

MS Medicaid Pharmacy Contact and Billing Information

Effective 11/01/2019



| | Plan | Claims Processor | Pharmacy POS Claims Provider Help Desk | Prior Authorization Provider Help Desk | Banking Identification Number (BIN) | Processor Control Number (PCN) | RX Group | Network Reimbursement ID |
|--------------|------------------------------|------------------|---|---|-------------------------------------|--------------------------------|----------|--------------------------------------|
| FFS | Medicaid Fee For Service | Conduent | 1-800-884-3222 | 1-877-537-0722 (Change Healthcare) PA Fax: 1-877-537-0720 | 610084 | DRMSPROD | | |
| MSCAN | Magnolia Health Plan – MSCAN | Envolve | 1-800-460-8988 Local Number: 1-866-912-6285 ext. 66409 (Pharmacy should state they’ve called the Envolve Help Desk without resolution.) | 1-866-399-0928 PA Fax: 1-877-386-4695 | 020545 | RXA371 | RXGMSSTD | RXA371 |
| | Molina Healthcare – MSCAN | CVS Caremark | 1-800-364-6331 Local Number: 1-844-826-4335 (Pharmacy should state they’ve called the CVS Caremark Help Desk without resolution.) | 1-844-826-4335 PA Fax: 1-844-312-6371 | 004336 | MCAIDMS | RX6436 | MCAIDMS |
| | United Healthcare – MSCAN | OptumRx | 1-877-305-8952 Local Number: 601-718-6579 (Pharmacy should state they’ve called the OptumRx Help Desk without resolution.) | 1-800-310-6826 PA Fax: 1-866-940-7328 | 610494 | 4646 | ACUMS | AMCMS4 SPP-MS |
| CHIP | Molina Healthcare – CHIP | CVS Caremark | 1-800-364-6331 Local Number: 1-844-826-4335 (Pharmacy should state they’ve called the CVS Caremark Help Desk without resolution.) | 1-844-826-4335 PA Fax: 1-844-312-6371 | 004336 | MCAIDMSCP | RX6949 | MCAIDMSCP |
| | United Healthcare – CHIP | OptumRx | 1-877-305-8952 Local Number: 601-718-6579 (Pharmacy should state they’ve called the OptumRx Help Desk without resolution.) | 1-800-310-6826 PA Fax: 1-866-940-7328 | 610494 | 4747 | ACUMS | OMSCH1 OMSCH2 OMSCH3 SPMSCH |