



MISSISSIPPI DIVISION OF
MEDICAID

September 16, 2013

MississippiCAN Provider Survey

The Mississippi Coordinated Access Network (MississippiCAN) is a statewide coordinated care program designed to ***improve beneficiaries access to needed medical services, improve the beneficiaries quality of care and efficiencies, and cost effectiveness.***

Dear Medicaid Providers,

The Division of Medicaid (DOM), Bureau of Coordinated Care, is conducting a MississippiCAN provider survey. We are soliciting the input and opinion of our providers. The DOM believes your opinion and feedback can assist us with the improvement and quality of the MississippiCAN program.

We realize that this survey will take you a few minutes to complete, but each question is important. The time you invest in completing this survey will aid the DOM to identify specific areas of improvement and make positive changes, enabling both Magnolia Health Plan and UnitedHealthcare to serve you better and more efficiently regarding medical management decisions. We ask that you please complete and return the survey to us by mail or you can complete the survey on the MississippiCAN website <http://www.medicaid.ms.gov/mscan/Provider.aspx>.

The DOM encourages you to complete this important survey because your feedback is valuable to us. We thank you for your time and assistance. If there are any questions, please contact the Bureau of Coordinated Care at 601- 359-3789 or 1 -800- 421-2408.

Division of Medicaid
The Bureau of Coordinated Care