

Mississippi Department of Mental Health Home and Community-Based Services Heightened Scrutiny Evaluation

Summary Sheet

Provider Name	Boswell
Setting Name	Broadhead Group Home II
Setting Address	
	Magee, MS 39111
Original Site Assessment Date	11/13/2018
Validation Date	06/30/2020

Setting Type

- ⊠ Supervised Living
- □ Shared Supported Living
- □ Supported Living
- □ Day Services Adult
- □ Day Habilitation
- □ Prevocational Services
- □ Community Services

Heightened Scrutiny Category

 \Box Located in a building that is also a publicly or privately operated facility that provides inpatient institutional treatment (such as a hospital, nursing facility, ICF/IID, or IMD);

Located in a building on the grounds of, or adjacent to, a public institution; or

⊠ Has the effect of isolating individuals receiving Medicaid home- and community-based services (HCBS) from the broader community of individuals not receiving Medicaid HCBS

Setting Description

The homes are in a neighborhood with about 10 buildings. There are other people without disabilities that live in the buildings. The homes are located around the corner from a church and other house on other streets. The homes consist of 2-bedroom homes that could be viewed as apartments. All of the homes are walking distance from each other.

Summary of Assessment Findings

11-13-2018

1E) Additional sites operated by the provider in the immediate area

1F) Additional homes in the immediate area where people with disabilities live together

2C) Staff unsure if individuals are offered non-disability specific settings

3C) Information about people living in the home was not kept secure

3F) Individual schedules were observed to not be private.

3H) Staff indicate limited privacy with guests.

30) Employee information posted throughout the home and visible to residents.

4H) Activities such as the day program and religious services all occur on "campus."

4I) Ability to stay home during the day is dependent upon staffing.

4J) Ability to stay home during the day is dependent upon staffing.

6A) Individuals do not have a legally enforceable lease or agreement.

7A) Individuals do not have keys to their bedrooms.

7B) Not all individuals have keys to the home. Staff report "door is never locked."

9C) Limited privacy when meeting visitors.

*Individuals did not wish to participate in the individual interview, so this section of the assessment was not completed.

Heightened Scrutiny Compliance Narrative with Provider Input

06-30-2020

1E, 1F, 2C, 4H) The provider stated individuals go on activities of their choosing, sometimes alone and sometimes with a group. The provider stated groups are often comprised of individuals from the setting as well as persons in the community of Magee. The provider said individuals are asked periodically what activities they would like to attend and are given opportunities to go on trips planned by staff. The provider stated additional training is provided to staff on incorporating person-centered thinking into planning of activities and outings in the community. The provider said staff is trained to include individuals in planning things for themselves and the group. The provider explained discussions have begun about ways to approach the "enclave." He explained, while there are no immediate fixes, they have committed to not opening any more homes in this area. He stated they have begun looking at ways to reduce the number of individuals served in the immediate area by attrition and by opening sites in other areas and offering moves to individuals currently in this setting. being de-institutionalized at the time this was our best alternative.

3C, **3F**) The provider stated staff are trained annually to ensure all confidential information is kept private. He said staff ensured that posted material does not have identifying information. The provider stated any information containing identifying information is kept in a desk drawer out of public view. The provider stated service notes are kept in a desk drawer which the program manager will collect the notes throughout the month and take to her locked office for review.

3H, **9C**) The provider stated individuals have been information of their right to take telephone calls in their bedroom for privacy. The provider stated visitor's policies have been updated to allow individuals to have visitors in their bedroom. The provider stated since all bedrooms are shared roommates must agree on visiting times. The provider stated this practice has worked previously; however, if an individual wanted a visitor at any certain time, we would ask each person if they were okay with it and if not, we would make other arrangements. The provider stated if an individual has a guardian any restriction on visitors is noted in the individual's person-centered plan. The training was done by the program manager.

30) The provider stated all employee information and signage has been removed from the setting.
4I, 4J) The provider stated individuals are never required to participate in any activity or outing including day service or prevocational programs. He said individuals may choose each day if they would like to participate or opt to stay home. He said individuals are also informed they can leave the program early or go late if they choose. The provider provides transportation to accommodate the individual's preferences.
6A) The provider stated individuals have a rental agreement with the setting. He said individuals have a financial agreement which includes specifics on their responsibilities and budget. He said this document

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is reviewed, updated, and signed on an annual basis or if something changes. He said individuals are given a copy of the rental agreement. The provider stated individuals are protected by tenant laws as set by the State of Mississippi.

7A, **7B**) The provider stated individuals are informed of their right to have a key to the setting as well as a key to their bedroom upon admission and annually thereafter. He said individuals are explained they have a right to request a key at any point even if the right was waived at admission. The provider said this conversation and choice is documented in the individual's person-centered plan and each person signs a key form that is kept in their file.

