

MS Medicaid Pharmacy Contact and Billing Information

Plan	Claims Processor	Pharmacy POS Claims Help Desk	Prior Auth. Provider Help Desk	Process Control Number (PCN)	Banking Information Number (BIN)
Medicaid Fee For Service	Conduent	1-800-884-3222	1-877-537-0722 (Change Healthcare)	DRMSPROD/SIPPI	610084
Magnolia Health Plan – CAN	Envolve	1-800-460-8988 Local Number: 1-866-912-6285 ext. 66409 (Pharmacy should state they've called the Envolve Help Desk without resolution.)	1-866-399-0928	N/A	008019
UnitedHealthcare - CAN	OptumRx	1-877-305-8952 Local Number: 1-877-743-8731 (Pharmacy should state they've called the OptumRx Help Desk without resolution.)	1-800-310-6826	9999	610494
CHIP-Magnolia	Envolve	1-800-460-8988	1-866-399-0928	MSCHIP	008019
CHIP - UnitedHealthcare	OptumRx	1-877-305-8952	1-800-310-6826	9999	610494