

JULY 1, 2019 THROUGH JUNE 30, 2021

**COMPARISON OF MISSISSIPPI  
COORDINATED CARE ORGANIZATION  
ENCOUNTER DATA TO CASH  
DISBURSEMENTS FOR  
MOLINA HEALTHCARE**



**OCTOBER 13, 2021**





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The Mississippi Division of Medicaid (DOM) requires that each of the coordinated care organizations (CCOs) submit encounter data to the DOM's fiscal agent contractor (FAC), Conduent. To ensure complete encounter data is being received, Myers and Stauffer provides bi-monthly encounter reconciliations. As part of this process, Myers and Stauffer analyzes Medicaid encounter data that has been submitted by the CCOs to Conduent and completes a comparison of the encounters to cash disbursement journals provided by each CCO. For purposes of this analysis, "encounter data" are claims that have been paid by CCOs or delegated vendors (e.g., vision and pharmacy) to health care providers that have rendered health care services to members enrolled with the CCO.

Myers and Stauffer is working closely with DOM and the CCOs to identify deficiencies and propose solutions that will result in high quality and reliable encounter data being submitted and available to the state agency to measure and monitor its Medicaid managed care program. Validated encounter data has many uses such as utilization by actuaries as part of their rate setting analyses, as well as fulfilling the federal reporting requirements related to the Medicaid Managed Care Rule, to provide program management and oversight, and for tracking, accounting, and other ad hoc analyses.

Section 11.S.6 of the contract between DOM and the CCO states,

*"The Contractor shall submit at least ninety-eight percent (98%) of all Member Encounter Data in a valid format, which will be deemed valid by the Division, including those of Subcontractors or Delegated Vendors as provided for in this Section, both for the original and any adjustment or void. The Division or its Agent will validate Member Encounter Data submissions according to the Cash Disbursement Journal of the Contractor and any of its applicable Subcontractors. If the Contractor fails to submit complete Member Encounter Data, as measured by a comparison of encounters to cash disbursements, Contractor may be subject to liquidated damages as outlined in Section 16, Default and Termination, of this Contract ... Ninety-eight percent (98%) of the records in the Contractor's encounter batch submission must pass X12 EDI compliance edits and the Mississippi Medicaid MMIS threshold and repairable compliance edits."*

The bi-monthly encounter reconciliations also help fulfill part of the work requirements set forth in step number 3 of the Center for Medicare and Medicaid's (CMS) External Quality Review (EQR) Protocol 5 (formerly Protocol 4), which require a determination of the completeness, accuracy, and quality of the encounter data being submitted by each CCO. CMS' External Quality Review, Protocol 5, is an excellent way to assess whether the encounter data can be used to determine program effectiveness, accurately evaluate utilization, identify service gaps, and make strong management decisions. In addition, the Protocol evaluates both departmental policies, as well as the policies, procedures, and systems of the health plans to identify strengths and opportunities to enhance oversight.

Our work was performed in accordance with American Institute of Certified Public Accountants (AICPA) professional standards for consulting engagements. We were not engaged to, nor did we perform, an audit, examination, or review services; accordingly, we express no opinion or conclusion related to the procedures performed or the information and documentation we reviewed. In addition, our engagement was not specifically designed for, and should not be relied on, to disclose errors, fraud, or other illegal acts that may exist.

The results of our engagement and this report are intended only for the internal use of the Mississippi Division of Medicaid (DOM), and should not be used for any other purpose.



# MS Molina Healthcare Encounter and CDJ Comparison



## SUMMARY

DOM requested that, for this study, we review the CCO's entire plan, each delegated vendor, and fee-for-service (non-vendor) paid encounters to determine if the paid encounters meet the state contract minimum completeness requirement of **98 percent** when compared to the CDJ files. The encounters and CDJ files utilized in this study met the following criteria:

- Encounters were paid within the reporting period of July 1, 2019 through June 30, 2021;
- CDJ transactions had payment dates within the reporting period of July 1, 2019 through June 30, 2021;
- Encounters were received and accepted by the FAC and transmitted to Myers and Stauffer through September 6, 2021.

**Table A — Molina Healthcare CAN Cumulative Completion Totals and Percentages**

Description	Entire Plan	Fee-for-Service (Non-Vendor)	Delegated Vendor				
			CVS Health (Pharmacy Benefits)	Avesis (Dental and Hearing Services)	March Vision Care (Vision Services)	MTM (NET)	Southeastrans (NET)
Encounter Total (FAC reported)	\$662,972,089	\$535,535,498	\$92,165,006	\$28,416,236	\$5,160,769	\$766,713	\$927,867
Total Encounter Adjustments (\$)	(\$8,152,342)	(\$6,266,552)	(\$149,919)	(\$1,719,368)	(\$6,694)	(\$6,185)	(\$3,623)
Total Encounter Adjustments (%)	-1.22%	-1.17%	-0.16%	-6.05%	-0.12%	-0.80%	-0.39%
Net Encounter Total	\$654,819,747	\$529,268,945	\$92,015,088	\$26,696,868	\$5,154,074	\$760,528	\$924,243
CDJ Total	\$654,269,207	\$528,434,690	\$92,277,166	\$26,644,886	\$5,213,179	\$769,244	\$930,042
Variance	\$550,540	\$834,255	(\$262,078)	\$51,982	(\$59,105)	(\$8,716)	(\$5,799)
Completion (%)	100.08%	100.15%	99.71%	100.19%	98.86%	98.86%	99.37%
100% Limited <sup>^</sup> Completion (%)	99.94%	100.00%		100.00%			
Contract Minimum Completeness Requirement (%)	98.00%						

**Table B — Molina Healthcare CHIP Cumulative Completion Totals and Percentages**

Description	Entire Plan	Fee-for-Service (Non-Vendor)	Delegated Vendor				
			CVS Health (Pharmacy Benefits)	Avesis (Dental and Hearing Services)	March Vision Care (Vision Services)	MTM (NET)	Southeastrans (NET)
Encounter Total (FAC reported)	\$54,184,161	\$35,613,568	\$10,200,510	\$7,159,621	\$1,202,463	\$5,558	\$2,440
Total Encounter Adjustments (\$)	(\$753,956)	(\$213,184)	(\$206,591)	(\$322,489)	(\$11,692)	\$0	\$0
Total Encounter Adjustments (%)	-1.39%	-0.59%	-2.02%	-4.50%	-0.97%	0.00%	0.00%
Net Encounter Total	\$53,430,205	\$35,400,385	\$9,993,919	\$6,837,132	\$1,190,771	\$5,558	\$2,440
CDJ Total	\$53,528,287	\$35,466,804	\$9,984,238	\$6,869,525	\$1,199,938	\$5,328	\$2,453
Variance	(\$98,082)	(\$66,420)	\$9,681	(\$32,392)	(\$9,168)	\$230	(\$13)
Completion (%)	99.81%	99.81%	100.09%	99.52%	99.23%	104.32%	99.45%
100% Limited <sup>^</sup> Completion (%)	99.79%		100.00%			100.00%	
Contract Minimum Completeness Requirement (%)	98.00%						

<sup>^</sup> - To avoid overstating the Entire Plan CAN and CHIP results in situations where the CCO or an individual vendor's cumulative completion percentage exceeds 100 percent, we have decreased the encounter totals by the reporting period's variance in comparison with the CDJs. Please see data analysis assumption number 7 on page 28 for further explanation.





For this study, Myers and Stauffer analyzes the encounter data that is submitted by the CCOs to the FAC’s subcontracted data warehouse vendor, Truven Health Analytics, and loaded into the FAC Medicaid Management Information System (MMIS). Encounters submitted by any CCO that were rejected by the FAC for errors in submission or other reasons are not transmitted to Myers and Stauffer.

Furthermore, Myers and Stauffer analyzes the encounter data from the FAC MMIS and makes the following adjustments. Table B below outlines the impact of applying these encounter analysis adjustments to the encounter paid amounts, when compared to the raw data received.

1. Medical and institutional encounter voids with positive plan paid amounts and invalid former TCN values are excluded from the encounter totals. Additionally, pharmacy encounters being identified as denied are excluded from the encounter totals.
2. Myers and Stauffer identified potential duplicate encounters using our encounter review logic. Based on a comparison to the CDJ files, we noted some are actual duplicate submissions, and some are replacement encounter records without a matching void (i.e. calculated voids). Lists of these potential duplicates, noted in previous reports, were provided to Molina for examination. We have reviewed Molina’s disputed duplicate response files submitted to us prior to August 27, 2021. The accepted responses have been incorporated into the analysis for this report. Responses requiring further explanation have not been added to this report and will be resubmitted to the CCO.
3. Our potential duplicate and calculated void processes attempt to identify and remove encounters that appear to be duplicated for some reason. Encounters paid by the CCO but denied by the FAC were included in both our potential duplicate and calculated void processes. It should be noted that the inclusion of denied encounters by either the FAC or the CCO can artificially inflate the percentages of encounter counts and paid amounts being removed. In the case of encounters denied by the FAC, some of these encounters may have already been identified and flagged by the FAC as being duplicates.

<b>Table C — Myers and Stauffer LC's Adjustments to Molina Healthcare CAN Encounters</b>			
<b>Description</b>	<b>Encounter Count</b>	<b>Paid Amount</b>	<b>Paid Amount (% of Total*)</b>
<b>Total Encounter Amount (FAC Reported)</b>	4,664,971	<b>\$662,972,089</b>	<b>100.00%</b>
<i>Adjustment Type</i>			
<i>Denied</i>	(614,210)	(\$237,332)	-0.03%
<i>Calculated Void</i>	(63,300)	(\$6,294,649)	-0.94%
<i>Duplicate</i>	(7,472)	(\$1,620,362)	-0.24%
<i>Total Adjustments Made</i>	(684,982)	(\$8,152,342)	-1.22%
<b>Net Encounter Amounts</b>	<b>3,979,989</b>	<b>\$654,819,747</b>	<b>98.78%</b>

<b>Table D — Myers and Stauffer LC's Adjustments to Molina Healthcare CHIP Encounters</b>			
<b>Description</b>	<b>Encounter Count</b>	<b>Paid Amount</b>	<b>Paid Amount (% of Total*)</b>
<b>Total Encounter Amount (FAC Reported)</b>	562,309	\$54,184,161	<b>100.00%</b>
<i>Adjustment Type</i>			
<i>Denied</i>	(53,419)	(\$206,590)	-0.38%
<i>Calculated Void</i>	(4,538)	(\$317,172)	-0.58%
<i>Duplicate</i>	(1,263)	(\$230,194)	-0.42%
<i>Total Adjustments Made</i>	(59,220)	(\$753,956)	-1.39%
<b>Net Encounter Amounts</b>	<b>503,089</b>	<b>\$53,430,205</b>	<b>98.61%</b>

\* - Percentage ratios are rounded down for each adjustment type and may not add up to the total percentage of adjustments made for this reporting period. Please see data analysis assumption number 6 on page 28 for further explanation.



