

Assisted Living Waiver Facility Survey

This survey tool is to be utilized to assess each Assisted Living Waiver provider agency.

* 1. Agency

* 2. Person Completing Survey

* 3. Position of Person Completing Survey

* 4. Program/Location Name

* 5. Property Type

Owned by Service Provider

Leased/Rented by Service Provider

Leased/Rented by Person

Unknown

* 6. Address

* 7. Provider Number

Assisted Living Waiver Facility Survey

* 8. Were people given opportunities to visit other Assisted Living Facilities?

Yes

No

Compliance is possible with changes

Explain changes needed to achieve compliance

* 9. Does the setting reflect people's needs and preferences?

Yes

No

Compliance is possible with changes

Explain changes needed to achieve compliance

* 10. Do the people regularly access the community and are they able to describe how they access the community, who assists in facilitating the activity and where they go?

Yes

No

Compliance is possible with changes

Explain changes needed to achieve compliance

Assisted Living Waiver Facility Survey

* 11. Are people aware of or have access to materials to become aware of activities occurring outside of the setting?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 12. Do people shop, attend religious services, schedule appointments, have lunch with family and friends, etc., in the community, as they choose?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 13. Do people talk about activities occurring outside of the setting?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

Assisted Living Waiver Facility Survey

* 14. Do people work in an integrated community setting?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 15. If people would like to work, is there activity that ensures the option is pursued?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 16. Were people given a choice of roommate?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 17. Do people express a desire to remain in a room with a roommate?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

Assisted Living Waiver Facility Survey

* 18. Do people know how to request a roommate change?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 19. Is it clear that people are not required to adhere to a set schedule for waking, bathing, eating, exercising, activities, etc.?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 20. Do people's schedules vary from person to person in the same setting?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

Assisted Living Waiver Facility Survey

* 21. Do people have access to things such as a television, radio, and leisure activities that interest them and can schedule such activities at their convenience?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 22. Do people have checking or savings accounts or other means to control funds?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 23. Do people have free access to their funds?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

Assisted Living Waiver Facility Survey

* 24. Is it clear that people are not required to sign over any type of income to the provider?

Yes

No

Compliance is possible with changes

Explain changes needed to achieve compliance

* 25. Do people have a meal at the time and place of their choosing?

Yes

No

Compliance is possible with changes

Explain changes needed to achieve compliance

* 26. Can people request an alternative meal if desired?

Yes

No

Compliance is possible with changes

Explain changes needed to achieve compliance

Assisted Living Waiver Facility Survey

* 27. Are snacks accessible and available anytime?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 28. Does the dining area afford dignity to the diners and not require people to wear bibs?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 29. Are people allowed to sit where they want in the dining area and are not required to sit in an assigned seat?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

Assisted Living Waiver Facility Survey

* 30. Do people converse with others during meal times?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 31. If people desire to eat privately, can they do so?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 32. Do staff ask people about their needs and preferences?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 33. Are people aware of how to make a request for changes in activities?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

Assisted Living Waiver Facility Survey

* 34. Did the provider honor people's request to change or vary activities?

Yes

No

Compliance is possible with changes

Explain changes needed to achieve compliance

* 35. Is personal choice facilitated in a manner that leaves people feeling empowered to make decisions?

Yes

No

Compliance is possible with changes

Explain changes needed to achieve compliance

* 36. Do people have private cell phones, computers, or other personal communication devices or have access to a telephone or other technology device to use for personal communication in private at any time within reasonable limitation?

Yes

No

Compliance is possible with changes

Explain changes needed to achieve compliance

Assisted Living Waiver Facility Survey

* 37. Is the telephone or other device in a location that has space around it to ensure privacy?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 38. Is information about filing a complaint posted in an obvious location and in an understandable format?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 39. Are people comfortable discussing concerns?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

Assisted Living Waiver Facility Survey

* 40. Do people know who to contact or the process to make an anonymous complaint?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 41. People, or a person chosen by the individual, have an active role in the development and update of the person's Plan of Services and Supports?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 42. Are people or their chosen representative(s) aware of how to schedule a planning meeting outside of the annually meeting for their Plan of Services and Support?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

Assisted Living Waiver Facility Survey

* 43. Can people explain the process to develop and update their plans?

Yes

No

Compliance is possible with changes

Explain changes needed to achieve compliance

* 44. Was the person present during the last planning meeting?

Yes

No

Compliance is possible with changes

Explain changes needed to achieve compliance

* 45. Did/does the planning meeting occur at a time and place convenient for the person to attend?

