

MS Medicaid Pharmacy Contact and Billing Information

Effective 11/01/2018

Plan	Claims Processor	Pharmacy POS Claims Provider Help Desk	Prior Authorization Provider Help Desk	Banking Identification Number (BIN)	Processor Control Number (PCN)	RX Group	Network Reimbursement ID
Medicaid Fee For Service	Conduent	1-800-884-3222	1-877-537-0722 (Change Healthcare) PA Fax: 1-877-537-0720	610084	DRMSPROD/ SIPPI		
Magnolia Health Plan – MSCAN	Envolve	1-800-460-8988 Local Number: 1-866-912-6285 ext. 66409 (Pharmacy should state they've called the Envolve Help Desk without resolution.)	1-866-399-0928 PA Fax: (effective 11/1/18) 1-877-386-4695	020545	RXA371	RXGMSSTD	RXA371
Molina Healthcare – MSCAN	CVS Caremark	1-800-364-6331 Local Number: 1-844-826-4335 (Pharmacy should state they've called the CVS Caremark Help Desk without resolution.)	1-844-826-4335 PA Fax: 1-844-312-6371	004336	MCAIDMS	RX6436	MCAIDMS
United Healthcare – MSCAN	OptumRx	1-877-305-8952 Local Number: 601-718-6549 (Pharmacy should state they've called the OptumRx Help Desk without resolution.)	1-800-310-6826 PA Fax: 1-866-940-7328	610494	4646	ACUMS	AMCMS4 SPP-MS
Magnolia Health Plan – CHIP	Envolve	1-800-460-8988 Local Number: 1-866-912-6285 ext. 66409 (Pharmacy should state they've called the Envolve Help Desk without resolution.)	1-866-399-0928 PA Fax: (effective 11/1/18) 1-877-386-4695	020545	RXA372	RXGMSCHIP	RXA372
United Healthcare – CHIP	OptumRx	1-877-305-8952 Local Number: 601-718-6549 (Pharmacy should state they've called the OptumRx Help Desk without resolution.)	1-800-310-6826 PA Fax: 1-866-940-7328	610494	4747	ACUMS	OMSCH1 OMSCH2 OMSCH3 SPMSCH