



MississippiCAN

Mississippi Division of Medicaid
Summer 2012 | Beneficiary Workshop



Agenda

Summer 2012 | Beneficiary Workshop

Welcome & Introduction of Team

Division of Medicaid

UnitedHealthcare

Magnolia Health Plan

MississippiCAN Presentation

MississippiCAN Questions and Answer Session

During this time you will have the opportunity to ask the Division of Medicaid and/or the plans any questions.



What is MississippiCAN?

Mississippi Coordinated Access Network (MississippiCAN) is a statewide care coordination program designed to:

- Improve beneficiary access to needed medical services;
- Improve the quality of care



Who Is Eligible for MississippiCAN Effective December 1, 2012?

Beneficiaries that are eligible to be a part of this program are those that receive Medicaid through:

- COE 001 - SSI
- COE 003 - DHS Foster Children (Adopt. Assist.)
- COE 019 - Disabled Child Living at Home
- COE 025 - Working Disabled
- COE 026 - Dept. of Human Services Foster Care
- COE 027 - Breast/Cervical Cancer Group
- COE 085 - Family/Children-TANF
- COE 087 - Children
- COE 088 - Pregnant Women & Infants
- COE 091 - Children



MississippiCAN Categories

Current Categories	Added Categories
001 -SSI	088-Pregnant Women and Infants
025 - Working Disabled	085-Family and Children (TANF) ages 0-1 and 19-65
027 - Breast and Cervical Cancer	087- Children ages 0-1
019-Disabled Child Living at Home	091-Children ages 0-1
026-Department of Human Services Foster Children	003-Department of Human Services Foster Care Children Adoption Assistance



**Do I have a choice about joining?
Only those in the optional populations
will have a choice of regular Medicaid or Mississippi CAN**

Categories that are eligible to keep regular Medicaid	Age Categories
001 –SSI	Ages 0-19
019-Disabled Child Living at Home	Ages 0-19
026-Department of Human Services Foster Children and 003 –Department of Human Services Foster Children, Adoption Assistance	Ages 0-19



Mandatory Populations

These members must be in MississippiCAN. They can choose either Magnolia Health Plan or UnitedHealthcare. Choosing to keep regular Medicaid will not be an option

Categories who are now mandatory	Age Categories
001 –SSI	Ages 19-65
025-Working Disabled	Ages 19-65
027-Breast and Cervical Cancer	Ages 19-65
088-Pregnant Women and Infants	Ages 0-1 and 8-65
085-Family/Children (TANF)	Ages 0-1 and 19-65
087-Children	Ages 0-1
091-Children	Ages 0-1



Who cannot be a part of MississippiCAN

- Beneficiaries in any waiver program:
 - Elderly and Disabled, Independent Living, Trauma and Brain Injury/Spinal Cord Injury, Healthier Mississippi, Assisted Living, Intellectual Disabilities/Developmental Disabilities, and MYPAC
- Beneficiaries who have both Medicare and Medicaid
- Beneficiaries who currently in a Nursing Facility; ICF/-MR; PRTF, Correctional Facilities, and others



Members Choice

Beneficiaries may join the health plan of their choice or opt out if eligible to do so. If Medicaid does not get an answer from you within 30 days about joining or opting out, you will be assigned to one of the health plans.

After you have been assigned to a health plan, you still have 90 days to either change to the other health plan, opt out, if eligible, or stay in the program you have been placed in.

After 90 days you cannot get out of the program or make any changes until the next open enrollment period.



How to Enroll

Members may enroll at any time.

Every member will have 90 days to make changes from one health plan to the other or opt-out, if eligible.

During the 90 day period those members who must be in MississippiCAN may only switch between the two health plans one time.



New Changes

- MississippiCAN will now be mandatory for certain categories of eligible Medicaid beneficiaries
- New changes will begin on December 1, 2012



How do I know I am a member?

If your address on file is correct, you will get a:

- New member ID card from your health plan
- New member welcome package
- New member welcome call

You will need to **always** present your new health plan ID card and your green Medicaid card for all health services.

If Medicaid does not have your current address and phone number, you may not find out you have MississippiCAN until you go to the doctor or pharmacy.



What services are covered by the Health Plans?

The health plans will pay for the following items and much more!

All services currently covered by Medicaid are included, but not limited to:

- Physician Office Visits
- Durable Medical Equipment (DME)
- Dental
- Vision (more than Medicaid)
- Therapy Services
- Hospice Services
- Pharmacy Services
- Mental Health Services
- Outpatient hospital services (chemotherapy, ER visits, X-rays, etc.)
- Home Health Services

You get everything Medicaid pays for and more!



How much is the Health Plan?

ABSOLUTELY FREE

You do not pay for anything.
(no more co-pays)



What will the Health Plans not pay for?

- Inpatient Hospital Services
- Transportation Services to and from doctor visits

(The Health Plans will set up the appointment time for pick up for the member only)

Regular Medicaid will still pay for these things.



How to choose a Health Plan that is best for you?

There are only two health plans in the MississippiCAN program:

Magnolia Health Plan and UnitedHealthcare

- Members should choose a health plan that is best for them and their medical needs.
- Compare the benefits that each health plan offers.
- Check to see if your doctor and/or hospital works with the health plan.



