welcome to School Based Services	All Late Breaking News	Cito Map	aOHapith Solutions
Search for Provider		Current Mediapid Bulletin	Benert Fraud and Abuse
What's Net Statistics	ck Links	Current Medicald Bulletin	V Report Haud and Abuse
Web Port Submission Ontions	Medicaid and Me		
Mississipe Training Materials / CBT	Electronic Health Records		
Attention User Admin Options			
WINASAP 5010 Software			
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Message Center







Communication Options-Manage Messages





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Using the Message Center

	EDICAID	Mississippi En Quality Health-care Serv	IVISION vices Improving I	Lives		Ekida Wheeler	#: 01999999	Logout
Home	Provider Reach Us	FAQ Search				Help Terms of Usage Privac	y Policy Con	ntact Us
			Ма	anage Mes	sages]	
The following	g list contains a summary of al	l your messages. To read a me	ssage please click	on the file na	me. If messages are not de	eleted, they will be automatically deleted after 60 days.	-	
To delete me	essage please check the appr	opriate boy and then select the	appropriate button					
	souge, please check are appr	ophate box and then beleet the						
Select	File Name	Subject	From	То	Date of Posted	Date of Expired	1	
		Dele	ete	Upload Mess	sage			
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Contacting Customer Service

		Ekida	a Wheeler #: 01999999 Logout
		Help Terms of Usage	Privacy Policy Contact Us
Home Provider Reach Us	FAQ Search		
	Submit a Request to Customer Service		
	Contact our customer service representatives at any time by selecting a category below and submitting a message, or contact us by phone.		
	Select a category of Inquiry		
	WebPortal(Provider)		
	Continue		
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Category FAQs



Submit a Request to Customer Service

MISSISSIPPI DIVISION OF		Ekida Wheeler #: 01999999 Logout
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L		
	Submit a Dequest to Customer Service	
	Sublinit a Request to Customer Service	
Please enter your question. A customer se	vice representative will contact you using the contact information you provide.	
For Web-based inquires, please allow a m	inimum of two business days for a response, we appreciate your patience.	
* Subject:		
Banking Information	•	
* Question:		
	*	
Please verify the following information. Mak	e any changes necessary. Click Submit to submit your message to customer service center.	
Thease Click Subline only once.		
* Last Name:		
* First Name:		
* Phone Number:	Ext.:	
* Email:		
	Submit Reset	
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13 September 15	, 2022	

Claims Entry- CMS 1500



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Claims Entry Continued:



Mississippi Envision Quality Health-care Services Improving Lives

Justin Griffin #: 01999999 Logout

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Home Provider > Reach Us > FAQ > Search

Claims - Enter Beneficiary ID					
Beneficiary ID					
Submit Reset					



Claims Entry Continued:



Mississippi Envision Quality Health-care Services Improving Lives

Justin Griffin #: 01999999 Logout

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ALL NINES, PROVIDER [01999999]

Health Insurance Claim form	

This is a Medicare Part B claim	⊖Yes ●No			
Provider Information			If the appropriate NPI is not lis	ted, please contact Provider Enrollment.
Billing Provider				
*Medicaid Provider ID		01999999	National Provider ID	
Additional Billing Provider Information				
Is this service the result of a referral?		⊖Yes ●No		



Claims Entry Continued...

Beneficiary Information			
*Medicaid ID	00000600824503 Copay Exc code	Select	V
*Beneficiary's Name	JILL	DOE	
Additional Beneficiary Information			
Beneficiary's Birth Date		Gender	F
Beneficiary's Address		GREENVILLE	Mississippi
Telephone (Include Area Code)		Zip Code	38703 - 7265
Is Patient's Condition Related To	Choose a Condition 🗸	Accident Date	



Claims Entry Continued...

Claim Information		
Prior Authorization	Timely Filing TCN	
Outside Lab O Yes O No		
🗑 <u>Relevant Dates</u>		
Claim Data		
Patient Account#	Medical Record #	
☐ Additional Claim data*		
Provider Signature on File O Yes No		
*Provider Signature Date		
*Diagnosis Codes		
1 2	3	4
5 6	7	8
Does the Claim have Attachments? O Yes No		



Claims Entry Continued...

Basic Line Item Information

Note: Please ensure you have entered any necessary claim information (found in the other sections of this or another page) before adding this service line.

Add Service Line Item If the appropriate NPI is not listed, please contact Provider Enrollment.

