

Mississippi Department of Mental Health Home and Community-Based Services Heightened Scrutiny Evaluation

Summary Sheet

Provider Name	Boswell Regional Center
Setting Name	State Farm Apartments North
Setting Address	
	Magee, MS 39111
Original Site Assessment Date	11/16/2018
Validation Date	06/30/2020

Setting Type

X	Supervised Living
	Shared Supported Living
	Supported Living
	Day Services – Adult
	Day Habilitation
	Prevocational Services

☐ Community Services

Heightened Scrutiny Category

☐ Located in a building that is also a publicly or privately operated facility that provides inpatient
institutional treatment (such as a hospital, nursing facility, ICF/IID, or IMD);
□ Located in a building on the grounds of, or adjacent to, a public institution; or
Mas the effect of isolating individuals receiving Medicaid home- and community-based services
(HCBS) from the broader community of individuals not receiving Medicaid HCBS

Setting Description

Setting was observed to be in a rural area outside of the main town of Magee. The setting is a one-level building that contains various apartments. All apartments are single-resident and not shared. The building sits across from an identical building that also houses those with disabilities. Both sites are owned and operated by Boswell.

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Summary of Assessment Findings

11-16-2018

- **1A)** Area is rural and potentially isolating.
- **1E**, **1F**) Provider operates multiple homes in the immediate area.
- **10**, **4A**, **4D**, **& 10A**) Potential concerns with manually operated door; less accessibility for someone who uses a mobility device.
- **2C)** Staff unsure if people are provided with non-disability specific settings.
- 30) Employee postings visible on site.
- **4G, 9A, & 9B)** Visitors are required to sign in and out, and the staff stated there is an "approved" list of visitors.

Heightened Scrutiny Compliance Narrative with Provider Input

06-30-2020

- **1A**, **1F**, **8 2C**) The provider stated individuals go on activities of their choosing, sometimes with a group and sometimes alone. He stated they have monthly event calendars exclusive to each setting posted. Each person receives a calendar monthly to allow individuals time to decide which activities and outings they would like to join. He said individuals have multiple opportunities to participate in activities in the broader community. The provider stated staff and individuals were provided training in 2019 on Individual Rights and Personal Choice.
- **10, 4A, 4D, & 10A)** The provider stated any barriers to individuals in the setting are identified during the annual PSS meeting and they are addressed and documented as they arise. The provider stated information is documented in the "question to figure out" section and is assigned to the Boswell Regional Center's Maintenance Department. The provider stated automatic door opener and closure has been installed at both buildings.
- **2C)** The provider stated individuals are supported to select a setting that best fits their wants and needs. He said they provide information on options and availability at their settings as well as other settings in the community. The provider stated individuals are made aware of their right to select a non-disability specific setting. The provider said they work with individuals to tour and select another setting if that is what the individual desires.
- **30)** The provider stated all employee information and signage has been removed.
- **4G, 9A, & 9B)** The provider stated individuals may have visitors any time they choose. He said visitors are not required to sign in/out. The provider stated staff and individuals were trained on changes to the visitor's policy. He stated individuals and staff receive annual training on the visitor's policy which will be documented in their PSS or employee file.

Evidence Submitted to DMH for Review

Policy and Procedures, Person training on Final Rule, Staff training on Final Rule, Personal key form, Rights of Individual Receiving Services, Grievance Policy, individual Rights/Autonomy and Independence, Privacy, Choice of Services, Confidentiality, Choicer of Setting, Change of Setting, Keys to a person's Home/Bedroom, Menus, Housemate/freedom of choice, financial agreement.