## DATA ISSUES AND RECOMMENDATIONS

During the course of this analysis, Myers and Stauffer identified potential data issues that may impact the completion percentages for specific delegated vendors and/or fee-for-service (non-vendor). **Section A** details issues related to completion percentages outside the targeted range, while **Section B** notes outstanding data issues that Molina Healthcare may need to continue to work to identify and resolve.

Please reference Tables 1 through 14 starting on page 9 for Molina Healthcare's CAN and CHIP entire plan, delegated vendor, and fee-for-service (non-vendor) reconciliation period tables. These tables contain detailed reconciliation totals, completion percentages and encounter analysis adjustments made by Myers and Stauffer.

### **SECTION A – Data issues that may cause completion percentages outside the targeted range (below 98 percent or above 100 percent):**

1. **Fee-for-Service (non-vendor) (Tables 2 and 9):** The fee-for-service (non-vendor) cumulative CAN completion percentage and a few monthly CHIP completion percentages are inflated. This appears to be due to instances of potentially missing voids in the encounter data, when compared to the CDJ files.
  - Due to data limitations, the encounter voids are being allocated to the paid date of the voided encounters instead of the CCO recoupment dates reflected in the CDJ submissions. Since the original payment date and recoupment date are often in separate months, this may be contributing to some of the inflated monthly CAN and CHIP completion percentages
  - We use supplemental data files provided by Molina to allow us to separately identify most delegated vendor encounters. However, any delegated vendor encounters not included in the supplemental data have been allocated to the fee-for-service totals instead of the appropriate delegated vendor. This may cause potentially inflated fee-for-service encounter totals and lower encounter totals for non-pharmacy vendors.
  - **Molina resubmitted CDJ files for July 2020 and August 2020 which appear to have corrected the issues with duplicate transactions noted in the August 2021 report. We recommend Molina work with DOM to submit any outstanding encounter records and/or CDJ transactions.**
2. **CVS Health (Tables 3 and 10):** The CVS Health cumulative CHIP percentage and several CAN monthly completion percentages are over 100 percent. These inflated percentages appear to be caused by potentially missing encounter sequences (e.g. voids). There also appear to be instances of potentially missing positive CDJ adjustments, which appear to be contributing to the inflated monthly percentages.
  - Additionally, we noted the MMIS data extracts we receive do not contain the CCO paid dates for encounter voids. The encounter voids are assigned the same paid dates as the voided encounter record, while the CDJ transactions for voids reflect the recoupment date. This may contribute to monthly completion percentage fluctuations from above 100 percent to below 98 percent when the original payments and voids do not occur in the same month.
  - **We recommend Molina continue to work with CVS to submit any outstanding encounter and/or CDJ sequences.**





## MS Molina Healthcare Encounter and CDJ Comparison

3. **Avesis Dental and Hearing (Tables 4 and 11):** The Avesis CAN cumulative completion percentage, and a few monthly CHIP completion percentages, appear to be inflated. This may be due to potentially missing encounter sequences and mismatched paid dates when compared to the CDJ files.
  - Molina communicated that they submitted previously missing dental encounter records for paid dates prior to June 2020 with the date the missing encounters were processed (June 2020 and July 2020) instead of the paid date. Molina has submitted some adjustment/replacement encounters to attempt to correct this paid date issue. As a result of these corrections, the encounters previously allocated to June 2020 appear to be reallocated to earlier months in the reporting period (e.g., November 2019), contributing to the low June 2020 completion percentages for both CAN and CHIP.
  - **We recommend Molina continue to work with Avesis to submit any outstanding encounter sequences, particularly voids.**
4. **MTM (Tables 6 and 13):** We noted a few monthly MTM CAN completion percentages that are above 100 percent. This appears to be due to missing CDJ transactions, when compared to the encounter data.
  - We noted a few instances of mismatched CAN and CHIP identifiers between the encounter data and CDJ files, which appear to be inflating the CHIP cumulative percentage, due to the significantly inflated December 2020 completion percentage.
  - The low CAN monthly completion percentages appear to be due to potentially missing encounter records, when compared to the CDJ transactions.
  - **We recommend Molina continue to work with MTM to submit any potentially outstanding MTM encounter and/or CDJ records.**

### **SECTION B – Additional data issues and notes that currently may not impact compliance:**

5. **Southeastrans (Tables 7 and 14):** The Southeastrans CAN monthly completion percentages are low for some months and inflated for a few others. These variances appear to be due to potentially missing or unmatched records when the encounters and CDJs are compared.
  - **Molina’s contract with Southeastrans has ended and we do not expect any further encounter submissions.**



MS Molina Healthcare Encounter and CDJ Comparison



**MOLINA HEALTHCARE CAN ENTIRE PLAN  
MONTHLY TABLE**

**Table 1 — Molina Healthcare CAN (Entire Plan)**

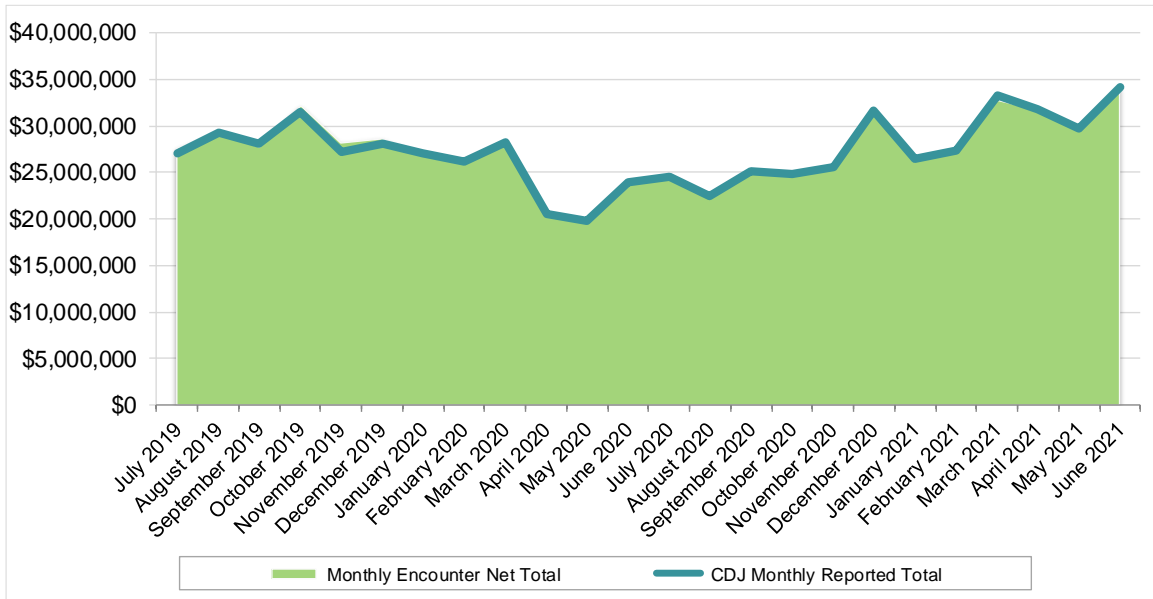
<b>Paid Month</b>	<b>Monthly Encounter Total (FAC Reported)</b>	<b>Monthly Encounter Total (Adjustments)</b>	<b>Percentage of Encounters Adjusted</b>	<b>Monthly Encounter Net Total</b>	<b>CDJ Monthly Reported Total</b>	<b>Monthly Variance</b>	<b>Monthly Completion Percentage</b>
July 2019	\$28,226,191	(\$680,225)	-2.40%	\$27,545,965	\$27,095,809	\$450,156	101.66%
August 2019	\$29,726,786	(\$490,702)	-1.65%	\$29,236,084	\$29,226,485	\$9,599	100.03%
September 2019	\$28,233,716	(\$475,666)	-1.68%	\$27,758,050	\$28,165,861	(\$407,811)	98.55%
October 2019	\$32,685,036	(\$540,904)	-1.65%	\$32,144,132	\$31,540,094	\$604,038	101.91%
November 2019	\$28,664,691	(\$461,049)	-1.60%	\$28,203,642	\$27,278,770	\$924,871	103.39%
December 2019	\$28,942,510	(\$373,549)	-1.29%	\$28,568,961	\$28,106,331	\$462,631	101.64%
January 2020	\$27,682,662	(\$726,922)	-2.62%	\$26,955,740	\$27,104,987	(\$149,247)	99.44%
February 2020	\$27,054,505	(\$618,171)	-2.28%	\$26,436,334	\$26,183,716	\$252,619	100.96%
March 2020	\$28,280,393	(\$333,137)	-1.17%	\$27,947,257	\$28,204,324	(\$257,067)	99.08%
April 2020	\$20,927,201	(\$290,858)	-1.38%	\$20,636,343	\$20,523,282	\$113,061	100.55%
May 2020	\$19,951,971	(\$181,964)	-0.91%	\$19,770,007	\$19,863,195	(\$93,189)	99.53%
June 2020	\$24,646,547	(\$791,908)	-3.21%	\$23,854,639	\$23,945,059	(\$90,420)	99.62%
July 2020	\$25,002,859	(\$400,141)	-1.60%	\$24,602,718	\$24,610,710	(\$7,993)	99.96%
August 2020	\$22,495,802	(\$60,936)	-0.27%	\$22,434,866	\$22,406,585	\$28,281	100.12%
September 2020	\$25,349,284	(\$303,138)	-1.19%	\$25,046,146	\$25,090,282	(\$44,136)	99.82%
October 2020	\$25,196,612	(\$360,594)	-1.43%	\$24,836,019	\$24,852,704	(\$16,686)	99.93%
November 2020	\$25,593,423	(\$151,395)	-0.59%	\$25,442,028	\$25,556,158	(\$114,131)	99.55%
December 2020	\$31,605,984	(\$121,976)	-0.38%	\$31,484,008	\$31,595,638	(\$111,630)	99.64%
January 2021	\$26,717,486	(\$412,736)	-1.54%	\$26,304,751	\$26,515,828	(\$211,077)	99.20%
February 2021	\$27,156,246	(\$24,662)	-0.09%	\$27,131,584	\$27,339,165	(\$207,581)	99.24%
March 2021	\$32,862,737	(\$56,797)	-0.17%	\$32,805,940	\$33,245,888	(\$439,948)	98.67%
April 2021	\$31,741,530	(\$24,738)	-0.07%	\$31,716,792	\$31,886,124	(\$169,332)	99.46%
May 2021	\$29,696,973	(\$98,903)	-0.33%	\$29,598,070	\$29,760,112	(\$162,042)	99.45%
June 2021	\$34,530,944	(\$171,271)	-0.49%	\$34,359,674	\$34,172,100	\$187,574	100.54%
<b>Cumulative Totals</b>	<b>\$662,972,089</b>	<b>(\$8,152,342)</b>	<b>-1.22%</b>	<b>\$654,819,747</b>	<b>\$654,269,207</b>	<b>\$550,540</b>	<b>100.08%</b>
<b>100% Limited^ Cumulative Totals</b>				<b>\$653,933,509</b>	<b>\$654,269,207</b>	<b>(\$335,697)</b>	<b>99.94%</b>
<b>State Contract Minimum Completeness Percentage Requirement</b>							<b>98.00%</b>