MississippiCAN Coordinated Care Organizations (CCOs)





**UNITEDHEALTHCARE COMMUNITY PLAN
MISSISSIPPI**

***HELPING PEOPLE LIVE HEALTHIER LIVES
MAKING HEALTHCARE WORK FOR EVERYONE***





UnitedHealthcare[®]

Community Plan

UHC Innovations in Health Care

UnitedHealthcare Community Plan develops innovative programs to improve the health of our communities:

- **Farm to Fork (MS Launch Date – April 23, 2012)** - UHC partnered with Alcorn State University Extension Services to provide vegetables weekly to our members. There is no cost associated for UHC members to receive these vegetables. Program will run weekly until end of November.
- **Heart Smart Sisters™ (MS Launch Date – February 19, 2012)** - A signature cardiovascular risk screening and intervention program designed to empower women to make positive changes in their lives and reduce their relative risk of developing heart disease. The goal is to affect behavioral change through information, education and linkages to physicians and a medical home. UHC is continuing to partner with local churches to implement the program in various communities throughout the state.
- **Community Health Workers Partnership (MS Launch Date – May 1, 2012)** - UHC has developed relationships with Community Health Workers to encourage health and wellness (i.e. PCP follow-up, preventive care follow-up, appropriate avenues of care) with our members in their communities.
- **Small Steps Campaign (Launch Date – Q3 2012)** – Partnership with local FQHCs to impact obesity amongst children and adults. The goal is to change behavior using small steps, including food preparation and “how to” selection of fresh foods from Farmers Markets.

Extra Benefits!



Benefit	Explanation
Office visits to your PCP and Specialists	NO limit and NO co-pay
Vision Benefits	1 eye exam annually and 1 pair of glasses every 3 years
24-Hour NurseLine Services	Skilled Nurses are ready to answer your health questions. Call us anytime day or night! 1-877-370-4009
Free Case Manager	Nurses and social workers will help you deal with ongoing health problems and help you find resources in your community
Gift Reward	Get a gift rewards card for seeing your PCP within 90 days of joining the health plan
Farm to Fork Project	Members are eligible to receive 1 free bag of fresh locally grown produce weekly during growing season
Dental Fluoride Varnish	PCPs apply fluoride varnish during a regular office visit to children's teeth to help combat tooth decay

UHC Community Outreach

- Member and Provider Education
- Distribution of DOM pre-approved promotional materials
- Create media outreach for television, radio, and newspaper dissemination
- Marketing and/or networking at community sites or other approved locations for name recognition
- Hosting or participating in health awareness events, community events, and health fairs



A partnership between
UnitedHealthcare
Community Plan and
Alcorn State University
Extension Program



Alcorn
State University



MS Farm to Fork Project



MagnoliaTM
Health Plan

Magnolia™ Health Plan



Why Choose Magnolia?

MORE Benefits!



Your New Member Welcome Packet

- ❖ **Welcome letter – welcome to the Magnolia family!**
- ❖ **Member ID Card** (comes inside your packet)
- ❖ **CentAccount – get paid to stay healthy!**
- ❖ **Information on case management, disease management, & nurse advice line services**
- ❖ **Member Handbook – very important to read & keep for future reference!**
- ❖ **And... many more helpful brochures & information on your new Magnolia benefits and services!**

1-866-912-6285 and www.MagnoliaHealthPlan.com

❖ **Magnolia wants to reward you for healthy behaviors, like**

❖ **Your reward benefits are loaded on a pre-paid MasterCard®**

❖ **You can use your CentAccount Card for health-related items, utility bills, child care, & at Babies 'R Us**

- ❖ *Seeing your PCP in 90 days after joining Magnolia*
- ❖ *Getting diabetic screenings*
- ❖ *Annual wellness visits*
- ❖ *Filling out your Health Risk Screening Form*
- ❖ *Pre-natal visits*
- ❖ *And... so much more!*



MemberCONNECTIONS

- ❖ **It's like having a Member Services team come to your home**
- ❖ **They help you with:**
 - ❖ Reviewing & educating you on your healthcare benefits
 - ❖ Access to healthcare services & resources in your community
 - ❖ Referrals to PCPs, dentists, eye care providers, & specialists

CONNECTIONS Plus

- ❖ **A free cell phone to high-risk members who don't have safe & reliable access to a telephone**
- ❖ **Gives you 24/7/365 access to your providers, case managers, Magnolia staff, & 911**
- ❖ **Includes unlimited texting**





***MORE!* with Magnolia**

- ❖ **Unlimited PCP & Specialty Visits – NO COPAYS!**
- ❖ **6 Prescriptions Every Month – NO COPAYS!**
- ❖ **1 Eye Exam & 1 Pair of Eyeglasses EVERY YEAR for Adults – NO COPAYS!**
- ❖ **Dental – NO COPAYS!**
- ❖ **CentAccount MasterCard – Incentives can be used for health items, childcare, utility bills, Babies `R Us, & much, much more...**
- ❖ **Free cell phone for qualified members at NO CHARGE for the phone or the service**
- ❖ ***ONE CALL, THAT'S ALL!* 1-866-912-6285 (toll free)**

1-866-912-6285 and www.MagnoliaHealthPlan.com

Contact Information for the MississippiCAN program

Mississippi Division of Medicaid

Phone: 601-359-3789

Toll-free: 1-800-421-2408

www.medicaid.ms.gov/mscan/

Magnolia Health Plan

Toll-free: 866-912-6285

www.magnoliahealthplan.com

United Healthcare

Toll-free: 877-743-8731

www.uhcommunityplan.com



Questions?