Compliance Summary

Compliant?	Federal Requirement	Summary of Evidence of Compliance
42 CFR 441.304(c)(4)(i) ⊠ Yes □ Partial □ No	The setting is integrated in and supports full access of individuals receiving Medicaid HCBS to the greater community, including opportunities to seek employment and work in competitive integrated settings, engage in community life, control personal resources, and receive services in the community, to the same degree of access as individuals not receiving Medicaid HCBS. 42 C.F.R. § 441.304(c)(4)(i).	Individuals are supported to participate in opportunities and activities, including employment, in the community. Individuals are supported to manage their personal resources. Individuals are offered learning opportunities on topics including budgeting and money management.
42 CFR § 441.301(c)(4)(ii)	The setting is selected by the individual from among setting options including non-disability specific settings and an option for a private unit in a residential setting. The setting options are identified and documented in the person-centered service plan and are based on the individual's needs, preferences, and for residential settings, resources available for room and board. <i>Id.</i> § 441.301(c)(4)(ii).	Individuals have opportunities to choose from non-disability specific settings. Documentation of these choices and the discussions are included in the individual's person-centered service plan.
42 CFR § 441.301(c)(4)(iii) ⊠ Yes □ Partial □ No	The setting ensures an individual's rights of privacy, dignity, respect, and freedom from coercion and restraint. <i>Id.</i> § 441.301(c)(4)(iii).	Individuals are given a copy of their rights upon admission. Rights are reviewed with individuals on an annual basis. Staff are required to complete ongoing training on individual's rights.
42 CED \$ 441 201(a)(4)(ii)	The cetting entimizes, but does not	Individuals are supports to spend their time with whemever they
42 CFR § 441.301(c)(4)(iv) ⊠ Yes	The setting optimizes, but does not regiment, individual initiative, autonomy, and independence in	Individuals are supports to spend their time with whomever they choose and participating in whichever activities they enjoy. Staff have access to individual's person-centered plans.

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□ Partial □ No	making life choices, including but not limited to, daily activities, physical environment, and with whom to interact.	
42 CFR § 441.301(c)(4)(v) ⊠ Yes □ Partial □ No	The setting facilitates individual choice regarding services and supports, and who provides them.	Individuals have the choice of staff who provide his/her services, supports, and personal care. Individuals have the opportunity to adjust their work or daily activities. Staff support individuals to make a request for additional services or to make changes to their Activity Support plans.
42 CFR § 441.301(c)(4)(vi)(A)	The unit or dwelling is a specific physical place that can be owned, rented, or occupied under a legally enforceable agreement by the individual receiving services, and the individual has, at minimum, the same responsibilities and protections from eviction that tenants have under the landlord-tenant law of the State, county, city or other designated entity. For settings where landlord-tenant laws do not apply, a lease, residency agreement, or other form of written agreement is in place for each HCBS participant providing protections that address eviction processes and appeals comparable to those provided under the jurisdiction's landlord-tenant law.	Each person in the setting has a rental agreement that is signed by the individual. Most rents are HUD or Section 8 subsidized. Each person has a financial agreement that is reviewed upon admission, at least annually or if any changes are needed/occur.
42 CFR § 441.301(c)(4)(vi)(B)	Each individual has privacy in their sleeping or living unit: (1) Units have entrance doors lockable by the individual, with only appropriate staff having keys to doors. (2) Individuals sharing units have a choice of roommates in that setting. (3) Individuals have the freedom to furnish and decorate their sleeping	Individuals in the setting have keys to their bedroom and the setting. Individuals can request a key at any time and it will be provided. Each person signed a form to determine if they want a key to the home or bedroom. Individuals are supported to decorate their bedroom as they choose and to their taste.

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	or living units within the lease or other agreement.	
42 CFR § 441.301(c)(4)(vi)(C) ⊠ Yes □ Partial □ No	Individuals have the freedom and support to control their schedules and activities and have access to food any time.	Individuals in the setting have access to food at all times. Individuals have full access to the kitchen including the stove/oven. Individuals also have the option to eat at restaurants within the community. Individuals are not required to eat at the dining room table. The setting removed/addressed any assumed policies prohibiting individuals from eating in their rooms or other areas of the home and completed staff training. Individuals were also educated on this change.
42 CFR § 441.301(c)(4)(vi)(D) ⊠ Yes □ Partial □ No	Individuals are able to have visitors of their choosing at any time.	Individuals can have visitors at the home any time of their choosing. The setting completed a remediation plan to update the individual rights policy to include dignity of risk and self-determination when it comes to making choices about their relationships with others. Individuals were educated and informed on their rights to meet with visitors privately as they choose. The setting also trained staff on these practices and removed other blanket restrictions such as no visitors of the opposite sex in the individual's room. Staff was trained on these procedures. All staff are trained upon hire, and these practices is discussed at regular staff meetings throughout the year. Documentation of these trainings is included in staff education binders.
42 CFR § 441.301(c)(4)(vi)(E) ⊠ Yes □ Partial □ No	The setting is physically accessible to the individual.	The home was observed to be physically accessible to all individuals living in the home. The home included handheld showers and grab bars in the bathroom. Should an individual need any assistive devices, the setting would support the individual in providing what was needed.