^ - To avoid overstating the Entire Plan results in situations when the CCO or an individual vendor's cumulative completion percentage exceeds 100 percent, we decreased the CAN encounter totals by the reporting period's variance in comparison with the CDJs. Please see data analysis assumption number 7 on page 28 for further explanation.

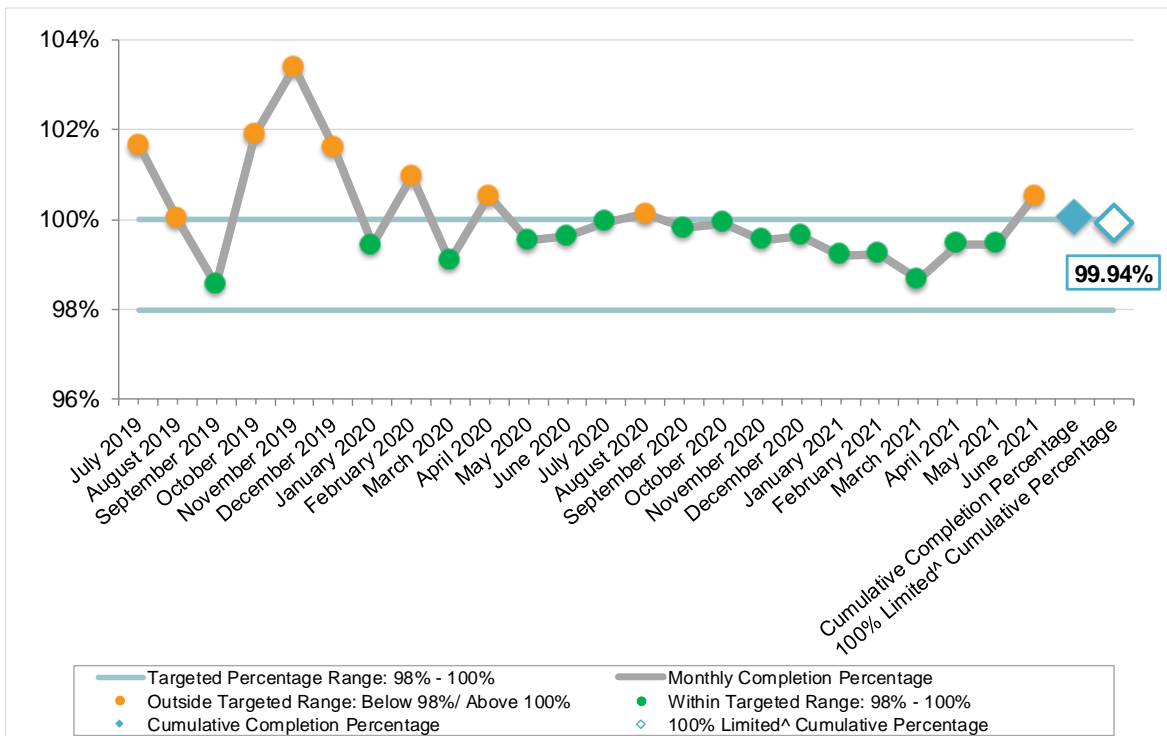


**MOLINA HEALTHCARE CAN  
SUMMARY REPORTING CHARTS**

**Chart 1. Monthly CDJ totals and encounter submissions for Molina Healthcare CAN's entire plan**



**Chart 2. Molina Healthcare CAN's monthly encounter submissions expressed as a percentage of payments submitted to the FAC to reported CCO CDJ payments for the entire plan**



^ - To avoid overstating the Entire Plan results in situations when the CCO or an individual vendor's cumulative completion percentage exceeds 100 percent, we decreased the CAN encounter totals by the reporting period's variance in comparison with the CDJs. Please see data analysis assumption number 7 on page 28 for further explanation.

MS Molina Healthcare Encounter and CDJ Comparison



**MOLINA HEALTHCARE CAN FEE-FOR-SERVICE MONTHLY TABLE**

Table 2 — Molina Healthcare CAN Fee-for-Service (Non-Vendor)							
Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage
July 2019	\$24,185,458	(\$634,970)	-2.62%	\$23,550,488	\$23,042,947	\$507,541	102.20%
August 2019	\$25,511,761	(\$457,345)	-1.79%	\$25,054,416	\$25,032,411	\$22,005	100.08%
September 2019	\$23,876,037	(\$445,759)	-1.86%	\$23,430,278	\$23,767,194	(\$336,916)	98.58%
October 2019	\$27,557,176	(\$495,002)	-1.79%	\$27,062,174	\$26,447,193	\$614,981	102.32%
November 2019	\$23,653,364	(\$166,829)	-0.70%	\$23,486,535	\$22,816,302	\$670,233	102.93%
December 2019	\$24,294,537	(\$307,531)	-1.26%	\$23,987,006	\$23,442,374	\$544,632	102.32%
January 2020	\$22,890,723	(\$509,970)	-2.22%	\$22,380,753	\$22,489,978	(\$109,225)	99.51%
February 2020	\$22,134,957	(\$579,916)	-2.61%	\$21,555,040	\$21,324,869	\$230,171	101.07%
March 2020	\$23,389,824	(\$322,053)	-1.37%	\$23,067,771	\$23,315,736	(\$247,965)	98.93%
April 2020	\$16,677,347	(\$274,454)	-1.64%	\$16,402,893	\$16,293,945	\$108,948	100.66%
May 2020	\$16,563,995	(\$174,322)	-1.05%	\$16,389,673	\$16,440,891	(\$51,218)	99.68%
June 2020	\$19,998,715	(\$152,749)	-0.76%	\$19,845,966	\$19,925,515	(\$79,550)	99.60%
July 2020	\$19,885,683	(\$373,889)	-1.88%	\$19,511,794	\$19,496,796	\$14,998	100.07%
August 2020	\$17,951,759	(\$43,866)	-0.24%	\$17,907,893	\$17,875,856	\$32,037	100.17%
September 2020	\$19,180,782	(\$298,324)	-1.55%	\$18,882,458	\$18,975,446	(\$92,988)	99.50%
October 2020	\$20,021,476	(\$345,353)	-1.72%	\$19,676,122	\$19,666,748	\$9,375	100.04%
November 2020	\$20,162,827	(\$145,884)	-0.72%	\$20,016,943	\$20,078,758	(\$61,816)	99.69%
December 2020	\$23,970,011	(\$109,446)	-0.45%	\$23,860,565	\$23,968,014	(\$107,449)	99.55%
January 2021	\$20,677,418	(\$112,418)	-0.54%	\$20,565,000	\$20,718,555	(\$153,556)	99.25%
February 2021	\$21,223,897	(\$17,415)	-0.08%	\$21,206,482	\$21,398,493	(\$192,012)	99.10%
March 2021	\$25,447,289	(\$28,619)	-0.11%	\$25,418,670	\$25,856,662	(\$437,992)	98.30%
April 2021	\$24,950,198	(\$20,837)	-0.08%	\$24,929,362	\$25,105,882	(\$176,520)	99.29%
May 2021	\$23,596,649	(\$92,669)	-0.39%	\$23,503,980	\$23,601,908	(\$97,928)	99.58%
June 2021	\$27,733,617	(\$156,931)	-0.56%	\$27,576,686	\$27,352,217	\$224,469	100.82%
<b>Cumulative Totals</b>	<b>\$535,535,498</b>	<b>(\$6,266,552)</b>	<b>-1.17%</b>	<b>\$529,268,945</b>	<b>\$528,434,690</b>	<b>\$834,255</b>	<b>100.15%</b>
<b>100% Limited^ Cumulative Totals</b>				\$528,434,690	\$528,434,690	\$0	100.00%
<b>State Contract Minimum Completeness Percentage Requirement</b>							<b>98.00%</b>

^ - Since the Fee-for-service (non-vendor) CAN cumulative completion percentage exceeds 100 percent, we have decreased the Entire Plan CAN encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results. Please see data analysis assumption number 7 on page 28 for further explanation.

