ID/DD WAIVER COMPLIANCE REVIEW INSTRUMENT (CRI)

Provider Services Section: Individual Record Review

RATING SCALE:

Y-Yes N- No N/A- Not applicable

	Element			Comments			
1.	Ind	ividual Record (at Regional Center)					
	a.	Record is well organized. A key identifies the location of all required documents.	YN				
	b.	Contains documentation verifying legal representative, if applicable.	Y N N/A				
2.	Adı	mission/Re-admission					
	a.	A copy of the approved/disapproved Action Form is in the file.	ΥN				
	b.	The Action Form: - Is typed - Certifies the participant meets ICF/MR level of care - Dated no more than 90 days prior to admission/re-admission	Y N Y N Y N				
	C.	Evaluations are current (minimum requirements): - Psychological (within 2 years of admission) - Social (within one year for admission/re-admission) - Medical (within one year of admission) - Medical (on readmission eval is current within 3 years if ≤ 90 days from discharge; > 90 days from discharge, current within 1 year of readmission) - JFR (within 90 days of readmission) - ICAP (within 90 days of admission/readmission)	Y N Y N Y N Y N N/A Y N N/A				
	d.	If applicable, the following are current within 1 year of submission to DMH: - Hearing/Audiological - Nutritional - Vision - Therapies, i.e., PT, ST, OT - Psychiatric - Educational/Vocational	Y N N/A Y N N/A Y N N/A Y N N/A Y N N/A Y N N/A				
	e.	Support Coordinator offers choice of providers & documents participant's choice in case record and POC	YN				
	f.	Participant's choice of either institutional or the ID/DD Waiver is documented	YN				
3.	Recertifications						
	a.	A copy of the approved/disapproved Action Form is in the file.	Y N N/A				
	b.	The Action Form: - certifies the participant meets ICF/MR level of care - is not more than 364 days old	Y N N/A Y N N/A				
	C.	Psychological evaluation updated every three years if ≤ 16 years old (update not required if >16 years old unless there is a change of condition)	Y N N/A				
	d.	Medical history and physical exam updated every three years or sooner, if indicated	Y N N/A				
	e.	ICAP is completed annually during the quarterly visit immediately preceding the end of the participant's current cert period	Y N N/A				

	f.		eval is performed by the D&E team if there is a significant ange in ICAP scores	Y N N/A	
	g.	JFR	completed by SC:		
		1)	During the last quarterly visit	ΥN	
		2)	Includes what SC actually observed	ΥN	
		3)	Submitted to DMH	ΥN	
		4)	Includes family supports	Y N N/A	
		5)	Is dated after the ICAP	ΥN	
		6)	Matches the Plan of care	ΥN	
		7)	Includes each service the participant currently receives (waivered & non-waivered)	YN	
		8)	Includes preferences/dislikes of participant	ΥN	
		9)	Includes statement of eligibility	ΥN	
	h.	Edu	cational assessment is completed, if indicated	Y N N/A	
	i.	Visual assessment is completed, if indicated		Y N N/A	
	j.	Nutr	itional assessment is completed, if indicated	Y N N/A	
4.	Pla	n of C	are		
4.	a.	Curr	ent & updated appropriately	ΥN	
		1)	Request for changes to POC are submitted to DMH	ΥN	
		2)	Provider does not change services prior to receiving Service Authorizations from SC	YN	
5.	Pro	vider	Documentation		
	a.	All n	nodalities:		
		1)	Activity notes include date, length of service & name, title, signature of staff providing service & are co-signed/initialed by the participant or legal representative, if applicable	Y N N/A	
		2)	Activity notes of services provided submitted to DOM in timely manner, if applicable (i.e., for DOM audits, etc.)	Y N N/A	
		3)	Activity notes include a summary of what transpired during the delivery of services	YN	
		4)	When services are not provided according to POC, an explanation is documented in activity notes	Y N N/A	
		5)	Evidence that the service is appropriate and approved on the POC	YN	
	b.	Sup	port Coordination		
		1)	Support Coordinator phone contacts begin as soon as a referral is received (for new admissions)	Y N N/A	
		2)	Support Coordinator makes two phone contacts <u>or</u> one face- to face contact per month and documents: - Satisfaction with current services - If additional services are needed - Appropriateness of amount/frequency of services on POC - Health status (Dr. visits or changes in condition)	Y N Y N Y N Y N Y N	
		3)	Support Coordinator has at least one quarterly face-to-face contact	YN	

