

MS Medicaid

PROVIDER BULLETIN



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Executive Director
MS Division of Medicaid

Feedback for the 2021 Legislative Session

Mississippi lawmakers began their homework early ahead of the 2021 legislative session – a good two and a half months early, in fact. In October, Sen. Kevin Blackwell, chairman of the Senate Medicaid Committee, and Rep. Joey Hood,

chairman of the House Medicaid Committee, hosted four days of hearings at the Capitol in which representatives from the provider community were invited to present their Medicaid “wish lists” for the coming year.

In the upcoming session, the Medicaid statute known as the technical amendments bill – or “tech bill” – will be up for reauthorization. Generally speaking, the tech bill defines the types of care and services the Medicaid program provides to eligible applicants and how providers are reimbursed for those services.

October’s hearings were an opportunity to collect feedback from provider groups on changes they would like to see in the tech bill as well as regulations they would like to remain unchanged. Presenters included representatives for pediatricians, OB/GYNs, nurses,

dentists, hospitals, nursing homes and more. They suggested a number of potential changes to the program, some of which we have already begun exploring at the Mississippi Division of Medicaid (DOM). We have made it a priority to deliver high-quality customer service to all our stakeholders, and we will continue working hard to provide timely and accurate information to inform the legislative process.

Measuring Quality

One issue raised during the October hearings was the desire to see more performance measuring on various aspects of the Medicaid program. We collect and report to the Centers for Medicare and Medicaid Services (CMS) a great deal of data on a regular basis, but analyzing and presenting that data in a meaningful way is always a challenge because of the complexity of the Medicaid program.

That is something DOM will work toward in the new year. For instance, the recently formed Quality Leadership Team has begun meeting regularly with community stakeholders to identify key performance measurements to drive quality improvements.

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Also in October, CMS released Child and Adult Core Set Measure Trend Snapshots that compared each state against the data reported by other states over a five-year period from federal fiscal years 2015-2019. The report showed that Mississippi scored very well in several Child Core Set Measures but scored weaker on Adult Core Set Measures.

For example, Mississippi scored at or above the 75th percentile for percentage of primary care physician visits in 2019, percentage of 2-year-olds who were up-to-date on immunizations, and for the management of asthma and ADHD.

The report showed that Mississippi performed poorly in behavioral health care overall, but tools like this report help to show exactly what we need to focus on and where we can make the biggest improvements.

You can view the report by clicking https://medicaid.ms.gov/wp-content/uploads/2020/10/FFY-2019_Child-and-Adult-Core-Set-Measure-Trend.pdf. As we develop more quality measurement resources throughout 2021, we will make them available on DOM's external website at <https://medicaid.ms.gov/>.



WEB PORTAL REMINDER

For easy access to up-to-date information, providers are encouraged to use the **Mississippi Envision Web Portal**. The Web Portal is the electronic approach to rapid, efficient information exchange with providers including eligibility verification, claim submission, electronic report retrieval, and the latest updates to provider information. The **Mississippi Envision Web Portal** is available 24 hours a day, 7 days a week, 365 days a year via the Internet at www.ms-medicaid.com.

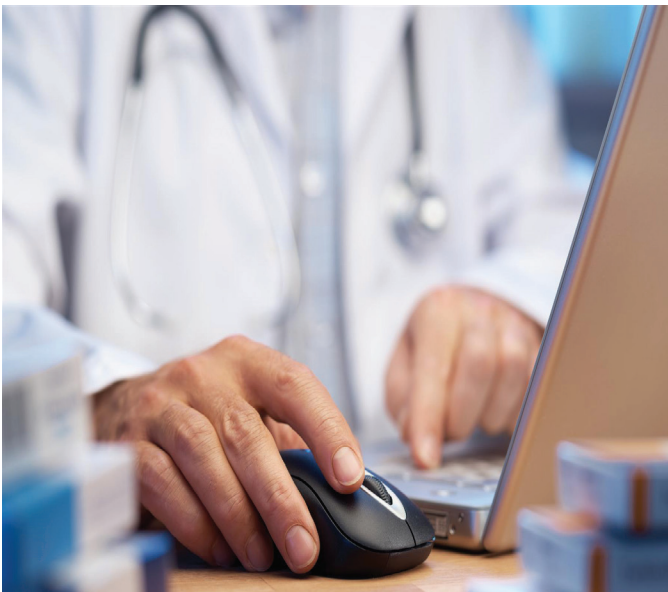
PROVIDER COMPLIANCE

Important Updates for Timely Filing

The Mississippi Division of Medicaid (DOM) final filed the Administrative Code for Timely Filing of CCOs recoupment of claims for beneficiary retroactive eligibility changes. The effective date of the filing is December 1, 2020 and can be viewed on DOM's Final Administrative Code Filings page, <https://medicaid.ms.gov/providers/administrative-code/final-administrative-code-filings/>.