MS Molina Healthcare Encounter and CDJ Comparison



**MOLINA HEALTHCARE CAN CVS HEALTH  
MONTHLY TABLE**

**Table 3 — Molina Healthcare CAN CVS Health (Pharmacy)**

<b>Paid Month</b>	<b>Monthly Encounter Total (FAC Reported)</b>	<b>Monthly Encounter Total (Adjustments)</b>	<b>Percentage of Encounters Adjusted</b>	<b>Monthly Encounter Net Total</b>	<b>CDJ Monthly Reported Total</b>	<b>Monthly Variance</b>	<b>Monthly Completion Percentage</b>
July 2019	\$2,749,517	(\$4,507)	-0.16%	\$2,745,010	\$2,712,809	\$32,201	101.18%
August 2019	\$2,623,118	(\$9,190)	-0.35%	\$2,613,928	\$2,612,061	\$1,867	100.07%
September 2019	\$2,875,221	(\$8,187)	-0.28%	\$2,867,034	\$2,919,081	(\$52,047)	98.21%
October 2019	\$3,377,116	(\$10,918)	-0.32%	\$3,366,198	\$3,364,098	\$2,100	100.06%
November 2019	\$3,188,114	(\$8,307)	-0.26%	\$3,179,807	\$3,154,159	\$25,648	100.81%
December 2019	\$3,370,630	(\$37,279)	-1.10%	\$3,333,351	\$3,397,317	(\$63,966)	98.11%
January 2020	\$3,389,174	(\$19,856)	-0.58%	\$3,369,318	\$3,449,746	(\$80,428)	97.66%
February 2020	\$3,496,882	(\$2,577)	-0.07%	\$3,494,305	\$3,466,209	\$28,097	100.81%
March 2020	\$3,542,546	(\$3,324)	-0.09%	\$3,539,222	\$3,537,071	\$2,151	100.06%
April 2020	\$3,852,896	(\$5,107)	-0.13%	\$3,847,789	\$3,843,127	\$4,662	100.12%
May 2020	\$2,936,693	(\$2,380)	-0.08%	\$2,934,314	\$2,970,658	(\$36,344)	98.77%
June 2020	\$3,037,329	(\$1,657)	-0.05%	\$3,035,671	\$3,016,804	\$18,867	100.62%
July 2020	\$3,802,300	(\$966)	-0.02%	\$3,801,334	\$3,826,979	(\$25,644)	99.32%
August 2020	\$3,309,073	(\$531)	-0.01%	\$3,308,541	\$3,308,945	(\$404)	99.98%
September 2020	\$4,602,857	(\$2,397)	-0.05%	\$4,600,460	\$4,546,506	\$53,954	101.18%
October 2020	\$3,735,687	(\$5,414)	-0.14%	\$3,730,273	\$3,752,830	(\$22,557)	99.39%
November 2020	\$4,104,478	(\$1,683)	-0.04%	\$4,102,795	\$4,149,703	(\$46,908)	98.86%
December 2020	\$5,954,903	(\$7,361)	-0.12%	\$5,947,542	\$5,944,650	\$2,893	100.04%
January 2021	\$4,305,901	(\$930)	-0.02%	\$4,304,971	\$4,360,660	(\$55,689)	98.72%
February 2021	\$4,293,813	(\$4,618)	-0.10%	\$4,289,195	\$4,290,575	(\$1,379)	99.96%
March 2021	\$4,906,852	(\$2,560)	-0.05%	\$4,904,291	\$4,905,682	(\$1,391)	99.97%
April 2021	\$5,160,772	(\$1,340)	-0.02%	\$5,159,432	\$5,145,658	\$13,774	100.26%
May 2021	\$4,501,796	(\$2,788)	-0.06%	\$4,499,008	\$4,541,607	(\$42,600)	99.06%
June 2021	\$5,047,339	(\$6,042)	-0.11%	\$5,041,296	\$5,060,231	(\$18,934)	99.62%
<b>Cumulative Totals</b>	<b>\$92,165,006</b>	<b>(\$149,919)</b>	<b>-0.16%</b>	<b>\$92,015,088</b>	<b>\$92,277,166</b>	<b>(\$262,078)</b>	<b>99.71%</b>
						<i>State Contract Minimum Completeness Percentage Requirement</i>	<i>98.00%</i>



MS Molina Healthcare Encounter and CDJ Comparison

**MOLINA HEALTHCARE CAN AVESIS DENTAL AND HEARING MONTHLY TABLE**

**Table 4 — Molina Healthcare CAN Avesis (Dental and Hearing)**

Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage
July 2019	\$1,017,724	(\$39,808)	-3.91%	\$977,916	\$1,062,361	(\$84,445)	92.05%
August 2019	\$1,217,314	(\$23,322)	-1.91%	\$1,193,992	\$1,200,682	(\$6,690)	99.44%
September 2019	\$1,166,408	(\$21,394)	-1.83%	\$1,145,014	\$1,160,613	(\$15,599)	98.65%
October 2019	\$1,417,284	(\$34,051)	-2.40%	\$1,383,233	\$1,387,788	(\$4,554)	99.67%
November 2019	\$1,534,983	(\$285,417)	-18.59%	\$1,249,566	\$1,016,417	\$233,148	122.93%
December 2019	\$1,031,288	(\$28,456)	-2.75%	\$1,002,831	\$1,018,028	(\$15,197)	98.50%
January 2020	\$1,138,104	(\$196,794)	-17.29%	\$941,310	\$897,005	\$44,305	104.93%
February 2020	\$1,119,357	(\$34,696)	-3.09%	\$1,084,660	\$1,086,159	(\$1,499)	99.86%
March 2020	\$1,049,759	(\$5,465)	-0.52%	\$1,044,294	\$1,049,198	(\$4,905)	99.53%
April 2020	\$289,454	(\$11,240)	-3.88%	\$278,214	\$277,506	\$707	100.25%
May 2020	\$341,931	(\$5,262)	-1.53%	\$336,669	\$341,476	(\$4,807)	98.59%
June 2020	\$1,419,349	(\$637,492)	-44.91%	\$781,857	\$810,607	(\$28,750)	96.45%
July 2020	\$1,062,659	(\$23,100)	-2.17%	\$1,039,559	\$1,040,879	(\$1,321)	99.87%
August 2020	\$970,501	(\$16,539)	-1.70%	\$953,962	\$956,277	(\$2,315)	99.75%
September 2020	\$1,247,976	(\$2,342)	-0.18%	\$1,245,634	\$1,248,628	(\$2,993)	99.76%
October 2020	\$1,093,610	(\$9,473)	-0.86%	\$1,084,138	\$1,084,796	(\$658)	99.93%
November 2020	\$1,024,253	(\$3,479)	-0.33%	\$1,020,773	\$1,023,216	(\$2,442)	99.76%
December 2020	\$1,336,339	(\$3,396)	-0.25%	\$1,332,942	\$1,336,583	(\$3,640)	99.72%
January 2021	\$1,500,606	(\$298,922)	-19.92%	\$1,201,684	\$1,200,468	\$1,216	100.10%
February 2021	\$1,299,241	(\$2,377)	-0.18%	\$1,296,864	\$1,306,087	(\$9,222)	99.29%
March 2021	\$2,152,952	(\$24,728)	-1.14%	\$2,128,225	\$2,127,107	\$1,117	100.05%
April 2021	\$1,276,401	(\$1,283)	-0.10%	\$1,275,118	\$1,277,440	(\$2,321)	99.81%
May 2021	\$1,268,855	(\$2,883)	-0.22%	\$1,265,972	\$1,287,197	(\$21,225)	98.35%
June 2021	\$1,439,888	(\$7,450)	-0.51%	\$1,432,439	\$1,448,369	(\$15,930)	98.90%
<b>Cumulative Totals</b>	<b>\$28,416,236</b>	<b>(\$1,719,368)</b>	<b>-6.05%</b>	<b>\$26,696,868</b>	<b>\$26,644,886</b>	<b>\$51,982</b>	<b>100.19%</b>
<b>100% Limited^ Cumulative Totals</b>				<b>\$26,644,886</b>	<b>\$26,644,886</b>	<b>\$0</b>	<b>100.00%</b>
<b>State Contract Minimum Completeness Percentage Requirement</b>							<b>98.00%</b>

^ - Since the Avesis Dental and Hearing CAN cumulative completion percentage exceeds 100 percent, we have decreased the Entire Plan CAN encounter totals by the total variance in comparison to the CDJs to avoid overstating the Entire Plan results. Please see data analysis assumption number 7 on page 28 for further explanation.

MS Molina Healthcare Encounter and CDJ Comparison



**MOLINA HEALTHCARE CAN MARCH VISION CARE  
MONTHLY TABLE**

**Table 5 — Molina Healthcare CAN March Vision Care (Vision)**

<b>Paid Month</b>	<b>Monthly Encounter Total (FAC Reported)</b>	<b>Monthly Encounter Total (Adjustments)</b>	<b>Percentage of Encounters Adjusted</b>	<b>Monthly Encounter Net Total</b>	<b>CDJ Monthly Reported Total</b>	<b>Monthly Variance</b>	<b>Monthly Completion Percentage</b>
July 2019	\$204,172	(\$805)	-0.39%	\$203,367	\$206,603	(\$3,236)	98.43%
August 2019	\$309,802	(\$776)	-0.25%	\$309,027	\$315,608	(\$6,581)	97.91%
September 2019	\$268,485	\$0	0.00%	\$268,485	\$270,635	(\$2,150)	99.20%
October 2019	\$250,550	(\$502)	-0.20%	\$250,048	\$256,985	(\$6,938)	97.30%
November 2019	\$203,882	(\$245)	-0.11%	\$203,637	\$207,315	(\$3,678)	98.22%
December 2019	\$175,866	(\$180)	-0.10%	\$175,686	\$177,794	(\$2,108)	98.81%
January 2020	\$188,634	(\$293)	-0.15%	\$188,341	\$191,542	(\$3,201)	98.32%
February 2020	\$233,465	(\$947)	-0.40%	\$232,519	\$236,284	(\$3,765)	98.40%
March 2020	\$227,034	(\$2,285)	-1.00%	\$224,749	\$229,949	(\$5,200)	97.73%
April 2020	\$55,182	\$0	0.00%	\$55,182	\$55,993	(\$810)	98.55%
May 2020	\$80,022	\$0	0.00%	\$80,022	\$81,643	(\$1,621)	98.01%
June 2020	\$154,522	\$0	0.00%	\$154,522	\$155,443	(\$921)	99.40%
July 2020	\$186,579	\$0	0.00%	\$186,579	\$187,246	(\$667)	99.64%
August 2020	\$209,147	\$0	0.00%	\$209,147	\$209,390	(\$243)	99.88%
September 2020	\$263,280	(\$19)	0.00%	\$263,262	\$265,087	(\$1,826)	99.31%
October 2020	\$272,822	(\$14)	0.00%	\$272,808	\$274,651	(\$1,843)	99.32%
November 2020	\$229,751	(\$18)	0.00%	\$229,734	\$231,181	(\$1,447)	99.37%
December 2020	\$248,572	(\$62)	-0.02%	\$248,511	\$249,876	(\$1,365)	99.45%
January 2021	\$147,867	\$0	0.00%	\$147,867	\$149,088	(\$1,221)	99.18%
February 2021	\$244,831	\$0	0.00%	\$244,831	\$249,795	(\$4,965)	98.01%
March 2021	\$287,568	\$0	0.00%	\$287,568	\$288,986	(\$1,417)	99.50%
April 2021	\$253,470	(\$151)	-0.05%	\$253,319	\$255,086	(\$1,767)	99.30%
May 2021	\$245,361	(\$123)	-0.05%	\$245,238	\$246,016	(\$778)	99.68%
June 2021	\$219,904	(\$277)	-0.12%	\$219,627	\$220,984	(\$1,357)	99.38%
<b>Cumulative Totals</b>	<b>\$5,160,769</b>	<b>(\$6,694)</b>	<b>-0.12%</b>	<b>\$5,154,074</b>	<b>\$5,213,179</b>	<b>(\$59,105)</b>	<b>98.86%</b>
						<i>State Contract Minimum Completeness Percentage Requirement</i>	<i>98.00%</i>


