

ID/DD WAIVER COMPLIANCE REVIEW INSTRUMENT (CRI)

Program Section: Staff Interviews

RATING SCALE:

Y – Yes N – No

Element		Rating	Comments
1.	Staff understands the DMH's treatment philosophy and can explain it.	Y N	
2.	Staff understands the certification/recertification process and can explain it.	Y N	
3.	Staff maintains tickler system to prevent lapse in services.	Y N	
4.	Staff reports receiving adequate clinical supervision. Staff can identify their primary supervisor and at least two (2) other people with superior training and/or experience to whom they can turn for information, support and guidance. Staff perceives supervision as helpful to them in improving the quality of services they provide to participants.	Y N	
5.	Staff reports receiving adequate inservice training. Staff can summarize the salient points of at least one (1) training provided within the last year. Staff perceives the training they have received as relevant to their job responsibilities.	Y N	
6.	Staff understands that the use of restraints (i.e., personal restraints, drugs used as restraints, mechanical restraints or seclusion) and restrictive interventions are prohibited.	Y N	
7.	Staff perceives professional working relationships as cooperative and collaborative. Staff communication is timely, accurate and works for the benefit of individuals.	Y N	
8.	Staff perceives the facility's administration as supportive and responsive to its needs and problems.	Y N	
9.	Staff is aware of the proper procedure for handling medical/physical complaints of individuals.	Y N	
10.	Staff believes that their case load is manageable.	Y N	