Claims originally submitted to and paid by a coordinated care organization (CCO), but which are subsequently recouped by the CCO retrospectively due to a change in the beneficiary's enrollment from the CCO to fee-for-service (FFS), must be submitted to the Division of Medicaid within:

1. Three hundred sixty-five (365) calendar days from the date of service, or
2. Within ninety (90) calendar days of the CCO recoupment if the CCO recoupment date is after the timely filing period of three hundred sixty-five (365) calendar days from the date of service.



Attention Nursing Facility Providers: Coronavirus Disease 2019 (COVID-19) In-Person Visitation Aid Civil Money Penalty (CMP) Grant Opportunity

On September 17, 2020, CMS announced the development of a COVID-19 In-Person Visitation Aid Application Template for nursing homes to apply for CMP grants for in-person visitation aids. The purpose of this grant opportunity is to allow nursing home residents to safely engage in in-person visits.

- This template enables states to approve COVID-19 grant applications for the purpose of in-person visitation aids.
- Facilities must ensure that funds are only used to purchase the types of visitation aids described within the application and tent or other shelter sizes allow for social distancing to be observed.
- Facilities may use up to \$3,000 for in-person visitation aids.
- Examples of allowable uses of CMP Funds for in-person visitation aids include: tents or other shelters for outdoor visitation, including installation (purchase and/or rental), and clear dividers (e.g., plexiglass or similar product) including installation.
- Surfaces must be cleaned and disinfected between resident use with an EPA approved disinfectant.
- Facilities should also ensure that appropriate Life Safety Code requirements found at 42 CFR 483.90 are met, unless waived under the Public Health Emergency Declaration and work with state officials

to determine the appropriate level of visitation restrictions within available guidelines from the CDC (e.g., limiting the number of individuals visiting with any one resident).

- The CMP Reinvestment Application Template In-Person Visitation Aid Request is available under resources at the following link: <https://medicaid.ms.gov/programs/civil-money-penalty-cmp-grant-awards-program/>.
- Division of Medicaid requires a contract/sub-grant for the payment of CMP funds. To facilitate the sub-grant process, include the name and title of the sub-grant's signatory for your entity.
- Quarterly, Five Day, and Final Reports are not required for this COVID-19 CMP Grant.
- All CMP Reinvestment request applications are required to be submitted electronically to the DOM CMP Grant mailbox @ CMPSGrants@medicaid.ms.gov.
- Questions may be addressed to the DOM CMP Grant mailbox @ CMPSGrants@medicaid.ms.gov.



Opioid Treatment Program (OTP)

To be compliant with the SUPPORT ACT, and contingent upon approval from the Centers for Medicare and Medicaid services, the proposed State Plan Amendment (SPA) 20-0023 Medication Assisted Treatment provided by Opioid Treatment Programs will be effective October 1, 2020.

OTP providers may begin submitting applications to become a MS Medicaid provider. Providers should enroll as a Private Mental Health Center (X01). OTP providers must be certified by the MS Department of Mental Health (DMH) as an Opioid Treatment Provider and include their DMH certification and SAMHSA certification with their application. Any servicing provider must be enrolled independently with the Division of Medicaid.