**MOLINA HEALTHCARE CAN MTM  
MONTHLY TABLE**
**Table 6 — Molina Healthcare CAN MTM (NET)**

<b>Paid Month</b>	<b>Monthly Encounter Total (FAC Reported)</b>	<b>Monthly Encounter Total (Adjustments)</b>	<b>Percentage of Encounters Adjusted</b>	<b>Monthly Encounter Net Total</b>	<b>CDJ Monthly Reported Total</b>	<b>Monthly Variance</b>	<b>Monthly Completion Percentage</b>
September 2020	\$3,135	(\$57)	-1.80%	\$3,078	\$2,432	\$646	126.57%
October 2020	\$71,892	(\$340)	-0.47%	\$71,552	\$72,531	(\$980)	98.64%
November 2020	\$72,114	(\$331)	-0.45%	\$71,783	\$73,301	(\$1,518)	97.92%
December 2020	\$96,141	(\$1,711)	-1.78%	\$94,430	\$96,516	(\$2,086)	97.83%
January 2021	\$85,694	(\$465)	-0.54%	\$85,229	\$87,057	(\$1,828)	97.90%
February 2021	\$94,464	(\$252)	-0.26%	\$94,212	\$94,215	(\$3)	99.99%
March 2021	\$68,076	(\$890)	-1.30%	\$67,186	\$67,451	(\$265)	99.60%
April 2021	\$100,688	(\$1,127)	-1.11%	\$99,562	\$102,059	(\$2,497)	97.55%
May 2021	\$84,312	(\$441)	-0.52%	\$83,871	\$83,384	\$488	100.58%
June 2021	\$90,196	(\$571)	-0.63%	\$89,625	\$90,299	(\$673)	99.25%
<b>Cumulative Totals</b>	<b>\$766,713</b>	<b>(\$6,185)</b>	<b>-0.80%</b>	<b>\$760,528</b>	<b>\$769,244</b>	<b>(\$8,716)</b>	<b>98.86%</b>
							<i>State Contract Minimum Completeness Percentage Requirement</i>
							98.00%





MS Molina Healthcare Encounter and CDJ Comparison

**MOLINA HEALTHCARE CAN SOUTHEASTRANS  
MONTHLY TABLE**

**Table 7 — Molina Healthcare CAN Southeastrans (NET)**

<b>Paid Month</b>	<b>Monthly Encounter Total (FAC Reported)</b>	<b>Monthly Encounter Total (Adjustments)</b>	<b>Percentage of Encounters Adjusted</b>	<b>Monthly Encounter Net Total</b>	<b>CDJ Monthly Reported Total</b>	<b>Monthly Variance</b>	<b>Monthly Completion Percentage</b>
July 2019	\$69,320	(\$136)	-0.19%	\$69,185	\$71,090	(\$1,905)	97.32%
August 2019	\$64,790	(\$69)	-0.10%	\$64,721	\$65,723	(\$1,003)	98.47%
September 2019	\$47,565	(\$326)	-0.68%	\$47,239	\$48,339	(\$1,099)	97.72%
October 2019	\$82,910	(\$431)	-0.51%	\$82,479	\$84,030	(\$1,551)	98.15%
November 2019	\$84,348	(\$252)	-0.29%	\$84,097	\$84,577	(\$481)	99.43%
December 2019	\$70,190	(\$103)	-0.14%	\$70,087	\$70,817	(\$730)	98.96%
January 2020	\$76,026	(\$8)	-0.01%	\$76,018	\$76,716	(\$698)	99.09%
February 2020	\$69,845	(\$35)	-0.05%	\$69,809	\$70,195	(\$385)	99.45%
March 2020	\$71,231	(\$10)	-0.01%	\$71,221	\$72,369	(\$1,148)	98.41%
April 2020	\$52,322	(\$57)	-0.10%	\$52,264	\$52,710	(\$446)	99.15%
May 2020	\$29,329	\$0	0.00%	\$29,329	\$28,528	\$801	102.80%
June 2020	\$36,633	(\$10)	-0.02%	\$36,623	\$36,689	(\$66)	99.81%
July 2020	\$65,637	(\$2,186)	-3.32%	\$63,451	\$58,811	\$4,641	107.89%
August 2020	\$55,324	\$0	0.00%	\$55,324	\$56,117	(\$793)	98.58%
September 2020	\$51,253	\$0	0.00%	\$51,253	\$52,183	(\$930)	98.21%
October 2020	\$1,125	\$0	0.00%	\$1,125	\$1,148	(\$23)	97.97%
November 2020	\$0	\$0		\$0	\$0	\$0	
December 2020	\$17	\$0	0.00%	\$17	\$0	\$17	
January 2021	\$0	\$0		\$0	\$0	\$0	
February 2021	\$0	\$0		\$0	\$0	\$0	
March 2021	\$0	\$0		\$0	\$0	\$0	
April 2021	\$0	\$0		\$0	\$0	\$0	
May 2021	\$0	\$0		\$0	\$0	\$0	
June 2021	\$0	\$0		\$0	\$0	\$0	
<b>Cumulative Totals</b>	<b>\$927,867</b>	<b>(\$3,623)</b>	<b>-0.39%</b>	<b>\$924,243</b>	<b>\$930,042</b>	<b>(\$5,799)</b>	<b>99.37%</b>
						<i>State Contract Minimum Completeness Percentage Requirement</i>	<i>98.00%</i>



**MOLINA HEALTHCARE CHIP ENTIRE PLAN  
MONTHLY TABLE**

MS Molina Healthcare Encounter and CDJ Comparison

**Table 8 — Molina Healthcare CHIP (Entire Plan)**

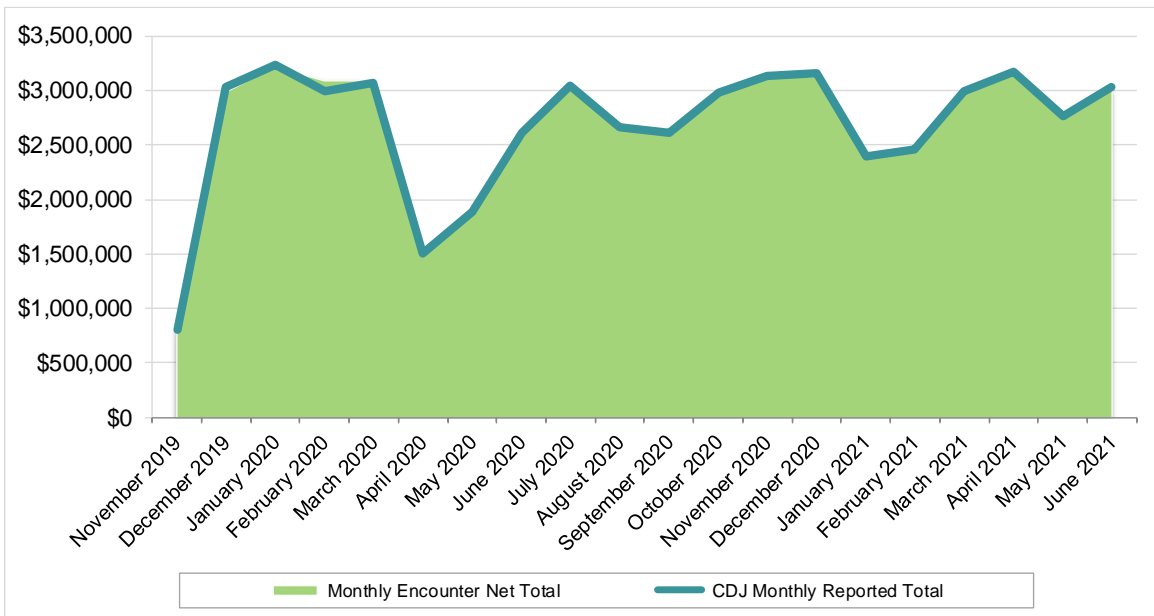
<b>Paid Month</b>	<b>Monthly Encounter Total (FAC Reported)</b>	<b>Monthly Encounter Total (Adjustments)</b>	<b>Percentage of Encounters Adjusted</b>	<b>Monthly Encounter Net Total</b>	<b>CDJ Monthly Reported Total</b>	<b>Monthly Variance</b>	<b>Monthly Completion Percentage</b>
November 2019	\$802,833	(\$4,897)	-0.60%	\$797,936	\$810,450	(\$12,513)	98.45%
December 2019	\$2,995,049	(\$4,799)	-0.16%	\$2,990,250	\$3,028,143	(\$37,893)	98.74%
January 2020	\$3,333,083	(\$121,258)	-3.63%	\$3,211,825	\$3,231,996	(\$20,171)	99.37%
February 2020	\$3,091,346	(\$4,821)	-0.15%	\$3,086,525	\$2,992,133	\$94,392	103.15%
March 2020	\$3,092,862	(\$10,285)	-0.33%	\$3,082,578	\$3,064,754	\$17,823	100.58%
April 2020	\$1,517,816	(\$8,500)	-0.56%	\$1,509,316	\$1,504,297	\$5,019	100.33%
May 2020	\$1,883,725	(\$4,662)	-0.24%	\$1,879,063	\$1,883,276	(\$4,212)	99.77%
June 2020	\$2,727,069	(\$146,995)	-5.39%	\$2,580,074	\$2,610,675	(\$30,601)	98.82%
July 2020	\$3,074,350	(\$29,312)	-0.95%	\$3,045,038	\$3,047,328	(\$2,289)	99.92%
August 2020	\$2,656,612	(\$7,055)	-0.26%	\$2,649,557	\$2,657,429	(\$7,872)	99.70%
September 2020	\$2,623,875	(\$10,286)	-0.39%	\$2,613,589	\$2,611,470	\$2,119	100.08%
October 2020	\$2,983,822	(\$8,275)	-0.27%	\$2,975,547	\$2,980,263	(\$4,716)	99.84%
November 2020	\$3,144,594	(\$15,765)	-0.50%	\$3,128,830	\$3,133,789	(\$4,959)	99.84%
December 2020	\$3,245,178	(\$116,856)	-3.60%	\$3,128,322	\$3,158,785	(\$30,463)	99.03%
January 2021	\$2,485,618	(\$90,765)	-3.65%	\$2,394,853	\$2,393,715	\$1,138	100.04%
February 2021	\$2,486,741	(\$29,667)	-1.19%	\$2,457,074	\$2,458,421	(\$1,347)	99.94%
March 2021	\$2,994,050	(\$11,802)	-0.39%	\$2,982,248	\$2,996,267	(\$14,018)	99.53%
April 2021	\$3,165,829	(\$18,427)	-0.58%	\$3,147,401	\$3,166,106	(\$18,705)	99.40%
May 2021	\$2,804,756	(\$51,445)	-1.83%	\$2,753,311	\$2,767,088	(\$13,777)	99.50%
June 2021	\$3,074,950	(\$58,082)	-1.88%	\$3,016,867	\$3,031,903	(\$15,036)	99.50%
<b>Cumulative Totals</b>	<b>\$54,184,161</b>	<b>(\$753,956)</b>	<b>-1.39%</b>	<b>\$53,430,205</b>	<b>\$53,528,287</b>	<b>(\$98,082)</b>	<b>99.81%</b>
<b>100% Limited^ Cumulative Totals</b>				<b>\$53,420,294</b>	<b>\$53,528,287</b>	<b>(\$107,993)</b>	<b>99.79%</b>
						<b>State Contract Minimum Completeness Percentage Requirement</b>	<b>98.00%</b>

