

MS Medicaid Pharmacy Contact and Billing Information

Effective 10/01/2022

	Plan	Claims Processor	Pharmacy POS Claims Provider Help Desk	Prior Authorization Provider Help Desk	Banking Identification Number (BIN)	Processor Control Number (PCN)	RX Group	Network Reimbursement ID
FFS	Medicaid Fee For Service	Gainwell Technologies	1-833-660-2402	1-833-660-2402 (Gainwell Technologies) PA Fax: 1-866-644-6147	025151	DRMSPROD		
MSCAN	Magnolia Health Plan – MSCAN	Envolve	1-800-460-8988 Local Number: 1-866-912-6285 ext. 66409 (Pharmacy should state they’ve called the Envolve Help Desk without resolution.)	1-866-399-0928 PA Fax: 1-877-386-4695	020545	RXA371	RXGMSSTD	RXA371
	Molina Healthcare – MSCAN	CVS Caremark	1-800-364-6331 Local Number: 1-844-826-4335 (Pharmacy should state they’ve called the CVS Caremark Help Desk without resolution.)	1-844-826-4335 PA Fax: 1-844-312-6371	004336	MCAIDMS	RX6436	MCAIDMS
	United Healthcare – MSCAN	OptumRx	1-877-305-8952 Local Number: 601-718-6579 (Pharmacy should state they’ve called the OptumRx Help Desk without resolution.)	1-800-310-6826 PA Fax: 1-866-940-7328	610494	4646	ACUMS	AMCMS4 SPP-MS
CHIP	Molina Healthcare – CHIP	CVS Caremark	1-800-364-6331 Local Number: 1-844-826-4335 (Pharmacy should state they’ve called the CVS Caremark Help Desk without resolution.)	1-844-826-4335 PA Fax: 1-844-312-6371	004336	MCAIDMSCP	RX6949	MCAIDMSCP
	United Healthcare – CHIP	OptumRx	1-877-305-8952 Local Number: 601-718-6579 (Pharmacy should state they’ve called the OptumRx Help Desk without resolution.)	1-800-310-6826 PA Fax: 1-866-940-7328	610494	4747	ACUMS	OMSCH1 OMSCH2 OMSCH3 SPMSCH