

**Recovery Audit Contractor
RFP #20161027
Mississippi Division of Medicaid**

RFP Question and Answer Document

Question #	RFP Section #	RFP Page #	Question	DOM Response
1	1.0	8	<p><i>The RFP states that “The State of Mississippi, Office of the Governor, Division of Medicaid (DOM) issues this request for proposals(RFP) from responsible contractors for Medicaid Improper Payment Recovery Services to identify and facilitate recovery of improper payments made by DOM and the Managed Care Organizations (MCOs). “</i></p> <p>Do the Managed Care Organizations have contractual requirements with the DOM to cooperate and coordinate with the RAC for claims processed under these MCOs?</p>	<p>The MCOs cooperate and coordinate with DOM, Office of Program Integrity for all fraud, waste and abuse audit related activities. The Office of Program Integrity will coordinate with the current contractors for the RAC and the MCOs to ensure there is no overlapping of audits in regards to managed care claims.</p>
2	1.0	8	<p><i>The RFP states “Contingency fee rates may not exceed the maximum Medicare Recovery Audit Contractor (RAC) rate published by the Centers for Medicare and Medicaid Services (CMS)”</i></p> <p>On October 31, 2016, CMS awarded Medicare Fee-for-Service Recovery Audit Contractor (RAC) contracts. Most of the fee rates awarded exceeded the previously maximum published rates of 12.5%. Is DOM aware of these new rates?</p>	<p>DOM is aware of new contingency rates recently awarded for the new Medicare RAC Contractors.</p>
3	1.0	8	<p><i>The RFP states “Contingency fee rates may not exceed the maximum Medicare Recovery Audit Contractor (RAC) rate published by the Centers for Medicare and Medicaid Services (CMS)”</i></p> <p>Is DOM referring to the Maximum rate awarded to the Medicare RACs on October 31st, 2016?</p>	<p>In accordance with CFR 455.510 (b) (4) the contingency fee may not exceed that of the highest Medicare RAC, as specified by CMS in the FEDERAL REGISTER, unless the State submits, and CMS approves, a waiver of the specified maximum rate. If a State does not obtain a waiver of the</p>

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				specified maximum rate, any amount exceeding the specified maximum rate is not eligible for FFP, either from the collected overpayment amounts, or in the form of any other administrative or medical assistance claimed expenditure.
4	1.0	8	<p><i>The RFP states "Contingency fee rates may not exceed the maximum Medicare Recovery Audit Contractor (RAC) rate published by the Centers for Medicare and Medicaid Services (CMS.)"</i></p> <p>CMS has allowed some waivers for some Medicaid States like Colorado where the RAC was allowed to bid and was awarded an 18% contingency fee rate. Is DOM open to a waiver that would not constrain contractors to the <u>previous</u> maximum published Medicare RAC contingency fee rate of 12.5 %?</p>	Yes, DOM will consider a waiver.
5	1.5.5	16	<p><i>The RFP stipulates a timeframe for a "Preliminary Findings letter", "Second Notice Letter" and "Final Findings Letter" but does not stipulate any specific timeframe for providers to respond to requests for documentation / Medical Record Request.</i></p> <p>What is the timeframe for providers to respond to a Documentation/Medical Record Request?</p>	Providers are allotted 30 calendar days to respond to an initial Medical Record Request. If an additional medical record request is required, the provider has 15 additional calendar days to respond to the second request.

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6	1.7.2	22	<p><i>The RFP states "In certain cases, DOM, at its discretion, may allow providers to repay amounts through installment plans. DOM shall have the ability to approve installment plans up to twelve (12) months in length."</i></p> <p>What is the dollar amount threshold that the state uses on monthly installment payments?</p>	<p>There is currently no dollar amount threshold used on repayment agreements. Providers are offered repayment agreements of 12 or 18 months to settle the overpayment.</p>
7	1.11	25	<p><i>The RFP states "The Contractor will implement a secure, password-protected web-based system for managing cases and tracking audit and review findings. DOM and the Contractor will determine appropriate security constraints for each user access level. "</i></p> <p>What is the process to determine the security level?</p>	<p>The role assignment process will be addressed once the contract is executed. The vendor needs to ensure that the roles that are identified can be restricted for data access as needed.</p>
8	1.17.2	33	<p><i>The RFP states that the contractor responsibilities include "Conduct automated pre-adjudication review of claims, inclusive of existing system edits, and those of contractor."</i></p> <p>Will DOM give the contractor access to the MMIS to identify vulnerable pre-adjudicated claims?</p>	<p>Yes, the contractor will be granted access to the MMIS system as well as received monthly data extracts.</p>
9	Appendix B	83	<p><i>The appendix states "Types of payments not to be identified include: Pre-Adjudicated claims in which DOM would deny claim through current business processes "</i></p> <p>What are the identifying criteria for pre-adjudicated claims that</p>	<p>DOM's Office of Program Integrity reviews and approves all audit concepts before the RAC Contractor can begin the review. Upon approval by the Office of Program Integrity, the audit concept will be adopted as a</p>

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			<p>would be denied through the current business processes?</p> <p>Under what circumstance would a Contractor's audit concept become adopted by the DOM as a current business process?</p>	<p>current business process for the duration of the Contract. Pre-adjudicated claims will have previously gone through the adjudication process and cannot be processed again.</p>