^ - To avoid overstating the Entire Plan results in situations when the CCO or an individual vendor's cumulative completion percentage exceeds 100 percent, we decreased the CHIP encounter totals by the reporting period's variance in comparison with the CDJs. Please see data analysis assumption number 7 on page 28 for further explanation.

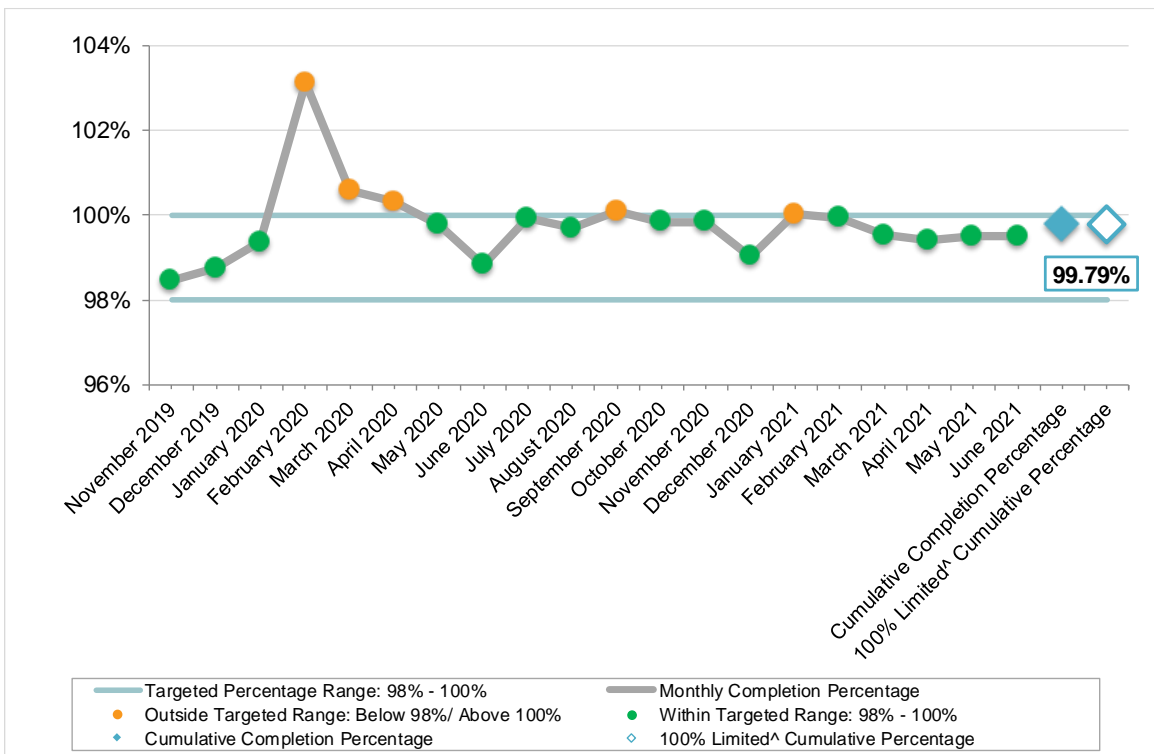


**MOLINA HEALTHCARE CHIP ENTIRE PLAN  
SUMMARY REPORTING CHARTS**

**Chart 3. Monthly CDJ totals and encounter submissions for Molina Healthcare CHIP’s entire plan**



**Chart 4. Molina Healthcare CHIP’s monthly encounter submissions expressed as a percentage of payments submitted to the FAC to reported CCO CDJ payments for the entire plan**



^ - To avoid overstating the Entire Plan results in situations when the CCO or an individual vendor’s cumulative completion percentage exceeds 100 percent, we decreased the CHIP encounter totals by the reporting period’s variance in comparison with the CDJs. Please see data analysis assumption number 7 on page 28 for further explanation.

MS Molina Healthcare Encounter and CDJ Comparison



**MOLINA HEALTHCARE CHIP FEE-FOR-SERVICE MONTHLY TABLE**

Table 9— Molina Healthcare CHIP Fee-for-Service (Non-Vendor)							
Paid Month	Monthly Encounter Total (FAC Reported)	Monthly Encounter Total (Adjustments)	Percentage of Encounters Adjusted	Monthly Encounter Net Total	CDJ Monthly Reported Total	Monthly Variance	Monthly Completion Percentage
November 2019	\$225,729	\$0	0.00%	\$225,729	\$239,832	(\$14,103)	94.11%
December 2019	\$1,943,291	(\$1,319)	-0.06%	\$1,941,972	\$1,976,024	(\$34,052)	98.27%
January 2020	\$2,224,570	(\$5,680)	-0.25%	\$2,218,890	\$2,223,855	(\$4,965)	99.77%
February 2020	\$1,934,883	(\$586)	-0.03%	\$1,934,297	\$1,893,811	\$40,486	102.13%
March 2020	\$2,100,186	(\$7,507)	-0.35%	\$2,092,679	\$2,089,791	\$2,888	100.13%
April 2020	\$972,770	(\$7,778)	-0.79%	\$964,993	\$961,087	\$3,906	100.40%
May 2020	\$1,336,087	(\$4,249)	-0.31%	\$1,331,838	\$1,334,593	(\$2,755)	99.79%
June 2020	\$1,901,382	(\$5,276)	-0.27%	\$1,896,107	\$1,896,701	(\$595)	99.96%
July 2020	\$2,088,039	(\$29,126)	-1.39%	\$2,058,913	\$2,057,246	\$1,667	100.08%
August 2020	\$1,692,853	(\$6,200)	-0.36%	\$1,686,653	\$1,686,527	\$126	100.00%
September 2020	\$1,543,912	(\$8,875)	-0.57%	\$1,535,037	\$1,537,832	(\$2,796)	99.81%
October 2020	\$2,084,517	(\$7,929)	-0.38%	\$2,076,588	\$2,076,573	\$15	100.00%
November 2020	\$2,333,236	(\$11,043)	-0.47%	\$2,322,194	\$2,328,708	(\$6,514)	99.72%
December 2020	\$2,073,724	(\$12,083)	-0.58%	\$2,061,641	\$2,071,072	(\$9,430)	99.54%
January 2021	\$1,568,727	(\$9,885)	-0.63%	\$1,558,842	\$1,560,994	(\$2,152)	99.86%
February 2021	\$1,652,794	(\$23,321)	-1.41%	\$1,629,473	\$1,631,259	(\$1,786)	99.89%
March 2021	\$1,861,168	(\$8,104)	-0.43%	\$1,853,064	\$1,860,590	(\$7,526)	99.59%
April 2021	\$2,132,787	(\$11,772)	-0.55%	\$2,121,015	\$2,129,689	(\$8,674)	99.59%
May 2021	\$1,893,299	(\$25,780)	-1.36%	\$1,867,519	\$1,881,108	(\$13,589)	99.27%
June 2021	\$2,049,614	(\$26,671)	-1.30%	\$2,022,942	\$2,029,513	(\$6,570)	99.67%
<b>Cumulative Totals</b>	<b>\$35,613,568</b>	<b>(\$213,184)</b>	<b>-0.59%</b>	<b>\$35,400,385</b>	<b>\$35,466,804</b>	<b>(\$66,420)</b>	<b>99.81%</b>
							<i>State Contract Minimum Completeness Percentage Requirement</i>
							98.00%