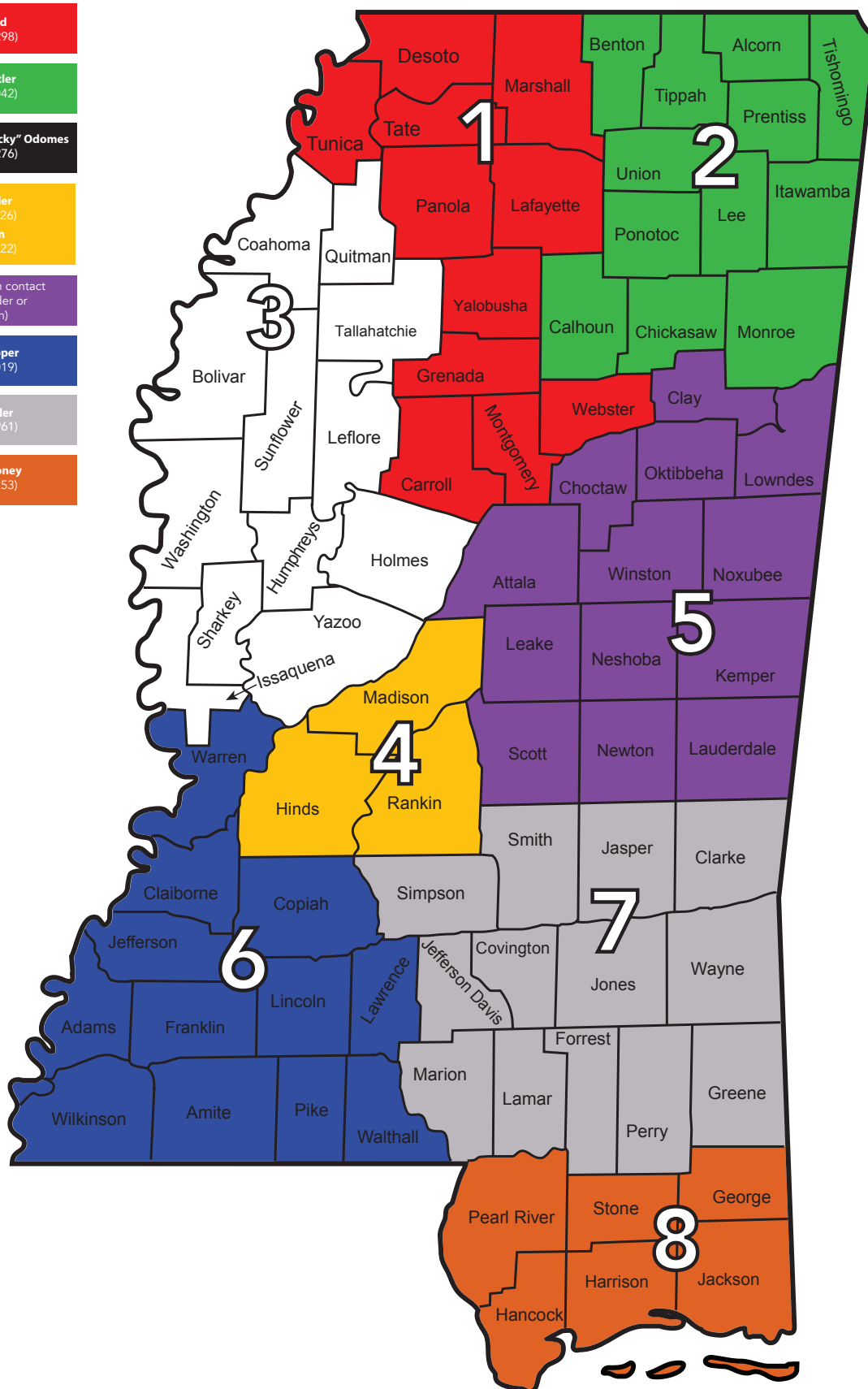
The Envision website lists application instructions, documentation and forms required to enroll. Providers may start the enrollment process by completing the Mississippi Medicaid Provider Enrollment Application located at <https://www.ms-medicaid.com/msenvision/index.do>. If you have any questions regarding the enrollment application or process, contact a Conduent provider enrollment specialist toll-free at 800-884-3222.

The OTP fee schedule can be located at <https://medicaid.ms.gov/providers/fee-schedules-and-rates/> and are for dates of service on or after October 1, 2020. Refer to the fee schedule for the codes and modifiers covered.

If you have any program questions, please contact the Office of Mental Health by emailing Kimberly.Sartin-Holloway@medicaid.ms.gov or calling 601-359-9545.