Ln #	Service Begin	Dates End	Procedure Code	Provider Id	NPI	Taxonomy Code	Modifiers	Diag Pointers1234	Submitted Charges	Units	Place Of Service	NDC Code	Edit	Delete
New C	overed Inc	dividual												
*Servic	e Begin D	ate					*Service	End Date						
*Proce	dure Code	;					*Provide	r Id						
NPI							Taxonon	ny Code						
*Subm	itted Char	ges					Modifiers	3	1. 2		3. 4.			
*Units							Diagnosi	is Pointers	1. Select 🗸	2. Sele	t 🗸 3. Select 🗸 4.	Select 🗸		
NDC C	ode						*Place O	of Service	Select		V			
Save	-	_												



Claims Entry

Summary									
Total Submitted Charges	\$ 0.00								
Is there TPL amount to be entered?	○ Yes [®] No								
Balance	\$ 0.00								
I hereby certify that the procedures as actual fees I have charged and intend to c	I hereby certify that the procedures as indicated by date are in progress(for procedures that require multiple visits) or have been completed and that the fees submitted are the ctual fees I have charged and intend to collect for the procedures								
	Submit Reset								

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Inquiry Options





Claim Status Inquiry

	Mississippi Envi Quality Health-care Service	Sion s Improving Lives		Ekida Wheeler #: 01999999 Logo
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		Claim Stat	us Inquiry	
		To inquire about claims, enter k	nown criteria and click submit	
		You must include at least one o	f the criteria listed below:	
		TCN Or Beneficiary ID,Service Start Date	e , Service End Date	
		Please enter dates in mm/dd/yy	yy format.	
		Beneficiary ID:		
		TCN:		
		Institutional Bill type:		
		Medical Record:		
		Total Claim Charge Amount: \$		
		Date(s) of Service:		
		Begin Date:		
		End Date:		
		*Claim Type:	Select	
		Submit	Reset	
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Claim Status Inquiry-Continued

MISSISSIPPI DIVISIO	N OF Mississippi Envision Quality Health-care Services Improving Lives				Nadia Shelby Logou
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1.Claim Detail					
Trace #:	001982673				
TCN:	1234567891547823687	Effective Date:	04/16/2014		
Beneficiary ID:	123456789				
Beneficiary Information	1				
Name:	Isaih Doe				
Gender:	Male	DOB:	01/21/1970		
Claim Status					
Service Period:	Begin: 04/11/2011	End: 04/11/2011			
Status Category:	F1 Finalized/Payment The claim has been paid.				
Status:	65 Claim/line has been paid.				
Institutional Bill Type:	771				



Eligibility Inquiry



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Eligibility Inquiry

	Mississippi Envision	Ekida Wheeler #: 01999999 Logou
MEDICAID		Help Terms of Usage Privacy Policy Contact Us
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	Eligibility Inquiry	
Any one of the following inquiry options is red	quired for an eligibility inquiry transaction.	
Last Name, First Name, DOB Last Name, First Name, SSN	Beneficiary ID SSN, DOB	
Please enter any information available. You Please enter dates in mm/dd/yyyy format. In order to display coverage for a specific tim	must include at least above criteria. In period, you must enter both a Begin Date and an End Date, otherwise the current date is used.	
Beneficiary ID: Last Name: First Name:		
SSN: DOB: Date(s) of Service:		
Begin Date: End Date:		
	Submit Reset	
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Eligibility Results

Beneficiary Eligibility Response	
Name:	
Beneficiary ID:	
Demostriane Addresses	
Beneficiary Address:	
Gender:	Female
Date Of Birth:	01/01/2000
Eligibility Information	
Eligibility or Benefit Information:	1-Active
Begin date:	12/01/2009
End date:	12/31/9999
Plan Coverage:	SSI Individual
	This beneficiary has Full Medicaid Benefits Coverage.
Lock-In Information	
None	
Medicare Information	
None	
Long Term Care Information	