**MOLINA HEALTHCARE CHIP CVS HEALTH  
MONTHLY TABLE**

MS Molina Healthcare Encounter and CDJ Comparison

**Table 10 — Molina Healthcare CHIP CVS Health (Pharmacy)**

<b>Paid Month</b>	<b>Monthly Encounter Total (FAC Reported)</b>	<b>Monthly Encounter Total (Adjustments)</b>	<b>Percentage of Encounters Adjusted</b>	<b>Monthly Encounter Net Total</b>	<b>CDJ Monthly Reported Total</b>	<b>Monthly Variance</b>	<b>Monthly Completion Percentage</b>
November 2019	\$366,908	(\$39)	-0.01%	\$366,870	\$367,260	(\$390)	99.89%
December 2019	\$616,146	(\$6)	0.00%	\$616,140	\$625,237	(\$9,097)	98.54%
January 2020	\$694,998	(\$108,602)	-15.62%	\$586,396	\$606,088	(\$19,692)	96.75%
February 2020	\$642,679	(\$10)	0.00%	\$642,669	\$593,949	\$48,720	108.20%
March 2020	\$532,800	(\$276)	-0.05%	\$532,524	\$536,250	(\$3,726)	99.30%
April 2020	\$434,590	(\$14)	0.00%	\$434,576	\$433,047	\$1,529	100.35%
May 2020	\$390,213	\$0	0.00%	\$390,213	\$389,120	\$1,092	100.28%
June 2020	\$330,030	(\$2)	0.00%	\$330,028	\$329,182	\$846	100.25%
July 2020	\$459,121	(\$30)	0.00%	\$459,091	\$460,705	(\$1,615)	99.64%
August 2020	\$464,511	(\$584)	-0.12%	\$463,927	\$470,879	(\$6,952)	98.52%
September 2020	\$542,753	(\$951)	-0.17%	\$541,802	\$535,898	\$5,904	101.10%
October 2020	\$441,774	\$0	0.00%	\$441,774	\$444,545	(\$2,771)	99.37%
November 2020	\$459,437	\$0	0.00%	\$459,437	\$456,869	\$2,568	100.56%
December 2020	\$676,858	(\$95,644)	-14.13%	\$581,215	\$588,983	(\$7,768)	98.68%
January 2021	\$468,765	\$0	0.00%	\$468,765	\$466,860	\$1,904	100.40%
February 2021	\$446,240	\$0	0.00%	\$446,240	\$439,724	\$6,517	101.48%
March 2021	\$545,217	(\$356)	-0.06%	\$544,861	\$548,329	(\$3,468)	99.36%
April 2021	\$610,751	(\$78)	-0.01%	\$610,673	\$618,543	(\$7,870)	98.72%
May 2021	\$522,794	\$0	0.00%	\$522,794	\$514,575	\$8,219	101.59%
June 2021	\$553,926	\$0	0.00%	\$553,926	\$558,195	(\$4,269)	99.23%
<b>Cumulative Totals</b>	<b>\$10,200,510</b>	<b>(\$206,591)</b>	<b>-2.02%</b>	<b>\$9,993,919</b>	<b>\$9,984,238</b>	<b>\$9,681</b>	<b>100.09%</b>
<b>100% Limited^ Cumulative Totals</b>				\$9,984,238	\$9,984,238	\$0	100.00%
<b>State Contract Minimum Completeness Percentage Requirement</b>							<b>98.00%</b>

^ - The CVS Health CHIP cumulative completion percentage was limited to a maximum of 100 percent by decreasing the encounter totals by the reporting period's variance in comparison to the CDJs. Please see data analysis assumption number 7 on page 28 for further explanation.

MS Molina Healthcare Encounter and CDJ Comparison



**MOLINA HEALTHCARE CHIP AVESIS DENTAL AND HEARING MONTHLY TABLE**

**Table 11 — Molina Healthcare CHIP Avesis (Dental and Hearing)**

<b>Paid Month</b>	<b>Monthly Encounter Total (FAC Reported)</b>	<b>Monthly Encounter Total (Adjustments)</b>	<b>Percentage of Encounters Adjusted</b>	<b>Monthly Encounter Net Total</b>	<b>CDJ Monthly Reported Total</b>	<b>Monthly Variance</b>	<b>Monthly Completion Percentage</b>
November 2019	\$180,948	(\$4,858)	-2.68%	\$176,090	\$174,110	\$1,980	101.13%
December 2019	\$376,452	(\$3,474)	-0.92%	\$372,978	\$367,494	\$5,484	101.49%
January 2020	\$349,623	(\$6,975)	-1.99%	\$342,648	\$338,156	\$4,491	101.32%
February 2020	\$446,156	(\$4,225)	-0.94%	\$441,931	\$436,295	\$5,636	101.29%
March 2020	\$380,721	(\$2,070)	-0.54%	\$378,651	\$359,395	\$19,255	105.35%
April 2020	\$86,209	(\$708)	-0.82%	\$85,500	\$85,770	(\$270)	99.68%
May 2020	\$132,828	(\$413)	-0.31%	\$132,415	\$134,959	(\$2,544)	98.11%
June 2020	\$437,583	(\$141,592)	-32.35%	\$295,991	\$326,550	(\$30,559)	90.64%
July 2020	\$455,917	(\$156)	-0.03%	\$455,761	\$458,103	(\$2,342)	99.48%
August 2020	\$416,456	(\$271)	-0.06%	\$416,185	\$416,868	(\$683)	99.83%
September 2020	\$452,997	(\$460)	-0.10%	\$452,537	\$453,180	(\$643)	99.85%
October 2020	\$375,146	(\$345)	-0.09%	\$374,800	\$376,117	(\$1,317)	99.64%
November 2020	\$288,439	(\$4,208)	-1.45%	\$284,231	\$285,158	(\$928)	99.67%
December 2020	\$424,475	(\$8,353)	-1.96%	\$416,122	\$429,433	(\$13,311)	96.90%
January 2021	\$407,543	(\$80,324)	-19.70%	\$327,220	\$325,358	\$1,861	100.57%
February 2021	\$330,205	(\$4,815)	-1.45%	\$325,390	\$328,096	(\$2,706)	99.17%
March 2021	\$511,852	(\$732)	-0.14%	\$511,120	\$513,236	(\$2,116)	99.58%
April 2021	\$353,874	(\$4,895)	-1.38%	\$348,979	\$350,940	(\$1,960)	99.44%
May 2021	\$334,123	(\$24,045)	-7.19%	\$310,078	\$318,075	(\$7,997)	97.48%
June 2021	\$418,076	(\$29,568)	-7.07%	\$388,508	\$392,231	(\$3,722)	99.05%
<b>Cumulative Totals</b>	<b>\$7,159,621</b>	<b>(\$322,489)</b>	<b>-4.50%</b>	<b>\$6,837,132</b>	<b>\$6,869,525</b>	<b>(\$32,392)</b>	<b>99.52%</b>
							<i>State Contract Minimum Completeness Percentage Requirement</i>
							98.00%



**MOLINA HEALTHCARE CHIP MARCH VISION CARE  
MONTHLY TABLE**

MS Molina Healthcare Encounter and CDJ Comparison

**Table 12 — Molina Healthcare CHIP March Vision Care (Vision)**

<b>Paid Month</b>	<b>Monthly Encounter Total (FAC Reported)</b>	<b>Monthly Encounter Total (Adjustments)</b>	<b>Percentage of Encounters Adjusted</b>	<b>Monthly Encounter Net Total</b>	<b>CDJ Monthly Reported Total</b>	<b>Monthly Variance</b>	<b>Monthly Completion Percentage</b>
November 2019	\$29,121	\$0	0.00%	\$29,121	\$29,121	\$0	100.00%
December 2019	\$59,045	\$0	0.00%	\$59,045	\$59,273	(\$228)	99.61%
January 2020	\$63,658	\$0	0.00%	\$63,658	\$63,664	(\$5)	99.99%
February 2020	\$66,977	\$0	0.00%	\$66,977	\$67,446	(\$469)	99.30%
March 2020	\$78,794	(\$432)	-0.54%	\$78,362	\$78,956	(\$594)	99.24%
April 2020	\$24,091	\$0	0.00%	\$24,091	\$24,237	(\$146)	99.39%
May 2020	\$24,598	\$0	0.00%	\$24,598	\$24,603	(\$5)	99.97%
June 2020	\$58,074	(\$125)	-0.21%	\$57,949	\$58,242	(\$293)	99.49%
July 2020	\$70,993	\$0	0.00%	\$70,993	\$70,993	\$0	100.00%
August 2020	\$82,486	\$0	0.00%	\$82,486	\$82,816	(\$330)	99.60%
September 2020	\$83,981	\$0	0.00%	\$83,981	\$84,327	(\$346)	99.58%
October 2020	\$81,781	\$0	0.00%	\$81,781	\$82,424	(\$643)	99.21%
November 2020	\$63,299	(\$514)	-0.81%	\$62,785	\$62,870	(\$86)	99.86%
December 2020	\$68,832	(\$777)	-1.12%	\$68,055	\$68,239	(\$183)	99.73%
January 2021	\$40,453	(\$557)	-1.37%	\$39,896	\$40,371	(\$475)	98.82%
February 2021	\$56,682	(\$1,531)	-2.70%	\$55,151	\$58,522	(\$3,371)	94.23%
March 2021	\$75,813	(\$2,610)	-3.44%	\$73,203	\$74,112	(\$909)	98.77%
April 2021	\$67,930	(\$1,683)	-2.47%	\$66,247	\$66,447	(\$200)	99.69%
May 2021	\$52,995	(\$1,621)	-3.05%	\$51,375	\$51,785	(\$410)	99.20%
June 2021	\$52,860	(\$1,843)	-3.48%	\$51,017	\$51,492	(\$475)	99.07%
<b>Cumulative Totals</b>	<b>\$1,202,463</b>	<b>(\$11,692)</b>	<b>-0.97%</b>	<b>\$1,190,771</b>	<b>\$1,199,938</b>	<b>(\$9,168)</b>	<b>99.23%</b>
						<i>State Contract Minimum Completeness Percentage Requirement</i>	<i>98.00%</i>





**MOLINA HEALTHCARE CHIP MTM  
MONTHLY TABLE**

**Table 13 — Molina Healthcare CHIP MTM (NET)**

<b>Paid Month</b>	<b>Monthly Encounter Total (FAC Reported)</b>	<b>Monthly Encounter Total (Adjustments)</b>	<b>Percentage of Encounters Adjusted</b>	<b>Monthly Encounter Net Total</b>	<b>CDJ Monthly Reported Total</b>	<b>Monthly Variance</b>	<b>Monthly Completion Percentage</b>
September 2020	\$24	\$0	0.00%	\$24	\$24	\$0	100.00%
October 2020	\$604	\$0	0.00%	\$604	\$604	\$0	100.00%
November 2020	\$184	\$0	0.00%	\$184	\$184	\$0	100.00%
December 2020	\$1,289	\$0	0.00%	\$1,289	\$1,059	\$230	121.76%
January 2021	\$131	\$0	0.00%	\$131	\$131	\$0	100.00%
February 2021	\$820	\$0	0.00%	\$820	\$820	\$0	100.00%
March 2021	\$0	\$0		\$0	\$0	\$0	
April 2021	\$487	\$0	0.00%	\$487	\$487	\$0	100.00%
May 2021	\$1,545	\$0	0.00%	\$1,545	\$1,545	\$0	100.00%
June 2021	\$474	\$0	0.00%	\$474	\$474	\$0	100.00%
<b>Cumulative Totals</b>	<b>\$5,558</b>	<b>\$0</b>	<b>0.00%</b>	<b>\$5,558</b>	<b>\$5,328</b>	<b>\$230</b>	<b>104.32%</b>
<b>100% Limited^ Cumulative Totals</b>				\$5,328	\$5,328	\$0	100.00%
<b>State Contract Minimum Completeness Percentage Requirement</b>							<b>98.00%</b>

^ - The MTM CHIP cumulative completion percentage was limited to a maximum of 100 percent by decreasing the encounter totals by the reporting period's variance in comparison to the CDJs. Please see data analysis assumption number 7 on page 28 for further explanation.



