

MS Medicaid Pharmacy Contact and Billing Information

Plan	Claims Processor	Pharmacy POS Claims Help Desk	Prior Auth. Provider Help Desk	Process Control Number (PCN)	Banking Information Number-(BIN)
Medicaid Fee For Service	Xerox	1-800-884-3222	1-877-537-0722	DRMSPROD/SIPPI	610084
Magnolia Health Plan -CAN	US Script	1-800-460-8988 Local Number: 1-866-912-6285 ext. 66409 (Pharmacy should state they've called the US Script Help Desk without resolution.)	1-866-399-0928	N/A	008019
UnitedHealthcare -CAN	OptumRx	1-877-305-8952 Local Number: 1-877-743-8731 (Pharmacy should state they've called the OptumRx Help Desk without resolution.)	1-800-310-6826	9999	610494
CHIP- Magnolia	US Script	1-800-460-8988	1-866-399-0928	MSCHIP	008019
CHIP- UnitedHealthcare	OptumRx	1-877-305-8952	1-800-310-6826	9999	610494