	4)	Support Coordinator has at least one quarterly face-to-face contacts at alternate service settings, if applicable	Y N N/A	
	5)	Support Coordinator makes at least one visit per year when the provider is in the home. (If the participant receives two in-home services, the SC sees each type of provider in the home at least one time per year)	ΥN	
	6)	If any problems concerning health or welfare of the participant occurs, the Support Coordinator makes the appropriate referrals, documents the circumstances/actions taken & reports this information to the Support Coordination Director	Y N N/A	
	7)	During a quarterly visit, if a problem involving the health or welfare of a participant or his/her guardian which poses an immediate danger to either person, the problem is corrected before the Support Coordinator leaves and is reported to the SC Director	Y N N/A	
	8)	Support Coordinator reviews current services with participant & legal representative between 45-70 days prior to expiration of the recertification	ΥN	
	9)	When a participant or legal representative requests changes on the POC, SC sends a Notice of Determination to the participant/legal representative within 10 business days of receipt of the approval/disapproval from DMH/BIDD	Y N N/A	
	10)	SC sends Service Authorizations to providers within 10 business days of receipt of determination by DMH/BIDD	Y N N/A	
	11)	If a participant disagrees & appeals a decision made by DMH/BIDD, the SC notifies the providers to continue services in place prior to the appeal	Y N N/A	
	12)	The SC notifies provider(s) in writing of approved/denied services resulting from final appeal decisions	Y N N/A	
C.	Day :	Services-Adults		
	1)	Services are furnished in a non-residential setting for four or more hours per day on a regularly scheduled basis for one or more days per week or as specified on the Plan of Care.	ΥN	
	2)	Service limits do not exceed 130 hours per month	ΥN	
	3)	Different types of non-residential habilitation services are not billed during the same period of the day	ΥN	
	4)	Services provided match the Day Services Plan of Care	ΥN	
d.		Vocational Services		
	1)	Personal care/assistance does not comprise the entirety of the service	ΥN	
	2)	Service limits do not exceed 130 hours per month	ΥN	
	3)	Services provided match the Pre-Vocational Plan of Care	ΥN	
e.		dential Habilitation		
	1)	Provider has staff available on-site 24 hours per day, seven days per week & staff is able to respond to requests for assistance within 5 minutes	ΥN	
	2)	Provider provides oversight to the participant's health care needs by assisting with making doctor/dentist/optical appts, transporting, & accompanying the participant to such appts	ΥN	
	3)	Plan of Care does not include HCS, In-home respite, or Community Respite	ΥN	
f.	In-Ho	ome Respite (Companion)		
	1)	LPN's & CNA's are supervised by an RN	ΥN	

2)	Emphasis is relief to caregiver versus support to participant	YN
3)	Non-licensed providers do not perform duties that require a nurse, i.e., nurses must administer medications, etc.	YN
g. In-l	Home Respite (Nursing)	
1)	Documentation supports need for respite by a nurse	Y N
2)	Medication list is current & updated correctly	YN
3)	Reasons for PRN meds are documented	Y N N/A
4)	Changes in medications, treatments, etc. are reported to the Support Coordinator	Y N N/A
5)	•	ΥN
6)	Informed consent for medications properly executed, if applicable	Y N N/A
7)	Participant assessed for side effects on admission & every 60 days, if indicated (i.e. antipsychotics prescribed)	Y N N/A
8)	Nurses are employed by an agency certified by MDMH and enrolled as an ID/DD Waiver provider	Y N N/A
h. Cor	mmunity Respite	
1)	Scheduled activities address participant preferences	YN
2)	Staff to participant ratio is within acceptable guidelines (1 staff person in addition to 1 site director for every 6 participants depending on their LOC)	YN
i. ICF	/MR Respite	
1)	Does not exceed maximum of 30 days per certification period	YN
j. Sur	pported Employment	
1)	Supported Employment is conducted at work sites where persons without disabilities are employed	YN
2)	Payment is made only for the adaptations, supervision, & training required by participants receiving waiver services as a result of their disabilities (payment does not include payment for the supervisory activities rendered as a normal part of the business setting)	YN
3)	Documentation indicates participant is appropriate for Supportive Employment vs. Pre-Vocational services.	YN
k. Beł	navior Support/Intervention	
1)	Does not exceed maximum of 10 hours per year for evaluation & 800 hours per year for direct services	YN
2)	The behavior interventionist works directly with the participant & also trains staff & family members to assist them in implementing specific behavior support/intervention programs	YN
3)	The behavior interventionist develops Positive Behavior Support Plan, implements, collects data, & measures outcomes	YN
4)	The behavior interventionist collaborates with medical and ancillary therapies to promote coherent & coordinated services addressing behavioral issues in order to limit need for psychotherapeutic medications	YN
	me & Community Supports (replaces Attendant Care and/or ported Residential Habilitation)	
1)	For participants who live alone, the provider has at least one qualified staff person on call 24 hours per day, in case of emergency and/or to manage unplanned needs	YN

	 If the HCS provider accompanies the participant to medical visits, the legal guardian/representative must also attend 	YN
	 HCS staff does not perform duties that require a licensed nurse, i.e., medication administration, suctioning, tube feedings, wound treatments, etc. 	YN
	 HCS services are not used in lieu of other day services for which the participant is appropriate (e.g., Day Services-Adult Pre-Vocational Services, Supported Employment, and/or Work Activity Services) 	, Y N
	5) The HCS provider assists the participant with ADL's	YN
m.	Therapy Services	
	1) Services are approved on the participant's Plan of Care	YN
	2) OT services do not exceed 2 hours per week	YN
	3) PT services do not exceed 3 hours per week	YN
	4) ST services do not exceed 3 hours per week	YN
n.	Specialized Medical Supplies	
	1) Supplies are approved on the participant's Plan of Care	YN
	 Participant is informed of availability of specialized medical supplies, if needed 	Y N N/A

General Comments:		