Compliance Summary

Compliant?	Federal Requirement	Summary of Evidence of Compliance
42 CFR 441.304(c)(4)(i)	The setting is integrated in and	Individuals are supported to participate in opportunities and
	supports full access of individuals	activities, including employment, in the community. Individuals are
⊠ Yes	receiving Medicaid HCBS to the greater community, including	supported to manage their personal resources. Individuals are offered learning opportunities on topics including budgeting and
□ Partial	opportunities to seek employment	money management.
□ No	and work in competitive integrated	money management.
	settings, engage in community life,	
	control personal resources, and	
	receive services in the community, to	
	the same degree of access as	
	individuals not receiving Medicaid	
42 CFR § 441.301(c)(4)(ii)	HCBS. 42 C.F.R. § 441.304(c)(4)(i). The setting is selected by the	Individuals have opportunities to choose from non-disability specific
	individual from among setting	settings. Documentation of these choices and the discussions are
⊠ Yes	options including non-disability	included in the individual's person-centered service plan.
□ Partial	specific settings and an option for a	
🗆 No	private unit in a residential setting.	
Not Applicable	The setting options are identified and	
	documented in the person-centered service plan and are based on the	
	individual's needs, preferences, and	
	for residential settings, resources	
	available for room and board. Id.	
	§ 441.301(c)(4)(ii).	
42 CFR § 441.301(c)(4)(iii)	The setting ensures an individual's	Individuals are given a copy of their rights upon admission and
	rights of privacy, dignity, respect, and freedom from coercion and	information is posted in the setting. Rights are reviewed with
⊠ Yes	restraint. <i>Id.</i> § 441.301(c)(4)(iii).	individuals on an annual basis. Staff complete training on individuals' rights annually or as needed.
Partial No		individuale fights annually of as needed.
□ No		

42 CFR § 441.301(c)(4)(iv)	The setting optimizes, but does not	Individuals are supported to spend their time with whomever they
⊠ Yes	regiment, individual initiative, autonomy, and independence in	choose and participating in whichever activities they enjoy. Staff have access to individuals' person-centered plans.
⊠ res	autonomy, and independence in	have access to individuals person-centered plans.

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□ Partial □ No	making life choices, including but not limited to, daily activities, physical environment, and with whom to interact.	
42 CFR § 441.301(c)(4)(v) ⊠ Yes □ Partial □ No	The setting facilitates individual choice regarding services and supports, and who provides them.	Individuals have the choice of staff who provide his/her services, supports, and personal care. Individuals have the opportunity to adjust their work or daily activities. Staff support individuals to make a request for additional services or to make changes to their Activity Support plans.
42 CFR § 441.301(c)(4)(vi)(A)	The unit or dwelling is a specific physical place that can be owned, rented, or occupied under a legally enforceable agreement by the individual receiving services, and the individual has, at minimum, the same responsibilities and protections from eviction that tenants have under the landlord-tenant law of the State, county, city or other designated entity. For settings where landlord-tenant laws do not apply, a lease, residency agreement, or other form of written agreement is in place for each HCBS participant providing protections that address eviction processes and appeals comparable to those provided under the jurisdiction's landlord-tenant law.	Each person in the setting has a rental agreement that is signed by the individual. Most rents are HUD or Section 8 subsidized. Each person had a financial agreement that is reviewed with them upon admission, annually and if anything changes.
42 CFR § 441.301(c)(4)(vi)(B) ⊠ Yes □ Partial □ No □ Not Applicable	 Each individual has privacy in their sleeping or living unit: (1) Units have entrance doors lockable by the individual, with only appropriate staff having keys to doors. (2) Individuals sharing units have a choice of roommates in that setting. (3) Individuals have the freedom to furnish and decorate their sleeping 	Individuals in the setting have keys to their bedroom and the setting. Individuals are supported to decorate their bedroom as they choose and to their taste.

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	or living units within the lease or other agreement.	
42 CFR § 441.301(c)(4)(vi)(C) ⊠ Yes □ Partial □ No	Individuals have the freedom and support to control their schedules and activities and have access to food any time.	Individuals in the setting have access to food at all times. Individuals have full access to the kitchen including the stove/oven. Individuals also have the option to eat at restaurants within the community. Individuals are not required to eat at the dining room table. The setting removed any assumed policies prohibiting individuals from eating in their rooms or other areas of the home and completed staff training. Individuals were also educated on this change.
42 CFR § 441.301(c)(4)(vi)(D) ⊠ Yes □ Partial □ No	Individuals are able to have visitors of their choosing at any time.	Individuals can have visitors at the home any time of their choosing. The setting completed a remediation plan to update the individual rights policy to include dignity of risk and self-determination when it comes to making choices about their relationships with others. Individuals were educated and informed on their rights to meet with visitors privately as they choose. The setting also trained staff on these practices and removed other blanket restrictions such as no visitors of the opposite sex in the individual's room. Staff were educated on these procedures. All staff will be trained upon hire, and these practices will continue to be discussed at regular staff meetings throughout the year. Documentation of these trainings is included in staff education binders.
42 CFR § 441.301(c)(4)(vi)(E) ⊠ Yes □ Partial □ No	The setting is physically accessible to the individual.	The home was observed to be physically accessible to all individuals living in the home. The home included handheld showers and grab bars in the bathroom. Should an individual need any assistive devices, the setting would support the individual in providing what was needed.