

## Questions: Does Medicaid Cover.....?

We frequently get calls from Medicaid beneficiaries asking whether a particular service or item is covered by Medicaid and if Medicaid will pay for that service and item. Many times, we are unable to give the beneficiaries a specific answer because they do not have enough information about the service or item. We also cannot guarantee payment of a claim prior to the claim being submitted and adjudicated.

If you have questions about whether or not a service or item is covered by Medicaid, we ask that you do the following:

\*Check your Mississippi Medicaid Provider Policy Manual. It is available on the DOM website at [www.dom.state.ms.us](http://www.dom.state.ms.us).

\*Check the Mississippi Medicaid Procedure Code Fee Schedule on the DOM website for specific CPT and HCPCS codes and fees. This fee schedule includes a Pricing Action Code (PAC) that indicates whether the code is open, closed, invalid, or manually priced.

If you, as a provider, still have questions about whether the service or item is covered, please call ACS at 1-800-884-3222. Please do not ask the beneficiary to call.

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## Re-submitting Claims

The Division of Medicaid and the fiscal agent, ACS State Healthcare, have identified many problems resulting from providers resubmitting claims repeatedly, sometimes daily, as a means of following up on claims on which processing has not been completed. The Division of Medicaid directs that claims not be resubmitted as a means of following up on claims. Claims must be submitted only once. If providers need to check on the status of claims that are in process, they must contact the fiscal agent for a status report. If, upon completion of processing, the claim is rejected for a reason that justifies resubmission, then and only then, should providers resubmit claims.

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## Policy Manual Reminder

This bulletin is a document for the Mississippi Medicaid Policy Manual and must be placed behind Tab 88 of the manual. All providers are held accountable for all policies in the monthly Mississippi Medicaid Bulletins.

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*If you have any questions related to the topics in this bulletin, please contact ACS at 1-800-884-3222 or 601-206-3000*

Mississippi Medicaid  
 Bulletins and Manuals  
 are on the Web  
[www.dom.state.ms.us](http://www.dom.state.ms.us)

*March*

*March 2003*

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
						1
2	3 CHECKWRITE	4	5	6 EDI Cut Off 5:00 p.m.	7	8
9	10 CHECKWRITE	11	12	13 EDI Cut Off 5:00 p.m.	14	15
16	17 CHECKWRITE	18	19	20 EDI Cut Off 5:00 p.m.	21	22
23	24 CHECKWRITE	25	26	27 EDI Cut Off 5:00 p.m.	28	29
30	31 CHECKWRITE	Checkwrites and Remittance Advices are dated every Monday. However, funds are not transferred until the following Thursday, and Remittance Advices usually arrive the following Friday.				