MS Molina Healthcare Encounter and CDJ Comparison  
**MOLINA HEALTHCARE CHIP SOUTHEASTRANS  
 MONTHLY TABLE**

**Table 14 — Molina Healthcare CHIP Southeastrans (NET)**

<b>Paid Month</b>	<b>Monthly Encounter Total (FAC Reported)</b>	<b>Monthly Encounter Total (Adjustments)</b>	<b>Percentage of Encounters Adjusted</b>	<b>Monthly Encounter Net Total</b>	<b>CDJ Monthly Reported Total</b>	<b>Monthly Variance</b>	<b>Monthly Completion Percentage</b>
November 2019	\$126	\$0	0.00%	\$126	\$126	\$0	100.00%
December 2019	\$115	\$0	0.00%	\$115	\$115	\$0	100.00%
January 2020	\$234	\$0	0.00%	\$234	\$234	\$0	100.00%
February 2020	\$651	\$0	0.00%	\$651	\$631	\$20	103.14%
March 2020	\$361	\$0	0.00%	\$361	\$361	\$0	100.00%
April 2020	\$156	\$0	0.00%	\$156	\$156	\$0	100.00%
May 2020	\$0	\$0		\$0	\$0	\$0	
June 2020	\$0	\$0		\$0	\$0	\$0	
July 2020	\$281	\$0	0.00%	\$281	\$281	\$0	100.00%
August 2020	\$307	\$0	0.00%	\$307	\$340	(\$33)	90.23%
September 2020	\$208	\$0	0.00%	\$208	\$208	\$0	100.00%
October 2020	\$0	\$0		\$0	\$0	\$0	
November 2020	\$0	\$0		\$0	\$0	\$0	
December 2020	\$0	\$0		\$0	\$0	\$0	
January 2021	\$0	\$0		\$0	\$0	\$0	
February 2021	\$0	\$0		\$0	\$0	\$0	
March 2021	\$0	\$0		\$0	\$0	\$0	
April 2021	\$0	\$0		\$0	\$0	\$0	
May 2021	\$0	\$0		\$0	\$0	\$0	
June 2021	\$0	\$0		\$0	\$0	\$0	
<b>Cumulative Totals</b>	<b>\$2,440</b>	<b>\$0</b>	<b>0.00%</b>	<b>\$2,440</b>	<b>\$2,453</b>	<b>(\$13)</b>	<b>99.45%</b>
							<i>State Contract Minimum Completeness Percentage Requirement</i>
							98.00%



## APPENDIX A – DEFINITIONS AND ACRONYMS

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The following terms are used throughout this document:

- **Calculated Void Encounter (CV)** – An encounter that Myers and Stauffer LC has identified as being a replacement encounter that does not appear to have a corresponding void of the original encounter in the FAC’s data warehouse.
- **Cash Disbursement Journal (CDJ) Monthly Reported Total** – The sum of all payments from a CCO or delegated vendor to service providers for a given month as reported by the CCO to the DOM.
- **Children’s Health Insurance Program (CHIP)** – This program provides insurance coverage for uninsured children up to age 19 whose family does not qualify for Medicaid and whose income does not exceed 200% of the federal poverty level. On January 1, 2015, CHIP became a coordinated care program with UHC and Magnolia Health responsible for coordinating services until October 31, 2019. Beginning on November 1, 2019, Molina Healthcare and UHC became responsible for coordinating CHIP services.
- **Coordinated Care Organization (CCO)** – A private organization that has entered into a risk-based contractual arrangement with the Mississippi Division of Medicaid (DOM) to obtain and finance care for enrolled Medicaid members. CCOs receive a capitation or per member per month (PMPM) payment from the DOM for each enrolled member. Before October 1, 2018, two CCOs were operating in the state of Mississippi during the reconciliation period. They were Magnolia Health Plan (Magnolia Health) and UnitedHealthcare Community Plan (UHC). Effective October 1, 2018, Molina Healthcare joined the other two CCOs to provide services to enrolled members.
- **Conduent** - State fiscal agent contractor, formerly known as Xerox Health Solutions.
- **Fiscal Agent Contractor (FAC)** – A contractor selected to design, develop and maintain the claims processing system (Medicaid Management Information System); Conduent (formerly known as Xerox Health Solutions) is the current FAC.
- **Medicaid Management Information System (MMIS)** – The claims processing system used by the FAC to adjudicate Mississippi Medicaid claims. CCO submitted encounters are loaded into this system and assigned a unique claim identifier.
- **Mississippi Coordinated Access Network (MississippiCAN)** – The state of Mississippi’s Medicaid managed care program. There are three coordinated care organizations responsible for coordinating services for Mississippi Medicaid beneficiaries, effective October 1, 2018.
- **Mississippi Division of Medicaid (DOM)** – The division in the Office of the Governor that is responsible for administering Medicaid in Mississippi.
- **Monthly Completion Percentage** – The percentage of the monthly encounter total in relation to the CDJ monthly reported total.
- **Monthly Encounter Net Total** – The sum of the encounter submissions for a given month incorporating the Myers and Stauffer LC encounter data adjustments made to the encounter submissions stored in the FAC’s encounter data warehouse.

## MS Molina Healthcare Encounter and CDJ Comparison

- **Monthly Encounter Total (Adjustments)** – The sum of all Myers and Stauffer LC adjustments for a given month that were removed from the encounter submissions stored in the FAC’s encounter data warehouse.
- **Monthly Encounter Total (FAC Reported)** – The sum of all encounter submissions for a given month stored in the FAC’s encounter data warehouse.
- **Monthly Variance** – The difference between the monthly encounter total and the CDJ monthly reported total.
- **Potential Duplicate Encounter (PDUP)** – An encounter that Myers and Stauffer LC has identified as being a potential duplicate of another encounter in the FAC’s data warehouse.
- **Truven Health Analytics (Truven)** – Subcontractor to the state’s fiscal agent contractor responsible for the encounter data warehouse.



Encounters from institutional, medical, and pharmacy service types were combined on like data fields. We analyzed the information reported on each encounter to capture the amount paid on the entire claim. Encounter totals were calculated by summarizing the data by the CCO paid date, CCO identification number, and specific delegated vendor criteria. Each cash disbursement submitted by the CCO were summarized by paid date, CCO program identifier, and delegated vendor to create a matching table. These matching tables were combined using common fields between the tables and were used to produce the results.

Based on criteria provided by the CCO and DOM, we identified Molina Healthcare encounters as follows:

❖ **Molina CAN Encounters**

- Submitter ID equal to '94944' or MC Prov ID equal to '02350871' for medical and institutional encounters.
- Pay to Provider Number equal to '02350871' or if the Pay to Provider Number is blank. Payer ID equal to '02350871' when the COB sequence number is one, for pharmacy encounters.

❖ **Molina CHIP Encounters**

- Submitter ID equal to '96020' or MC Prov ID equal to '01135031' for medical and institutional encounters.
- Pay to Provider Number equal to '01135031' or if the Pay to Provider Number is blank. Payer ID equal to '01135031' when the COB sequence number is one for pharmacy encounters.

❖ **Avesis – Dental and Hearing Services**

- Claims list provided by Molina for Avesis Dental and Hearing claims.
- Claim type of "D".

❖ **March Vision Care – Vision Services**

- Claim list provided by Molina for March Vision Care claims.

❖ **MTM – Non-Emergency Transportation (NET)**

- Claim list provided by Molina for MTM claims.

❖ **Southeastrans – Non-emergency Transportation (NET)<sup>1</sup>**

- Claim list provided by Molina for Southeastrans claims.

❖ **CVS Health – Pharmacy Benefit**

- These encounters are contained in separate data warehouse tables as a result of pharmacy encounter submissions processing.

❖ **Molina Fee-for-Service**

- All other plan submitted encounters that do not meet the listed criteria.

<sup>1</sup> – Southeastrans was UHC's NET delegated vendor through August 31, 2020. MTM has replaced Southeastrans as Molina's NET delegated vendor effective September 1, 2020.



**APPENDIX C – DATA  
ANALYSIS ASSUMPTIONS**

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1. We assume that all data provided to Myers and Stauffer is complete and accurate.
2. Voided encounter records contained within the encounter submissions were coded to match the associated adjustment's paid date to allow for the proper matching of cash disbursements that occurred due to this void transaction. However, we were unable to assign a paid date to the void transactions in which there was not an associated adjustment encounter. We excluded a small volume of MTM backout encounters from this process, since the adjustments were submitted to correct encounters with invalid original payment dates. Additionally, Molina submitted supplemental records for some encounter voids, which we used to allocate the encounter voids to the appropriate recoupment date.
3. We instructed the CCOs to exclude referral fees, management fees, and other non-encounter related fees in the CDJ data submitted to Myers and Stauffer.
4. Interest amounts do not appear to be included in the CCO paid amounts. We have therefore excluded the separately itemized interest expense from the CDJ totals.
5. The Pay to Provider Number was used to identify the appropriate CCO and program for pharmacy encounters, historically. However, through discussions with another CCO, we determined the Payer ID from the first COB sequence appears to identify the appropriate CCO and program when the Pay to Provider Number is blank. We have utilized both ID sources for Molina's pharmacy encounters.
6. Percentage ratios noted in this report are rounded down. The sum of the percentages may not add up to the percentage sum total (Tables A through D).
7. Cumulative completion percentages exceeding 100 percent were noted for Molina's Fee-for-Service CAN, Avesis CAN, CVS Health CHIP, and MTM CHIP Totals. So that the impacted amounts do not overstate the Entire Plan CAN and CHIP results, we have decreased the encounter monthly reported totals by the variance between the encounter data and cash disbursement journals. Therefore, the cumulative completion percentages are decreased to a maximum of 100 percent (Tables A, B, 1, 2, 4, 8, 10, and 13; Charts 2 and 4).
8. Opportunities for improving the encounter reconciliation process have been identified during the analysis of the encounter data and cash disbursement journals, as well as frequent interactions with the CCOs, their delegated vendors, DOM, and the FAC. While we have attempted to account for these situations, other potential data issues within the data may exist that have not yet been identified which may require use to restate prior reports or modify reconciliation processes in the future.