FIELD REPRESENTATIVE REGIONAL MAP

1	Latasha Ford (601.572.3298)
2	Prentiss Butler (601.206.3042)
3	Claudia "Nicky" Odomes (601.572.3276)
4	Randy Ponder (601.206.3026) Justin Griffin (601.206.2922)
5	TBA (interim contact Randy Ponder or Justin Griffin)
6	Erica G. Cooper (601.206.3019)
7	Porscha Fuller (601.206.2961)
8	Connie Mooney (601.572.3253)



PROVIDER FIELD REPRESENTATIVES

PROVIDER FIELD REPRESENTATIVE AREAS BY COUNTY

PROVIDER FIELD REPRESENTATIVE AREAS BY COUNTY		
AREA 1 Latasha Ford (601.572.3298) Latasha.Ford@conduent.com	AREA 2 Prentiss Butler (601.206.3042) prentiss.butler@conduent.com	AREA 3 Claudia "Nicky" Odomes (601.572.3276) claudia.odomes@conduent.com
County	County	County
Desoto	Benton	Coahoma
Tunica	Tippah	Quitman
Tate	Alcorn	Bolivar
Panola	Tishomingo	Sunflower
Marshall	Prentiss	Leflore
Lafayette	Union	Tallahatchie
Yalobusha	Lee	Washington
Grenada	Pontotoc	Sharkey
Carroll	Itawamba	Humphreys
Montgomery	Calhoun	Yazoo
Webster	Chickasaw	Holmes
	Monroe	Issaquena
*Memphis		
AREA 4 Justin Griffin (601.206.2922) justin.griffin@conduent.com Randy Ponder (601.206.3026) randy.ponder@conduent.com	AREA 5 TBA (interim contact) Randy Ponder or Justin Griffin	AREA 6 Erica G. Cooper (601.206.3019) ERICA.Cooper@conduent.com
County	County	County
Hinds	Clay	Warren
Rankin	Oktibbeha	Claiborne
Madison	Choctaw	Jefferson
	Attala	Adams
	Leake	Franklin
	Scott	Wilkinson
	Lowndes	Amite
	Winston	Copiah
	Noxubee	Lincoln
	Neshoba	Pike
	Kemper	Lawrence
	Newton	Walthall
	Lauderdale	
AREA 7 Porscha Fuller (601.206.2961) porscha.fuller@conduent.com		AREA 8 Connie Mooney (601.572.3253) connie.mooney@conduent.com
County		County
Simpson		Pearl River
Jefferson Davis		Stone
Marion		George
Lamar		Hancock
Covington		Harrison
Smith		Jackson
Jasper		
Jones		
Forrest		
Perry		
Greene		
Wayne		
Clarke		
OUT OF STATE PROVIDERS	TBA Interim Contacts: Justin Griffin (601.206.2922) justin.griffin@conduent.com Randy Ponder (601.206.3026) randy.ponder@conduent.com	

CONDUENT
P.O. BOX 23078
JACKSON, MS 39225

*If you have any questions
related to the topics in this
bulletin, please contact
Conduent at 800 - 884 - 3222*

Mississippi Medicaid
Administrative Code and Billing
Handbook are on the Web
www.medicaid.ms.gov

Medicaid Provider Bulletins are
located on the Web Portal
www.ms-medicaid.com

DECEMBER 2020

THURS, DEC 3	EDI Cut Off - 5:00 p.m.
MON, DEC 7	Checkwrite
THURS, DEC 10	EDI Cut Off - 5:00 p.m.
MON, DEC 14	Checkwrite
THURS, DEC 17	EDI Cut Off - 5:00 p.m.
THURS, DEC 24- FRI, DEC 25	DOM Closed
MON, DEC 28	Checkwrite
THURS, DEC 31	DOM Closed

JANUARY 2021

FRI, JAN 1	DOM Closed
MON, JAN 4	Checkwrite
THURS, JAN 7	EDI Cut Off - 5:00 p.m.
MON, JAN 11	Checkwrite
THURS, JAN 14	EDI Cut Off - 5:00 p.m.
MON, JAN 18	Martin Luther King, Jr. Day DOM Closed
THURS, JAN 21	EDI Cut Off - 5:00 p.m.
MON, JAN 25	Checkwrite
THURS, JAN 28	EDI Cut Off - 5:00 p.m.

FEBRUARY 2021

MON, FEB 1	Checkwrite
THURS, FEB 4	EDI Cut Off - 5:00 p.m.
MON, FEB 8	Checkwrite
THURS, FEB 11	EDI Cut Off - 5:00 p.m.
MON, FEB 15	President's Day DOM Closed
THURS, FEB 18	EDI Cut Off - 5:00 p.m.
MON, FEB 22	Checkwrite
THURS, FEB 25	EDI Cut Off - 5:00 p.m.

Checkwrites and Remittance Advices are dated every Monday. Provider Remittance Advice is available for download each Monday morning at www.ms-medicaid.com. Funds are not transferred until the following Thursday.