



Section: General Billing Information

## 1.5 Pharmacy Prior Authorization

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The Mississippi Division of Medicaid (DOM) requires prior authorization for reimbursement of pharmacy claims under certain circumstances. The prior authorization process is designed to encourage appropriate use of cost-effective pharmaceuticals for Medicaid fee for service (FFS) beneficiaries.

The DOM Prior Authorization (PA) Unit handles prior authorization services for Medicaid FFS beneficiaries. The PA Unit is comprised of pharmacist and pharmacy technicians who review and process prior authorization requests from Mississippi Medicaid providers.

DOM's Pharmacy Services webpage, found at <http://medicaid.ms.gov/Pharmacy.aspx>, provides access to prior authorization criteria and forms, as well as the current Mississippi Medicaid preferred drug list (PDL).

The Pharmacy PA Unit can be contacted by telephone. Telephones lines are staffed from 8:00 a.m. to 5:00 p.m., Monday through Friday, except holidays. Providers may use the contact information below to reach the office during regular business hours.

### General Contact Information

Telephone and FAX Numbers
Telephone: 1-877-537-0722 Facsimile: 1-877-537-0720