Yes

No

Compliance is possible with changes

Explain changes needed to achieve compliance

Assisted Living Waiver Facility Survey

* 46. Do people receiving Assisted Living Waiver services live or receive services in a different area of the setting separate from people who do not receive Assisted Living Waiver services?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 47. Is the setting in the community among other private residences, retail businesses?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 48. Do people on the street greet/acknowledge people receiving services when they encounter them?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

Assisted Living Waiver Facility Survey

* 49. Are people allowed to have visitors without restricting to specific visiting hours?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 50. Are visiting hours explained?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 51. Is there evidence that visitors have been present at regular frequencies?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 52. Are there private meeting areas for visitors?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

Assisted Living Waiver Facility Survey

* 53. Do people have full access to typical facilities in a home such as a kitchen with cooking facilities, dining area, laundry, and comfortable seating in the shared area?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 54. Is informal (written or oral) communication conducted in a language that the person understands?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 55. Is assistance provided in private, as appropriate, when needed?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

Assisted Living Waiver Facility Survey

* 56. Is there unrestricted access where the facility does not have gates, locked doors, or other barriers preventing people's entrance to or exit from certain areas of the setting?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 57. Are people receiving Assisted Living Waiver services facilitated in accessing amenities such as a pool or gym used by others on-site?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 58. Is the setting physically accessible and there are no obstructions such as steps, lips in a doorway, narrow hallways, etc., limiting people's mobility in the setting or if they are present are there environmental adaptations such as a stair lift or elevator to ameliorate the obstruction?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

Assisted Living Waiver Facility Survey

* 59. For people who need supports to move about the setting as they choose, are supports provided, such as grab bars, seats in the bathroom, ramps for wheel chair?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 60. Are appliances accessible to people (e.g. the washer/dryer are front loading for people using wheel chairs)?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 61. Are tables and chairs at a convenient height and location so that people can access and use furniture comfortably?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

Assisted Living Waiver Facility Survey

* 62. Are people moving about inside and outside the setting as opposed to sitting by the front door?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 63. Do people in the setting have access to public transportation?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 64. Is an accessible vehicle available to transport people to appointments, shopping etc.?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

Assisted Living Waiver Facility Survey

* 65. Are bus and other transportation schedules and telephone numbers posted in a convenient location?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 66. Is training in the use of public transportation facilitated?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 67. Where public transportation is limited, are other resources provided for the people to access the broader community?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

Assisted Living Waiver Facility Survey

* 68. Is health information about people kept private?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 69. Are schedules of people for PT, OT, medications, restricted diet, etc., kept private and not posted in a general open area for all to view?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 70. Are people who need assistance with grooming, provided assistance as they desire? Are people allowed to have hairstyles and stylists of their choice?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

Assisted Living Waiver Facility Survey

* 71. Are people's nails trimmed and clean?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 72. Do people who need assistance in getting dress, are dressed in their own clothes and are not subject to wearing robes, gowns, etc. all day?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 73. Are people dressed in clothes that fit, are clean, and are appropriate for the time of day, weather, and preferences?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

Assisted Living Waiver Facility Survey

* 74. Do people greet and chat with staff?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 75. Do staff converse with people in the setting while providing assistance and during the regular course of activities?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 76. Does staff refrain from talking to other staff about a person as if the person was not present or within earshot other persons in the setting?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

Assisted Living Waiver Facility Survey

* 77. Does staff address people in the manner in which the person would like to be addressed as opposed to routinely addressing individuals as "hon" or "sweetie"?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 78. Does documentation note if positive interventions and supports were used prior to any plan modifications?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 79. Are less intrusive methods of meeting the people's needs that were tried documented?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

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* 80. Does the plan of services and support include a description of the condition that is directly proportional to the assessed need, data to support ongoing effectiveness of the intervention, time limits of periodic reviews to determine the ongoing necessity of the modification, informed individual consent, and assurance that the intervention will not cause the person harm?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 81. Is the furniture arranged as people prefer and does the arrangement assure privacy and comfort?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 82. Can people close and lock their bedroom doors?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

Assisted Living Waiver Facility Survey

* 83. Can people close and lock the bathroom door?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 84. Do staff or other people always knock and receive permission prior to entering a bedroom or bathroom?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 85. Do people have privacy in his/her living space that do not have cameras present?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

Assisted Living Waiver Facility Survey

* 86. Do people understand the circumstances when staff can/will utilize a key to enter private space?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 87. Are people's personal items, such as pictures, books, and memorabilia present and arranged as they desire?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 88. Do the furniture, linens, and other household items reflect personal choice?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

Assisted Living Waiver Facility Survey

* 89. Do living areas reflect the personal interests and hobbies of the people living in the setting?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 90. Does the person have a lease or, for settings in which landlord tenant laws do not apply, a written residency agreement?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

* 91. Do people know their rights regarding housing and when they could be required to relocate?

- Yes
- No
- Compliance is possible with changes

Explain changes needed to achieve compliance

Assisted Living Waiver Facility Survey

* 92. Do people know how to relocate by their choice and request new housing?

Yes

No

Compliance is possible with changes

Explain changes needed to achieve compliance

* 93. Does the written agreement include language that provides protections to address eviction processes and appeals comparable to those provided under jurisdictions?

Yes

No

Compliance is possible with changes

Explain changes needed to achieve compliance

* 94. Date of review by the agency's quality management committee.