Eligibility Results Continued

TPL Information							
TPL Update							
Available Service Limits							
For chiropractic service limits and orth	nodontia limits, please call the AVRS or the Xerox call center						
Screenings are available at age appro	opriate intervals ONLY						
Physician Office ∀isits	5						
Hospital Inpatient Days	9999						
Home Health ∨isits	25						
Hospital Outpatient Visits	9997						
Physician Long Term Care ∀isits	36						
Inpatient Psychiatric Days	9999						
Blood Units	9999						
LTC Home Leave Days	58						
Hearing Aid Limit	1						
MentalHealth Meds Check	72						
MentalHealth Case Management	260						
Dental Oral Exams Limit	1						
Dental Prophylaxis Limit	1						
Dental Exams Limit	4						
Psychiatric Therapy Leave Days	18						
Waiver282 ProdCodeW3117	30						
MentalHealth ProcedureW3027	100						
Pharm Disease Management	12						
Extended Home Health Visits	· - 99999						
Waiver282 ProdCodeW3126	720						
NonEmergency Transport	· 99999						
MentalHealth Nursing	144						
Periodontal Right Upper Quad	1						
Periodontal Left Lower Quad							
Periodontal Left Lipper Quad							
Periodontal Bight Lower Quad							
Dental Money Limit							
Phys Assass 12To17 Vr Natl Proce	1						
ICEMB Home Leave Days							
MH-Epsdt Individual	36						
MH-Epset Family	24						
MH-Epset Group	45						
MXRAC Respite Service Limit							
Dental Eluoride Limit							
Other Eligibility Information	2						
Dental Visio Coverage Covera	n age						
- Coven							
	New Inquiry Back						
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Dental Eligibility



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Dental Eligibility-Continued



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Home Provider

Beneficiary

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Beneficiary ID:				
Name:		Procedure	Last Claim	Tooth # / Quadrant
Eligibility or Benefit 1-Active			40/45/0042	#
Begin date:	11/01/2013	D0272	10/15/2013	
End date:	12/31/9999			
Plan Coverage:	Child under Age 19, under 100% This beneficiary has Full Medicaid Benefits Coverage.	*THESE RESU DOES NOT GL	LTS ARE AS OF JARANTEE PAY	F TODAY. THIS MENT.

FAQ

Search

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Vision Eligibility



Vision Coverage Inqu	ıiry
Beneficiary ID:	
Name:	
Eligibility or Benefit Information:	1-Active
Begin date:	11/01/2013
End date:	12/31/9999
Plan Coverage:	Child under Age 19, under 100% This beneficiary has Full Medicaid Benefits Coverage.
Please check coverage	e for:
🗆 Eye	□
Glasses/Contacts	Refraction Exam
Submit	Back To Coverage Inquiny Results
Submit	Back to coverage inquiry Results





Vision Eligibility-Continued



Vision Coverage Resp	onse						
Beneficiary ID:							
Name:							
Eligibility or Benefit Information:	1-Active	Eye	Last Claim	Coverage	Office		
Begin date:	11/01/2013	Exam	04/30/2014	Covered	Remaining		
End date:	12/31/9999						
Plan Coverage:	Child under Age 19, *THESE RESULTS ARE AS OF TODAY. THIS DOES NOT under 100% GUARANTEE PAYMENT. This beneficiary has Full Medicaid Benefits Coverage.						
	New Coverage Inquiry	Modif Op	ty Vision otions	Back To Coverag Results	je Inquiry		
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Inquiry Options





Payment Status Inquiry

	AID OF Mississip Quality Health	ppi Envision care Services Improving Lives		Ekida	a Wheeler #: 01999999 Logou
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		Payment Status Inc	uiry		
	Last Payment Date:	04/12/2004			
	Amount of Payment:	\$ 0.0			
	L				
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Inquiry Options



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Physician Administered Drug Inquiry

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NDC	
Date Of Service	
Submit Reset	



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Report Third Party Insurance





TPL Screen

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	TPL Update	
Beneficiary Policy Information		
* Medicaid Id		
* Policy Number:		
Begin Date:		
End Date:		
Resource Type:	Select 💌	
Policy Holder Relationship:	Select 💌	
Policy Holder Name		
* First Name		1
Middle Initial		
* Last Name		
Policy Holder Phone Number		
Carrier Information		
* Carrier Name		
Carrier Type	Select 💌	
Address Line 1:		
Address Line 2:		
City :		
State :	Choose a State 💌	
Zip :		
Phone:	Ext:	
Employer/Group Information		
Group ID:		
Employer Name:		
Address Line1:		
Address Line2:		
City :		
State :		
Zip :		



