Dear Provider,

The Division of Medicaid (DOM) is committed to ensuring that the necessary policies and procedures pertaining to the Mississippi Medicaid Program are available to its providers in the most comprehensive, concise and clear manner. DOM is also committed to ensuring that all Medicaid or prospective Medicaid providers have the essential information and resources necessary for conducting business as it relates to this program.

The Provider Billing Handbook (PBH) contains all of the contact information, billing procedures, and associated billing forms for each provider type. The PBH is not a stand-alone guide. This handbook must be used in conjunction with the Mississippi Administrative Code Title 23, and other policy-related instruments.

Providers are also encouraged to register through DOM’s web portal and consult the respective websites for up-to-date Medicaid information, as it relates to a specific service or program areas. Providers should continue to utilize the resources available (i.e. the Administrative Code, DOM and Xerox websites, the Provider Bulletin, assigned DOM and Xerox Provider Field Representatives and this Billing Handbook) to ensure the correct submission of the claims for all covered services rendered to Mississippi Medicaid beneficiaries.

The Division of Medicaid appreciates the commitment of its enrolled providers availing their services to our eligible Medicaid beneficiaries. Your efforts in assisting us with optimizing accessibility to quality health care for some of Mississippi’s most vulnerable citizens is vital to Medicaid achieving its goals and mission.

Sincerely,

David J. Dzielak, Ph. D.
Executive Director