

June 29, 2018

Dear long-term care facility provider,

This letter is to notify you that effective August 1, 2018, the Mississippi Division of Medicaid is requiring long-term care facilities to arrange and pay for non-emergency transportation services for their residents. Non-emergency transportation costs must be listed on a facility's cost report. Non-emergency transportation services for residents of a long-term care facility cannot be billed separately to the Division of Medicaid, the Medicaid non-emergency transportation broker, or charged to a resident.

Long-term care facilities must provide non-emergency transportation services to a resident, except when the resident chooses to be transported by a family member or other individual. Long-term care facilities may utilize the services of transportation providers that are also contracted with the Medicaid non-emergency transportation broker if: 1) the facility arranges the transportation directly with the transportation provider, and 2) pays the transportation provider directly.

The Division of Medicaid appreciates your partnership in caring for Mississippians enrolled in the Medicaid program. Should you have any questions or need anything further, please contact the Office of Long Term Care at 601-359-6141 or the Office of Mental Health Services at 601-359-9545.

Sincerely,

Drew L. Snyder Executive Director

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