



Section: General Billing Information

## **1.4 Utilization Management and Quality Improvement Organization**

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Alliant Health Solutions is the fee-for-service (FFS) Utilization Management and Quality Improvement Organization (UM/QIO) contracted with the Division of Medicaid (DOM) to review FFS services, except for Advanced Imaging Services [refer to section 1.4, page 3], provided to Medicaid beneficiaries in the State of Mississippi. Under this contract, Alliant Health Solutions assures that all Medicaid services meet medical guidelines for medical necessity, appropriateness and length of service.

Please be aware that this Alliant Health Solutions' determination does not guarantee Medicaid payment for services or the amount of payment for Medicaid services. Eligibility for and payment of Medicaid services are subject to all terms, conditions and limitations of the Medicaid program.

Alliant Health Solutions performs medical review or prior authorization certification for the following:

- Cardiac Rehabilitation Services
- Certain Community Mental Health Services
- Continuous Glucose Monitoring
- Dental
- Dental Surgery
- Diabetes Self-Management Training
- Disable Child Living at Home Level of Care (LOC) Determinations
- Durable Medical Equipment and Some Supplies (Diapers/Underpads)
- Expanded Early, Periodic, Screening, Diagnosis and Treatment (EPSDT) Benefits
- Hearing
- Expanded Home Health Services
- Hospice
- Inpatient Hospital and some Surgical Services
- Inpatient Psychiatric Services
- Some Laboratory Services and Molecular (Genetic) Testing
- Long Term Care Clinical Eligibility Determinations
- Mississippi Youth Programs Around the Clock (MYPAC)
- Occupational Therapy
- Organ Transplant Services
- Orthodontia
- Orthotics
- Outpatient Hospital Mental Health Services
- Physical Therapy
- Some Physician Administered Drugs (PADs) and Implantable Drug System Devices
- Prescribed Pediatric Extended Care (PPEC)
- Private Duty Nursing (PDN)
- Prosthetics

- Psychiatric Residential Treatment Facility (PRTF)
- Remote Patient Monitoring
- Speech Therapy
- Vision Services

For each of the type reviews listed above, the UM/QIO conducts quality review in all established review settings and offers due process for any confirmed quality issues. In addition, the scope of work for the UM/QIO includes medical necessity reviews for transplants and management of the maternity reporting requirements.

Alliant Health Solutions may be contacted through the internet, by telephone, or by written correspondence. Telephone lines are staffed from 8:00 a.m. to 5:00 p.m., Monday through Friday, except holidays. Providers may use the contact information below to reach the office during regular business hours.

### ALLIANT'S GENERAL CONTACT INFORMATION

<b>Alliant Health Solutions</b>
<b>775 Woodlands Parkway, Suite #308 Ridgeland, MS 39157</b>
<b>Telephone and FAX Numbers</b>
Inpatient: Telephone: (888) 243-1846 Facsimile: (888) 503-1812 Other Services: Telephone: (888) 224-3067 Facsimile: (888) 506-2768
<b>Website Address</b>
<a href="https://ms.allianthealth.org/">https://ms.allianthealth.org/</a>

eQHealth Health Solutions is the fee-for-service (FFS) Utilization Management vendor contracted with the Division of Medicaid (DOM) to review **FFS Advanced Imaging Services** provided to Medicaid beneficiaries in the State of Mississippi. Under this contract, eQHealth Health Solutions assures that Advanced Imaging Medicaid services meet medical guidelines for medical necessity, appropriateness and length of service.

Please be aware that this eQHealth Health Solutions' determination does not guarantee Medicaid payment for services or the amount of payment for Medicaid services. Eligibility for and payment of Medicaid services are subject to all terms, conditions and limitations of the Medicaid program.

**EQHEALTH'S GENERAL CONTACT INFORMATION**

<b>eQHealth Solutions</b>
<b>460 Briarwood Drive Suite 400 Jackson, MS 39206</b>
<b>Telephone and FAX Numbers</b>
Advanced Imaging: Telephone: (888) 204-0502 Facsimile: (601) 352-6358 Helpline: (866) 740-2221
<b>Website Address</b>
<a href="http://ms.eqhs.com/Home.aspx">http://ms.eqhs.com/Home.aspx</a>