



Medical Care Advisory
Committee (MCAC) – Jan 2018

Mississippi NET Services and
NET Services for ESRD





Program Oversight





Mississippi NET Services

- The NET Services program is a Federal mandate aimed to ensure eligible Medicaid beneficiaries have access to and from medical services.
 - CFR §431.53 - Assurance of transportation
- NET Services for ESRD is a Mississippi-funded access program for beneficiaries in a category of eligibility formerly known as Poverty Level Aged and Disabled (PLAD).
- Each State chooses how they manage and implement the NET program, so long as the assurance is met.
- MTM is a subcontractor of Division of Medicaid, responsible for the NET Services and NET Services for ESRD Programs
 - RFP # 20130802 and RFP # 20130802-1, effective July 1st, 2014





Program Oversight

Division of Medicaid

- 121,000 beneficiaries
- 9,200 unique utilizers

United Healthcare

- 230,000 beneficiaries
- 3,700 unique utilizers

Centene Magnolia

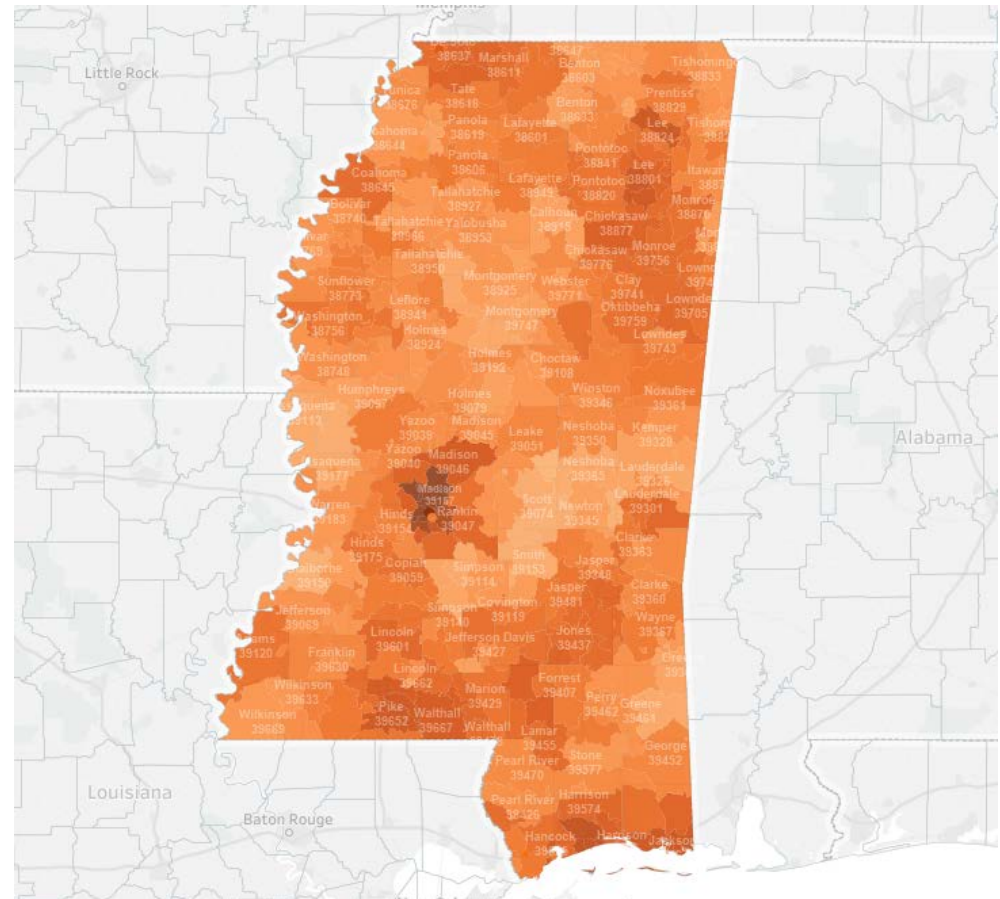
- 247,000 beneficiaries
- 4,600 unique utilizers





Program Oversight

- 850+ statewide fleet
- Gas Mileage Reimbursement
- Meals and Lodging
- Non-Emergency Ambulance
- Out of State Coverage





Program Oversight

2017 Customer Service Data



- 850,000 calls handled in 2017
- 1.4+ million trips performed in 2017

