

**DOM OFFICIAL RESPONSE TO MS MES AND FISCAL AGENT SERVICES RFP QUESTIONS:
RELEASE JANUARY 31, 2014**

#	RFP Page #	RFP Section #	Paragraph	Question	DOM Response
251	57 and 58	6.4.3, 6.4.4, & Cost Sheets	1, 1	The DOM has requested to purchase all of the hardware and software for this procurement. Is the State open to allowing the vendor to purchase the hardware and software for the DOM and providing appropriate transfer rights at turnover? This approach would reduce the cost to the DOM by allowing components that are provided as a service to be shared.	DOM is open to an approach to the acquisition of hardware and software to operate the MES that includes cloud-based resources that are dedicated and scalable to meet DOM's performance needs. DOM does not desire to own the hardware and accompanying software infrastructure necessary to implement and support the system. However, licensed COTS software tools and/or applications that may be necessary for DOM staff to accomplish routine DDI and operational support tasks (such as testing, training, etc.) should be purchased by the Contractor with the understanding that appropriate licensing levels will be transferred to DOM during system implementation.
252	13	Appendix A	3.c, paragraph 1-2	Please confirm that the reference to the contractor's termination support obligations in this paragraph does not preclude pricing transition support into the fixed price bid to the DOM.	The DOM will reimburse the MES Contractor for appropriate transition activities whether they result from contract termination or from contract completion. The Offeror should include expected transition activities in their bid price.