

Electronic Visit Verification (EVV) Request for Public Input

Notice to Participants & Caregivers

The Mississippi Division of Medicaid's (DOM) Office of Long Term Services and Supports requests your feedback on the implementation of electronic visit verification, as required by the 21st Century Cures Act. This Act requires state Medicaid agencies to implement a system that automates data

- The **Participant** receiving the service
- **Date** the service begins and ends
- **Time** the service begins and ends
- **Location** of the service
- **Type** of service performed
- **Providers** of the service

DOM is seeking input regarding upcoming changes from participants, caregivers, and other community stakeholders.

New EVV Software Upgrade

For some waiver program groups, DOM has already started the EVV process. In 2021, DOM will upgrade and expand EVV tools with new CareVisit software, which includes:

- ❖ Member/Participant Self-Service Portal to view scheduled provider care visits
- ❖ Access for sending secure, private messages directly to your Provider and Case Manager
- ❖ CareVisit Mobile App to review visit dates and times from your smartphone
- ❖ Streamlined timekeeping of provider services, reducing the need for paper records

DOM wants your input to ensure that EVV best meets your needs. You can read more about EVV in Mississippi at <https://medicaid.ms.gov/resources/mississippi-electronic-visit-verification-evv/>.

Ways to Provide Input

To provide recommendations or input regarding the upcoming EVV Software Upgrade:

Attend our Virtual Input Meeting

Thursday, January 7, 2021

2:00 PM – 3:00 PM CST

By Phone

Call-in Number: 1-769-230-0549

Phone Conference ID: 346 155 553

By Web

Access the Link on our **Schedule of Events** at

<https://medicaid.ms.gov/resources/mississippi-electronic-visit-verification-evv/>

Contact Us

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While public input is welcome at all times, your ideas for EVV upgrade must be received by **January 15, 2021**.