

MMIS Replacement Project (MRP)

Trading Partner – Testing Guidelines

Version 0.2
June 2022

Disclosure Statement

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1. Introduction

This document will assist Trading Partners in certifying/testing with the Mississippi Division of Medicaid's (DOM) Mississippi (MS) Medicaid Management Information System (MMIS) Electronic Data Interchange (EDI) Transaction processing capability. MS MMIS supports the following EDI file processing: Dental Institutional and Professional Claims, Claim Status, Eligibility, and Prior Authorization as well as outbound Claim Status, Eligibility Response, Prior Authorization Response, and 835 Remittance Advice.

1.1. Point of Contact for Testing

To contact Gainwell Technologies, please use the following distribution list:
[MS EDI Helpdesk@gainwelltechnologies.com](mailto:MS_EDI_Helpdesk@gainwelltechnologies.com). All emails should include your point of contact information, name, phone number, and your question or issue, and should be sent via secure email if screenshots or any Protected Health Information (PHI) is included for any reason.

1.2. Trading Partner Testing Expectations

Testing is completed in a system specifically designed for certification/testing but is set up to look like the production system. This allows the Trading Partner to complete the transaction processing without affecting any real-life information or resulting in any payments.

The following functionalities can be tested:

Trading Partner Enrollment

The Trading Partner will be required to enroll via the appropriate Web Portal located in Section 2.2, Step 1

837 Claim Transactions and 835 Remittance Advice – if desired

- Ensure all applicable business scenarios are included when testing 837 Dental, Professional, or Institutional transactions
 - For example: replacements, voids, Third Party Liability (TPL), Medicare Crossovers, etc.
- Submit 837 test files that contain at least five claims, but not to exceed 50 claims
- Review received acknowledgment files for all inbound transactions
- Validate claim adjudication by downloading and reviewing the 835 Electronic Remittance Advice (ERA)

270/271 Eligibility and 276/277 Claim Status – if desired

- Test that the requests contain applicable business scenarios, including eligibility and claim status scenarios
- Test files should contain at least five unique requests, but not to exceed 25 unique requests
- Legacy Eligibility has been loaded into the testing environment up to June 30, 2021.
- For 276 testing, it would be best to run Claim Status transactions on previous 837 testing submissions
 - Note: 4 quarters of claims history has been added to the testing environment from last 3 quarters of 2020 and the 1st quarter of 2021.

270/271 (Real Time) Eligibility and 276/277 (Real Time) Claim Status – if desired

- Test transactions contain eligibility and claim status scenarios based on your business practices or those of your Mississippi Division of Medicaid clients.
- A minimum of five unique transactions must be submitted with one provider and subscriber per transaction.
- Legacy Eligibility has been loaded into the testing environment up to June 30, 2021.
- For 276 testing, it would be best to run Claim Status transactions on previous 837 testing submissions.

NOTE: Real time X12 data is sent using Committee on Operating Rules for Information Exchange (CORE) Council for Affordable Quality Healthcare (CAQH) Connectivity Rules.

The URL for the CORE Web Service is:

<https://core.msxix.net/Soap/CoreService.svc>

The security policies, application endpoints, and Mississippi Division of Medicaid-specific method definitions on the Gainwell Technologies server, available via the Web Service Definition Language (WSDL) here:

<https://core.msxix.net/Soap/CoreService.svc?wsdl>

Trading partners should test the system according to normal business practices. The same data should be submitted for all claim types, using the same provider number and beneficiary IDs. EDI files should also be submitted according to normal scenarios; however, the date of service does not have to be correct.

The files that you are submitting are only used in testing. These files will NOT be processed for payment.

2. General Information for Testing

2.1. Core MMIS Changes for Trading Partners

Acknowledgment reporting:

- MS DOM no longer supports the Unsolicited 277 response for claims submitted, proprietary REJ file which includes specific rejection codes for submitted claims, and proprietary ELG file which contains supplemental eligibility information.
 - All invalid transaction types that encounter problems in the interchange control structure, envelope structure, and duplicate interchanges receive a rejected TA1 Interchange Acknowledgment. A TA1 is only sent to identify interchange level errors. The interchange level is defined for the ISA/IEA and GS/GE segments.
- Trading Partners are provided the 999 Functional Acknowledgment for Inbound Batch Claims (837), Eligibility Request (270), Claim Status Request (276), and Prior Authorization Request (278).

2.2. Certification/Testing Process

Step 1: Enroll via the Provider Portal - see job aides [EDI Technical Documents | Mississippi Division of Medicaid \(ms.gov\)](#)

- ☐ The URL for the new Provider Portal [Mississippi Medical Assistance Portal for Providers > Home \(msxix.net\)](#)
- ☐ Enroll as a Trading Partner via the Healthcare Portal to get a Trading Partner ID (formerly submitter ID or MC#).
- ☐ If testing the 834 and/or 835 transaction(s), be sure to select the 834 and/or 835 Transaction when enrolling for a Trading Partner ID.

Step 2: Notify Gainwell at MS_EDI_Helpdesk@gainwelltechnologies.com to activate the Trading Partner ID (beginning with 'TP') once the ID created. Gainwell will send a notification email once the ID is activated and testing can continue.

Step 3: Submit a test transaction.

- ☐ Verify connection can be established to a test environment of the new MS MMIS.
- ☐ Upload test transactions via MOVEit at [Mississippi Replacement Project \(msxix.net\)](#)

Step 4: Review Acknowledgment files

- ☐ TA1 or 999 Acknowledgment files will be downloaded via [Mississippi Replacement Project \(msxix.net\)](#)
- ☐ Verify transactions are accepted on the 999. Make any necessary corrections and resubmit transactions that received a rejected 999.
- ☐ Make any necessary corrections and resubmit transactions that receive a rejected TA1.

Step 5: Validate adjudication results

If the actual results do not match the expected results during testing, send an email to MS_EDI_Helpdesk@gainwelltechnologies.com that includes the point of contact name, email address, and phone number, and an explanation of the discrepancy. **If this includes PHI, use secure email.** A representative of the Gainwell testing team will contact you to work through the issue.

- ☐ Once testing is complete, send via email to MS_EDI_Helpdesk@gainwelltechnologies.com, stating “testing complete”. Gainwell will track completion of the testing.

Step 6: Mississippi Division of Medicaid (DOM) and Trading Partner BAA

- ☐ DOM to confirm Trading Partner has a signed BAA on file for Trading Partner.

Appendix A. Acronyms

The following table contains the list of acronyms, and corresponding definitions, used within this document.

Acronym	Definition
CAQH	Council for Affordable Quality Healthcare
CORE	Committee on Operating Rules for Information Exchange
EDI	Electronic Data Interchange
ERA	Electronic Remittance Advice
Gainwell	Gainwell Technologies
HIPAA	Health Insurance Portability and Accountability Act
ICN	Internal Control Number
ID	Identifier
MS MMIS	Mississippi Medicaid Management Information Systems
DOM	Mississippi Division of Medicaid
PHI	Protected Health Information
SFTP	Secure File Transfer Protocol
TPL	Third Party Liability
URL	Uniform Resource Locator
WSDL	Web Service Definition Language

Appendix B. Trading Partner Job Aid Links

Job Aid Links: [EDI Technical Documents](#) | [Mississippi Division of Medicaid \(ms.gov\)](#)