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<tr>
<th>Plan</th>
<th>Claims Processor</th>
<th>Pharmacy POS Claims Provider Help Desk</th>
<th>Prior Authorization Provider Help Desk</th>
<th>Banking Identification Number (BIN)</th>
<th>Processor Control Number (PCN)</th>
<th>RX Group</th>
<th>Network Reimbursement ID</th>
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<td>Medicaid Fee For Service</td>
<td>Conduent</td>
<td>1-800-884-3222</td>
<td>1-877-537-0722 (Change Healthcare) PA Fax: 1-877-537-0720</td>
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<td>Magnolia Health Plan – MSCAN</td>
<td>Envolve</td>
<td>1-800-460-8988 Local Number: 1-866-912-6285 ext. 66409 (Pharmacy should state they’ve called the Envolve Help Desk without resolution.)</td>
<td>1-866-399-0928 PA Fax: (effective 11/1/18) 1-877-386-4695</td>
<td>020545</td>
<td>RXA371</td>
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<td>CVS Caremark</td>
<td>1-800-364-6331 Local Number: 1-844-826-4335 (Pharmacy should state they’ve called the CVS Caremark Help Desk without resolution.)</td>
<td>1-844-826-4335 PA Fax: 1-844-312-6371</td>
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<td>United Healthcare – MSCAN</td>
<td>OptumRx</td>
<td>1-877-305-8952 Local Number: 601-718-6549 (Pharmacy should state they’ve called the OptumRx Help Desk without resolution.)</td>
<td>1-800-310-6826 PA Fax: 1-866-940-7328</td>
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