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Submission Options

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Comm	unication Options				and the second se	
EHR In	ncentive Program		and a second	1000 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		
Fee So	chedules	I LIRE C	-60%			
Gener	al Billing Tips					ic.
Inquir	y Options					Contraction of the second seco
Long T	erm Care					
Prior A	Authorization					3
Provid	er Bulletins					
Provid	er Enrollment					
Provid	er Hotlinks		a hand a large			1
Provid	er Rates					
Provid	er Type Specific Informa	ation				
Welcome Report	t Third Party Insurance	e Breaking News	Lat	est News	Visit	
Welcome to School	l Based Services	All Late Breaking No	ews 🕑	Banner Messages	Division of Medicaid	
Search	n for Provider		Ø	Site Map	eQHealth Solutions	
What's Net Search	n for Ordering/Referring/	Prescribing Provider ck Links	0	Current Medicaid Bulletin	Report Fraud and Abuse	
Web Port Statist	ics	Modiosid and Mo				
Submi	ssion Options	Provider Re-verifica	tion			
Mississipt Trainir	ng Materials / CBT	Provider Update				
Attention User A	dmin Options	Upload a Document				
WINAS	SAP 5010 Software	Upload/Download Ba	atch Files			
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Submission Options-Provider Update

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	Provider Update	
Name/Address		
DBA Name		
Organization:		
Lst/Fst/Mi/Ttl:	ALL NINES PROVIDER	
Short Name:	ALL NINESPROVIDER	
Change of Ownership:	Phone#: 6012062900	
Address Type:	Address Copy:	
Address/Phone		
Organization:		
Lst/Fst/Mi/Ttl:	ALL NINES PROVIDER	
Address Line1:	385B HIGHLAND COLONY PKWY	
Address Line2:	SUITE 300	
City:	RIDGELAND State: MS	
Contact Name:		
Contact eMail:		
Returned Mail:		
Phone:	6012062900 Fax:	
County:	25 Zip Code: 39157	
Contact Phone:	6012062900 Contact Fax:	
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User Admin Options





Managing Existing Users



Renew All

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To edit the user's profile, click the user's last name. **Reset Password** will reset the corresponding user's password. **Remove** will remove the corresponding user from your organization.

If the user has an alert icon associated with him/her, this is due to the user's inactivity in the Envision Web portal. If a user is inactive for 60 days they will be removed from the system. Click on the icon to renew the user's access. View Alert Icon Legend.

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Submit

Alert	Last User Activity	User Last Name	User First Name	User ID	Status	Select	:
8	07/17/2007	Stewart	Marilynn	DOM0014		Renew Privileges 💌	Continue
MA 😣	03/29/2012	<u>Team</u> (MA)	Monitor	ACSMonitor	Enabled	Renew Privileges 💌	Continue
8	06/04/2012	monitorlast	test	ACSMonitor3	Enabled	Renew Privileges 💌	Continue
MA		Griffin (MA)	Justin	services1	Enabled	Renew Privileges 💌	Continue
MA	04/15/2014	Provider (MA)	Test	services	Enabled	Renew Privileges 💌	Continue
MA	04/15/2014	Shelby (MA)	Nadia	xerox2012	Enabled	Renew Privileges 💌	Continue
MA	04/17/2014	Wheeler (MA)	Ekida	services2	Enabled	Renew Privileges 💌	Continue

The Master Administrator's position, please contact your fiscal agent.

Alert Icon Legend

The user has been inactivate in the system for 30 days. Please click the icon to renew this user's access.

The user has been inactive for 65 days. Please click the icon to renew this user's access.

8 The user will be removed from your organization tomorrow. Please click the icon to renew this user's access.

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Assigning Privileges

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	Renew Privileges		
	Security Privileges		
Renew Privileges Security privileges Edit Security privileges for the user. You can modify the areas this user has access to by Selecting, or deselecting the appropriate check box. Check All Access Access Seminars Image: Colspan="2">Access Access Surveys Image: Colspan="2">Access Surveys Colspan="2">Colspan= Colspan="2">Access Surveys Access Surveys Image: Colspan="2">Access Surveys Colspan= Colspan="2">Access Surveys As Customer Service(Provider) Image: Colspan="2">Image: Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2">Colspan="2"Colspan="2">Colspan="2"Colspa			
Check All			
	Access		
Access Seminars			
Access Surveys			
Ask Customer Service(Provider)			
EDI-Opioad/Download Batch Files			
Entering ADA Dental Claims			
Entering Adjustment/void			
Entering CMS 1500			
Entering Friannacy Glains			
Entering OB04			
Inquiry-Demenciary Englishing			
Inquiry-Claim Status			
Managa Messages			
Master Administrator			
PA Addendums			
PA Cancel Request			
PAInquiry			
PA Inquiry-Pharmacy			
PA Request-Dental			
PA Request-EPSDT			
PA Request-Eyeglasses/Hearing Aid			



